



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)
DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 16-JUN-2014	Repository ☐ Reference No. 10598608
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OWNER INFORMATION (Type or Print)

Name				Daytime Telephone Number	E-mail Address
Address					
City	MANFIELD	State	OH	Zip Code	
				Evening Telephone Number	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2D8HN541X9R		Make DODGE	Model CARAVAN	Model Year 2009
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders	Fuel Type:
Original Owner ☐	Dealer's City	State	Zip Code	
Transmission Type	☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 10-APR-2014

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 199000 TIRES: PRESSURE MONITORING AND REGULATING SYSTEMS, 190000 TIRES, 194000 TIRES: VALVE	Failure Mileage 98000	Failure Speed 30
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make FIRESTONE	Tire Model (Name or Number) AFFINITY TOURING	Tire Size (Example P215/65R15) * 265/65R16
DOT No. (Example: DOTM19ABC036) 2RF2DJF	☐ Original Equipment ☐ Prior Repair	Failure Location: DRIVER SIDE FRONT
Tire Component Code 194000 TIRES: VALVE		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2009 DODGE CARAVAN. THE CONTACT STATED WHILE DRIVING APPROXIMATELY 30 MPH THE FRONT DRIVERS SIDE TIRE BECAME FLAT. WHEN THE TIRE WAS TAKEN TO AN INDEPENDENT TIRE DEALER THE CONTACT WAS INFORMED THAT THE TIRE PRESSURE MONITORING SENSORS NEEDED TO BE REPLACED. THE FAILURE OCCURRED ON ALL OF THE TIRES WITHIN A ONE YEAR PERIOD. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 98,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

~~There~~ Valve stems are made out of Aluminum and corrode causing the tires to go instantly flat. The valve stems blow right off per my local Dodge dealer, they won't even check the tire air pressures because they fear the valve stems will break off. Dealer stated they are aware of the issues and that is why Chrysler changed the stems to rubber. Parts stores are selling these valve (TPMS) sensors by the thousands. If I had been on a exit ramp or turning at a decent speed, the vehicle would have rolled over because of the valves blowing out causing loss of control. Model year affected may be 2007 to 2011 on various Chrysler models. Chrysler needs to come up with a new style sensor & a recall before someone is killed

ATTACH ADDITIONAL SHEETS IF NECESSARY

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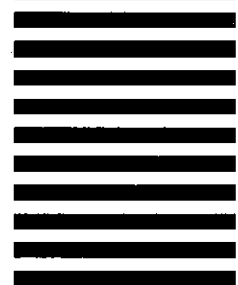
National Highway
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1200 New Jersey Avenue SE.
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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

