

AUG 19 2014

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print)		Date Received 05-JUN-2014		Repository ☐ Reference No. 10596429	
Name [REDACTED]		Daytime Telephone Number [REDACTED]		E-mail Address [REDACTED]	
Address [REDACTED]		Evening Telephone Number Same			
City LAS VEGAS		State NV		Zip Code [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5FNRL18934E [REDACTED]		Make HONDA		Model ODYSSEY	
				Model Year 2004	
Date Purchased 1/17/2004		Dealer's Name and Telephone Number * BEAUDRY HONDA (We Now Reside in Las Vegas) (HONDA WEST)		Engine: No: Cylinders 6	
Original Owner ☐		Dealer's City TUCSON		Fuel Type: GAS	
Transmission Type AUTO		☒ Antilock Brakes ☒ Cruise Control		Powertrain (7-27) 367-1919	
		Multiple Failure:		Incident Date(s) 02-JUN-2014	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 110000 ELECTRICAL SYSTEM				Failure Mileage	
				Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0	
				Number of Deaths 0	
				Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2004 HONDA ODYSSEY. THE CONTACT RECEIVED NHTSA CAMPAIGN NUMBER: 12V573000 (ELECTRICAL SYSTEM) IN JANUARY OF 2014. AFTER TAKING THE VEHICLE TO THE DEALER THE CONTACT WAS INFORMED THAT BECAUSE THE VEHICLE WAS MODIFIED DUE TO A HANDICAP THE MANUFACTURER WAS NOT WILLING TO PAY TO HAVE THE MODIFIED HAND CONTROLS DISCONNECT AND RECONNECTED IN ORDER TO INSTALL THE REMEDY. THE CONTACT NOTIFIED THE MANUFACTURER OF THE PROBLEM. THE CONTACT HAD NOT EXPERIENCED A FAILURE.					
* See over →					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

NVS -206
W48-226

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

* CAR WAS PURCHASED IN TUCSON, AZ
We now reside in LAS VEGAS, NV, our Dealer in LAS VEGAS is,
HONDA WEST
7615 WEST SAHARA AVE
LAS VEGAS, NV 89117 (CUST. # 4B [REDACTED])
TEL # (702) 367-1919

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

