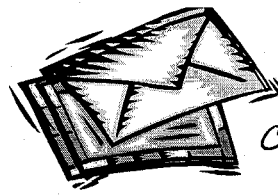


NHTSA ccmMercury Routing Slip



CL-10596152-1156

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Printed: 6/3/2014

NHTSA #: ES14-002246

XREF #:

Delivery: CRT

Rec'd Date: 6/3/2014

Doc Type: GEN

Address To: NHTSA

Referred By: NPO-011

Doc Date: 5/30/2014

Due Date:

S10 #:

DOT/I #:

RMP #:

**Subject: SUBMISSION FROM [REDACTED] RE 200 DODGE RAM 2500 PICK UP TRUCK
RECALL NOTICE (Full Document NOT Imaged)**

Ack Date:

Sign Office: ENFORCEMENT

Cleared Date:

File Loc:

Added By: CBUTLER x60180

Ack By:

Signature: AS APPROPRIATE

Cleared By:

XREF File:

Modified By: Chris.Butler

Signed For:

Cleared For:

Closed Date: 6/3/2014

Most Recent Comment:

Author:



DINOSAUR, CO [REDACTED]

Tel: [REDACTED] Fax: E-mail:

JUN - 4 2014

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	APPROPRIATE	6/3/2014		6/3/2014
NVS-010	INFORMATION	6/3/2014		6/3/2014

NM
6414
SMP

Dinosaur, CO

ES14-002246

IMPORTANT SAFETY RECALL N49 / NHTSA 13V-529

This notice applies to your vehicle (VIN: 3D7KS28A88G [REDACTED]).

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Dear [REDACTED]

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some 2008 through 2012 model year RAM 1500/2500/3500 series Trucks.

The problem is... The left tie rod ball stud on your truck may fracture under certain driving conditions. This could cause a loss of directional control and/or crash without warning.

What your dealer will do... Chrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will replace steering linkage components. The work will take approximately 1 hour to complete. However, additional time may be necessary depending on service schedules.

What you must do to ensure your safety... Simply contact your Chrysler, Jeep, or Dodge dealer starting January 6, 2014 to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment. Please bring this letter with you to your dealer.

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at www.dodge.com/ownersreg.

If you have already experienced this condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations
Chrysler Group LLC

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.

**DODGE****CHRYSLER****Jeep****SRT**

Repair Order Detail - Internal Copy

RO Number: 154294

RO Status: CLOSED

Customer: [REDACTED]

Phone(s): Contact:

Vehicle: 3D7KS28A88G [REDACTED]

Main: [REDACTED]
2008 RAM25

WHITE/
LARAMIE

Click to View Cust Copy
Cell:

Mileage: 50,391

Service advisor: 41

Tag number:

Payment type: CASH

Waiter: No

Estimate: 0.00

Customer Comments: No

~~~~~  
A ~~PERFORM~~ J10 RECALL.

08J10182 W PERFORM J10 RECALL. 0.00 34.32

Tech(s): 39

CBKAJ100AA

1 MOTOR

24.71

Pts: 24.71 Lbr: 34.32 Other: 0.00 Total Line A: 59.03

Story: REPLACE WIPER MOTOR

~~~~~  
B COMPLETE J35 RECALL

08J35182 W COMPLETE J35 RECALL 0.00 34.32

Tech(s): 39

Pts: 0.00 Lbr: 34.32 Other: 0.00 Total Line B: 34.32

Story: UPDATE ENGINE CONTROLLER AS PER RECALL.

~~~~~  
C CUSTOMER REQUEST; LUBE, OIL, FILTER (DIESEL) CUSTOMER HAS  
WARRANTY CONTRACT

2689 W CUSTOMER REQUEST; 0.00 13.00

LUBE, OIL, FILTER  
(DIESEL) CUSTOMER HAS  
WARRANTY CONTRACT

Tech(s): 39

5083285AA

1 FILTER

10.00

68024966AA

12 OIL

27.00

Pts: 37.00 Lbr: 13.00 Other: 0.00 Total Line C: 50.00

~~~~~  
Customer Pay

Labor

0.00

Parts

0.00

Lube

0.00

Sublet

0.00

Miscellaneous/Shop Charge

0.00

Deductible

0.00

Total Charges

0.00

Less Insurance/Adjustment

0.00

Sales Tax

0.00

Total

0.00

DINOSAUR

CO


Jeep
 DOWNTOWN DODGE
 270 East Main - Vernal, Utah 84078
 (435) 789-0454

CUSTOMER COPY PAGE 1

DATE	YEAR	MAKE	MODEL	VIN	STK/CUS	MILES IN	MILES OUT	TAG
11/09/10	08	DODGE	RAM 2500	3D7KS28A88G	57593	67446	67447	
SERVICE DATE	NOTIFIED	SVC ADV	PROMISED DATE/TIME	LICENSE	RATE	PAYMENT	INV. DATE	
	11/10/10	31	11/09/10 06:00		88.36	00	11/10/10	
R.O. NUMBER	TAX ID	HOME PHONE	BUSINESS PHONE					
155707			000-000-0000	WHITE	3			

===== REPAIR LINE 001 =====
 CUST STATES VEHICLE RUNS POORLY, SEE INFO ON ATTACHED EARLY BIRD.
 PERFORMED SCAN, FOUND P042E., P1451, P2262, AND P2563. PERFORMED 2262, SYSTEM TEST WA
 S INSTRUCTED TO CLEAN TURBO. CLEANED TURBO, CLEANED EGR VALVE, AND COOLER. PERFORMED
 DESOOT. TEST DROVE, LIGHT NO LONGER SETS.

Bill Code - W

09440194	TURBOCHARGER ASSEMBLY	33 M A
25014740	COOLER, EGR	33 M A
11500202	DPF REGENERATION	33 M A
25014540	VALVE, EGR, CLEAN	33 M A

Total Labor

CH	68005184AA	GASKET	2
CH	68038089AA	GASKET	1
CH	68044565AA	CLEANER	1
CH	68005465AA	GASKET	2
CH	68028729AA	CLEANER	1
CH	68050416AA	PLUG	1

Total Parts

Total Line

===== REPAIR LINE 002 =====
 REDEEM SERVICE CONTRACT LOP
 REPLACED ENGINE OIL FILTER, OIL. PERFORM 16 POINT INSPECTION

Bill Code - W

26860303	MAINTENANCE INTERV	37 M A
----------	--------------------	--------

Total Labor

CH	5083285AA	FILTER	1
CH	68024966AA	OIL	12

Total Parts

Total Line

===== REPAIR LINE 003 =====
 CUSTOMER STATES: DRIVER SIDE SEAT BELT SHOULDER ADJUSTMENT STICKS AND IS HARD TO MOVE
 CHECKED OPERATION OF SHOULDER ADJUSTMENT, COMPARED TO PASSENGER SIDE AND OTHER LIKE V
 EHICLES. UNABLE TO VERIFY CONCERN.

Bill Code - C

A SERVICE CHARGE of 18% per year (1 1/2% monthly rate) will be charged on all past-due accounts. In case payment is not made when due, the undersigned agrees to pay costs of collection and attorney fees incurred. ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

STATEMENT OF DISCLAIMER

THE FACTORY WARRANTY CONSTITUTES ALL OF THE WARRANTIES WITH RESPECT TO THE SALE OF THIS ITEM/ITEMS. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. SELLER NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF ITS ITEM/ITEMS

CUSTOMER SIGNATURE

>

LABOR AMOUNT

PARTS AMOUNT

MISC SALES

MATERIALS

TOTAL CHARGE

DEDUCTIBLE

SALES TAX

OTHER PAY

CUSTOMER PAY

Repair Order Detail - Internal Copy

RO Number: 155707

RO Status: CLOSED

Customer: [REDACTED]
Phone(s): Contact: [REDACTED]
Vehicle: 3D7KS28A88G [REDACTED]

Main: [REDACTED]
2008 RAM25

WHITE/
LARAMIE

Click to View Cust Copy
Cell:

Mileage: 67,446
Service advisor: 31
Tag number:

Payment type: CASH
Promised date: 11/09/2010

Waiter: No
Estimate: 0.00
Customer Comments: No

~~~~~  
A CUST STATES VEHICLE RUNS POORLY, SEE INFO ON ATTACHED EARLY BIRD.  
25014540 W CUST STATES VEHICLE RUNS POORLY, SEE INFO ON ATTACHED EARLY BIRD. 0.00 94.38

Tech(s): 33  
68005184AA 2 GASKET 4.34  
68038089AA 1 GASKET 20.86  
68044565AA 1 CLEANER 6.16  
68005465AA 2 GASKET 7.00  
68028729AA 1 CLEANER 19.60  
68050416AA 1 PLUG 9.94

Pts: 67.90 Lbr: 94.38 Other: 0.00 Total Line A: 162.28

~~~~~  
B REDEEM SERVICE CONTRACT LOF
26860303 W REDEEM SERVICE CONTRACT LOF 0.00 16.00

Tech(s): 37
5083285AA 1 FILTER 10.00
68024966AA 12 OIL 24.00

Pts: 34.00 Lbr: 16.00 Other: 0.00 Total Line B: 50.00

~~~~~  
C CUSTOMER STATES: DRIVER SIDE SEAT BELT SHOULDER ADJUSTMENT STICKS AND IS HARD TO MOVE  
99 C CUSTOMER STATES: DRIVER SIDE SEAT BELT SHOULDER ADJUSTMENT STICKS AND IS HARD TO MOVE 0.00 0.00

Tech(s): 33  
Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line C: 0.00

~~~~~  
Customer Pay
Labor 0.00
Parts 0.00
Lube 0.00
Sublet 0.00
Miscellaneous/Shop Charge 0.00
Deductible 0.00
Total Charges 0.00
Less Insurance/Adjustment 0.00
Sales Tax 0.00

Repair Order Detail - Internal Copy

Total

0.00

DISCOUNT TIRE

DDB

5283458

DATE: 02-12-2011 TIME: 8:54 AM

CUSTOMER INFORMATION		VEHICLE INFORMATION	STORE LOCATION
DINOSAUR CO 		2008 DODGE RAM 2500 MEGA CAB LARAMIE MILEAGE: 77,031 PLATE # TORQUE SPECS: 135	COG 01 2820 NORTH AVENUE GRAND JUNCTION CO 81501 PHONE: 970-242-0444 051 JUSTIN M LITTLE WORK ORDER# _____

CODE	CC	QTY	SIZE	DESCRIPTION	F.E.T.	PRICE	AMOUNT
80222	NRM	1		FREE FLAT REPAIR	RR	.00	.00
COMMENT:							
COMMENT: DEM INFLATION F:50 R:70							
COMMENT: BOLT PATTERN: 8-165.1							

73

73-40

33

(Handwritten scribbles)

TOTAL: .00

TENDERED: .00

READER UNAVAILABLE



WATSEKA

CHRYSLER • DODGE • JEEP



317 West Walnut • Watseka, IL 60970 • Phone (815) 432-4200

R/O	VIN	DATE IN
24918	3 D 7 K S 2 8 A 8 8 G	03/11/11
YEAR	MAKE	TIME IN
2008	RAM	10:43
MILES IN	MILES OUT	CLOSED
79800	79800	15:04
SEE ALSO	DISC.	03/11/11
	WHITE	WRITER
	CO	STEVE
	DINOSAUR CO	

CUSTOMER IS WAITING

(1) PERFORMED 23 POINT INSPECTION OF VEHICLE AS A VALUE ADDED SERVICE RECOMMENDED MAINTENANCE PER TIME AND MILEAGE OF VEHICLE NEXT VISIT 84,000 MILE SERVICE (26-1726 BILL-) A

Labor	T26	.00
Total Repair (Customer)		.00

(2) CUSTOMER STATES UNIVERSAL JOINTS NOISY VERIFY CONCERN RAISE AND INSPECT PINPOINT TO REAR UNIVERSAL JOINT NOISY REPLACE REAR UNIVERSAL JOINT CUSTOMER REQUEST RENTAL VEHICLE FIRST DAY RENTAL @ (26-1726 BILL-) A

Service Contract	
16500501 2X	T26 5
95400042 (F) 351A-NPN (U JOINT)	T26 1
..... (Warranty)	

R CHANGE , HOSES AND OR SPRING -----

Service Contract	
26860303 MC	T26
5083285AA (FILTER)	1
68024967PA (OIL)	3

INTERVALS A (Warranty)

DATE 161000143555 TIME 03/11/11 14:55:10

WATSEKA CHRYSLER-DODGE
317 W WALNUT ST
WATSEKA, IL 60970
(815) 432-4200

CREDIT SALE

BATCH # 241
TRANS # 006
AUTH # 567876
ACCOUNT #
XXXXXXXXXXXX

EXP DATE

SALE AMOUNT \$100.00

I AGREE TO PAY THE ABOVE AMOUNT
ACCORDING TO CARD ISSUER
AGREEMENT

CUSTOMER COPY

Thank You
VISA
Rsh

	W/C	INT.	CUSTOMER
Labor			.00
Parts			.00
Sublet			.00
Warr Deduct			100.00
Shop Supplie			.00
Oil/Grease			.00
Sub Total			100.00
Tax			.00
Total (Cash)			100.00

DISCLAIMER OF WARRANTIES
Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability of fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

X CUSTOMER SIGNATURE

Page 1 of 1 Job 013203

24918 Customer Copy

Watseka Chrysler
815-432-4200
317 West Walnut
Watsaka, IL 60970

VEHICLE CHECKUP

Customer Name

R.O. Number

Phone

Date

VIN Number

Vehicle Year/Model

Mileage

VEHICLE CHECKUP

VEHICLE CHECKUP PLUS

- Checked and OK
- Will need future attention
- Requires immediate attention
- Not applicable

DIRTY, No Major

The diagram shows a top-down view of a vehicle chassis with various components labeled for inspection. Each label is accompanied by a set of three circles (●, ○, ●) for status tracking.

- Left Side (Rear to Front):**
 - Left Rear Shock
 - Left Rear Brakes
 - Left Rear Tire Tread Depth /32nds
 - Oil Change Interval Indicator Reset
 - Steering/Suspension
 - Left Front Wiper
 - Washer Fluid
 - Left Front Brake Pads
 - Left Front Tire Tread Depth /32nds
- Right Side (Front to Rear):**
 - Left Axle Boots
 - Left Front Strut
 - Battery Check
 - Brake Fluid
 - Power Steering Fluid
 - Front Differential
 - Motor Oil
 - Drive Belts/Hoses
 - Coolant
 - Air Filter
 - Lamps
 - Right Axle Boots
- Bottom (Front to Rear):**
 - Right Front Wiper
 - Cabin Air Filter
 - Right Front Strut
 - Right Front Brake Pads
 - Right Front Tire Tread Depth /32nds
 - Right Rear Shock
 - Right Rear Brakes
 - Right Rear Tire Tread Depth /32nds
- Center/Other:**
 - Spare Tire Tread Depth /32nds
 - Rear Wiper
 - Taillamps
 - Rear Differential
 - Transfer Case
 - U-Joints
 - Transmission Fluid
 - Exhaust System

Notes:

This Service Menu has been created based on a combination of all of the years of experience our dealership and all of its employees have in the automotive industry. Our intention is to provide you with the knowledge to maintain and operate your vehicle at the highest possible level of protection.

Factory maintenance schedules are written for the minimum amount of care that you need to do to meet warranty requirements assuming that you do not drive under what is considered to be harsh driving conditions.

Harsh Driving Conditions are defined in our area to be:

- ☺ Day or night temperatures are below 32°F or above 90°F
- ☺ Stop & go driving
- ☺ Extensive engine idling
- ☺ Driving in dusty conditions
- ☺ Short trips of less than 10 miles.
- ☺ Highway driving speeds in excess of 65 MPH
- ☺ Trailer towing
- ☺ Vehicles equipped for & operating with E-85 (Ethanol) Fuel

Most of us will fall under one or more of these conditions. So, we have written our menu keeping you, your vehicle, and the fact that you drive in Central Illinois in mind. If you follow our service recommendations, you will be protecting your investment along with offering protection to those who ride with you to the fullest extent possible.

If you have any questions or concerns, please discuss these issues with our highly trained Service Team Specialists.

1. 3K-9K-21K-27K-33K-39K-51K-57K-63K-69K-81K-87K-93K-99K
 Change Engine Oil**
 Change Engine Oil Filter
 Lubricate Chassis
 Check All Fluid Levels and Top Off

\$24.95

2. 6K-12K-18K-36K-42K-54K-66K-78K-84K
 Change Engine Oil**
 Change Engine Oil Filter
 Lubricate Chassis
 Rotate Tires and Check Tire Pressure
 Visual Inspection Front Brakes
 Check All Fluid Levels and Top Off

\$39.95

3. 24K-48K-72K-96K
 Change Engine Oil**
 Change Engine Oil Filter
 Lubricate Chassis
 Rotate Tires and Check Tire Pressures
 Balance Tires
 Complete Brake Inspection Front & Rear
 Check All Fluid Levels and Top Off

\$69.95

4. 15K-45K-75K
 Change Engine Oil**
 Change Engine Oil Filter
 Lubricate Chassis
 Perform Fuel Injection Service
 Perform Battery Service
 Replace Air Filter
 Inspect Belts and Hoses
 Inspect Exhaust and Exhaust Alignment
 Check All Fluid Levels and Top Off

\$79.95
 without fuel service

\$199.95
 with fuel service

Hand Wash (complimentary)

Prices do not include tax, shop supplies, or disposal fees.

Prices are subject to change without notice.

(**Up to 5 Qrts Oil-Some models & Diesels higher)

Failure to follow manufacturer's maintenance schedules may affect warranty as well as vehicle life expectancy.

5. 30K-90K
 Change Engine Oil**
 Change Engine Oil Filter
 Rotate Tires and Check Tire Pressure
 Replace Spark Plugs (Non Platinum)
 Replace Air Filter
 Replace Fuel Filter (extra if required)
 Perform Fuel Injection Service
 Perform Transmission Flush (Filter extra if required)
 Perform Battery Service
 Inspect Belts & hoses
 Inspect Exhaust and Exhaust Alignment
 Check All Fluid Levels and Top Off
 Complete Multi-Point Inspection
 Hand Wash and Vacuum (complimentary)

\$499.95

6. 60K-120K
 Change Engine Oil**
 Change Engine Oil Filter
 Rotate Tires and Check Tire Pressure
 Replace Spark Plugs (Including Platinum-additional cost)
 Inspect and Replace Plug Wires
 Replace Air Filter
 Replace Fuel Filter (extra if required)
 Perform Fuel Injection Service
 Perform Transmission Flush (Filter extra if required)
 Perform Cooling System Flush
 Perform Battery Service
 Inspect Belts & hoses
 Inspect Exhaust and Exhaust Alignment
 Check All Fluid Levels and Top Off
 Complete Multi-Point Inspection
 Hand Wash and Vacuum (complimentary)

\$699.95

7. 30K-60K-90K-120K
 Additional Maintenance for some vehicles include replacing Differential & Transfer Case Fluids.
 Please ask your service advisor if this service is recommended for your vehicle.

*Prices listed are based off a Daimler Chrysler, 6 Cylinder Engine (non-platinum Plug) Vehicle.
 Contact your Service Advisor for your specific vehicle.
 Prices do not include tax, shop supplies, or disposal fees.
 Prices are subject to change without notice.
 (**Up to 5 Qrts Oil-Some models & Diesels higher)

Repair Order Detail - Internal Copy

RO Number: 157101

RO Status: CLOSED

Customer: [REDACTED]

Phone(s): Contact:

Vehicle: 3D7KS28A88G [REDACTED]

Main: [REDACTED]

2008 RAM25

WHITE/
LARAMIE

Click to View Cust Copy

Cell:

Mileage: 81,752

Service advisor: 31

Tag number: T0326

Payment type: CASH

Promised date: 03/25/2011

Waiter: No

Estimate: 0.00

Customer Comments: No

~~~~~

A .....EARLY BIRD DROP

99 OFF..... C ..... 0.00 0.00

.....EARLY  
BIRD DROP  
OFF.....

...

Tech(s): DTC

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line A: 0.00

~~~~~

B CUSTOMER STATES VEHICLE HAS A BAD VIBRATION. HAD A U-JOINT
REPLACED AT ANOTHER DEALER VIBRATION IS STILL PRESENT. CUST STATES
HE SPOKE WITH CHRYSLER AND THEY AGREED TO WAIVE A SECOND
DEDUCTIBLE, CALL TO VERIFY.

16300103 W CUSTOMER STATES 0.00 34.68

VEHICLE HAS A BAD
VIBRATION. HAD A
U-JOINT REPLACED AT
ANOTHER
DEALER VIBRATION IS
STILL PRESENT. CUST
STATES HE SPOKE WITH
CHRYSLER AND THEY
AGREED TO WAIVE A
SECOND DEDUCTIBLE,
CALL TO VERIFY.

Tech(s): 33

52123326AA 1 SHAFT 378.00

Pts: 378.00 Lbr: 34.68 Other: 0.00 Total Line B: 412.68

~~~~~

C CUST STATES VEHICLE IS LEAKING COOLANT, CHECK AND ADVISE.

07500125 W CUST STATES VEHICLE 0.00 60.69

IS LEAKING COOLANT,  
CHECK AND ADVISE.

Tech(s): 33

68003402AB 1 PUMP 210.00

68048953AA 2 ANTIFREEZ 36.82

Pts: 246.82 Lbr: 60.69 Other: 0.00 Total Line C: 307.51

~~~~~

D 99 C 0.00 0.00

Tech(s): DTC

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line D: 0.00

~~~~~

# Repair Order Detail - Internal Copy

RO Number: 157101

RO Status: CLOSED

Customer: [REDACTED]

Phone(s): Contact:

Vehicle: 3D7KS28A88G [REDACTED]

Main: [REDACTED]

2008 RAM25

WHITE/  
LARAMIE

Click to View Cust Copy  
Cell:

Mileage: 81,752

Service advisor: 31

Tag number: T0326

Payment type: CASH

Promised date: 03/25/2011

Waiter: No

Estimate: 0.00

Customer Comments: No

E CUSTOMER STATES "PERFORM SERVICE" ISS DIPLAYED. HE CANNOT AFFORD  
67,500 MILE SERVICEAT THIS TIME.

|    |   |                                                                                                               |      |      |
|----|---|---------------------------------------------------------------------------------------------------------------|------|------|
| 99 | C | CUSTOMER STATES<br>"PERFORM SERVICE" ISS<br>DIPLAYED. HE CANNOT<br>AFFORD 67,500 MILE<br>SERVICEAT THIS TIME. | 0.00 | 0.00 |
|----|---|---------------------------------------------------------------------------------------------------------------|------|------|

Tech(s): DTC

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line E: 0.00

F CEL AND DPF FULL, CHECK AND ADVISE. PERFORMED SCAN, FOUND P2002,  
P2000, P042E, AND P2563. CLEANED EGR VALVE AND COOLER. FLUSHED  
TURBO. REPLACED DPF, DUE TO INTERNAL CRACK. CLEANED NOX CAT.  
REPLACED BOTH O2 SENSORS. INSTALLED BLANKET. REPLACED REAR  
DIFF.PRESSURE TUBE, DU TO SEIZING. TEST DROVE. CONDITION  
CORRECTED WITH REPAIR.

|          |   |                                                                                                                                                                                                                                                                                                                                                                                            |      |       |
|----------|---|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|-------|
| 11500402 | W | CEL AND DPF FULL,<br>CHECK AND ADVISE.<br>PERFORMED SCAN, FOUND<br>P2002, P2000, P042E,<br>AND P2563. CLEANED<br>EGR VALVE AND COOLER.<br>FLUSHED TURBO.<br>REPLACED DPF, DUE TO<br>INTERNAL CRACK.<br>CLEANED NOX CAT.<br>REPLACED BOTH O2<br>SENSORS. INSTALLED<br>BLANKET. REPLACED<br>REAR DIFF.PRESSURE<br>TUBE, DU TO SEIZING.<br>TEST DROVE. CONDITION<br>CORRECTED WITH<br>REPAIR. | 0.00 | 17.34 |
|----------|---|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|-------|

Tech(s): 33

52122027AD

68064953AA

5149263AA

68035060AA

52122213AB

5149085AC

68005465AA

68005184AA

|             |          |
|-------------|----------|
| 1 TUBE REAR | 16.17    |
| 1 SHIELD    | 62.23    |
| 2 SENSOR    | 90.02    |
| 1 CONVERTER | 1,813.00 |
| 2 GASKET    | 17.22    |
| 2 SENSOR    | 51.38    |
| 2 GASKET    | 7.00     |
| 2 GASKET    | 4.34     |

# Repair Order Detail - Internal Copy

RO Number: 157101

RO Status: CLOSED

Customer: [REDACTED]

[Click to View Cust Copy](#)

Phone(s): Contact:

Cell:

Vehicle: 3D7KS28A88G [REDACTED]

Main: ([REDACTED])

2008 RAM25

WHITE/  
LARAMIE

Mileage: 81,752

Payment type: CASH

Waiter: No

Service advisor: 31

Estimate: 0.00

Tag number: T0326

Promised date: 03/25/2011

Customer Comments: No

~~~~~  
68038089AB 1 GASKET 20.86
Pts: 2,082.22 Lbr: 17.34 Other: 0.00 Total Line F: 2,099.56
~~~~~

|                           |      |
|---------------------------|------|
| Customer Pay              |      |
| Labor                     | 0.00 |
| Parts                     | 0.00 |
| Lube                      | 0.00 |
| Sublet                    | 0.00 |
| Miscellaneous/Shop Charge | 0.00 |
| Deductible                | 0.00 |
| Total Charges             | 0.00 |
| Less Insurance/Adjustment | 0.00 |
| Sales Tax                 | 0.00 |
| Total                     | 0.00 |

# DISCOUNT<sup>®</sup> TIRE

DDB

5287941

DATE: 03-26-2011 TIME: 9:10 AM

## CUSTOMER INFORMATION

## VEHICLE INFORMATION

## STORE LOCATION

DINOSAUR

CO

2008 DODGE

RAM 2500

QUAD CAB SLT

MILEAGE: 81,941

PLATE #

TORQUE SPECS: 135

COG 01

2820 NORTH AVENUE

GRAND JUNCTION CO 81501

PHONE: 970-242-0444

044 ROBBIE D MARTINEZ

WORK ORDER#

| CODE                             | CC  | QTY | SIZE | DESCRIPTION                 | F.E.T. | PRICE | AMOUNT |
|----------------------------------|-----|-----|------|-----------------------------|--------|-------|--------|
| 80400                            | NRM | 1   |      | FREE ROTATION AND REBALANCE | .00    | .00   | .00    |
| COMMENT:                         |     |     |      |                             |        |       |        |
| COMMENT: OEM INFLATION F:60 R:70 |     |     |      |                             |        |       |        |
| COMMENT: BOLT PATTERN: 8-165.1   |     |     |      |                             |        |       |        |

TOTAL: .00

TENDERED: .00

READER UNAVAILABLE



3175 East Sahara  
Las Vegas, NV 89104  
(702) 457-1061

SERVICE DEPARTMENT HOURS  
7:00 a.m. to 6:00 p.m.  
Monday - Friday  
8:00 a.m. - 2:00 p.m. - Saturday

|                         |             |
|-------------------------|-------------|
| R/O Open Date           | R/O Number  |
| 3/29/11                 | 6203829/1   |
| R/O Close Date          | Status      |
| 3/31/11                 | Pre-Invoice |
| Mileage In              | Mileage Out |
| 82866                   | 82866       |
| Service Advisor / Tag # |             |

ANTHONY SALINAS/8686

|                                                                        |            |               |            |            |                |
|------------------------------------------------------------------------|------------|---------------|------------|------------|----------------|
| [REDACTED]                                                             |            |               | Work Phone | [REDACTED] |                |
| BLUE MOUNTAIN, CO [REDACTED]                                           |            |               | Home Phone | [REDACTED] |                |
| Year                                                                   | Make       | Model         | Body       | Color      | License Number |
| 2008                                                                   | DODGE TRUC | 2500 QC SXT 4 | DH7L41     |            |                |
| 34184989 DAIMLERCHRYSLER Exp: 100000 or 5/15/14 Ded: 100 Plan: AD5100N |            |               |            |            |                |

| DESCRIPTION OF SERVICE AND PARTS                                                                                                                                                                                                                                                                                                                                             | AMOUNT                   |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|
| #1 - 02DO: SUSPENSION<br>CUST STATES THERES A VIBRATIO 40 MPH AND BEYOND<br>AGAIN CUST INSTALLED NEW TIRES AND WHEELS AS<br>PREV DIAGED<br>Work performed by William Johnson (513)<br>Installed 5102157AE :JOINT: NONE Qty: 2<br>RT VEHICLE VIBRATION FELT ON CRUISE INSPECTED FOUN<br>D REAR U JOINTS WORN REP REAR DRIVESHAFT U JOINTS<br>RT NO VIBRATION FELT RTN TO CUST | Serv Contr<br>Serv Contr |
| #2 - MPI: PERFORM MULTI POINT INSPECTION                                                                                                                                                                                                                                                                                                                                     |                          |
| #3 - INSPECT: VEHICLE INSPECTION                                                                                                                                                                                                                                                                                                                                             |                          |

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

|                       |     |
|-----------------------|-----|
| LABOR                 | .00 |
| PARTS                 | .00 |
| DEDUCTIBLE            | .00 |
| SUBLET                | .00 |
| SHOP SUPPLIES         | .00 |
| HAZARDOUS MATERIALS   | .00 |
| SALES TAX OR TAX I.D. | .00 |
| SPECIAL ORDER DEPOSIT | .00 |
| DISCOUNTS             | .00 |
| TOTAL DUE             | .00 |

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



# DISCOUNT TIRE

PAGE 2 OF 2

4641593

DATE: 03-29-2011 TIME: 10:49 AM

| CUSTOMER INFORMATION |               | VEHICLE INFORMATION                                                                                      | STORE LOCATION                                                                                                                |
|----------------------|---------------|----------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|
| [REDACTED]           |               | 2008 DODGE<br>RAM 2500<br>MEGA CAB LARAMIE<br>MILEAGE: 82,844<br>PLATE # [REDACTED]<br>TORQUE SPECS: 135 | NVL 18<br>2741 E TROPICANA AVE<br>LAS VEGAS NV 89121<br>PHONE: 702-434-5963<br>019 CHRISTOPHER R CASSELL<br>WORK ORDER# _____ |
| DINOSAUR             | CO [REDACTED] |                                                                                                          |                                                                                                                               |

| CODE | CC | QTY | SIZE | DESCRIPTION | F.E.T. | PRICE | AMOUNT |
|------|----|-----|------|-------------|--------|-------|--------|
|------|----|-----|------|-------------|--------|-------|--------|

Promotion Type: WITH PAYMENT DEFERRED INTEREST  
Promotion Duration: 9 MONTHS  
Promotional APR: 26.99%  
Purchase APR: 26.99%

On promotional purchase, monthly payments required, but no Interest Charges will be assessed if (1) promotional purchase paid in full within Promotion Duration as indicated, and (2) all minimum monthly payments on account paid when due. Otherwise, promotion may be terminated & Interest Charges accrued at the Purchase APR will be assessed from purchase date.

IF MINIMUM MONTHLY PAYMENTS ARE 60 DAYS PAST DUE, THE PROMOTION MAY BE TERMINATED AND A PENALTY APR MAY APPLY. IF YOU RECEIVE A CHANGE IN TERMS OF PENALTY RATE NOTICE THAT BECOMES EFFECTIVE BEFORE THE DELIVERY/INSTALLATION DATE OF YOUR PURCHASE, THE NEW PURCHASE APR OR PENALTY APR (AS APPLICABLE) WILL APPLY TO THE PURCHASE BALANCE ADDED TO YOUR ACCOUNT UPON DELIVERY/INSTALLATION. SUBJECT TO APPROVAL BY GE MONEY BANK. REFER TO THE FINANCE PLAN TERMS PROVIDED BY THE MERCHANT FOR ADDITIONAL DETAILS OF YOUR PROMOTIONAL PURCHASE.

For any questions regarding your account contact GE Money Bank at 866.396.8254.  
Payments can be made online for free at [www.geonlineservice.com](http://www.geonlineservice.com) or remit payment directly to GE Money Bank, P.O. Box 960061, Orlando, FL 32896-0061.

Payments cannot be made at a store location.

SUBTOTAL: 1,282.00  
TAX: 122.31  
TAX (REFUND): -23.98  
TOTAL: 1,380.33

TC 209 XXXXXXXXXXXX [REDACTED]

CAR CARE 1: 1,380.33  
TENDERED: 1,380.33

Signature on file

# DISCOUNT TIRE

PAGE 1 OF 2

4641593

DATE: 03-29-2011 TIME: 10:49 AM

## CUSTOMER INFORMATION

[REDACTED]

DINOSAUR

CO [REDACTED]

## VEHICLE INFORMATION

2008 DODGE  
RAM 2500  
MEGA CAB LARAMIE  
MILEAGE: 82,844  
PLATE # [REDACTED]  
TORQUE SPECS: 135

## STORE LOCATION

NVL 18  
2741 E TROPICANA AVE  
LAS VEGAS NV 89121  
PHONE: 702-434-5963  
019 CHRISTOPHER R CASSELL  
WORK ORDER# [REDACTED]

| CODE      | CC  | QTY                                                   | SIZE                 | DESCRIPTION              | F.E.T. | PRICE  | AMOUNT  |
|-----------|-----|-------------------------------------------------------|----------------------|--------------------------|--------|--------|---------|
| 63324     | NRM | 4                                                     | 17X8.5 8-165.1 10SMF | MB TORQUE SMF 125 LM     | .00    | 120.00 | 480.00  |
| WARRANTY: |     | LIFETIME STRUCTURAL AND 1 YEAR FINISH                 |                      |                          |        |        |         |
| COMMENT:  |     | BOLT PATTERN: 8-165.1                                 |                      |                          |        |        |         |
| 10845     | CUS | -4                                                    | LT265/70R17E1 121S W | HANKOOK DYNAPRO ATM RF10 | .00    | 74.00  | -296.00 |
| 38794     | NRM | 4                                                     | LT265/70R-17/E1 121R | BFG ALL TERRAIN T/A KO   | .00    | 208.00 | 832.00  |
| WARRANTY: |     | MILEAGE- 55,000 SEE REVERSE SIDE FOR WARRANTY DETAILS |                      |                          |        |        |         |
| COMMENT:  |     | INFLATION F:50 R:70                                   |                      |                          |        |        |         |
| 80017     | NRM | 4                                                     | CERTIFICATES         | FOR FREE REPLACEMENT     | .00    | 42.00  | 168.00  |
| 80075     | NRM | 4                                                     | STATE REQUIRED       | ENVIRONMENTAL FEE        | .00    | 1.00   | 4.00    |
| 80403     | NRM | 4                                                     | ADJUSTMENT           | LIFETIME BALANCE & VALVE | .00    | 16.00  | 64.00   |
| 82499     | NRM | 1                                                     | 9/16 SD 2.0" INS KIT | 26195HTD DPLX SD 6/8 LUG | .00    | 30.00  | 30.00   |

The tire and/or wheel you have chosen is different from the original equipment provided with your vehicle and may change its handling or stability characteristics. Further information is available from your Discount Tire salesperson.

Signature on file

DOWNTOWN DODGE  
CHRYSLER JEEP  
270 EAST MAIN  
VERNAL, UT 84078

DINOSAUR

CO

DOWNTOWN  
270 East Main - V  
(435) 78  
CUS

TERMINAL ID:  
MERCHANT #:

001  
120000097910

| DATE         | YEAR     | MAKE       | MODEL              | VIN         | STK/CUS |
|--------------|----------|------------|--------------------|-------------|---------|
| 04/06/11     | 08       | DODGE      | RAM 2500           | 3D7KS28A88G | 57593   |
| SERVICE DATE | NOTIFIED | SVC ADV    | PROMISED DATE/TIME | LICENSE     | RATE    |
|              | 04/08/11 | 31         | 04/06/11 05:00     |             | 94.54   |
| R.O. NUMBER  | TAX ID   | HOME PHONE | BUSINESS PHONE     | WHI         |         |
| 157234       |          |            | 000-000-0000       |             |         |

SALE  
BATCH: 000416 INU: 000012  
DATE: Apr 08, 11 TIME: 18:29  
RRN: 000012000098 AUTH: 829793

TOTAL \$341.40

===== REPAIR LINE 001 =====  
EARLY BIRD DROP OFF.....CUST STATES VEHICLE HAS A BAD VIBRATION AT HIGH  
WORSE AT 65 - 70 MPH. HAS HAD BOTH REAR U-JOINTS REPLACED RECENTLY, SEE H CUSTOMER COPY  
ATTACHED CUSTOMER NOTES.  
FOUND ALL 4 BALL JOINTS VERY LOOSE AND FRONT JOINT IN REAR PROPSHAFT WHICH HAD NOT BE  
EN CHANGED WAS BINDING.

REPLACED ALL 4 BALL JOINTS AND FRONT U-JOINT IN REAR PROPSHAFT

Bill Code - W Deductible - 100.00

|          |                    |             |
|----------|--------------------|-------------|
| 02106512 | BALL JOINT, UPPER  | 32 M A      |
| 02106513 | BALL JOINT, FRONT  | 32 M A      |
| 16500504 | U-JOINTS, SINGLE R | 32 M A      |
|          |                    | Total Labor |
| CH       | 5086672AB          | BALLJOINT 2 |
| CH       | 5086674AB          | BALLJOINT 2 |
| CH       | 6505623AA          | NUT 2       |
| CH       | 5102157AE          | JOINT 1     |
|          |                    | Total Parts |
|          |                    | Total Line  |

===== REPAIR LINE 002 =====  
CUST STATES L.R. WHEEL SEAL IS LEAKING.

REPLACED L.R. WHEEL SEAL

Bill Code - W

|          |                    |             |
|----------|--------------------|-------------|
| 03202611 | SEAL, AXLE SHAFT O | 32 M A      |
|          |                    | Total Labor |
| CH       | 5086773AB          | SEAL 1      |
|          |                    | Total Parts |
|          |                    | Total Line  |

===== REPAIR LINE 003 =====  
DURING SERVICE TECHNICIAN NOTED CCV FILTER DUE FOR REPLACEMENT.  
REPLACED CCV FILTER AND RESET REMINDER.

Bill Code - C

|    |             |             |        |
|----|-------------|-------------|--------|
| 26 | MAINTENANCE | 32 M A      | 94.54  |
|    |             | Total Labor | 94.54  |
| CH | 68002433AB  | BREATHER 1  | 123.00 |

A SERVICE CHARGE of 18% per year (1 1/2% monthly rate) will be charged on all past-due accounts. In case payment is not made when due, the undersigned agrees to pay costs of collection and attorney fees incurred. ON BEHALF OF SERVING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

#### STATEMENT OF DISCLAIMER

THE FACTORY WARRANTY CONSTITUTES ALL OF THE WARRANTIES WITH RESPECT TO THE SALE OF THIS ITEM/ITEMS. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. SELLER NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF ITS ITEM/ITEMS

#### LABOR AMOUNT

#### PARTS AMOUNT

#### MISC. SALES

#### MATERIALS

#### TOTAL CHARGE

#### DEDUCTIBLE

#### SALES TAX

#### OTHER PAY

#### CUSTOMER PAY

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

>



DOWNTOWN DODGE  
270 East Main - Vernal, Utah 84078  
(435) 789-0454

CUSTOMER COPY PAGE 2

DINOSAUR

CO

| DATE         | YEAR     | MAKE       | MODEL              | VIN         | STK/CUS | MILES IN | MILES OUT | TAG |
|--------------|----------|------------|--------------------|-------------|---------|----------|-----------|-----|
| 04/06/11     | 08       | DODGE      | RAM 2500           | 3D7KS28A88G | 57593   | 83925    | 83951     | 46  |
| SERVICE DATE | NOTIFIED | SVC ADV    | PROMISED DATE/TIME | LICENSE     | RATE    | PAYMENT  | INV. DATE |     |
|              | 04/08/11 | 31         | 04/06/11 05:00     |             | 94.54   | 01       | 04/11/11  |     |
| R.O. NUMBER  | TAX ID   | HOME PHONE | BUSINESS PHONE     |             |         |          |           |     |
| 157234       |          |            | 000-000-0000       |             |         | WHITE    |           | 3   |

Total Parts 123.00  
Total Line 217.54

Payment Type - 01 CASH SALES 341.40

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CUSTOMER SIGNATURE  
>

|              |        |
|--------------|--------|
| LABOR AMOUNT | 94.54  |
| PARTS AMOUNT | 123.00 |
| MISC. SALES  |        |
| MATERIALS    | 9.45   |
| TOTAL CHARGE | 226.99 |
| DEDUCTIBLE   | 100.00 |
| SALES TAX    | 14.41  |
| OTHER PAY    |        |
| CUSTOMER PAY | 341.40 |

# Repair Order Detail - Internal Copy

RO Number: 157234

RO Status: CLOSED

Customer: [REDACTED]  
Phone(s): Contact:  
Vehicle: 3D7KS28A88G [REDACTED]

Main: [REDACTED]  
2008 RAM25

WHITE/  
LARAMIE

Click to View Cust Copy  
Cell:

Mileage: 83,925  
Service advisor: 31  
Tag number: T0046

Payment type: CASH  
Promised date: 04/06/2011

Waiter: No  
Estimate: 0.00  
Customer Comments: No

~~~~~  
A EARLY BIRD DROP OFF.....CUST STATES VEHICLE HAS A BAD
VIBRATION AT HIGHWAY SPEEDS.WORSE AT 65 - 70 MPH. HAS HAD BOTH
REAR U-JOINTS REPLACED RECENTLY, SEE HISTORY AND ATTACHED
CUSTOMER NOTES.

16500504 W EARLY BIRD DROP 0.00 43.35

OFF.....CUST
STATES VEHICLE HAS A
BAD VIBRATION AT
HIGHWAY SPEEDS.WORSE
AT 65 - 70 MPH. HAS
HAD BOTH REAR
U-JOINTS REPLACED
RECENTLY, SEE HISTORY
AND ATTACHED CUSTOMER
NOTES.

Tech(s): 32
5086672AB
5086674AB
6505623AA
5102157AE

2 BALLJOINT 230.58
2 BALLJOINT 180.88
2 NUT 2.94
1 JOINT 82.25

Pts: 496.65 Lbr: 43.35 Other: 0.00 Total Line A: 540.00

Story: REPLACED ALL 4 BALL JOINTS AND FRONT U-JOINT IN REAR
PROPSHAFT

~~~~~  
B CUST STATES L.R. WHEEL SEAL IS LEAKING.

03202611 W CUST STATES L.R. 0.00 69.36

WHEEL SEAL IS  
LEAKING.

Tech(s): 32  
5086773AB

1 SEAL 30.52

Pts: 30.52 Lbr: 69.36 Other: 0.00 Total Line B: 99.88

Story: REPLACED L.R. WHEEL SEAL

~~~~~  
C DURING SERVICE TECHNICIAN NOTED CCV FILTER DUE FOR REPLACEMENT.

26 C DURING SERVICE 0.00 94.54

TECHNICIAN NOTED CCV
FILTER DUE FOR
REPLACEMENT.

Tech(s): 32
68002433AB

1 BREATHER 123.00

Pts: 123.00 Lbr: 94.54 Other: 0.00 Total Line C: 217.54

Story: REPLACED CCV FILTER AND RESET REMINDER.

Repair Order Detail - Internal Copy

Customer Pay	
Labor	94.54
Parts	123.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	0.00
Deductible	0.00
Total Charges	217.54
Less Insurance/Adjustment	0.00
Sales Tax	14.41
Total	231.95

CUSTOMER #: 57593

12253

Downtown Dodge

"LET THE GOOD TIMES ROLL"

**Jeep****RAM**

270 East Main - Vernal, UT 84078

(435) 789-0454

INVOICE

PAGE 1

DINOSAUR, CO

HOME:

BUS: CELL: SERVICE ADVISOR: 41 JODY WINWARD

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG
WHITE/LARA	08	DODGE RAM25		3D7KS28A88G		146290/146290		T5338
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE
12APR11 IS								
12APR11 DD			17:30 10SEP12				CASH	10SEP12
R.O. OPENED		READY		OPTIONS: ENG:6.7				

09:14 10SEP12 10:39 10SEP12

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	L-16						

CAUSE: .

02L16182 RECALL L16

37 WD 0.30

(N/C)

FC: PART#: COUNT:

CLAIM TYPE: W

AUTH CODE:

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00
--------	------	--------	------	--------	------	---------------	------

B CHECK FRONT END

CAUSE:

03 AXLES

37 CP 0.00

0.00 0.00

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00
--------	------	--------	------	--------	------	---------------	------

146290 CHECKED FRONT END, FOUND UPPER AND LOWER BALL JOINT NEED
REPLACED, ALONG WITH STEERING GEAR AND LEFT FRONT AXLE JOINT EST
ATTACHED

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CUSTOMER SIGNATURE

>

DESCRIPTION**TOTALS**

LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00

**PLEASE PAY
THIS AMOUNT**

0.00



DDB

5290935

DATE: 04-23-2011 TIME: 8:00 AM

CUSTOMER INFORMATION

VEHICLE INFORMATION

STORE LOCATION

DINOSAUR

CO

2008 DODGE
RAM 2500
QUAD CAB SLT
MILEAGE: 84,975
PLATE #

TORQUE SPECS: 135

COG 01
2820 NORTH AVENUE
GRAND JUNCTION CO 81501
PHONE: 970-242-0444
052 CRAIG A LANZAROTTA

WORK ORDER#

CODE	CC	QTY	SIZE	DESCRIPTION	F.E.T.	PRICE	AMOUNT
80222	NRM	1		FREE FLAT REPAIR	LF	.00	.00
COMMENT: BOLT PATTERN: 8-165.1							
COMMENT: OEM INFLATION F:60 R:70							
80400	NRM	1		FREE ROTATION AND	REBALANCE	.00	.00

TOTAL: .00

TENDERED: .00

READER UNAVAILABLE

DISCOUNTTIRE.COM





1748641

DATE: 08-03-2011 TIME: 2:55 PM

CUSTOMER INFORMATION		VEHICLE INFORMATION	STORE LOCATION
[REDACTED]		2008 DODGE	MNM 12
[REDACTED]		RAM 2500	3562 55TH STREET NW
[REDACTED]		QUAD CAB SLT	ROCHESTER MN 55901
DINOSAUR	CO [REDACTED]	MILEAGE: 95,878	PHONE: 507-529-2988
(H) [REDACTED]		PLATE # [REDACTED]	606 PATRICK J GARRISON
		TORQUE SPECS: 135	WORK ORDER# [REDACTED]

CODE	CC	QTY	SIZE	DESCRIPTION	F.E.T.	PRICE	AMOUNT
80241	NRM	4		VIBRATION CHECK			
				VIBRATION CHECK	.00	.00	.00
COMMENT:							
COMMENT: OEM INFLATION F:60 R:70							
COMMENT: vibration at 70mph 60fr 70re							
COMMENT: BOLT PATTERN: 8-165.1							

TOTAL: .00

TENDERED: .00

READER UNAVAILABLE

INVOICE

Invoice #: **84541**

PAGE 2

Customer #: 44932

DINOSAUR, CO

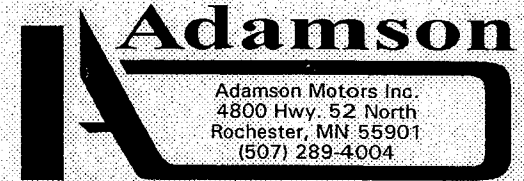
HOME:

BUS:

CELL:

EMAIL:

Service

Advisor: **10 MARK NELSON**

www.adamsonmotors.com

COLOR	YEAR	MAKE/MODEL			VIN			LICENSE	MILEAGE IN	MILEAGE OUT
	08	DODGE TRUCK 2500 4X4			3D7KS28A88G				95930	95930
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	R.O. OPENED	READY	
30SEP08			13:00 10AUG11			CASH	10AUG11	05AUG11	10AUG11	

OPTIONS: DLR:38999 ENG:6.7 Liter Turbo Diesel

LIST NET TOTAL

E** CHECK FOR DRIVE LINE VIBRATION AT HIGHWAY SPEED SEE AL IN TIRES

CAUSE: F

16301002 Yoke, propeller shaft sliding - Replace Center bearing to rear axle (B)

1 52123151AB SHAFT-DRIVE

FC: UC
PART#: 52123151AB

COUNT: 1

CLAIM TYPE: F

AUTH CODE:

LABOR: 0.00 PARTS: 0.00 OTHER: 0.00 TOTAL LINE E: \$ 0.00

95930 DRIVELINE VIBRATION - REPLACED REAR DRIVESHAFT, DROVE
VEHICLE, VIBRATION GONE AT THIS TIME - PAYour Service Advisor
Today was:

MARK NELSON

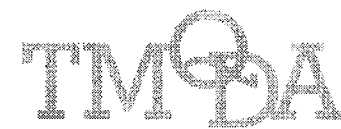
If you need any
Further assistance,
Please feel free to
Contact me at:

(507) 252-2345

or

mnelson@adamsonmotors.com

HYUNDAI

*** ALL FACTORY PARTS INSTALLED HAVE A 12
MONTH OR 12,000 MILE PARTS AND LABOR WARRANTYTHANK YOU FOR CHOOSING ADAMSON MOTORS
SERVICE AND PARTS FOR YOUR REPAIR NEEDS.
SERVICE 252-2380 PARTS 252-2390

Customer Copy

FREE COURTESY VAN MOST MAJOR CREDIT CARDS ACCEPTED ALWAYS BRING YOUR CAR HERE FOR FACTORY AUTHORIZED SERVICE & PARTS	Sales Hours:	Service/Tire/Body Shop:	STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. ALL PARTS NEW ORIGINAL EQUIPMENT UNLESS OTHERWISE SPECIFIED.	DESCRIPTION	LABOR AMOUNT	TOTALS	0.00
	8:00 AM - 8:00 PM Monday - Thursday	7:00 AM - 6:00 PM Monday - Friday			PARTS AMOUNT		0.00
	8:00 AM - 6:00 PM Friday				GAS, OIL, LUBE		0.00
	8:00 AM - 5:00 PM Saturday				SUBLET AMOUNT		0.00
		Parts Hours:			MISC. CHARGES		0.00
		7:30 AM - 5:30 PM Monday - Friday			TOTAL CHARGES		0.00
					DISCOUNT		0.00
					SALES TAX		0.00
							PLEASE PAY THIS AMOUNT

THANK YOU FOR CHOOSING ADAMSON MOTORS!

THANK YOU!

INVOICE

Invoice #: **84541**

PAGE 1

Customer #: 44932

DINOSAUR, CO

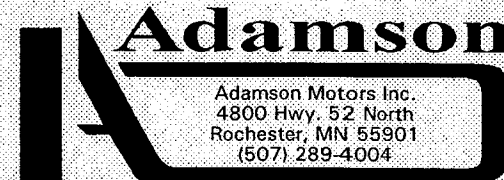
HOME

BUS:

CELL:

EMAIL:

Service

Advisor: **10 MARK NELSON**

Adamson Motors Inc.
4800 Hwy. 52 North
Rochester, MN 55901
(507) 289-4004

www.adamsonmotors.com

COLOR	YEAR	MAKE/MODEL			VIN		LICENSE	MILEAGE IN	MILEAGE OUT
	08	DODGE TRUCK 2500 4X4			3D7KS28A88G			95930	95930
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	R.O. OPENED	READY
30SEP08			13:00 10AUG11			CASH	10AUG11	05AUG11	10AUG11

OPTIONS: DLR:38999 ENG:6.7 Liter Turbo Diesel

	LIST	NET	TOTAL
A CUSTOMER STATES: TIRE WORK 23 BALANCE TIRES			
LABOR: 43 CT hrs. 0.00 PARTS: 0.00 OTHER: 0.00 TOTAL LINE A:			\$ 0.00
95930 WE BALANCED ALL 4 TIRES, FOUND HIGH CYCLE VIBRATION. WE TOOK 4 NEW TIRES AND WHEELS FROM A NEW TRUCK TO MAKE SURE THE VIBRATION WAS NOT COMING FROM THE TIRES. VIBRATION WAS STILL THERE. FOUND A DRIVE SHAFT WAS THE CAUSE OF THE HIGH CYCLE VIBRATION. DRIVES REALLY GOOD NOW!! GOOD WILL CONCESSION =! NO FURTHER WORK ON TIRES AND WHEEL PER BOB BREKKE			

B CUSTOMER STATES: CLICKING NOISE IN DRIVELINE 02130605 Universal joint, front axle shaft - Replace 9.25-275 FBI axles Left (B)			
LABOR: 12 WSC hrs. 0.00 PARTS: 0.00 OTHER: 0.00 TOTAL LINE B:			\$ 0.00
95930 LEFT FRONT U-JOINT. REPLACED OK. OK TO WAIVE DEDUCTIBLE FOR CUSTOMER SATISFACTION. AUTH US00228220810---PA			

D MULTI POINT VEHICLE INSPECTION 7 MULTI POINT VEHICLE INSPECTION			
LABOR: 17 CP hrs. 0.00 PARTS: 0.00 OTHER: 0.00 TOTAL LINE D:			\$ 0.00
95930 INSPECTION COMPLETE.			

Your Service Advisor
Today was:

MARK NELSON

If you need any
Further assistance,
Please feel free to
Contact me at:

(507) 252-2345

or

mnelson@adamsonmotors.com

FREE COURTESY VAN
MOST MAJOR CREDIT
CARDS ACCEPTED
ALWAYS BRING YOUR CAR
HERE FOR FACTORY
AUTHORIZED
SERVICE & PARTS

Sales Hours:
8:00 AM - 8:00 PM
Monday - Thursday
8:00 AM - 6:00 PM
Friday
8:00 AM - 5:00 PM
Saturday

Service/Tire/Body Shop:
7:00 AM - 6:00 PM
Monday - Friday
Parts Hours:
7:30 AM - 5:30 PM
Monday - Friday

STATEMENT OF DISCLAIMER
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

ALL PARTS NEW ORIGINAL EQUIPMENT UNLESS OTHERWISE SPECIFIED.

X
CUSTOMER'S SIGNATURE

LABOR AMOUNT
PARTS AMOUNT
GAS, OIL, LUBE
SUBLET AMOUNT
MISC. CHARGES
TOTAL CHARGES
DISCOUNT
SALES TAX
PLEASE PAY THIS AMOUNT

Customer Copy

Big Daddy's Garage LLC

295 West Main

Vernal, UT 84078

Phone: (435) 789-3736

Fax: (435) 789-3739

Email: bigdaddysgarage@hotmail.com

Page 1 of 2

Invoice

1067

Estimate Ref #: 1,340

Date Printed: 02/13/2014

Printed Time: 3:32 pm

Hat/Ref #

Big Daddy's Garage LLC

Time Promised:

2008 DODGE RAM 2500 SLT L6 6.7L 408CID FI DIESEL T A

VIN: 3D7KS28A88G

Date Written: 10/15/2012

License:

Mileage In: 146,852

Written By:

Home:

Unit #:

Mileage Out: 146,860

Save Old Parts: No

Cell:

Email:

DOM:

Job Name	Description	Qty	List	Extended
Steering and suspension	costmer states frontend shakes when truck is d...			
Labor Rate 1	Work Requested - costmer states front end shakes when truck is driven faster than 55 mph.	6.10	\$94.00	\$573.40
Work Performed - REPLACED ALL 4 BALL JOINTS AND INSTALLED STEERING UPDATE KIT WITH NEW STABILIZER AND HARDWARE. REPLACED LEFT FRONT AXLE U-JOINT.				
Part K7460	BALL JOINT	2.00	\$109.18	\$218.36
Part K7467	BALL JOINT	2.00	\$118.69	\$237.38
Part 521222362AH	STEERING-S BAR1	1.00	\$403.88	\$403.88
Part 5154661AB	DAMPNER-ST 2209	1.00	\$95.73	\$95.73
Part 6505623AA	NUT-HEX LO1054	3.00	\$2.25	\$6.75
Part 6502835	NUT-HEX FL1053	1.00	\$1.91	\$1.91
Labor Rate 1	Work Requested - BALL JOINT - Replace - Front Suspension - Upper and lower - both sides	6.00	\$94.00	\$564.00
Labor Rate 1	Work Requested - UNIVERSAL JOINT - Replace - Front Axle - American 9.25 - One Side during ball joint replacement	0.50	\$94.00	\$47.00
Labor Rate 1	Work Requested - TIE RODS- Replace- Install complete mopar steering update kit and new steering dampener	1.10	\$94.00	\$103.40
Sublet	Work Requested - Alignment	1.00	\$99.00	\$99.00
Work Performed - Sublet Alignment				
TRANSMISSION FLUSH				
TRANSMISSION FLUSH AND CLEAN				
Part BG 6600 (SYN)	TRANSMISSION SERVICE FULL SYNTHETIC	1.00	\$240.00	\$240.00
Part 96044	TRANS FIL KIT	1.00	\$31.41	\$31.41
Part 96057	TRANS FILTER	1.00	\$18.99	\$18.99
Labor Rate 1	Work Requested - FLUID FILTER - A/T - Replace	1.00	\$94.00	\$94.00
OFFROAD PERFORMANCE				
Install DPF Delete kit				
Labor Rate 1	Work Requested - Install DPF Delete kit	3.00	\$94.00	\$282.00
Work Performed - Install pipe, temp sensor simulator and electronics				
Part DPF-30	Exhaust kit	1.00	\$668.00	\$668.00

Big Daddy's Garage LLC

295 West Main

Vernal, UT 84078

Phone: (435) 789-3736

Fax: (435) 789-3739

Email: bigdaddysgarage@hotmail.com

Page 2 of 2

Invoice

1067

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2008 DODGE RAM 2500 SLT L6 6.7L 408CID FI DIESEL T A

VIN:3D7KS28A88G

Date Written: 10/15/2012

License:

Mileage In: 146,852

Written By:

Home:

Unit #:

Mileage Out: 146,860

Save Old Parts: No

Cell:

Email:

DOM:

One hour labor minimum on all work including diagnostics. A minimum fee off one hour labor may be added for vehicle pick up or delivery under normal circumstances. Parts and labor warranties are offered by the suppliers of items such as: transmissions, differentials when complete, engines, transfer cases. Other parts are excluded from parts and labor warranty unless specified by supplier especially electrical components. Warranty is done through the facility of installation and will only cover parts as described and a percentage of labor and no other expenses including: shipping fees, towing fees, oils, fluids, lubricants, cleaners, shop supplies, or lost time of any kind. It is the customer's responsibility to bring the vehicle to the repair facility at no cost to Big Daddy's Garage LLC or their suppliers. In case of a faulty or damaged part installed by Big Daddy's Garage LLC warranty will be honored only on the parts purchased by Big Daddy's Garage LLC and no other. Labor and additional parts or costs will be responsibility of the customer or consumer and original receipt is necessary for any warranty repair. Big Daddy's Garage LLC offers a 30 days warranty on labor, parts warranty is according by the supplier from the parts purchased, no warranty is offered when used parts are installed by request of customer. Warranties are valid under normal use and operation, excluding wear and tear, abuse, neglect, or any improper use will void all warranties. Replaced parts have to be requested before authorization of any repairs to vehicle. Big Daddy's Garage LLC reserves the right to refuse service to anyone at its discretion. Big Daddy's Garage is not responsible for any vandalism, theft, or anything that could damage your vehicle while on the premises and or the care of Big Daddy's Garage LLC. I hereby signing this form I authorize Big Daddy's Garage LLC for the repairs requested and agree to all their terms and policies written here and posted on the facility.

Payment Date	Type	Method	Amount
10/20/2012	Cash		3,967.99
Payment Totals:			\$3,967.99

Parts: \$1,922.41

Labor: \$1,663.80

Sublet: \$99.00

Misc: \$0.00

Hazmat: * \$8.25

Supplies: * \$30.27

Tax Total: \$244.26

Invoice Total: **\$3,967.99**

Less Paid: \$3,967.99

Balance Due: **\$0.00**

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto.

Authorized By _____

Date _____

Time _____

DINOSAUR

CO


Jeep.
DOWNTOWN DODGE
 270 East Main - Vernal, Utah 84078
 (435) 789-0454

CUSTOMER COPY PAGE 1

DATE	YEAR	MAKE	MODEL	VIN	STK/CUS	MILES IN	MILES OUT	TAG
09/15/11	08	DODGE	RAM 2500	3D7KS28A88G	57593	99926	99927	2239
SERVICE DATE	NOTIFIED	SVC ADV	PROMISED DATE/TIME	LICENSE	RATE	PAYMENT	INV. DATE	
	09/15/11	41	09/15/11 06:00		94.54	00	09/15/11	
R.O. NUMBER	TAX ID	HOME PHONE	BUSINESS PHONE					
158991			000-000-0000	WHITE 2				

===== REPAIR LINE 001 =====

8AM LOSS OF POWER

PERFORMED SCAN, FOUND P2563. FLUSHED TURBO. TEST DROVE CODE NO LONGER SETS

Bill Code - W

09440110 TURBOCHARGER, ASSEMBLY

33 M A

Total Labor

CH 68044565AA

CLEANER

2

Total Parts

Total Line

===== REPAIR LINE 002 =====

CUSTOMER REQUEST; LUBE, OIL, FILTER (DIESEL) ESSENTIAL CARE

DRAIN AND REFILL CRANKCASE OIL

REPLACE OIL FILTER

CHECK AIR FILTER

CHECK FLUID LEVELS

Bill Code - W

2689 DIESEL LOF

37 M A

Total Labor

CH 68024966AA

OIL

12

CH 5083285AA

FILTER

1

Total Parts

Total Line

Customer Copy

A SERVICE CHARGE of 18% per year (1 1/2% monthly rate) will be charged on all past-due accounts. In case payment is not made when due, the undersigned agrees to pay costs of collection and attorney fees incurred. ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER

THE FACTORY WARRANTY CONSTITUTES ALL OF THE WARRANTIES WITH RESPECT TO THE SALE OF THIS ITEM/ITEMS. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. SELLER NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF ITS ITEM/ITEMS

LABOR AMOUNT

PARTS AMOUNT

MISC. SALES

MATERIALS

TOTAL CHARGE

DEDUCTIBLE

SALES TAX

OTHER PAY

CUSTOMER PAY

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

>

Repair Order Detail - Internal Copy

RO Number: 158991

RO Status: CLOSED

Customer: [REDACTED]

Phone(s): Contact:

Vehicle: 3D7KS28A88G [REDACTED]

Main: [REDACTED]

2008 RAM25

WHITE/
LARAMIE

Click to View Cust Copy

Cell:

Mileage: 99,926

Service advisor: 41

Tag number: T2239

Payment type: CASH

Promised date: 09/15/2011

Waiter: No

Estimate: 0.00

Customer Comments: No

~~~~~

A ~~X~~ 8AM LOSS OF POWER  
09440110 W 8AM LOSS OF POWER 0.00 121.38  
Tech(s): 33  
68044565AA 2 CLEANER 10.50  
Pts: 10.50 Lbr: 121.38 Other: 0.00 Total Line A: 131.88

~~~~~

B CUSTOMER REQUEST; LUBE, OIL, FILTER (DIESEL) ESSENTIAL CARE
2689 W CUSTOMER REQUEST; 0.00 20.00
LUBE, OIL, FILTER
(DIESEL) ESSENTIAL
CARE
Tech(s): 37
68024966AA 12 OIL 24.00
5083285AA 1 FILTER 6.00
Pts: 30.00 Lbr: 20.00 Other: 0.00 Total Line B: 50.00

~~~~~

|                           |      |
|---------------------------|------|
| Customer Pay              |      |
| Labor                     | 0.00 |
| Parts                     | 0.00 |
| Lube                      | 0.00 |
| Sublet                    | 0.00 |
| Miscellaneous/Shop Charge | 0.00 |
| Deductible                | 0.00 |
| Total Charges             | 0.00 |
| Less Insurance/Adjustment | 0.00 |
| Sales Tax                 | 0.00 |
| Total                     | 0.00 |



PAGE 2 OF 2

1761168

DATE: 12-24-2011 TIME: 12:12 PM

| CUSTOMER INFORMATION       |               | VEHICLE INFORMATION                                                                                       | STORE LOCATION                                                                                                              |
|----------------------------|---------------|-----------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|
| [REDACTED]                 |               | 2008 DODGE<br>RAM 2500<br>MEGA CAB LARAMIE<br>MILEAGE: 113,278<br>PLATE # [REDACTED]<br>TORQUE SPECS: 135 | MNM 12<br>3562 55TH STREET NW<br>ROCHESTER MN 55901<br>PHONE: 507-529-2988<br>007 BRADLEY C BERGE<br>WORK ORDER# [REDACTED] |
| DINOSAUR<br>(H) [REDACTED] | CO [REDACTED] |                                                                                                           |                                                                                                                             |

| CODE | CC | QTY | SIZE | DESCRIPTION | F.E.T. | PRICE | AMOUNT |
|------|----|-----|------|-------------|--------|-------|--------|
|------|----|-----|------|-------------|--------|-------|--------|

Promotion Type: DEFERRED/NO INT IF PD IN FULL

Promotion Duration: 09 MONTHS

Promotional APR: 26.99%

Purchase APR: 26.99%

On promotional purchase, monthly payments required, but no Interest Charges will be assessed if (1) promotional purchase paid in full within Promotion Duration as indicated, and (2) all minimum monthly payments on account paid when due. Otherwise, promotion may be terminated & Interest Charges accrued at the Purchase APR will be assessed from purchase date.

IF MINIMUM MONTHLY PAYMENTS ARE 60 DAYS PAST DUE, THE PROMOTION MAY BE TERMINATED AND A PENALTY APR MAY APPLY. IF YOU RECEIVE A CHANGE IN TERMS OF PENALTY RATE NOTICE THAT BECOMES EFFECTIVE BEFORE THE DELIVERY/INSTALLATION DATE OF YOUR PURCHASE, THE NEW PURCHASE APR OR PENALTY APR (AS APPLICABLE) WILL APPLY TO THE PURCHASE BALANCE ADDED TO YOUR ACCOUNT UPON DELIVERY/INSTALLATION. SUBJECT TO APPROVAL BY GE CAPITAL. REFER TO THE FINANCE PLAN TERMS PROVIDED BY THE MERCHANT FOR ADDITIONAL DETAILS OF YOUR PROMOTIONAL PURCHASE.

For any questions regarding your account contact GE Capital at 866.396.8254.

Payments can be made online for free at [www.geonlineservice.com](http://www.geonlineservice.com) or remit payment directly to GE Capital, P.O. Box 960061, Orlando, FL 32896-0061.

Payments cannot be made at a store location.

SUBTOTAL: 1,074.00  
TAX: 82.90  
TAX(REFUND): -16.23  
TOTAL: 1,140.67

TC 209 XXXXXXXXXXXX [REDACTED]

CAR CARE 1: 1,140.67  
TENDERED: 1,140.67

READER UNAVAILABLE



DATE: 12-24-2011 TIME: 12:12 PM

| CUSTOMER INFORMATION       |               | VEHICLE INFORMATION                                                                                       | STORE LOCATION                                                                                                              |
|----------------------------|---------------|-----------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|
| [REDACTED]                 |               | 2008 DODGE<br>RAM 2500<br>MEGA CAB LARAMIE<br>MILEAGE: 113,278<br>PLATE # [REDACTED]<br>TORQUE SPECS: 135 | MNM 12<br>3562 55TH STREET NW<br>ROCHESTER MN 55901<br>PHONE: 507-529-2988<br>007 BRADLEY C BERGE<br>WORK ORDER# [REDACTED] |
| DINOSAUR<br>(H) [REDACTED] | CO [REDACTED] |                                                                                                           |                                                                                                                             |

| CODE                                            | CC  | QTY | SIZE                 | DESCRIPTION              | F.E.T. | PRICE  | AMOUNT   |
|-------------------------------------------------|-----|-----|----------------------|--------------------------|--------|--------|----------|
| 38794                                           | MLG | -4  | LT265/70R-17/E1 121R | BFG ALL TERRAIN T/A KO   | .00    | 55.00  | -220.00  |
| COMMENT: BOLT PATTERN: 8-165.1                  |     |     |                      |                          |        |        |          |
| 38794                                           | NRM | 4   | LT265/70R-17/E1 121R | BFG ALL TERRAIN T/A KO   | .00    | 265.00 | 1,060.00 |
| WARRANTY: SEE REVERSE SIDE FOR WARRANTY DETAILS |     |     |                      |                          |        |        |          |
| COMMENT: INFLATION F:50                         |     |     |                      |                          |        |        |          |
| 80017                                           | NRM | 4   | CERTIFICATES         | FOR FREE REPLACEMENT     | .00    | 42.50  | 170.00   |
| 80403                                           | NRM | 4   | ADJUSTMENT           | LIFETIME BALANCE & VALVE | .00    | 16.00  | 64.00    |

The tire and/or wheel you have chosen is different from the original equipment provided with your vehicle and may change its handling or stability characteristics.  
Further information is available from your Discount Tire salesperson.

READER UNAVAILABLE

**JEFFREY R. HILL, P.C.**  
110 SOUTH WEBER, SUITE 103A  
COLORADO SPRINGS, CO 80903  
PHONE: (719) 955-2600  
FACSIMILE: (719) 955-2900  
**TOLL FREE: (877) 826-0447**

**JEFFREY R. HILL**

**ADVERTISING MATERIAL**

jeffreyrhillpc@yahoo.com

|||||...|||||...|||||...|||||...|||||...  
\*\*\*\*\*AUTO\*\*3-DIGIT 816  
[REDACTED]  
DINOSAUR CO [REDACTED]

## **IMPORTANT NOTIFICATION**

2008

January 13, 2012

Dear Dodge Owner:

**It has come to my attention that you could be the registered owner of a Dodge Ram Truck. I am a Colorado attorney with an interest in helping people who own Dodge Ram Diesel Pickups that have serious defects. Numerous owners of these trucks have reported exhaust defects in the Dodge Ram 2500 and 3500 that result in recurring check engine light, loss of power, poor gas mileage, the vehicle running poorly, and EGR and turbo defects.**

If your Dodge truck has some of these or other recurring problems, I may be able to help you. I handle these cases as local counsel, in collaboration with Craig M. Patrick\*, a Texas attorney who has handled over 1000 cases involving serious defects and problems in motor vehicles. **You have rights, remedies, and entitlements provided by State and Federal laws that may entitle you to a manufacturer's buyback or a CASH SETTLEMENT.** When I accept a case for representation, I methodically pursue numerous claims to provide my clients with the best potential recovery; I also strive to resolve your case as soon as possible, and many of these cases can be resolved in as little as 60 days.

I will not charge you any attorneys' fees unless I obtain a recovery for you; in most cases the law allows you to recover attorneys' fees and costs from the manufacturer. **In any event, if there is no recovery, then you will not be responsible for any attorneys' fees.** The overwhelming majority of these cases are settled. In the event that we decide to file a lawsuit, and we lose the case, you may be liable for litigation costs, but I never charge you any attorneys' fees unless I obtain a recovery for you. These cases are handled through my office, with Mr. Patrick's consultation and assistance. Your case will not be "referred" anywhere. Mr. Patrick and I will share any fees recovered; you are not charged additional fees.

I would welcome the opportunity to discuss your legal rights and available options. **Feel free to call my office in Colorado Springs via our toll free number 1-877-826-0447.**

I will promptly respond, and handle your case professionally. **If your Dodge Truck has not experienced any of these problems or if you contacted us for representation in response to the last notification then you may disregard this letter, but please contact my firm in the future if I can be of any assistance regarding any other defective products you may have purchased.** Thank you for your time and attention to this letter.

Sincerely,

*Jeffrey R. Hill*  
Jeff Hill  
Jeffrey R. Hill, P.C.

*Michelle*

# Downtown Dodge

"LET THE GOOD TIMES ROLL"



DODGE

Jeep

RAM



270 East Main - Vernal, UT 84078  
(435) 789-0454

## TERMS

No returns on electrical or special order items. A restocking charge will be applied on all merchandise returned for credit. No returns after 30 days

Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranties of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

| DATE ENTERED | YOUR ORDER NO. | DATE SHIPPED | INVOICE DATE | INVOICE NUMBER |
|--------------|----------------|--------------|--------------|----------------|
| 07 AUG 12    |                | 07 AUG 12    |              | Q1078          |

S  
O  
L  
D  
  
T  
O

ACCOUNT NO. [REDACTED]

\*\*QUOTE\*\*

S  
H  
I  
P  
  
T  
O

PAGE 1 OF 1

CASH  
VC.PREP

| SHIP VIA                                                                                                                                                                               |          | SLSM.<br>20 | B/L NO.     | TERMS<br>CASH                                                   | F.O.B. POINT<br>VERNAL, UT |                  |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|-------------|-------------|-----------------------------------------------------------------|----------------------------|------------------|
| ORD                                                                                                                                                                                    | QUANTITY | P.D.        | PART NO.    | DESCRIPTION                                                     | LIST                       | NET              |
| 2                                                                                                                                                                                      | 2        | 0           | 68005184AA  | GASKET- 116-7-3                                                 | 2.70                       | 2.70             |
| 1                                                                                                                                                                                      | 1        | 0           | 68005465AA  | GASKET 116-7-3                                                  | 4.35                       | 4.35             |
| 1                                                                                                                                                                                      | 1        | 0           | 68038089AB  | GASKET- 116-7-3                                                 | 25.60                      | 25.60            |
|                                                                                                                                                                                        |          |             | Part number | 68038089AB                                                      |                            | replaces 6803808 |
| 1                                                                                                                                                                                      | 1        | 0           | 68028729AA  | *CLEANE 161-1-2                                                 | 20.50                      | 20.50            |
| 1                                                                                                                                                                                      | 1        | 0           | 68002433AB  | BREATHE 165-3-1                                                 | 136.00                     | 136.00           |
|                                                                                                                                                                                        |          |             |             | **** INVOICE QUOTE -                                            | DO NOT                     | PAY ****         |
| <p><i>67. K Service</i><br/> <i>Replace CCV filter clean egr coder &amp; valve</i><br/> <i>replace gaskets</i><br/> <i>MOPAR</i><br/> <i>Allows exhaust gas to come thru coder</i></p> |          |             |             |                                                                 |                            |                  |
| *****                                                                                                                                                                                  |          |             |             | PARTS                                                           |                            |                  |
| *****                                                                                                                                                                                  |          |             |             | SUBLET                                                          |                            |                  |
| * Thanks for your continued support *                                                                                                                                                  |          |             |             | FREIGHT                                                         |                            |                  |
| *****                                                                                                                                                                                  |          |             |             | SALES TAX                                                       |                            |                  |
| *****                                                                                                                                                                                  |          |             |             | TOTAL                                                           |                            |                  |
| CUSTOMER'S SIGNATURE                                                                                                                                                                   |          |             |             | <p><i>Parts &amp; Labor</i><br/> <i>600</i><br/> <i>TAX</i></p> |                            |                  |
| X                                                                                                                                                                                      |          |             |             |                                                                 |                            |                  |

# Downtown Dodge

"LET THE GOOD TIMES ROLL"

CHRYSLER



DODGE

Jeep

RAM



270 East Main - Vernal, UT 84078  
(435) 789-0454

## TERMS

No returns on electrical or special order items. A restocking charge will be applied on all merchandise returned for credit. No returns after 30 days

Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranties of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

| DATE ENTERED | YOUR ORDER NO. | DATE SHIPPED | INVOICE DATE | INVOICE NUMBER |
|--------------|----------------|--------------|--------------|----------------|
| 10 SEP 12    |                | 10 SEP 12    |              | QR1176         |

S  
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ACCOUNT NO. [REDACTED]

DINOSAUR, CO [REDACTED]

S  
H  
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PAGE 1 OF 1

|          |  |       |         |       |              |  |
|----------|--|-------|---------|-------|--------------|--|
| SHIP VIA |  | SLSM. | B/L NO. | TERMS | F.O.B. POINT |  |
|          |  | 25    |         |       | VERNAL, UT   |  |

| QTY                                                                           | SHIP | B.C. | PART NO.   | DESCRIPTION     | LIST          | NET    | AMOUNT   |
|-------------------------------------------------------------------------------|------|------|------------|-----------------|---------------|--------|----------|
| RO Quote for Service Repair Order: 12253                                      |      |      |            |                 |               |        |          |
| Service Advisor: 41 Vehicle: 8G245475                                         |      |      |            |                 |               |        |          |
| Part(s) quoted on Line A L-16                                                 |      |      |            |                 |               |        |          |
| 1                                                                             | 1    | 0    | 5086665AE  | JOINT K 128-3-2 | 111.00        | 111.00 | 111.00   |
| 2                                                                             | 2    | 0    | 5086672AB  | BALLJOI 154-4-4 | 112.00        | 112.00 | 224.00   |
| 2                                                                             | 2    | 0    | 5086674AB  | BALLJOI 154-5-4 | 118.00        | 118.00 | 236.00   |
| 1                                                                             | 1    | 0    | 68170214AA | KIT PKG 135-4-3 | 700.00        | 700.00 | 700.00   |
| Parts quoted on RO# 12253                                                     |      |      |            |                 |               |        |          |
| **** R O P A R T S Q U O T E - DO NOT PAY ****                                |      |      |            |                 |               |        |          |
| <p>LABOR 10.5 x 94.54 hr</p> <p>992.67 = 226367</p> <p>1271.00</p> <p>FAT</p> |      |      |            |                 |               |        |          |
| *****                                                                         |      |      |            |                 | MISC SUPPLIES |        |          |
| *****                                                                         |      |      |            |                 | PARTS         |        | 1,271.00 |
| *****                                                                         |      |      |            |                 | SUBLET        |        |          |
| *****                                                                         |      |      |            |                 | FREIGHT       |        | 0.00     |
| *****                                                                         |      |      |            |                 | SALES TAX     |        | 0.00     |
| *****                                                                         |      |      |            |                 | TOTAL         |        |          |

\* Thanks for your continued Support \*

CUSTOMER'S SIGNATURE

X

# DISCOUNT TIRE

DD8

PAGE 1 OF 2

5423381

discounttire.com

DATE: 10-28-2013 TIME: 10:41 AM

| CUSTOMER INFORMATION                                                                                                                                                                                                                            |  | VEHICLE INFORMATION                                                                                                                                                        | STORE LOCATION                                                                                                                    |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|
| <div style="background-color: black; width: 100px; height: 20px;"></div><br>DINDSAUR CO <div style="background-color: black; width: 40px; height: 15px;"></div><br>(H) <div style="background-color: black; width: 100px; height: 15px;"></div> |  | 2008 DODGE<br>RAM 2500<br>MEGA CAB LARAMIE<br>MILEAGE: 181,568<br>PLATE # <div style="background-color: black; width: 60px; height: 15px;"></div><br><br>TORQUE SPECS: 140 | COG 01<br>2820 NORTH AVENUE<br>GRAND JUNCTION CO 81501<br>PHONE: 970-242-0444<br>511 CHRISTOPHER A CARMA<br><br>WORK ORDER# _____ |

| CODE                                            | CC  | QTY | SIZE                 | DESCRIPTION               | F.E.T. | PRICE  | AMOUNT  |
|-------------------------------------------------|-----|-----|----------------------|---------------------------|--------|--------|---------|
| 11769                                           | MLG | -4  | LT265/70R17E1 121S W | COOPER DISCOVERER ATP OWL | .00    | 35.00  | -140.00 |
| COMMENT: BOLT PATTERN: 8-165.1                  |     |     |                      |                           |        |        |         |
| 11769                                           | NRM | 4   | LT265/70R17E1 121S W | COOPER DISCOVERER ATP OWL | .00    | 185.00 | 740.00  |
| WARRANTY: SEE REVERSE SIDE FOR WARRANTY DETAILS |     |     |                      |                           |        |        |         |
| COMMENT: INFLATION F:50                         |     |     |                      |                           |        |        |         |
| 80017                                           | NRM | 4   | CERTIFICATES         | FOR FREE REPLACEMENT      | .00    | 24.25  | 97.00   |
| 80075                                           | NRM | 4   | STATE REQUIRED       | ENVIRONMENTAL FEE         | .00    | 1.50   | 6.00    |
| 80403                                           | NRM | 4   | ADJUSTMENT           | LIFETIME BALANCE & VALVE  | .00    | 16.00  | 64.00   |
| 87255                                           | NRM | 1   | \$30/\$60 CC1 REB    | 10/13/13-11/23/13         | .00    | .00    | .00     |
| 98203                                           | NRM | 4   | #20013 TQ-60 BLUE    | TPMS REBUILD KIT          | .00    | .00    | .00     |
| 10401                                           | NRM | 1   | ST205/75R14C1 100 B  | CARLISLE RADIAL TRAIL RH  | .00    | 85.00  | 85.00   |
| WARRANTY: SEE REVERSE SIDE FOR WARRANTY DETAILS |     |     |                      |                           |        |        |         |
| 80017                                           | NRM | 1   | CERTIFICATES         | FOR FREE REPLACEMENT      | .00    | 13.25  | 13.25   |
| 80075                                           | NRM | 1   | STATE REQUIRED       | ENVIRONMENTAL FEE         | .00    | 1.50   | 1.50    |
| 80219                                           | NRM | 1   | INSTALLATION &       | LIFETIME SPIN BALANCING   | .00    | 8.00   | 8.00    |
| 86666                                           | NRM | 1   | LIFETIME ROTATION    | LIFETIME REPAIRS INCLUDED | .00    | .00    | .00     |

Since you have purchased fewer than four tires (or wheels), we will mount the new tires on the rear of your vehicle for best safety and handling.

The tire and/or wheel you have chosen is different from the original equipment provided with your vehicle and may change its handling or stability characteristics.  
Further information is available from your Discount Tire salesperson.

Signature on file



CUSTOMER #: 57593

13149

**Downtown Dodge**

"LET THE GOOD TIMES ROLL"

**Jeep**

270 East Main - Vernal, UT 84078

(435) 789-0454

\*INVOICE\*

PAGE 1

DINOSAUR, CO

HOME:

BUS:

CELL:

SERVICE ADVISOR: 41 JODY WINWARD

| COLOR       | YEAR       | MAKE/MODEL  | VIN           | LICENSE | MILEAGE IN / OUT | TAG     |           |
|-------------|------------|-------------|---------------|---------|------------------|---------|-----------|
| WHITE/LARA  | 08         | DODGE RAM25 | 3D7KS28A88G   |         | 151637/151637    | T6321   |           |
| DEL. DATE   | PROD. DATE | WARR. EXP.  | PROMISED      | PO NO.  | RATE             | PAYMENT | INV. DATE |
| 12APR11 IS  |            |             |               |         |                  |         |           |
| 12APR11 DD  |            |             | 17:30 27NOV12 |         |                  | CASH    | 27NOV12   |
| R.O. OPENED |            | READY       | OPTIONS:      | ENG:6.7 |                  |         |           |

09:59 27NOV12 11:12 27NOV12

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|------|--------|------|------|-------|------|-----|-------|
|------|--------|------|------|-------|------|-----|-------|

A PERFORM DIESEL LUBE OIL AND FILTER CHANGE ESSENTIAL CARE

CAUSE:

26860303 MAINTENANCE INTERV

36 WD 0.40

(N/C)

1 5083285AA FILTER-ENGINE OIL

(N/C)

12 68024966MA \*OIL-15W40

(N/C)

FC: PART#: COUNT:

CLAIM TYPE: W

AUTH CODE:

| PARTS: | 0.00 | LABOR: | 0.00 | OTHER: | 0.00 | TOTAL LINE A: | 0.00 |
|--------|------|--------|------|--------|------|---------------|------|
|--------|------|--------|------|--------|------|---------------|------|

\*\*\*\*\*

A SERVICE CHARGE of 18% per year (1 1/2% monthly rate) will be charged on all past-due accounts. In case payment is not made when due, the undersigned agrees to pay costs of collection and attorney fees incurred. ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE. LUG NUTS WILL NEED TO BE RE-TORQUED AFTER 25 MILES.

**STATEMENT OF DISCLAIMER**

THE FACTORY WARRANTY CONSTITUTES ALL OF THE WARRANTIES WITH RESPECT TO THE SALE OF THIS ITEM/ITEMS. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. SELLER NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF ITS ITEM/ITEMS.

| DESCRIPTION            | TOTALS |
|------------------------|--------|
| LABOR AMOUNT           | 0.00   |
| PARTS AMOUNT           | 0.00   |
| GAS, OIL, LUBE         | 0.00   |
| SUBLET AMOUNT          | 0.00   |
| MISC. CHARGES          | 0.00   |
| TOTAL CHARGES          | 0.00   |
| LESS INSURANCE         | 0.00   |
| SALES TAX              | 0.00   |
| PLEASE PAY THIS AMOUNT | 0.00   |

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

&gt;

CUSTOMER COPY

Dinosaur, CO

7013 1710 0000 5854 8721



W41-323

National Highway Traffic Safety Admin.  
1200 New Jersey Ave S.E.  
Washington, DC 20590