Tawn Canadensis, PA [redacted]

[redacted]

AUG 11 2014
INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148	
Date Received: 04-JUN-2014	Repository ☐
	Reference No.: 10595991

OWNER INFORMATION (Type or Print)

Name	[redacted]	Daytime Telephone Number	E-mail Address
Address	[redacted]	[redacted]	[redacted]
City: CANANPENSIS CANADENSIS	State: PA	Zip Code: [redacted]	Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
1G1AK52F157[redacted]	CHEVROLET	COBALT	2005

Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders	Fuel Type:
2005	RICHARD PRICE 570-839-1111		4	Gasoline
Original Owner ☐	Dealer's City: MT. POCONO	State: PA	Zip Code: 183[redacted]	

Transmission Type	☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s)
				03-MAR-2014

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 010000 STEERING	Failure Mileage	Failure Speed
	48000	20

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2005 CHEVROLET COBALT. THE CONTACT STATED WHILE DRIVING APPROXIMATELY 20 MPH THE STEERING WHEEL BOX DISCONNECTED AND THE CONTACT LOST CONTROL OF VEHICLE. THE DEALER WAS NOTIFIED OF FAILURE AND NO SOLUTION WAS OFFERED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 48,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Danger Check thisout 2005 Chev
Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies) colorado

No Steering on Car at All -
Note, Steering of truck. Steering wheel
went 360° No steering at all.
come down Hill. the Car was Parked
on Hill + Towed to garage. 856-15
ATTACH ADDITIONAL SHEETS IF NECESSARY taxfi

From [redacted]
Canadensis PA
[redacted]

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use $300

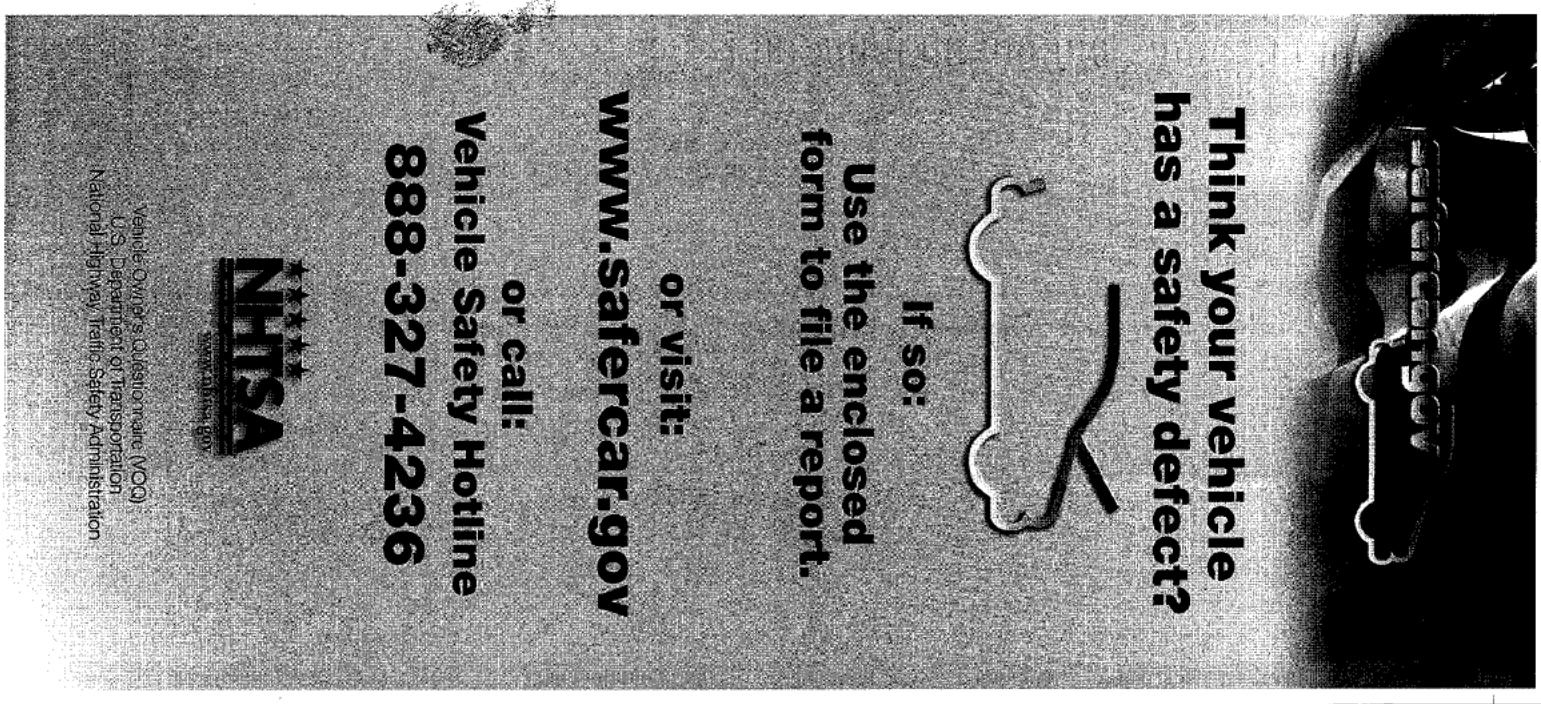
NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

To →

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Terry's Auto & Towing, LLC

08/30/2013

218 Haldaman Lane South
Greentown, PA 18426
570-676-9615

Invoice #1574

[redacted]

2005 CHEVROLET COBALT
2.2L DOHC MULTIPORT FI
Tag: Mileage:
ID:

Labor	Hours	Rate	Amount
R & R STEERING RACK (POWER STEERING) ✓	3.70	$58.95	$218.12
R & R AIR BAG CONTACT COIL	1.30	$58.95	$76.64
			$294.76

Yes Motor

Part No.	Parts	Quantity	Each	
	STEERING RACK	1.00	$387.00	$387.00
	CLOCK SPRING (DEALER)	1.00	$125.93	$125.93
				$512.93

Service charges	
MISC SHOP MATERIAL	$0.00
	$0.00

Subtotal	**$807.69**
Tax	$48.46
Total	**$856.15**

An express mechanics lien is acknowledged on the above vehicle to secure the amount of repairs thereto, until such time as cash payment has been made in full. It is understood that you will not be held responsible for loss or damage to cars or articles left in cars in case of fire, theft or any other cause beyond your control. Upon signing this repair order it is accepted as a complete and comprehensive description of the repair work done on this vehicle.

DATE_____ SIGNED [redacted]

Sept 3, 2013

pd 340.00 VISA
520.00 cash
860.00 cost Paid
- 5.00
855.00 Total

2005 Chev Cobalt
Security Door
Recal Chev

Call Ray - Price -
839-1111
John - Service

SALES DRAFT

TERRYS AUTO & TOWING
RR1 BOX63-AC
GREENTOWN, PA 18426
TERMINAL 1312476

235216070997
09/03/2013 11:32:10

VISA
XXXXXXXXXXX[redacted]
AUTH. TRANS. ID. 005246595287903
INVOICE 77001 H@2
AUTH. CODE 035266

SALE TOTAL $340.00

CUSTOMER COPY

erry's Auto & Towing, LLC

218 Haldaman Lane South
Greentown, PA 18426
570-676-9615

Invoice #1574

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