


AUG 11 2014

 <p>DOT Auto Safety Hotline</p> <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>		<p>Date Received 03-JUN-2014</p>	<p>Repository <input type="checkbox"/></p> <p>Reference No. 10595889</p>
<p>OWNER INFORMATION (Type or Print)</p>			
<p>Name [REDACTED]</p>		<p>Daytime Telephone Number [REDACTED]</p>	
<p>Address [REDACTED]</p>		<p>E-mail Address [REDACTED]</p>	
<p>City SAN RAMON</p>	<p>State CA</p>	<p>Zip Code [REDACTED]</p>	<p>Evening Telephone Number [REDACTED]</p>
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>			
<p>VEHICLE INFORMATION</p>			
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KMHDN46D95L [REDACTED]</p>		<p>Make HYUNDAI</p>	<p>Model ELANTRA</p>
<p>Model Year 2005</p>		<p>Engine: No: Cylinders 4</p>	<p>Fuel Type: GAS</p>
<p>Date Purchased FEB 2006 (NEW)</p>	<p>Dealer's Name and Telephone Number: CONCORD HYUNDAI, CONCORD, CALIFORNIA DEALER CLOSED SHORTLY AFTER PURCHASE</p>		<p>Original Owner [REDACTED]</p>
<p>Dealer's City CONCORD (NO LONGER IN BUSINESS)</p>	<p>State CA</p>	<p>Zip Code</p>	<p>Transmission Type AUTOMATIC</p>
<p><input checked="" type="checkbox"/> Antilock Brakes</p>	<p><input checked="" type="checkbox"/> Cruise Control</p>	<p>Powertrain FRONT WHEEL DRIVE</p>	<p>Multiple Failure: YES</p>
<p>Incident Date(s) 14-FEB-2014</p>		<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>	
<p>Vehicle Component Code: 140000 AIR BAGS</p>		<p>Failure Mileage 103000</p>	<p>Failure Speed ALL SPEEDS</p>
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>			
<p>Tire Make</p>	<p>Tire Model (Name or Number)</p>	<p>Tire Size (Example P215/65R15)</p>	
<p>DOT No. (Example: DOTM19ABC036)</p>	<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>	
<p>Tire Component Code</p>		<p>Tire Failure Type:</p>	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>			
<p>Make:</p>	<p>Date Manufactured:</p>	<p>Model No./Name:</p>	
<p>Seat Type:</p>	<p>Installation System:</p>		
<p>Child Seat Component Code:</p>	<p>Failed Part:</p>		
<p>APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es) and injury(ies).)</p>			
<p>Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured 0</p>	<p>Number of Deaths 0</p>
<p>Reported to Police N</p>		<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).</p>	
<p>TL* THE CONTACT OWNS A 2005 HYUNDAI ELANTRA. THE CONTACT STATED THAT THE AIR BAG WARNING LIGHT ILLUMINATED. THE VEHICLE WAS TAKEN TO THE DEALER. THE TECHNICIAN DIAGNOSED THAT THE FRONT PASSENGER SEAT AIR BAG OCCUPANT SENSOR NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED BUT THE FAILURE RECURRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 103,000 AND THE CURRENT MILEAGE WAS 105,000.</p>			
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</p>		<p>ATTACH ADDITIONAL SHEETS IF NECESSARY</p>	
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I DON'T RECALL THE DATE BUT, THE FIRST AIR BAG FAILURE OCCURRED SHORTLY AFTER PURCHASE, MY GUESS IS SOMETIME IN 2007. THE AIRBAG WAS REPAIRED UNDER WARRANTY AT SAN LEANDRO, HYUNDAI. THE REPAIR TOOK APPROXIMATELY 1 MONTH.

DURING JAN OR FEB 2014, MILEAGE WAS APPROXIMATELY 102,000 THE AIRBAG SYSTEM FAILED AGAIN. THE AIRBAG FAILURE LIGHT CAME ON IN THE DASH AND HAS STAYED ON. I CONTACTED DUBLIN HYUNDAI AND EXPLAINED THE PROBLEM, INCLUDING THAT THIS WAS THE SECOND FAILURE. THEY REFUSED TO HELP ME UNLESS I PAID THE ENTIRE COST FOR THE REPAIR. THEY SUGGESTED MAKING A COMPLAINT WITH THE MANUFACTURE OF THE VEHICLE. FOR THE SECOND FAILURE I HAVE MADE TWO (2) COMPLAINTS WITH THE HYUNDAI CORPORATION. BOTH TIMES THEY REFUSED TO HELP IN ANY WAY, INCLUDING SOME SORT OF DISCOUNT ON THE REPAIR. (NO CRASHES OR INJURIES)

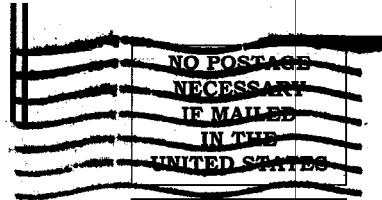
I'M 73 YEARS OLD, IN ALL MY YEARS AND ALL THE DIFFERENT VEHICLES I HAVE OWNED, I HAVE NEVER HAD AN AIRBAG FAILURE. THIS IS A MANUFACTURE DEFECT IN THE HYUNDAI ELANTRA AND SHOULD BE RECALLED AND REPAIRED BY HYUNDAI CORPORATION. IN 2006 A LAWSUIT WAS FILED REGARDING THIS PROBLEM. [REDACTED] v. Hyundai ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC
POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?

If so:

Use the enclosed form to file a report

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**

NHTSA
www.nhtsa.gov

Vehicle Owners' Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

