

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print)		Date Received 03-JUN-2014		Repository ☐ Reference No. 10595883	
Name [REDACTED] Address [REDACTED] City LESTER State PA Zip Code [REDACTED]		Daytime Telephone Number [REDACTED] Evening Telephone Number [REDACTED]		E-mail Address [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G DHC24193E [REDACTED]		Make GMC GMC		Model SIERRA SIERRA	
Model Year 2003 2003		Date Purchased 2003		Dealer's Name and Telephone Number BERGIE GMC 215-660-4109	
Original Owner ☒		Dealer's City SOUDEARTON PA 18964		State PA Zip Code	
Transmission Type AUTO		☒ Antilock Brakes ☒ Cruise Control		Powertrain REAR WHEEL POSI REAR	
Multiple Failure: REAR WHEEL BRAKES		Incident Date(s) 01-JAN-2014 JAN 14		Fuel Type: DIESEL	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: BRAKES (PWS) POWER BRAKES & STEERING ADS				Failure Mileage 150000	
Failure Speed 10					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:		Child Seat Component Code:	
Failed Part:		APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0	
Number of Deaths 0		Reported to Police N		Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).	
TL* THE CONTACT OWNS A 2003 GMC SIERRA. THE CONTACT STATED WHILE DRIVING APPROXIMATELY 10 MPH, THE BRAKE PEDAL TRAVELED TO THE FLOORBOARD WHEN DEPRESSED. THE VEHICLE EVENTUALLY CAME TO A STOP AND WAS TAKEN TO AN INDEPENDENT MECHANIC. THE TECHNICIAN DIAGNOSED THAT BOTH REAR BRAKE LINES WERE CORRODED AND NEEDED TO BE REPLACED. THE MANUFACTURER WAS NOT NOTIFIED OF THE DEFECT. THE APPROXIMATE FAILURE MILEAGE WAS 150,000. THE VIN WAS UNAVAILABLE.					
8-A-1A ABOVE STATEMENT IS CORRECT, ONE NOTE, WHILE HAVING MY GMC TUGBOAT IN FOR SERVICE I TALKED TO SERVICE MANAGER ABOUT THE 03 SIERRA, HE SAID GMC IS AWARE OF THIS PROBLEM. THESE HYDRAULIC LINES ARE STEEL, THEY HAD RUSTED THROUGH AND RUPTURED. I AM SENDING YOU A SECTION OF LINE					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I HAVE BEEN TOLD THIS HAPPENS IN THE WINTER. THE HEAVY BRINE SOLUTION THEY
USE MAY HAVE CAUSED THIS RUST OUT. [REDACTED]

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



LESTER PA

W48-226

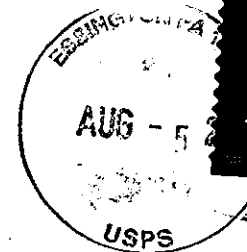


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DEPT OF TRANSPORTATION
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OFFICE OF DEFECTS INVESTIGATION NVS-210
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