



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

INFORMATION ACT (5 U.S.C. 552(b)(6))

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline

Date Received 03-JUN-2014	Repository ☐ Reference No. 10595758
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OWNER INFORMATION (Type or Print)			
Name			
Address			
City	ASTON	State	PA
Zip Code			

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G1ZE5E75BF		Make CHEVROLET	Model MALIBU	Model Year 2011
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders	Fuel Type:
Original Owner ☐	Dealer's City	State	Zip Code	
Transmission Type	☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 26-APR-2014

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: BRAKES (PWS)	Failure Mileage 44700	Failure Speed
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2011 CHEVROLET MALIBU. THE CONTACT STATED THAT WHILE ATTEMPTING TO STOP, THE BRAKES FAILED TO ENGAGE CAUSING THE CONTACT TO CRASH INTO THE REAR END OF ANOTHER VEHICLE. NO INJURIES WERE REPORTED. THE CONTACT STATED THAT THE VEHICLE WAS TAKEN TO THE DEALER PREVIOUSLY WHERE THE TECHNICIAN REPLACED THE FRONT BRAKE PADS DUE TO CORROSION. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 44,700 AND THE CURRENT MILEAGE WAS 44,850.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: Brake failure incident report
Date: Monday, August 04, 2014 10:08:20 AM
Attachments: [10595758 additional info.pdf](#)

Here's a questionnaire.

From: [REDACTED]
Sent: Saturday, August 02, 2014 6:03 PM
To: DataQuality, DataQuality (NHTSA)
Subject: Brake failure incident report

Attached please find the additional notes added to the report involving an accident that occurred due to my brakes not functioning properly. I have also attached a picture of the damage that was done to my car due to this incident.

Please advise if there is anything I can do to have my brakes repaired and my bumper due to a recall.

Thank you,

[REDACTED]

Sent from Windows Mail

