

 U.S. Department of Transportation National Highway Traffic Safety Administration			DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline			FOR AGENCY USE ONLY 100148			
			Date Received 02-JUN-2014		Repository <input type="checkbox"/> Reference No. 10595531				
OWNER INFORMATION (Type or Print)						Daytime Telephone Number		E-mail Address	
Name		Address		City		State		Zip Code	
ALBURQUERQUE		NM							
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).									
VEHICLE INFORMATION									
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KLSVJ52L94B				Make SUZUKI		Model VERONA		Model Year 2004	
Date Purchased		Dealer's Name and Telephone Number				Engine: No: Cylinders		Fuel Type:	
Original Owner <input type="checkbox"/>		Dealer's City		State		Zip Code			
Transmission Type		<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control		Powertrain		Multiple Failure:		Incident Date(s) 06-JUN-2007	
FAILED COMPONENT(S)/PART(S) INFORMATION									
Vehicle Component Codes: ENGINE (PWS); ENGINE (PWS)						Failure Mileage 45000		Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE									
Tire Make		Tire Model (Name or Number)				Tire Size (Example P215/65R15)			
DOT No. (Example: DOTM1A9ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:					
Tire Component Code				Tire Failure Type:					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE									
Make:		Date Manufactured:			Model No./Name:				
Seat Type:		Installation System:							
Child Seat Component Code:				Failed Part:					
APPLICABLE INCIDENT INFORMATION									
<i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>									
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Number of Persons Injured 0		Number of Deaths 0		Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).									
TL* THE CONTACT OWNS A 2004 SUZUKI VERONA. THE CONTACT STATED THAT THE CHECK ENGINE LIGHT WOULD SUDDENLY ILLUMINATE AND THE VEHICLE WOULD BECOME RESISTANT TO ACCELERATION. THE VEHICLE WAS TAKEN TO THE DEALER, WHO WAS UNABLE TO DIAGNOSE THE DEFECT. THE MANUFACTURER WAS NOT NOTIFIED OF THE DEFECT. THE FAILURE MILEAGE WAS 45,000.									
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					ATTACH ADDITIONAL SHEETS IF NECESSARY				
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.									

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Our 2004 Verona continues to be a problem. At times when we are on the road, it suddenly dies. Mostly when you let up on the accelerator it quits. Suddenly the power steering is very stiff. That can get very dangerous. Can you get you to help us correct our problem. We will really appreciate it.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

BUENOS AIRES
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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so: Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

