


FEB 1 2015

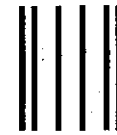
 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline</p> <p><b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p><b>OWNER INFORMATION (Type or Print)</b></p>		<p>Date Received</p> <p>30-MAY-2014</p>	<p>Repository <input type="checkbox"/></p> <p>Reference No. 10595222</p>		
<p>Name</p> <p>Address</p>		<p>Daytime Telephone Number</p>	<p>E-mail Address</p>		
<p>City FORT COLLINS State CO Zip Code</p>		<p>Evening Telephone Number</p>			
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>					
<p><b>VEHICLE INFORMATION</b></p>					
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side</p> <p>1FTNW21F02E</p>		<p>Make</p> <p>FORD</p>	<p>Model</p> <p>F-250</p>	<p>Model Year</p> <p>2002</p>	
<p>Date Purchased</p>	<p>Dealer's Name and Telephone Number</p> <p>SPRADLEY BARR FORD 970 226 3673</p>		<p>Engine:</p> <p>No: Cylinders</p>	<p>Fuel Type:</p> <p>Deisel</p>	
<p>Original Owner <input type="checkbox"/></p>	<p>Dealer's City</p> <p>Fort Collins</p>		<p>State</p> <p>CO</p>	<p>Zip Code</p> <p>80525</p>	
<p>Transmission Type</p> <p>auto</p>	<p><input checked="" type="checkbox"/> Antilock Brakes</p> <p><input checked="" type="checkbox"/> Cruise Control</p>	<p>Powertrain</p> <p>7.3 turbo deisel</p>	<p>Multiple Failure:</p>	<p>Incident Date(s)</p> <p>14-MAY-2014</p>	
<p><b>FAILED COMPONENT(S)/PART(S) INFORMATION</b></p>					
<p>Vehicle Component Codes: 100000 POWER TRAIN, 103400 POWER TRAIN: AUTOMATIC TRANSMISSION: LEVER AND LINKAGE: COLUMN SHIFT</p>			<p>Failure Mileage</p> <p>215000</p>	<p>Failure Speed</p>	
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b></p>					
<p>Tire Make</p>		<p>Tire Model (Name or Number)</p>		<p>Tire Size (Example P215/65R15)</p>	
<p>DOT No. (Example: DOTM19ABC036)</p>		<p><input type="checkbox"/> Original Equipment</p> <p><input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>		
<p>Tire Component Code</p>			<p>Tire Failure Type:</p>		
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b></p>					
<p>Make:</p>		<p>Date Manufactured:</p>		<p>Model No./Name:</p>	
<p>Seat Type:</p>		<p>Installation System:</p>			
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>			
<p><b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</p>					
<p>Crash</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured</p> <p>0</p>	<p>Number of Deaths</p> <p>0</p>	<p>Reported to Police</p> <p>N</p>	
<p><b>Narrative Description of Incident(s), Crash(es), and Injury(ies).</b> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).</p> <p>TL* THE CONTACT OWNS A 2002 FORD F-250. THE CONTACT STATED THAT THE ACCELERATOR PEDAL FAILED TO RESPOND WITHOUT WARNING. THE VEHICLE WAS TAKEN TO A DEALER WHERE THE TECHNICIAN DIAGNOSED THAT A WIRE SHORTAGE AND THE TRANSMISSION SHIFT LEVER NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 215,000 AND THE CURRENT MILEAGE WAS 215,100.</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</p>			<p>ATTACH ADDITIONAL SHEETS IF NECESSARY</p>		
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

while slowly driving the truck all of the sudden the gauges & gas pedal quit working. I did a internet search & found out that this is a common problem, the override switch on the end of the shift lever is the culprit. the wire for the switch wears through the protective layer & causes a fuse to blow. lucky I was not pulling out on the highway or something similar. the engine still idles but the electrical controlled gas pedal does nothing. This is very Dangerous !!!

— ATTACH ADDITIONAL SHEETS IF NECESSARY —

DENVER  
CO 802  
22 JAN '15  
PM 7 L



**NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES**

U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300

**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**Think your vehicle  
has a safety defect?**



**IF SO:**

**Use the enclosed  
form to file a report.**

**OR VISIT**

**WWW.SAFERCAR.GOV**

**OR CALL:**

**Vehicle Safety Hotline**

**888-327-4236**



14875-10-0001-0001

Merchant ID: 444206693887

Term ID: 006

**Sale - Approved**

Date: 05/29/14

Time: 18:06:24

Card Type: Visa

Entry Method: Swiped

Card #: XXXXXXXXXXXX [REDACTED]

Invoice #: [REDACTED]

Approval Code: 060611

**Amount**

**\$345.62**

I agree to pay the above total amount according to the card issuer agreement. (Merchant agreement if credit voucher)

Customer Copy

# SPRADLEY BARR

4808 South College Avenue • P.O. Box 270710 • Ft. Collins, CO 80527-0710 • (970) 226-3573

**SERVICE DEPARTMENT HOURS**  
 6:00 a.m. to 8:30 p.m.  
 Monday - Friday  
 7:00 a.m. - 5:00 p.m. Saturday

R/O Open Date	R/O Number				
5/29/14					
R/O Close Date	Status				
5/29/14	Pre-Invoice				
Mileage In	Mileage Out				
215538	215538				
Service Advisor / Tech #					
Rick Wood/					
Vehicle Identification Number					
1FTNW21F02E					
Delivery Date	In-Service Date				
Year	Make	Model	Body	Color	License Number
2002	FORD	F-250 SD	CREW CAB	WHITE	

FORT COLLINS, CO   
 Work Phone   
 Home Phone   
 Year Make Model Body Color License Number  
 2002 FORD F-250 SD CREW CAB WHITE

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#1 - Q20000: ADD INFO HERE RECALL 07 S 57 Work performed by Caleb Miller Appt. (243) Installed F7TZ 12K073 B :SENSOR - CAMSHAFT POSITIO Qty: 1 PERFORMED RECALL 07-S-57. CAM SENSOR HAS NOT B EEN REPLACED SO I REPLACED THE CAM SENSOR PER THE RECALL.	Warranty Warranty
#2 - Q20000: ADD INFO HERE C/S THERE IS A FUSE THAT BLOWS AND THE ACCELERATOR STOPS WORKING, PLEASE CHECK FOR TSB S OR RECALL O N THIS MATTER, HAPPENS WITH OVERDRIVE SWITCH Work performed by Caleb Miller Appt. (243) Installed 5C3Z 7210 AAA :LEVER - TRANSMISSION GEAR 1@124.78 VERIFIED CONCERN. RAN CIRCUIT CHECKS AND FOUND THE WIRING ON THESHIFTER LEVER WAS SHORTING OUT W HEN IN DRIVE. REPLACED SHIFTER LEVER AND RETESTED GOOD AT THIS TIME. Sub Total: 304.78	180.00 124.78
#3 - Q20000: ADD INFO HERE PLEASE CHECK TRAILER CIRCUITS FOR TRAILER, Installed 14526 :MINI FUSE 1@2.50 VERIFIED NO RUNNING LIGHTS. THERE WAS NO FUSE IN THE RUNNING LIGHTS CIRCUIT. PUT NEW FUSE IN AND WORK AT THIS TIME. Sub Total: 2.50	2.50

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES / WASTE DISPOSAL	
SERVICE HISTORY	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

# LEY BARR

200 • P.O. Box 270710 • Ft. Collins, CO 80527-0710 • (970) 226-3673

### SERVICE DEPARTMENT HOURS

6:00 a.m. to 6:30 p.m.  
Monday - Friday  
7:00 a.m. - 5:00 p.m. Saturday

R/O Open Date	R/O Number				
5/29/14					
R/O Close Date	Status				
5/29/14	Pre-Invoice				
Mileage In	Mileage Out				
215538	215538				
Service Advisor / Tan #					
Rick Wood/					
Vehicle Identification Number					
1FTNW21F02E					
Delivery Date	In-Service Date				
Year	Make	Model	Body	Color	License Number
2002	FORD	F-250 SD	CREW CAB	WHITE	

FORT COLLINS, CO

Work Phone   
 Home Phone

Year	Make	Model	Body	Color	License Number
2002	FORD	F-250 SD	CREW CAB	WHITE	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Your next service is due on 09/26/2014 at 220538 miles	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.\*

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	180.00
PARTS	127.28
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES / WASTE DISPOSAL	27.00
SERVICE HISTORY	.00
SALES TAX OR TAX I.D.	11.34
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	345.62

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X