

May 14, 2014

Hello:

MAY 21 2014

When we were married 55 years ago we had a 49 Chevy. Since then we have had many cars. Our Old's '89-'88 is still being driven by our grand daughters and has needed very few repairs.

I am sad to say this is not the case with out 2004 Silverado and our 2004 Buick. They are both in need of a new cluster and the needle on the mile indicator is at 120.

Our Silverado had a repair recall in 2011, but this truck only has 25,000 miles on it and was not in need of a repair at that time; The vin on that truck is 42[REDACTED] The car has 62,000 miles and has a vin 1G4HP52K444[REDACTED] The gas gauge has not worked on the car for 2 years.

I was driving the car from Superior, 70 miles away at 10:30 at night when it suddenly went to 140. This is a real hazard. The lonely stretch of road is abounding with deer, bear, and many other forms of wild life. There are three towns with speed zones. I only met one other car in the 70 miles. There were no cars to follow. I had no idea how fast I was going as there are no mile markers on the road.

I live 25 miles away from Von Holzens in Ashland where I had to take my car to be looked at. The had to order a part and so I have to go back next week to get it fixed. Not only will the two vehicles cost me about \$1000, but I have to take the time to drive it over to Ashland.

I am 75 years old and on a fixed income. This is wrong to have two vehicles the same year with the same problem. It is obviously a defect, and I would appreciate it if there was at least remuneration for the repairs.

Von Holzen does a good job, but I would rather see them only for their oil changes.

Thank you for your consideration.



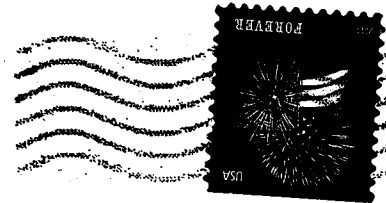
copy of letter sent to GM.
I feel this is a safety hazard!!!

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NHTSA US Dept of Transportation
Washington DC

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