INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
29-MAY-2014	Reference No. 10594773

AUG 14 2014

OWNER INFORMATION (Type or Print)

Name	[redacted]		
Address	[redacted]	Daytime Telephone Number [redacted]	E-mail Address
City MILWAKEE	State WI	Zip Code [redacted]	Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
2GCEK19T311[redacted]	CHEVROLET	SILVERADO	2001

Date Purchased	Dealer's Name and Telephone Number			Engine: No: Cylinders	Fuel Type:
Original Owner ☐	Dealer's City	State	Zip Code		

Transmission Type	☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 28-MAY-2014

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: BRAKES (PWS), 052320 PARKING BRAKE: DRIVELINE: HYDRAULIC: HOSES, LINES/PIPING, AND FITTINGS	Failure Mileage 23000	Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2001 CHEVROLET SILVER ADO. THE CONTACT STATED THAT WHILE ATTEMPTING TO STOP, THE BRAKE PEDAL ABNORMALLY TRAVELED TO THE FLOORBOARD. THE VEHICLE WAS TAKEN TO THE DEALER, WHO DIAGNOSED THAT ALL THE BRAKE LINES WERE SEVERELY CORRODED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 23,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Braeger

4100 South 27th Street - Milwaukee, WI 53221
Phone: (414) 281-5000 - www.braeger.com

SERVICE DEPARTMENT HOURS
7:00 a.m. to 6:00 p.m.
Monday - Friday
8:00 a.m. to 1:00 p.m. Saturday
We Service All Make & Models

R.O. Open Date	R.O. Number
5/28/14	16060849/1
R.O. Close Date	Status
5/30/14	Pre-Invoice
Mileage In	Mileage Out
23626	23628
Service Advisor / Tag #	
Chris Martin/528	

	Work Phone	Vehicle Identification Number
[redacted] MILWAUKEE, WI [redacted]		2GCEK19T311 [redacted]
	Home Phone	Delivery Date / In Service Date
	[redacted]	4/11/02

Year	Make	Model	Body	Color	License Number
2001	CHEVROLET	SILVERADO		BURG	

C3535A

DESCRIPTION OF SERVICE AND PARTS		AMOUNT
Email: [redacted]		
#1 - 100: MISC SERVICE		
CUSTOMER STATES BRAKE PEDAL IS GOING TO THE FLOOR, CHECK FOR LEAKS		
Work performed by 103FT (103)		2160.00
Installed 15765803 :SL-N-HOSE (03163-CT)	1@287.18	287.18
Installed 22933211 :SL-N-PIPE KIT (04685-CT) 22933	1@108.14	108.14
CHECK AND FOUND LINE CORRODED OUT, BY STEEL PIPE TO BPMV, ALL 5 LINES AND FUEL LINE VERY CORRODED, RAISE BODY FROM FRAME, REPLACE 5 LINES, REPLACE FUEL LINE, EVAC AND RECHARGE AC AND REFILL COOLANT		
Sub Total: 2555.32		
PARTS & SERVICE DISCOUNT		-210.00
Please Note: SUGGEST TO REPLACE REAR BRAKES COST TO DO $$350.00		
**********		
* DID YOU KNOW THAT WE SERVICE ALL MAKES AND MODELS *		
**********		

Thank you
Chris Martin

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

VISA MasterCard DISCOVER

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

LABOR	2160.00
PARTS	395.32
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	10.49
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	143.69
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	-210.00
TOTAL DUE	2499.50

"Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911."

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