

CL-10593665-3076

Date: May 26, 2014

National Highway Traffic Safety Administration  
Office of Defects Investigation NVS 217  
1200 New Jersey Avenue, SE  
Washington, D C 20590

INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

JUN - 6 2014

Subject: Complaint # 10593665 dated 5/23/2014

This letter is a follow up to my complaint regarding Nissan Leaf 2014. I leased a 2014 Nissan Leaf, S model, on April 20, 2014 and had an accident on April 29, 2014. At the time of the accident the car had approximately 400 miles on it. Although I was driving at a speed of not to exceed 20 to 22 miles an hour on a single lane road, the car was damaged substantially and the insurance company totaled it. While I was driving the vehicle, it went out of control and struck a pole (that was at a distance of 2 feet from the edge of the road) because of some mechanical failure due to manufacturing defect of the vehicle (Nissan Leaf). After vehicle hit the pole, it came to a halt making almost a 75 degree angle to the road. As the vehicle abruptly started drifting towards the right side, I tried very hard to steer it back to make it straight but it did not work. In this process, I injured my left hand badly. Even after a month, my hand has not recovered completely yet as I still have lot of pain in my hand and do not have full grip. This can be verified from the medical reports.

At the time of the accident, I was approaching Natomas Road T-section that is approximately 100 yards away. I have been driving on the same route from the last nine years approximately.

The ambulance arrived at the site of the accident. The paramedics checked all my vital signs including Blood Sugar and Blood Pressure. They found my physical condition okay but still transported me to Kaiser Permanente at Roseville, CA, as the driver's side air bag was deployed.

I would really appreciate if this matter can be further investigated.

  
Sincerely,



NM  
6/3/14  
SMD

[REDACTED]  
Elk Grove, CA [REDACTED]

SACRAMENTO CA 957

31 MAY 2014 PM 2 L



National Highway Traffic Safety Administration  
Office of Defects Investigation NVS217  
1200 New Jersey Avenue, SE  
Washington, DC 20590

20590

