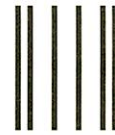
 U.S. Department of Transportation National Highway Traffic Safety Administration	INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline	Date Received 23-MAY-2014	Repository <input type="checkbox"/> Reference No. 10593634
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	
Address		E-mail Address	
City	State	Zip Code	Evening Telephone Number
WINDSOR WINSOR LOCKS	CT		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model
1G1PF5S95B7		CHEVROLET	CRUZE
Date Purchased	Dealer's Name and Telephone Number		Model Year
2/25/2011			2011
Original Owner	Dealer's City	State	Zip Code
<input checked="" type="checkbox"/>			
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:
AUTOMATIC	<input checked="" type="checkbox"/> Cruise Control		Incident Date(s)
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 103000 POWER TRAIN: AUTOMATIC TRANSMISSION, ENGINE (PWS)		Failure Mileage	Failure Speed
		40000	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036)	<input type="checkbox"/> Original Equipment	Failure Location:	
	<input type="checkbox"/> Prior Repair		
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0
		Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2011 CHEVROLET CRUZE. THE CONTACT STATED WHILE THE VEHICLE WAS BEING INSPECTED, A MECHANIC NOTICED A LEAK IN THE TRANSMISSION. THE VEHICLE WAS TAKEN TO THE DEALER WHO DIAGNOSED THAT THE TRANSMISSION COOLER LINE FAILED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 40,000. THE CURRENT MILEAGE WAS 44,000.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I CONSIDER THIS TO BE A PREMATURE FAILURE OF THE TRANSMISSION COOLER LINE. I WANTED TO REPORT IT TO HELP DETERMINE IF THIS IS A DEFECTIVE PART FOR THE 2011 CHEVROLET CRUZE. (THE CAR WAS OPERABLE, AND THE DEALER TOLD ME THAT IT WOULD BE MANY MONTHS BEFORE IT WOULD BE A PROBLEM THAT WOULD AFFECT DRIVEABILITY. THE PART HAS BEEN REPLACED.)

ATTACH ADDITIONAL SHEETS IF NECESSARY

HARTFORD
CT 061
29 JUL '14
PM 6 L



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

US Department
of Transportation
**National Highway
Traffic Safety
Administration**
1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

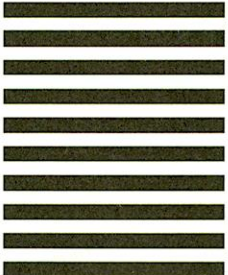
Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210**
1200 New Jersey Avenue SE.
Washington, D.C. ~~20077-9382~~
200779382



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

