 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(5) DOT Auto Safety Hotline</p> <p><b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY - 100148</p>	
<p><b>OWNER INFORMATION (Type or Print)</b></p>		<p>Date Received</p> <p>22-MAY-2014</p>	<p>Repository <input type="checkbox"/></p>	<p>Reference No.</p> <p>10593474</p>	
<p>Name</p> <p>Address</p> <p>City SANTA ANA State CA Zip Code</p>		<p>Daytime Telephone Number</p>	<p>E-mail Address</p>	<p>Evening Telephone Number</p>	
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>					
<p><b>VEHICLE INFORMATION</b></p>					
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side</p> <p>3GKEC16T13E</p>		<p>Make</p> <p>CHEVROLET</p>	<p>Model</p> <p>YUKON</p>	<p>Model Year</p> <p>2003</p>	
<p>Date Purchased</p> <p>2007</p>	<p>Dealer's Name and Telephone Number</p> <p>EMC/CADILLAC, 714-444-5200</p>		<p>Engine:</p> <p>No: Cylinders</p> <p>8</p>	<p>Fuel Type:</p>	
<p>Original Owner</p> <p><input checked="" type="checkbox"/></p>	<p>Dealer's City</p> <p>COSTA MESA</p>	<p>State</p> <p>CA</p>	<p>Zip Code</p> <p>92626</p>		
<p>Transmission Type</p> <p>AUTOMATIC</p>	<p><input checked="" type="checkbox"/> Antilock Brakes</p> <p><input type="checkbox"/> Cruise Control</p>	<p>Powertrain</p>	<p>Multiple Failure:</p> <p>SPEEDOMETER GAGES</p>	<p>Incident Date(s)</p> <p>01-JAN-2011</p>	
<p><b>FAILED COMPONENT(S)/PART(S) INFORMATION</b></p>					
<p>Vehicle Component Code: 110000 ELECTRICAL SYSTEM</p> <p>DASH BOARD CLUSTER</p>			<p>SPEEDOMETER</p> <p>OIL PRESSURE GAGE</p> <p>TEMPERATURE GAGE</p> <p>FUEL GAGE</p>	<p>Failure Mileage</p> <p>60000</p>	<p>Failure Speed</p>
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b></p>					
<p>Tire Make</p>		<p>Tire Model (Name or Number)</p>		<p>Tire Size (Example P215/65R15)</p>	
<p>DOT No. (Example: DOTM19ABC036)</p>		<p><input type="checkbox"/> Original Equipment</p> <p><input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>		
<p>Tire Component Code</p>			<p>Tire Failure Type:</p>		
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b></p>					
<p>Make:</p>		<p>Date Manufactured:</p>		<p>Model No./Name:</p>	
<p>Seat Type:</p>		<p>Installation System:</p>			
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>			
<p><b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</p>					
<p>Crash</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured</p> <p>0</p>	<p>Number of Deaths</p> <p>0</p>	<p>Reported to Police</p> <p>N</p>	
<p><b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p> <p>TL* THE CONTACT OWNS A 2003 CHEVROLET YUKON. THE CONTACT STATED THAT THE SPEEDOMETER AND THE FUEL GAUGE FAILED TO PROVIDE ACCURATE READING LEVELS. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE VIN WAS NOT AVAILABLE. THE FAILURE MILEAGE WAS 60,000 AND THE CURRENT MILEAGE WAS 114,000.</p> <p style="text-align: right;">PLEASE SEE ATTACH SHEET W/ADDITIONAL INFO AND COMMENTS</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</p>			<p>ATTACH ADDITIONAL SHEETS IF NECESSARY</p>		
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

RE-2003 GMC YUKON, PROBLEM, DASH BOARD CLUSTER. THE SPEEDOMETER, OIL GAGE PRESURE, TEMPERATURE GAGE, AND FUEL GAGE DO NOT SHOW ACURATE READING LEVEL'S, THIS LAST ONE FUEL GAGE IT SHOW FULL TANK, WHILE DRIVING IN THE MIDDLE OF THE FWY. IT RANNO OUT OF GAS, A VERY DANBEROWS SITUATION AND UPSAFE AND SCARRY PLACE TO BE. WITH ALL THE TRAFIC GOING AT FULL SPEED.

ATTACH ADDITIONAL SHEETS IF NECESSARY / SEE ATTACH SHEET

US Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



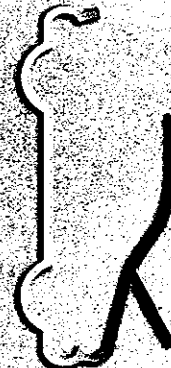
**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

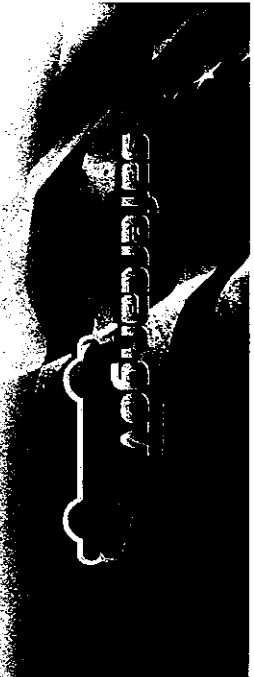
[www.safercar.gov](http://www.safercar.gov)

or call:

Vehicle Safety Hotline  
888-327-4236



Vehicle Owner Classification (VOO)  
US Department of Transportation  
National Highway Traffic Safety Administration



AUG. 12-14

TO: WHOM IT MAY CONCERN

FROM: [REDACTED]

RE-2003 GMC YUKON, VIN #3GKEC1G713E [REDACTED]  
PROBLEM, DASH BOARD CLUSTER / SPEEDOMETER AND ALL GAGES

I BOUGHT THIS VEHICLE IN 2007 AND IN LESS THAN 3 YRS. THE SPEEDOMETER, THE TEMPERATURE AND THE OIL PRESSURE GAGES FAILED TO SHOW THE ACURATE LEVEL'S, THE LAST ONE WAS THE FUEL GAGE, I WAS DRIVING IN THE MIDDLE OF THE FWY. WHEN THE VEHICLE RANED OUT OF GAS EVEN DO THE GAGE SHOW FULL TANK, A VERY UNSAFE AND DANGEROUS SITUATION. AT THIS TIME I TOOK THE VEHICLE TO THE MECHANIC AND I WAS TOLD THAT THIS WAS A MANUFACTURING PROBLEM AND THAT GENERAL MOTOR'S WILL FIX IT FREE OF CHARGE, I CALLED GMC/CADILLAC DEALER AT 2600 HARBOR BLV. COSTA MESA CA. 92626, "714" 444-5200 AND I WAS TOLD THAT I SHOULD HAVE TAKING IT IN BEFORE 2014 TO GET FIX AT NO COST TO ME, I NEVER KNEW THAT THIS WAS A MANUFACTURING RECALL NOR I WAS NEVER NOTIFY BY THE DEALER, HAVE I KNOWN THIS I WOULC HAVE TAKE IT IN TO GET FIX EARLIER. I FEEL GENERAL MOTOR'S IT'S RESPONSIBLE FOR THIS PROBLEM AND SHOULD FIX MY VEHICLE AT NO COST TO ME, NO MATTER WHAT YEAR IT IS OR THE MILEAGE ON IT.

PLEASE HELP, THANK YOU.

[REDACTED]

PHONE [REDACTED]