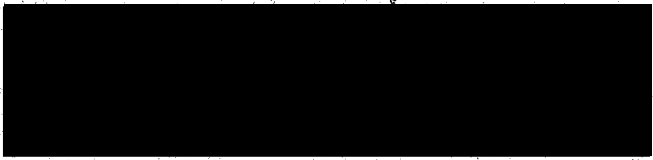


NVS-200

CL-10593039-6966



2 May 2014

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6).

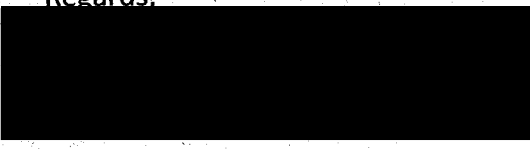
Recall N28/NHTSA 13v-234
VIN#: 1C4BJWDG9CL [REDACTED]

MAY - 9 2014

2012 Jeep Wrangler Unlimited
Trans Oil Cooler Tube

Please be advised that as of today 2 May 2014, our Jeep is now #16 on a list of 100 at our dealership to be repaired. The issue being that you, Chrysler, will only send 1oil cooler at a time and not send a second one until the first one has been installed. This policy has delayed our Jeep repair for this recall some 6 months now! Maybe you could quit mailing out these cards to me if you made the parts available to the dealer...

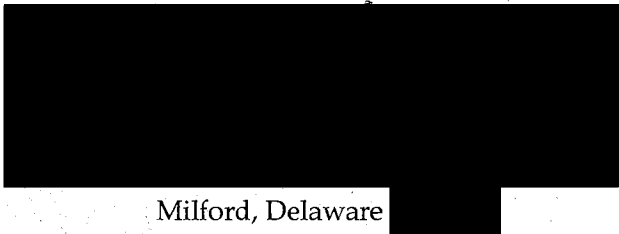
Regards,



ET
51914
SMD

[REDACTED]
Milford, Delaware [REDACTED]

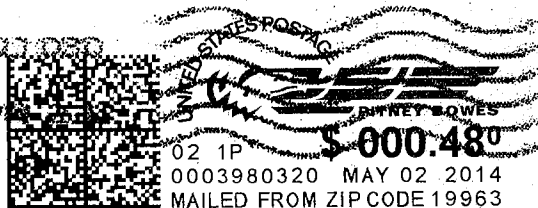




Milford, Delaware

SOUTH JERSEY NJ 07000

03 MAY 2014 PM



ADMINISTRATOR
NHTSA
1200 NEW JERSEY AVE
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WASHINGTON, DC

20590