

MAY 19 2014

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 20-MAY-2014
Repository:
Reference No.: 10592827

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: ROCHESTER State: NY Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED]
Evening Telephone Number:
E-mail Address:

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: JTDBT923284 [REDACTED]
Make: TOYOTA Model: YARIS Model Year: 2008
Date Purchased: Dealer's Name and Telephone Number: Engine: Fuel Type:
No: Cylinders
Original Owner: Dealer's City: State: Zip Code:
Transmission Type: Antilock Brakes Powertrain: Multiple Failure(s): Incident Date(s): 07-JAN-2014
 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: BRAKES (PWS), 010000 STEERING, 140000 AIR BAGS
Failure Mileage: 67000 Failure Speed: 40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 1 Number of Deaths: 0 Reported to Police: Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2008 TOYOTA YARIS. THE CONTACT STATED WHILE DRIVING APPROXIMATELY 40 MPH, THE POWER STEERING AND BRAKES SUDDENLY MALFUNCTIONED CAUSING THE CONTACT TO LOSE CONTROL OF THE VEHICLE AND CRASH INTO AN EMBANKMENT. THE AIR BAGS DID NOT DEPLOY. THE CONTACT SUFFERED A LEFT KNEE AND BACK INJURY DURING THE INCIDENT. A POLICE REPORT WAS FILED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 67,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I have taken that car a number of times to fire Stone and also to the Toyota Dealership in Greece concerning my brakes giving out on ice and rain. I continued to get nothing was ever found to be wrong with it. I even called ~~representative~~ and also took my car in St. Annick's Rd to where I purchased and had them tell me the same. ~~Now~~ I know my car was responsible for my accident. I lost control and spinned and they flipped everytime I tried touching my brakes I got nothing. I was injured in my back and ~~ST/11.com~~

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



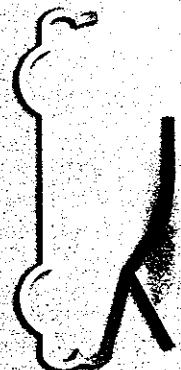
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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382
200779382



Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



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