


AUG 12 2014

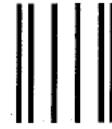
 <p><b>DOT Auto Safety Hotline</b>  <b>Vehicle Owner's Questionnaire</b>                  To Report Vehicle Safety Defects                  1-888-DASH-2-DOT                  (1-888-327-4236)                  INTERNET: www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148	
		Date Received 20-MAY-2014	Repository <input type="checkbox"/> Reference No. 10592653
<b>OWNER INFORMATION (Type or Print)</b>			
Name		Daytime Telephone Number	E-mail Address
Address		Evening Telephone Number	
City	State	Zip Code	
WEST HEMPSTEAD	NY		
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>			
<b>VEHICLE INFORMATION</b>			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JTEDS41A282		Make TOYOTA	Model HIGHLANDER
		Model Year 2008	
Date Purchased 8. 07. 2008	Dealer's Name and Telephone Number ADVANTAGE TOYOTA		Engine: No: Cylinders 6
Original Owner <input checked="" type="checkbox"/>	Dealer's City NEW YORK	State NY	Fuel Type: GAS
	Zip Code 115		
Transmission Type Automatic	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: 6
			Incident Date(s) 17-MAR-2008
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>			
Vehicle Component Code: 110000 ELECTRICAL SYSTEM		Failure Mileage 19000	Failure Speed
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>			
Tire Make Michelin	Tire Model (Name or Number) LTX	Tire Size (Example P215/65R15) 245 65 17	
DOT No. (Example: DOTM19ABC036)	<input checked="" type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location Brooklyn	
Tire Component Code	Tire Failure Type:		
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
<b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0
		Reported to Police N	
<p><b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b>                  Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>			
<p>TL* THE CONTACT OWNS A 2008 TOYOTA HIGHLANDER. THE CONTACT STATED THE ELECTRICAL SYSTEM FAILED TO WORK. WHEN THE VEHICLE WAS TURNED ON NONE OF THE ELECTRICAL COMPONENTS WOULD WORK. THE FAILURE OCCURRED INTERMITTENTLY OVER A PERIOD OF SIX YEARS. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC; HOWEVER, THE DIAGNOSES WAS NOT AVAILABLE. THE MANUFACTURER WAS NOTIFIED OF THE DEFECT. THE APPROXIMATE FAILURE MILEAGE WAS 19,000.</p>			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Notes attached in documents.  
Thanks for your help. [Redacted]

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382  
Official Business  
Penalty for Private Use \$300



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC


POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?

If so:





Use the enclosed form to file a report.

or visit:

[www.safercar.gov](http://www.safercar.gov)

or call:

Vehicle Safety Hotline  
888-327-4236

Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration

# Vehicle Record Report

Technician:

Printed:

2/5/2014 4:19:38 PM

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Customer:

Title: 2008 Toyota Highlander

VIN: ---S--A-8-----

Year: 2008

Make: Toyota

License:

Model: Highlander

Color:

Submodel:

PostCode/ZIP:

Engine: 3.5L V6 MFI (2GR-FE)

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## Status

Time-In:

Status:

## Tech. Notes

Odometer/Mileage 0

## Component Data

Wednesday, February 05, 2014 Codes

P0500 Vehicle Speed Sensor

P0705 Transmission Range Sensor Circuit (PRNDL Input)

## Vehicle Record Report

Technician:

Printed:

2/5/2014 4:19:38 PM

### Component Data

Wednesday, February 05, 2014 Codes

P0500 Vehicle Speed Sensor

P0705 Transmission Range Sensor Circuit (PRNDL Input)

Wednesday, February 05, 2014 Codes

B1660 P Seat Airbag ACTV Indicator Fault

Wednesday, February 05, 2014 Codes

B1660 P Seat Airbag ACTV Indicator Fault

Wednesday, February 05, 2014 Codes

C1201 Engine Control System Fault

Wednesday, February 05, 2014 Codes

C2125 Transmitter ID5 Not Received (Main)

Wednesday, February 05, 2014 Codes

Code 1 \*\*\* No Codes Present \*\*\*

Wednesday, February 05, 2014 Codes

Code 1 \*\*\* No Codes Present \*\*\*

Op Code Desc: COURTESY INSPECTION COURTESY INSPECTION ~ ~PERFORM COMPLIMENTARY WORLD CLASS MULTIPPOINT INSPECTION ~ ~WORLD CLASS MULTI POINT INSPECTION COMPLETED SEE ATTACHED CHECKOUT SHEET						SSC No. ---- Agreement ----
R.O. Open	R.O. Close	R.O. Mileage	Servicing Dealer	Service Advisor	R.O. No.	R.O. Total
----	02/20/2013	88,910	ADVANTAGE TOYOTA- (31173)	SUPPA, J	0294004	
<b>Condition 1</b>						Pay Type: INTERNAL (DEALER) PAY SSC No. ---- Agreement ----
Op Code Desc: BODY ELECTRICAL BODY ELECTRICAL ~ ~CUSTOMER STATES ALL LIGHTS ON DASH STAY ON AFTER STARTING CAR. AFTER DRIVING A FEW MINUTES THEY GO OFF ~ ~PERFORM DIAGNOSTIC, ALL CODES IN MEMORY CLEAR CODES RETEST OK						
<b>Condition 2</b>						Pay Type: INTERNAL (DEALER) PAY SSC No. ---- Agreement ----
Op Code Desc: AIR BAG LIGHT ON AIR BAG LIGHT ON ~ ~CUSTOMER STATES AIR BAG LIGHT IS ON ~ ~SEE LINE 1						
Claim R.O. Date	Claim Paid	R.O. Mileage	Servicing Dealer	R.O. No.	R.O. Total	
12/05/2012	12/11/2012	85,465	ADVANTAGE TOYOTA- (31173)	0286120		
12/05/2012	12/11/2012	85,465	ADVANTAGE TOYOTA- (31173)	0286120		
12/05/2012	12/10/2012	85,465	ADVANTAGE TOYOTA- (31173)	0286120		
R.O. Open	R.O. Close	R.O. Mileage	Servicing Dealer	Service Advisor	R.O. No.	R.O. Total
----	12/05/2012	85,465	ADVANTAGE TOYOTA- (31173)		0286120	
<b>Condition 1</b>						Pay Type: CUSTOMER PAY SSC No. ---- Agreement ----
Op Code Desc: DRIVEABILITY CONCERN DRIVEABILITY CONCERN ~ ~CUSTOMER STATES WHILE DRIVING VEHICLE DOESNT SHIFT INTO GEAR PLEASE CHECK AND ADVISE ~ ~TECH CHECKED AND FOUND OPEN IN 7.5 AMP FUSE WHICH CAUSED SHIFTER AND ABS VSC LIGHT ON ~ ~TECH INSTALLED AND REPLACED THROTTLE BODY FUSE TEST DROVE VEHICLE OPERATING INTO SPEC AUTH#VSA2R03259						
<b>Condition 2</b>						Pay Type: CUSTOMER PAY SSC No. ---- Agreement ----
Op Code Desc: COURTESY INSPECTION COURTESY INSPECTION ~ ~CUSTOMER REQUESTS COURTESY INSPECTION ~ ~PERFORMED COURTESY INSPECTION SEE ATTACHED CHECKOUT SHEET						
<b>Condition 3</b>						Pay Type: CUSTOMER PAY SSC No. ---- Agreement ----
Op Code Desc: AIR BAG LIGHT ON AIR BAG LIGHT ON ~ ~CUSTOMER STATES AIR BAG LIGHT ON PLEASE CHECK AND ADVISE ~ ~TECH CHECKED AND FOUN CODE B1801 OPEN IN DRIVER SIDE QUIB CIRCUIT. ~ ~TECH INSTALLED AND REPLACED SPIRAL CABLE CLEARED CODE VEHICLE OPERATING INTO SPEC AUTH#VSA2R03259						
<b>Condition 4</b>						Pay Type: CUSTOMER PAY SSC No. ---- Agreement ----
Op Code Desc: CUSTOMER DECLINED CUSTOMER DECLINED ~ ~CUSTOMER DECLINED RECOMMENDED SERVICES AT THIS TIME. BATTERY, CABIN FILTER, A/C SERVICE, MINOR TUNE UP DRIVE BELT, BRAKE FLUID EXCHANGE FUEL INJECTION SERVICE						
<b>Condition 5</b>						Pay Type: WARRANTY PAY SSC No. ---- Agreement ----
Op Code Desc: OPEN RECALL OPEN RECALL ~ ~OPEN RECALL COM POWER WINDOW MASTER SWITCH (PWMS) ~ ~CHECK FOR OPEN RECALL ~ ~OPEN RECALL COMPLETED						
<b>Condition 6</b>						Pay Type: WARRANTY PAY SSC No. ---- Agreement ----
Op Code Desc: RESHAPE PEDAL RESHAPE PEDAL ~ ~CUSTOMER REQUEST TO PERFORM RECALL 90L ~ ~REMOVE GAS PEDAL AND COMPLETE AS PER TOYOTA ~ ~COMPLETED RECALL						
<b>Condition 7</b>						Pay Type: WARRANTY PAY SSC No. ---- Agreement ----
Op Code Desc: RECALL RECALL ~ ~90K-LSC 90K-VARIABLE VALVE TIMING (VVT-I) OIL HOSE REPLACEMENT ~ ~RECALL ~ ~RECALL COMPLETED						
<b>Condition 8</b>						Pay Type: INTERNAL (DEALER) PAY SSC No. ---- Agreement ----
Op Code Desc: EXHAUST TIP CLAMP EXHAUST TIP CLAMP ~ ~CUST REQUEST PERFORM 90E CAMPAIGN ~ ~90E ~ ~NOT APPLICABLE						
R.O. Open	R.O. Close	R.O. Mileage	Servicing Dealer	R.O. No.	R.O. Total	
----	11/29/2012	85,465	ADVANTAGE TOYOTA- (31173)	----	----	
<b>Condition 1</b>						Pay Type: TFS SSC No. ---- Agreement
Op Code Desc: ----						
R.O. Open	R.O. Close	R.O. Mileage	Servicing Dealer	Service Advisor	R.O. No.	R.O. Total
----	03/02/2010	37,913	ADVANTAGE TOYOTA- (31173)	LUCCHESSE, N	0205973	
<b>Condition 1</b>						Pay Type: INTERNAL (DEALER) PAY SSC No. ---- Agreement ----
Op Code Desc: DRIVEABILITY CONCERN DRIVEABILITY CONCERN ~ ~CUST STATES CANNOT PUT TRUCK INTO GEAR-NOT RESPONDING ~ ~TECH FOUND AMI 7.5 AMP FUSE BLOWN... ~ ~TECH REPLACED FUSE AND RESECURED CONNECTIONS						
R.O. Open	R.O. Close	R.O. Mileage	Servicing Dealer	Service Advisor	R.O. No.	R.O. Total
----	01/14/2010	35,169	ADVANTAGE TOYOTA- (31173)	LUCCHESSE, N	0202336	
<b>Condition 1</b>						Pay Type: INTERNAL (DEALER) PAY SSC No. ---- Agreement ----
Op Code Desc: TIRE PRESSURE LIGHT TIRE PRESSURE LIGHT ~ ~CUST. STATE THAT THE TIRE PRESSURE LIGHT IS ON ~ ~ADJUSTED ALL TIRE PRESS.						
R.O. Open	R.O. Close	R.O. Mileage	Servicing Dealer	Service Advisor	R.O. No.	R.O. Total
----	09/24/2009	27,330	ADVANTAGE TOYOTA- (31173)	LUCCHESSE, N	0194182	
<b>Condition 1</b>						Pay Type: WARRANTY PAY SSC No. ---- Agreement ----
Op Code Desc: INT TRIM CONCERN INT TRIM CONCERN ~ ~HARD PUTTING CAR INTO GEAR WINDOWS INOP ~ ~VIOLET PIN 11 SHORTED TO GROUND ~ ~TRACE AND REPAIR WIRING REPLACE FUSE						
R.O. Open	R.O. Close	R.O. Mileage	Servicing Dealer	Service Advisor	R.O. No.	R.O. Total
----	12/29/2008	9,362	ADVANTAGE TOYOTA- (31173)	SIMMONS, A	0176423	

Tuesday February 04, 2014 Logout

*Morrison*

GET VEHICLE INFO:

VIN: JTEDS41A282 [REDACTED]

**VEHICLE**  
 VIN: JTEDS41A282 [REDACTED]  
 Year/Make/Model: 2008 TOYOTA HIGHLANDER (6946)  
 Original Selling Dealer: ADVANTAGE TOYOTA (31173)

ACTIVE OWNERSHIP FOR VIN JTEDS41A282 [REDACTED]

VEHICLE INFORMATION

VEHICLE STATUS

	Status	Status Date
Re-acquired Vehicle?	No	---
TMS Warranty Claims		

VEHICLE DETAILS

Product: 2008 TOYOTA HIGHLANDER (6946) VIN: JTEDS41A282 [REDACTED] Original Selling Dealer: ADVANTAGE TOYOTA (31173)

DOFU: 05/27/2008  
 Built Date: 6/21/2008 Exterior Color: BLACK (0202)  
 Transmission Type: SECT Interior Color: ASH (FC10) [Mobile App Capable: N](#)  
 Engine Type: 2GR Edition: 4-DOOR 4X2 SUV  
 Model Description: HIGHLANDER 4-DOOR 4X2 SUV [Telematics Capable: N](#)

Additional Vehicle Details

TELEMATICS PRODUCTS

No records found.

OWNER NOTIFICATION PROGRAMS

Campaign	Status	Date Serviced	Servicing Dealer
CON-Safety Recall CGM Remedy Notice - Multiple Models and Model Years - Power Window Master Switch (PWMS)	Completed	12/05/12	ADVANTAGE TOYOTA (31173)
90L-Safety Recall 90L - Potential Floor Mat Interference with Accelerator Pedal	Completed	12/05/12	ADVANTAGE TOYOTA (31173)
817-Limited Service Campaign BST (817) - Multiple Models and Model Years Smart Stop Technology	Not applicable for VIN	----	----
BST-Limited Service Campaign BST - Multiple Models and Model Years Smart Stop Technology	Not Completed	----	----
90E-Safety Recall 90E - Toyota Stainless Steel Exhaust Tip Accessory Clamp - For 2009 Model Year Highlander and Highlander HV Vehicles	Not Completed	----	----

TOYOTA ROADSIDE ASSISTANCE\*

\* The following is a general overview of Toyota Roadside Coverage for this VIN and may not be inclusive of all coverage.

Program Name	Program Effective Date	Program Expiration Date
No records found.		

TFS PRODUCT SUMMARY

Type	Sub Type	ID	Plan Cd	Product Status	Effective Dt	Expiration Dt	Expiration Mileage
TAC	CLASSIC	0011140748	SAJ	Approved and Issued	05/27/2008	05/27/2012	55011
VSA	PLATINUM	0011140749	BB7	Approved and Issued	05/27/2008	05/27/2014	100000

TOYOTACARE / SCION SERVICE BOOST Help

Eligible Vin: No Oil Type:  
 No records found

SERVICE HISTORY Help

The Service History displayed, contains only service information reported to Toyota by Toyota dealers. It does not contain any other information regarding any other service that may have been performed on the vehicle. As a result, Toyota cannot assure, and thus makes no representations regarding, its completeness or accuracy.

Customer Pay	Warranty Pay	Internal (DEALER) Pay	Goodwill	Total Amount
\$0	\$0	\$0	\$0	\$0

**DISCLAIMER:**  
 These \$ amounts represent repair orders from your dealership only.

R.O. Open/Claim Dt	R.O. Close/Claim Paid Dt	R.O. Mileage	Servicing Dealer	Service Advisor	R.O. No.	R.O. Total
R.O. Open	R.O. Close	R.O. Mileage	Servicing Dealer	Service Advisor	R.O. No.	R.O. Total
01/13/2014	01/13/2014	106,663	ADVANTAGE TOYOTA- (31173)	ZOLLINGER, A	0327860	

Condition 1  
 Op Code Desc: OIL & FILTER CHANGE  
 OIL & FILTER CHANGE ~[~CUSTOMER REQUESTS OIL & FILTER CHANGE ~[~NEEDED SERVICE Agreement ----  
 ~[~PERFORMED OIL & FILTER CHANGE  
 Pay Type: CUSTOMER PAY

Condition 2  
 Pay Type: CUSTOMER PAY

Tuesday February 04, 2014 Logout

Morrison

GET VEHICLE INFO:

VIN: JTEDS41A282

Clear

Submit

VEHICLE

VIN: JTEDS41A282
Year/Make/Model: 2008 TOYOTA HIGHLANDER (6946)
Original Selling Dealer: ADVANTAGE TOYOTA (31173)

ACTIVE OWNERSHIP FOR VIN JTEDS41A282

VEHICLE INFORMATION

Print Options

Expand All Collapse All

VEHICLE STATUS

Re-acquired Vehicle? No
TMS Warranty Claims

VEHICLE DETAILS

Product: 2008 TOYOTA HIGHLANDER (6946)
VIN: JTEDS41A282
Original Selling Dealer: ADVANTAGE TOYOTA (31173)
DOFU: 05/27/2008
Built Date: 03/21/2008
Transmission Type: SECT
Engine Type: ZGR
Model Description: HIGHLANDER 4-DOOR 4X2 SUV
Exterior Color: BLACK (0202)
Interior Color: ASH (FC10)
Edition: 4-DOOR 4X2 SUV
Mobile App Capable: N
Telematics Capable: N

Additional Vehicle Details

TELEMATICS PRODUCTS

No records found.

OWNER NOTIFICATION PROGRAMS

Table with columns: Campaign, Status, Date Serviced, Servicing Dealer. Lists various safety recall campaigns like 90L-Safety Recall 90L and 90E-Safety Recall 90E.

TOYOTA ROADSIDE ASSISTANCE\*

\*The following is a general overview of Toyota Roadside Coverage for this VIN and may not be inclusive of all coverage.

Table with columns: Program Name, Program Effective Date, Program Expiration Date. No records found.

TFS PRODUCT SUMMARY

Table with columns: Type, Sub Type, ID, Plan Cd, Product Status, Effective Dt, Expiration Dt, Expiration Mileage. Lists TAC CLASSIC and VSA PLATINUM.

TOYOTACARE / SCION SERVICE BOOST Help

Eligible Vin: No
Oil Type:
No records Found

SERVICE HISTORY Help

Claim View OPEN IN NEW WINDOW

The Service History displayed, contains only service information reported to Toyota by Toyota dealers. It does not contain any other information regarding any other service that may have been performed on the vehicle.

Table with columns: Customer Pay, Warranty Pay, Internal (DEALER) Pay, Goodwill, Total Amount. Shows \$0 for all categories.

DISCLAIMER: These \$ amounts represent repair orders from your dealership only.

Table with columns: R.O. Open/Claim Dt, R.O. Close/Claim Paid Dt, R.O. Mileage, Servicing Dealer, Service Advisor, R.O. No., R.O. Total. Shows a record from 01/13/2014.

Condition 1
Op Code Desc: OIL & FILTER CHANGE
Condition 2
Pay Type: CUSTOMER PAY

Op Code Desc: COURTESY INSPECTION						SSC No. ----
COURTESY INSPECTION ~ ~PERFORM COMPLIMENTARY WORLD CLASS MULTIPOINT INSPECTION ~ ~WORLD CLASS MULTI POINT INSPECTION COMPLETED SEE ATTACHED CHECKOUT SHEET						Agreement ----
R.O. Open	R.O. Close	R.O. Mileage	Service Dealer	Service Advisor	R.O. No.	R.O. Total
----	02/20/2013	88,910	ADVANTAGE TOYOTA- (31173)	SUPPA, J	0294004	
<b>Condition 1</b>						Pay Type: INTERNAL (DEALER) PAY
Op Code Desc: BODY ELECTRICAL						SSC No. ----
BODY ELECTRICAL ~ ~CUSTOMER STATES ALL LIGHTS ON DASH STAY ON AFTER STARTING CAR, AFTER DRIVING A FEW MINUTES THEY GO OFF ~ ~PERFORM DIAGNOSTIC, ALL CODES IN MEMORY CLEAR CODES RETEST OK						Agreement ----
<b>Condition 2</b>						Pay Type: INTERNAL (DEALER) PAY
Op Code Desc: AIR BAG LIGHT ON						SSC No. ----
AIR BAG LIGHT ON ~ ~CUSTOMER STATES AIR BAG LIGHT IS ON ~ ~SEE LINE 1						Agreement ----
Claim R.O. Date	Claim Paid	R.O. Mileage	Service Dealer		R.O. No.	R.O. Total
12/05/2012	12/11/2012	85,465	ADVANTAGE TOYOTA- (31173)		0286120	
Claim R.O. Date	Claim Paid	R.O. Mileage	Service Dealer		R.O. No.	R.O. Total
12/05/2012	12/11/2012	85,465	ADVANTAGE TOYOTA- (31173)		0286120	
Claim R.O. Date	Claim Paid	R.O. Mileage	Service Dealer		R.O. No.	R.O. Total
12/05/2012	12/10/2012	85,465	ADVANTAGE TOYOTA- (31173)		0286120	
R.O. Open	R.O. Close	R.O. Mileage	Service Dealer	Service Advisor	R.O. No.	R.O. Total
----	12/05/2012	85,465	ADVANTAGE TOYOTA- (31173)		0286120	
<b>Condition 1</b>						Pay Type: CUSTOMER PAY
Op Code Desc: DRIVEABILITY CONCERN						SSC No. ----
DRIVEABILITY CONCERN ~ ~CUSTOMER STATES WHILE DRIVING VEHICLE DOESNT SHIFT INTO GEAR PLEASE CHECK AND ADVISE ~ ~TECH CHECKED AND FOUND OPEN IN 7.5 AMP FUSE WHICH CAUSED SHIFTER AND ABS VSC LIGHT ON ~ ~TECH INSTALLED AND REPLACED THROTTLE BODY FUSE TEST DROVE VEHICLE OPERATING INTO SPEC AUTH#VSA2R03259						Agreement ----
<b>Condition 2</b>						Pay Type: CUSTOMER PAY
Op Code Desc: COURTESY INSPECTION						SSC No. ----
COURTESY INSPECTION ~ ~CUSTOMER REQUESTS COURTESY INSPECTION ~ ~PERFORMED COURTESY INSPECTION SEE ATTACHED CHECKOUT SHEET						Agreement ----
<b>Condition 3</b>						Pay Type: CUSTOMER PAY
Op Code Desc: AIR BAG LIGHT ON						SSC No. ----
AIR BAG LIGHT ON ~ ~CUSTOMER STATES AIR BAG LIGHT ON PLEASE CHECK AND ADVISE ~ ~TECH CHECKED AND FOUND CODE B1801 OPEN IN DRIVER SIDE QUIB CIRCUIT. ~ ~TECH INSTALLED AND REPLACED SPIRAL CABLE CLEARED CODE VEHICLE OPERATING INTO SPEC AUTH#VSA2R03259						Agreement ----
<b>Condition 4</b>						Pay Type: CUSTOMER PAY
Op Code Desc: CUSTOMER DECLINED						SSC No. ----
CUSTOMER DECLINED ~ ~CUSTOMER DECLINED RECOMMENDED SERVICES AT THIS TIME. BATTERY, CABIN FILTER, A/C SERVICE, MINOR TUNE UP DRIVE BELT, BRAKE FLUID EXCHANGE FUEL INJECTION SERVICE						Agreement ----
<b>Condition 5</b>						Pay Type: WARRANTY PAY
Op Code Desc: OPEN RECALL						SSC No. ----
OPEN RECALL ~ ~OPEN RECALL COM POWER WINDOW MASTER SWITCH (PWMS) ~ ~CHECK FOR OPEN RECALL ~ ~OPEN RECALL COMPLETED						Agreement ----
<b>Condition 6</b>						Pay Type: WARRANTY PAY
Op Code Desc: RESHAPE PEDAL						SSC No. ----
RESHAPE PEDAL ~ ~CUSTOMER REQUEST TO PERFORM RECALL 90L ~ ~REMOVE GAS PEDAL AND COMPLETE AS PER TOYOTA ~ ~COMPLETED RECALL						Agreement ----
<b>Condition 7</b>						Pay Type: WARRANTY PAY
Op Code Desc: RECALL						SSC No. ----
RECALL ~ ~90K-LSC 90K-VARIABLE VALVE TIMING (VVT-1) OIL HOSE REPLACEMENT ~ ~RECALL ~ ~RECALL COMPLETED						Agreement ----
<b>Condition 8</b>						Pay Type: INTERNAL (DEALER) PAY
Op Code Desc: EXHAUST TIP CLAMP						SSC No. ----
EXHAUST TIP CLAMP ~ ~CUST REQUEST PERFORM 90E CAMPAIGN ~ ~90E ~ ~NOT APPLICABLE						Agreement ----
R.O. Open	R.O. Close	R.O. Mileage	Service Dealer		R.O. No.	R.O. Total
----	11/29/2012	85,465	ADVANTAGE TOYOTA- (31173)			
<b>Condition 1</b>						Pay Type: TFS
Op Code Desc: ----						SSC No. ----
R.O. Open	R.O. Close	R.O. Mileage	Service Dealer	Service Advisor	R.O. No.	R.O. Total
----	03/02/2010	37,913	ADVANTAGE TOYOTA- (31173)	LUCCHESSE, N	0205973	
<b>Condition 1</b>						Pay Type: INTERNAL (DEALER) PAY
Op Code Desc: DRIVEABILITY CONCERN						SSC No. ----
DRIVEABILITY CONCERN ~ ~CUST STATES CANNOT PUT TRUCK INTO GEAR-NOT RESPONDING ~ ~TECH FOUND AML 7.5 AMP FUSE BLOWN... ~ ~TECH REPLACED FUSE AND RESECURED CONNECTIONS						Agreement ----
R.O. Open	R.O. Close	R.O. Mileage	Service Dealer	Service Advisor	R.O. No.	R.O. Total
----	01/14/2010	35,169	ADVANTAGE TOYOTA- (31173)	LUCCHESSE, N	0202336	
<b>Condition 1</b>						Pay Type: INTERNAL (DEALER) PAY
Op Code Desc: TIRE PRESSURE LIGHT						SSC No. ----
TIRE PRESSURE LIGHT ~ ~CUST.STATE THAT THE TIRE PRESSURE LIGHT IS ON ~ ~ADJUSTED ALL TIRE PRESS.						Agreement ----
R.O. Open	R.O. Close	R.O. Mileage	Service Dealer	Service Advisor	R.O. No.	R.O. Total
----	09/24/2009	27,330	ADVANTAGE TOYOTA- (31173)	LUCCHESSE, N	0194182	
<b>Condition 1</b>						Pay Type: WARRANTY PAY
Op Code Desc: INT TRIM CONCERN						SSC No. ----
INT TRIM CONCERN ~ ~HARD PUTTING CAR INTO GEAR WINDOWS INOP ~ ~VIOLET PIN 11 SHORTED TO GROUND ~ ~TRACE AND REPAIR WIRING REPLACE FUSE						Agreement ----
R.O. Open	R.O. Close	R.O. Mileage	Service Dealer	Service Advisor	R.O. No.	R.O. Total
----	12/29/2008	9,352	ADVANTAGE TOYOTA- (31173)	SIMMONS, A	0176423	

<b>Condition 1</b>						<b>Pay Type:</b> CUSTOMER PAY
<b>Op Code Desc:</b> 10K FOR TRUCKS ~ ~CUSTOMER REQUESTS 10,000 MILE SERVICE FOR TRUCKS RESET MAINTENANCE REQUIRED INDICATOR. ~ ~SCHEDULED MAINTENANCE DUE ~ ~SERVICE PERFORMED						<b>SSC No.:</b> ----
						<b>Agreement:</b> ----
<b>Claim R.O. Date</b>	<b>Claim Paid</b>	<b>R.O. Mileage</b>	<b>Servicing Dealer</b>	<b>R.O. No.</b>	<b>R.O. Total</b>	
09/15/2008	09/17/2008	4,681	ADVANTAGE TOYOTA-(31173)	-----		
<b>R.O. Open</b>	<b>R.O. Close</b>	<b>R.O. Mileage</b>	<b>Servicing Dealer</b>	<b>Service Advisor R.O. No.</b>	<b>R.O. Total</b>	
----	09/15/2008	4,681	ADVANTAGE TOYOTA-(31173)	0170290		
<b>Condition 1</b>						<b>Pay Type:</b> WARRANTY PAY
<b>Op Code Desc:</b> MISC WORK ~ ~CAR WONT GO INTO GEAR ~ ~OPEN CIRCUIT IN FUSE ~ ~REPLACED FUSE						<b>SSC No.:</b> ----
						<b>Agreement:</b> ----
<b>R.O. Open</b>	<b>R.O. Close</b>	<b>R.O. Mileage</b>	<b>Servicing Dealer</b>	<b>Service Advisor R.O. No.</b>	<b>R.O. Total</b>	
----	08/04/2008	3,733	ADVANTAGE TOYOTA-(31173)	0167582		
<b>Condition 1</b>						<b>Pay Type:</b> CUSTOMER PAY
<b>Op Code Desc:</b> OIL & FILTER CHANGE OIL & FILTER CHANGE ~ ~CUSTOMER REQUESTS OIL & FILTER CHANGE AUTOCARE ~ ~AUTHORITATION # TAC1PG2859 \$30.00 ~ ~PERFORMED OIL& FILTER CHANGE						<b>SSC No.:</b> ----
						<b>Agreement:</b> ----
<b>R.O. Open</b>	<b>R.O. Close</b>	<b>R.O. Mileage</b>	<b>Servicing Dealer</b>	<b>R.O. No.</b>	<b>R.O. Total</b>	
----	08/04/2008	3,733	ADVANTAGE TOYOTA-(31173)	----		
<b>Condition 1</b>						<b>Pay Type:</b> TFS
<b>Op Code Desc:</b> ----						<b>SSC No.:</b> ----
						<b>Agreement:</b> ----
<b>R.O. Open</b>	<b>R.O. Close</b>	<b>R.O. Mileage</b>	<b>Servicing Dealer</b>	<b>Service Advisor R.O. No.</b>	<b>R.O. Total</b>	
----	05/30/2008	6	ADVANTAGE TOYOTA-(31173)	0163281		
<b>Condition 1</b>						<b>Pay Type:</b> INTERNAL (DEALER) PAY
<b>Op Code Desc:</b> ALARM SYSTEM ALARM SYSTEM ~ ~INSTALL REMOTE START ~ ~ ~ ~ALARM SYSTEM INSTALLED						<b>SSC No.:</b> ----
						<b>Agreement:</b> ----
<b>R.O. Open</b>	<b>R.O. Close</b>	<b>R.O. Mileage</b>	<b>Servicing Dealer</b>	<b>Service Advisor R.O. No.</b>	<b>R.O. Total</b>	
----	05/28/2008	5	ADVANTAGE TOYOTA-(31173)	0163104		
<b>Condition 1</b>						<b>Pay Type:</b> INTERNAL (DEALER) PAY
<b>Op Code Desc:</b> SUBLET SUBLET ~ ~INSTALL LO JACK EARLY WARNING ~ ~ ~ ~GLM						<b>SSC No.:</b> ----
						<b>Agreement:</b> ----
<b>R.O. Open</b>	<b>R.O. Close</b>	<b>R.O. Mileage</b>	<b>Servicing Dealer</b>	<b>Service Advisor R.O. No.</b>	<b>R.O. Total</b>	
----	05/16/2008	5	ADVANTAGE TOYOTA-(31173)	0162413		
<b>Condition 1</b>						<b>Pay Type:</b> INTERNAL (DEALER) PAY
<b>Op Code Desc:</b> NYSI SAFETY ONLY NYSI SAFETY ONLY ~ ~CUST REQ NYSI ~ ~RECOMMENDED ~ ~PERFORMED NYSI #10036987						<b>SSC No.:</b> ----
						<b>Agreement:</b> ----
<b>R.O. Open</b>	<b>R.O. Close</b>	<b>R.O. Mileage</b>	<b>Servicing Dealer</b>	<b>Service Advisor R.O. No.</b>	<b>R.O. Total</b>	
----	05/09/2008	2	ADVANTAGE TOYOTA-(31173)	0161907		
<b>Condition 1</b>						<b>Pay Type:</b> INTERNAL (DEALER) PAY
<b>Op Code Desc:</b> PDI PDI ~ ~PDI ONLY						<b>SSC No.:</b> ----
						<b>Agreement:</b> ----
						Get Older Service History

## Vehicle Record Report

Technician:

Printed:

2/5/2014 4:19:38 PM

---

Customer:

Title: 2008 Toyota Highlander

License:

Color:

PostCode/ZIP:

VIN: -----S--A-8-----

Year: 2008

Make: Toyota

Model: Highlander

Submodel:

Engine: 3.5L V6 MFI (2GR-FE)

---

### Status

Time-In:

Status:

### Tech. Notes

Odometer/Mileage 0

### Component Data

Wednesday, February 05, 2014 Codes

P0500 Vehicle Speed Sensor

P0705 Transmission Range Sensor Circuit (PRNDL Input)

## Vehicle Record Report

Technician:

Printed:

2/5/2014 4:19:38 PM

### Component Data

Wednesday, February 05, 2014 Codes

P0500 Vehicle Speed Sensor

P0705 Transmission Range Sensor Circuit (PRNDL Input)

Wednesday, February 05, 2014 Codes

B1660 P Seat Airbag ACTV Indicator Fault

Wednesday, February 05, 2014 Codes

B1660 P Seat Airbag ACTV Indicator Fault

Wednesday, February 05, 2014 Codes

C1201 Engine Control System Fault

Wednesday, February 05, 2014 Codes

C2125 Transmitter ID5 Not Received (Main)

Wednesday, February 05, 2014 Codes

Code 1 \*\*\* No Codes Present \*\*\*

Wednesday, February 05, 2014 Codes

Code 1 \*\*\* No Codes Present \*\*\*



Tuesday February 04, 2014 Logout

Morrison

GET VEHICLE INFO:

VIN: JTEDS41A282

Clear

Submit

VEHICLE

VIN: JTEDS41A282
Year/Make/Model: 2008 TOYOTA HIGHLANDER (6946)
Original Selling Dealer: ADVANTAGE TOYOTA (31173)

ACTIVE OWNERSHIP FOR VIN JTEDS41A282

VEHICLE INFORMATION

Print Options

Expand All Collapse All

VEHICLE STATUS

Table with columns: Status, Status Date. Row: Re-acquired Vehicle? No

VEHICLE DETAILS

Product: 2008 TOYOTA HIGHLANDER (6946)
VIN: JTEDS41A282
Original Selling Dealer: ADVANTAGE TOYOTA (31173)
DOFU: 05/27/2008
Built Date: 03/21/2008
Exterior Color: BLACK (0202)
Transmission Type: 5ECT
Interior Color: ASH (FC10)
Engine Type: 2GR
Edition: 4-DOOR 4X2 SUV
Model Description: HIGHLANDER 4-DOOR 4X2 SUV

Additional Vehicle Details

TELEMATICS PRODUCTS

No records found.

OWNER NOTIFICATION PROGRAMS

Table with columns: Campaign, Status, Date Serviced, Servicing Dealer. Lists various safety recall campaigns.

TOYOTA ROADSIDE ASSISTANCE\*

\*The following is a general overview of Toyota Roadside Coverage for this VIN and may not be inclusive of all coverage.

Table with columns: Program Name, Program Effective Date, Program Expiration Date. No records found.

TFS PRODUCT SUMMARY

Table with columns: Type, Sub Type, ID, Plan Cd, Product Status, Effective Dt, Expiration Dt, Expiration Mileage.

TOYOTACARE / SCION SERVICE BOOST Help

Eligible Vin: No
Oil Type:

SERVICE HISTORY Help

Claim View OPEN IN NEW WINDOW

The Service History displayed, contains only service information reported to Toyota by Toyota dealers. It does not contain any other information regarding any other service that may have been performed on the vehicle.

Table with columns: Customer Pay, Warranty Pay, Internal (DEALER) Pay, Goodwill, Total Amount.

DISCLAIMER: These \$ amounts represent repair orders from your dealership only.

Table with columns: R.O. Open/Claim Dt, R.O. Close/Claim Paid Dt, R.O. Mileage, Servicing Dealer, Service Advisor, R.O. No., R.O. Total.

Condition 1
Op Code Desc: OIL & FILTER CHANGE
Condition 2

<b>Op Code Desc:</b> COURTESY INSPECTION COURTESY INSPECTION ~ ~PERFORM COMPLIMENTARY WORLD CLASS MULTIPOINT INSPECTION ~ ~WORLD CLASS MULTI POINT INSPECTION COMPLETED SEE ATTACHED CHECKOUT SHEET						<b>SSC No. ----</b> <b>Agreement ----</b>
<b>R.O. Open</b>	<b>R.O. Close</b>	<b>R.O. Mileage</b>	<b>Servicing Dealer</b>	<b>Service Advisor</b>	<b>R.O. No.</b>	<b>R.O. Total</b>
----	02/20/2013	88,910	ADVANTAGE TOYOTA- (31173)	SUPPA, J	0294004	
<b>Condition 1</b>						<b>Pay Type:</b> INTERNAL <b>(DEALER) PAY</b>
<b>Op Code Desc:</b> BODY ELECTRICAL BODY ELECTRICAL ~ ~CUSTOMER STATES ALL LIGHTS ON DASH STAY ON AFTER STARTING CAR, AFTER DRIVING A FEW MINUTES THEY GO OFF ~ ~PERFORM DIAGNOSTIC, ALL CODES IN MEMORY CLEAR CODES RETEST OK						<b>SSC No. ----</b> <b>Agreement ----</b>
<b>Condition 2</b>						<b>Pay Type:</b> INTERNAL <b>(DEALER) PAY</b>
<b>Op Code Desc:</b> AIR BAG LIGHT ON AIR BAG LIGHT ON ~ ~CUSTOMER STATES AIR BAG LIGHT IS ON ~ ~SEE LINE 1						<b>SSC No. ----</b> <b>Agreement ----</b>
<b>Claim R.O. Date</b>	<b>Claim Paid</b>	<b>R.O. Mileage</b>	<b>Servicing Dealer</b>		<b>R.O. No.</b>	<b>R.O. Total</b>
12/05/2012	12/11/2012	85,465	ADVANTAGE TOYOTA- (31173)		0286120	
<b>Claim R.O. Date</b>	<b>Claim Paid</b>	<b>R.O. Mileage</b>	<b>Servicing Dealer</b>		<b>R.O. No.</b>	<b>R.O. Total</b>
12/05/2012	12/11/2012	85,465	ADVANTAGE TOYOTA- (31173)		0286120	
<b>Claim R.O. Date</b>	<b>Claim Paid</b>	<b>R.O. Mileage</b>	<b>Servicing Dealer</b>		<b>R.O. No.</b>	<b>R.O. Total</b>
12/05/2012	12/10/2012	85,465	ADVANTAGE TOYOTA- (31173)		0286120	
<b>R.O. Open</b>	<b>R.O. Close</b>	<b>R.O. Mileage</b>	<b>Servicing Dealer</b>	<b>Service Advisor</b>	<b>R.O. No.</b>	<b>R.O. Total</b>
----	12/05/2012	85,465	ADVANTAGE TOYOTA- (31173)		0286120	
<b>Condition 1</b>						<b>Pay Type:</b> CUSTOMER PAY
<b>Op Code Desc:</b> DRIVEABILITY CONCERN DRIVEABILITY CONCERN ~ ~CUSTOMER STATES WHILE DRIVING VEHICLE DOESNT SHIFT INTO GEAR PLEASE CHECK AND ADVISE ~ ~TECH CHECKED AND FOUND OPEN IN 7.5 AMP FUSE WHICH CAUSED SHIFTER AND ABS VSC LIGHT ON ~ ~TECH INSTALLED AND REPLACED THROTTLE BODY FUSE TEST DROVE VEHICLE OPERATING INTO SPEC AUTH#VSA2R03259						<b>SSC No. ----</b> <b>Agreement ----</b>
<b>Condition 2</b>						<b>Pay Type:</b> CUSTOMER PAY
<b>Op Code Desc:</b> COURTESY INSPECTION COURTESY INSPECTION ~ ~CUSTOMER REQUESTS COURTESY INSPECTION ~ ~PERFORMED COURTESY INSPECTION SEE ATTACHED CHECKOUT SHEET						<b>SSC No. ----</b> <b>Agreement ----</b>
<b>Condition 3</b>						<b>Pay Type:</b> CUSTOMER PAY
<b>Op Code Desc:</b> AIR BAG LIGHT ON AIR BAG LIGHT ON ~ ~CUSTOMER STATES AIR BAG LIGHT ON PLEASE CHECK AND ADVISE ~ ~TECH CHECKED AND FOUN CODE B1801 OPEN IN DRIVER SIDE QUIB CIRCUIT. ~ ~TECH INSTALLED AND REPLACED SPIRAL CABLE CLEARED CODE VEHICLE OPERATING INTO SPEC AUTH#VSA2R03259						<b>SSC No. ----</b> <b>Agreement ----</b>
<b>Condition 4</b>						<b>Pay Type:</b> CUSTOMER PAY
<b>Op Code Desc:</b> CUSTOMER DECLINED CUSTOMER DECLINED ~ ~CUSTOMER DECLINED RECOMMENDED SERVICES AT THIS TIME. BATTERY, CABIN FILTER, A/C SERVICE, MINOR TUNE UP DRIVE BELT, BRAKE FLUID EXCHANGE FUEL INJECTION SERVICE						<b>SSC No. ----</b> <b>Agreement ----</b>
<b>Condition 5</b>						<b>Pay Type:</b> WARRANTY PAY
<b>Op Code Desc:</b> OPEN RECALL OPEN RECALL ~ ~OPEN RECALL COM POWER WINDOW MASTER SWITCH (PWMS) ~ ~CHECK FOR OPEN RECALL ~ ~OPEN RECALL COMPLETED						<b>SSC No. ----</b> <b>Agreement ----</b>
<b>Condition 6</b>						<b>Pay Type:</b> WARRANTY PAY
<b>Op Code Desc:</b> RESHAPE PEDAL RESHAPE PEDAL ~ ~CUSTOMER REQUEST TO PERFORM RECALL 90L ~ ~REMOVE GAS PEDAL AND COMPLETE AS PER TOYOTA ~ ~COMPLETED RECALL						<b>SSC No. ----</b> <b>Agreement ----</b>
<b>Condition 7</b>						<b>Pay Type:</b> WARRANTY PAY
<b>Op Code Desc:</b> RECALL RECALL ~ ~90K-LSC 90K-VARIABLE VALVE TIMING (VVT-I) OIL HOSE REPLACEMENT ~ ~RECALL ~ ~RECALL COMPLETED						<b>SSC No. ----</b> <b>Agreement ----</b>
<b>Condition 8</b>						<b>Pay Type:</b> INTERNAL <b>(DEALER) PAY</b>
<b>Op Code Desc:</b> EXHAUST TIP CLAMP EXHAUST TIP CLAMP ~ ~CUST REQUEST PERFORM 90E CAMPAIGN ~ ~90E ~ ~NOT APPLICABLE						<b>SSC No. ----</b> <b>Agreement ----</b>
<b>R.O. Open</b>	<b>R.O. Close</b>	<b>R.O. Mileage</b>	<b>Servicing Dealer</b>		<b>R.O. No.</b>	<b>R.O. Total</b>
----	11/29/2012	85,465	ADVANTAGE TOYOTA- (31173)		----	----
<b>Condition 1</b>						<b>Pay Type:</b> TFS
<b>Op Code Desc:</b> ----						<b>SSC No. ----</b> <b>Agreement ----</b>
<b>R.O. Open</b>	<b>R.O. Close</b>	<b>R.O. Mileage</b>	<b>Servicing Dealer</b>	<b>Service Advisor</b>	<b>R.O. No.</b>	<b>R.O. Total</b>
----	03/02/2010	37,913	ADVANTAGE TOYOTA- (31173)	LUCCHESSE, N	0205973	
<b>Condition 1</b>						<b>Pay Type:</b> INTERNAL <b>(DEALER) PAY</b>
<b>Op Code Desc:</b> DRIVEABILITY CONCERN DRIVEABILITY CONCERN ~ ~CUST STATES CANNOT PUT TRUCK INTO GEAR-NOT RESPONDING ~ ~TECH FOUND AML 7.5 AMP FUSE BLOWN... ~ ~TECH REPLACED FUSE AND RESECURED CONNECTIONS						<b>SSC No. ----</b> <b>Agreement ----</b>
<b>R.O. Open</b>	<b>R.O. Close</b>	<b>R.O. Mileage</b>	<b>Servicing Dealer</b>	<b>Service Advisor</b>	<b>R.O. No.</b>	<b>R.O. Total</b>
----	01/14/2010	35,169	ADVANTAGE TOYOTA- (31173)	LUCCHESSE, N	0202336	
<b>Condition 1</b>						<b>Pay Type:</b> INTERNAL <b>(DEALER) PAY</b>
<b>Op Code Desc:</b> TIRE PRESSURE LIGHT TIRE PRESSURE LIGHT ~ ~CUST.STATE THAT THE TIRE PRESSURE LIGHT IS ON ~ ~ADJUSTED ALL TIRE PRESS.						<b>SSC No. ----</b> <b>Agreement ----</b>
<b>R.O. Open</b>	<b>R.O. Close</b>	<b>R.O. Mileage</b>	<b>Servicing Dealer</b>	<b>Service Advisor</b>	<b>R.O. No.</b>	<b>R.O. Total</b>
----	09/24/2009	27,330	ADVANTAGE TOYOTA- (31173)	LUCCHESSE, N	0194182	
<b>Condition 1</b>						<b>Pay Type:</b> WARRANTY PAY
<b>Op Code Desc:</b> INT TRIM CONCERN INT TRIM CONCERN ~ ~HARD PUTTING CAR INTO GEAR WINDOWS INOP ~ ~VIOLET PIN 11 SHORTED TO GROUND ~ ~TRACE AND REPAIR WIRING REPLACE FUSE						<b>SSC No. ----</b> <b>Agreement ----</b>
<b>R.O. Open</b>	<b>R.O. Close</b>	<b>R.O. Mileage</b>	<b>Servicing Dealer</b>	<b>Service Advisor</b>	<b>R.O. No.</b>	<b>R.O. Total</b>
----	12/29/2008	9,362	ADVANTAGE TOYOTA- (31173)	SIMMONS, A	0176423	

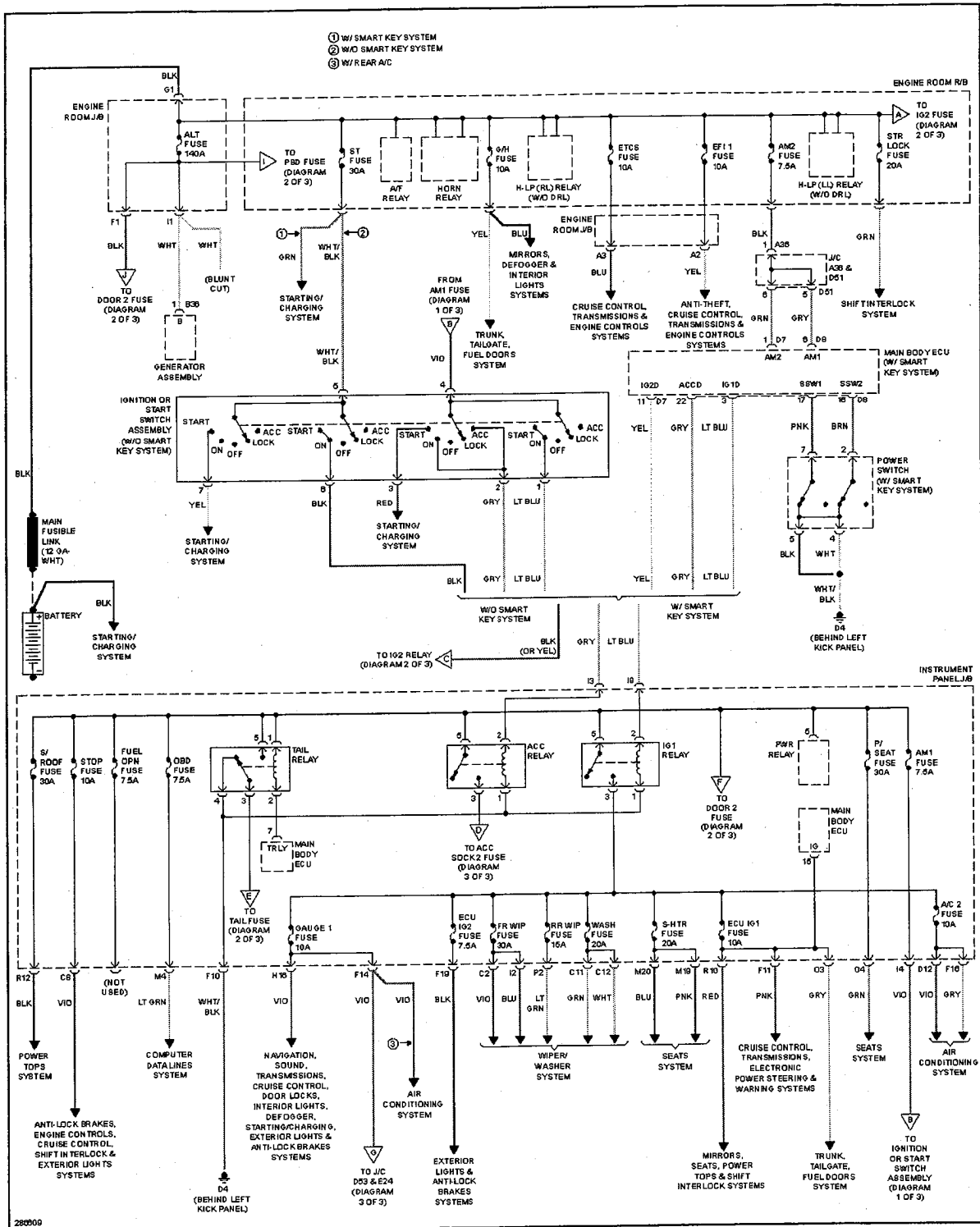
<b>Condition 1</b>						<b>Pay Type:</b> CUSTOMER PAY
<b>Op Code Desc:</b> 10K FOR TRUCKS 10K FOR TRUCKS ~ ~CUSTOMER REQUESTS 10,000 MILE SERVICE FOR TRUCKS RESET MAINTENANCE REQUIRED INDICATOR. ~ ~SCHEDULED MAINTENANCE DUE ~ ~SERVICE PERFORMED						<b>SSC No.:</b> ----
<b>Agreement:</b> ----						
<b>Claim R.O. Date</b>	<b>Claim Paid</b>	<b>R.O. Mileage</b>	<b>Servicing Dealer</b>	<b>R.O. No.</b>	<b>R.O. Total</b>	
09/15/2008	09/17/2008	4,681	ADVANTAGE TOYOTA-(31173)	-----		
<b>R.O. Open</b>	<b>R.O. Close</b>	<b>R.O. Mileage</b>	<b>Servicing Dealer</b>	<b>Service Advisor R.O. No.</b>	<b>R.O. Total</b>	
----	09/15/2008	4,681	ADVANTAGE TOYOTA-(31173)	0170290		
<b>Condition 1</b>						<b>Pay Type:</b> WARRANTY PAY
<b>Op Code Desc:</b> MISC WORK MISC WORK ~ ~CAR WONT GO INTO GEAR ~ ~OPEN CIRCUIT IN FUSE ~ ~REPLACED FUSE						<b>SSC No.:</b> ----
<b>Agreement:</b> ----						
<b>R.O. Open</b>	<b>R.O. Close</b>	<b>R.O. Mileage</b>	<b>Servicing Dealer</b>	<b>Service Advisor R.O. No.</b>	<b>R.O. Total</b>	
----	08/04/2008	3,733	ADVANTAGE TOYOTA-(31173)	0167582		
<b>Condition 1</b>						<b>Pay Type:</b> CUSTOMER PAY
<b>Op Code Desc:</b> OIL & FILTER CHANGE OIL & FILTER CHANGE ~ ~CUSTOMER REQUESTS OIL & FILTER CHANGE AUTOCARE ~ ~AUTHORATION # TAC1PG2859 \$30.00 ~ ~PERFORMED OIL & FILTER CHANGE						<b>SSC No.:</b> ----
<b>Agreement:</b> ----						
<b>R.O. Open</b>	<b>R.O. Close</b>	<b>R.O. Mileage</b>	<b>Servicing Dealer</b>	<b>R.O. No.</b>	<b>R.O. Total</b>	
----	09/04/2008	3,733	ADVANTAGE TOYOTA-(31173)	----		
<b>Condition 1</b>						<b>Pay Type:</b> TFS
<b>Op Code Desc:</b> ----						<b>SSC No.:</b> ----
<b>Agreement:</b> ----						
<b>R.O. Open</b>	<b>R.O. Close</b>	<b>R.O. Mileage</b>	<b>Servicing Dealer</b>	<b>Service Advisor R.O. No.</b>	<b>R.O. Total</b>	
----	05/30/2008	6	ADVANTAGE TOYOTA-(31173)	0163281		
<b>Condition 1</b>						<b>Pay Type:</b> INTERNAL (DEALER) PAY
<b>Op Code Desc:</b> ALARM SYSTEM ALARM SYSTEM ~ ~INSTALL REMOTE START ~ ~ALARM SYSTEM INSTALLED						<b>SSC No.:</b> ----
<b>Agreement:</b> ----						
<b>R.O. Open</b>	<b>R.O. Close</b>	<b>R.O. Mileage</b>	<b>Servicing Dealer</b>	<b>Service Advisor R.O. No.</b>	<b>R.O. Total</b>	
----	05/28/2008	5	ADVANTAGE TOYOTA-(31173)	0163104		
<b>Condition 1</b>						<b>Pay Type:</b> INTERNAL (DEALER) PAY
<b>Op Code Desc:</b> SUBLET SUBLET ~ ~INSTALL LO JACK EARLY WARNING ~ ~GLM						<b>SSC No.:</b> ----
<b>Agreement:</b> ----						
<b>R.O. Open</b>	<b>R.O. Close</b>	<b>R.O. Mileage</b>	<b>Servicing Dealer</b>	<b>Service Advisor R.O. No.</b>	<b>R.O. Total</b>	
----	05/16/2008	5	ADVANTAGE TOYOTA-(31173)	0162413		
<b>Condition 1</b>						<b>Pay Type:</b> INTERNAL (DEALER) PAY
<b>Op Code Desc:</b> NYSI SAFETY ONLY NYSI SAFETY ONLY ~ ~CUST REQ NYST ~ ~RECOMMENDED ~ ~PERFORMED NYST #10036987						<b>SSC No.:</b> ----
<b>Agreement:</b> ----						
<b>R.O. Open</b>	<b>R.O. Close</b>	<b>R.O. Mileage</b>	<b>Servicing Dealer</b>	<b>Service Advisor R.O. No.</b>	<b>R.O. Total</b>	
----	05/09/2008	2	ADVANTAGE TOYOTA-(31173)	0161907		
<b>Condition 1</b>						<b>Pay Type:</b> INTERNAL (DEALER) PAY
<b>Op Code Desc:</b> PDI PDI ~ ~PDI ONLY						<b>SSC No.:</b> ----
<b>Agreement:</b> ----						

Cat Older Service History

# 2008 Toyota Highlander

## SYSTEM WIRING DIAGRAMS

Fig. 88: Power Distribution Circuit, Except Hybrid (1 of 3)



## Vehicle Record Report

Technician:

Printed: 2/5/2014 4:19:38 PM

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Customer:  
Title: 2008 Toyota Highlander  
License:  
Color:  
PostCode/ZIP:

VIN: ---S-A-8---  
Year: 2008  
Make: Toyota  
Model: Highlander  
Submodel:  
Engine: 3.5L V6 MFI (2GR-FE)

---

### Status

Time-In:  
Status:

### Tech. Notes

Odometer/Mileage 0

### Component Data

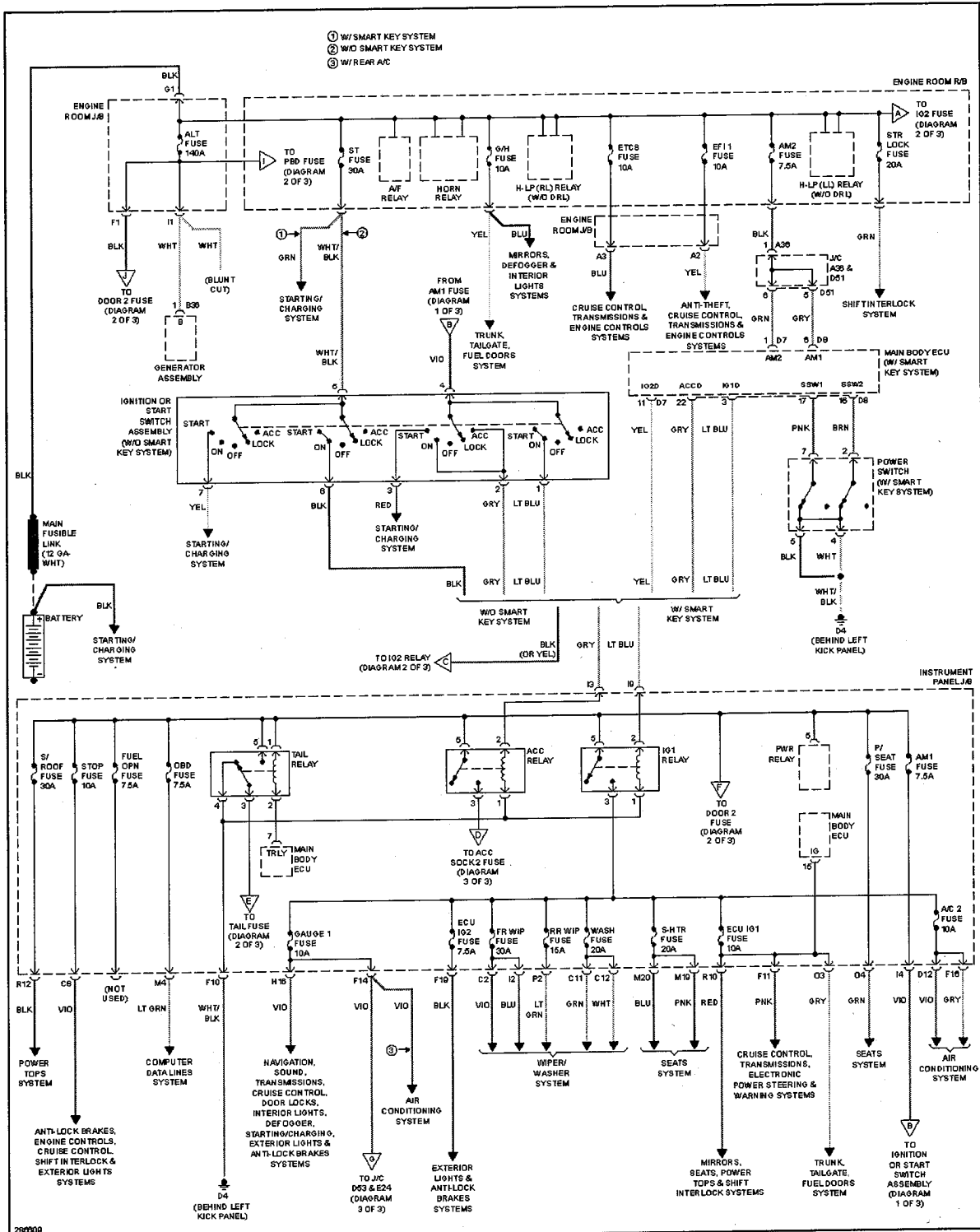
Wednesday, February 05, 2014 Codes

P0500 Vehicle Speed Sensor  
P0705 Transmission Range Sensor Circuit (PRNDL Input)

# 2008 Toyota Highlander

## SYSTEM WIRING DIAGRAMS

### Fig. 88: Power Distribution Circuit, Except Hybrid (1 of 3)



## Vehicle Record Report

Technician:

Printed:

2/5/2014 4:19:38 PM

### Component Data

Wednesday, February 05, 2014 Codes

P0500 Vehicle Speed Sensor

P0705 Transmission Range Sensor Circuit (PRNDL Input)

Wednesday, February 05, 2014 Codes

B1660 P Seat Airbag ACTV Indicator Fault

Wednesday, February 05, 2014 Codes

B1660 P Seat Airbag ACTV Indicator Fault

Wednesday, February 05, 2014 Codes

C1201 Engine Control System Fault

Wednesday, February 05, 2014 Codes

C2125 Transmitter ID5 Not Received (Main)

Wednesday, February 05, 2014 Codes

Code 1 \*\*\* No Codes Present \*\*\*

Wednesday, February 05, 2014 Codes

Code 1 \*\*\* No Codes Present \*\*\*

<b>Condition 1</b>							<b>Pay Type:</b> CUSTOMER PAY
<b>Op Code Desc:</b>	10K FOR TRUCKS ~ ~CUSTOMER REQUESTS 10,000 MILE SERVICE FOR TRUCKS RESET MAINTENANCE REQUIRED INDICATOR. ~ ~SCHEDULED MAINTENANCE DUE ~ ~SERVICE PERFORMED					<b>SSC No.:</b> ----	<b>Agreement:</b> ----
<b>Claim R.O. Date</b>	<b>Claim Paid</b>	<b>R.O. Mileage</b>	<b>Servicing Dealer</b>	<b>R.O. No.</b>	<b>R.O. Total</b>		
09/15/2008	09/17/2008	4,681	ADVANTAGE TOYOTA-(31173)	-----			
<b>R.O. Open</b>	<b>R.O. Close</b>	<b>R.O. Mileage</b>	<b>Servicing Dealer</b>	<b>Service Advisor R.O. No.</b>	<b>R.O. Total</b>		
----	09/15/2008	4,681	ADVANTAGE TOYOTA-(31173)	0170290			
<b>Condition 1</b>							<b>Pay Type:</b> WARRANTY PAY
<b>Op Code Desc:</b>	MISC WORK ~ ~CAR WONT GO INTO GEAR ~ ~OPEN CIRCUIT IN FUSE ~ ~REPLACED FUSE					<b>SSC No.:</b> ----	<b>Agreement:</b> ----
<b>R.O. Open</b>	<b>R.O. Close</b>	<b>R.O. Mileage</b>	<b>Servicing Dealer</b>	<b>Service Advisor R.O. No.</b>	<b>R.O. Total</b>		
----	08/04/2008	3,733	ADVANTAGE TOYOTA-(31173)	0167582			
<b>Condition 1</b>							<b>Pay Type:</b> CUSTOMER PAY
<b>Op Code Desc:</b>	OIL & FILTER CHANGE ~ ~CUSTOMER REQUESTS OIL & FILTER CHANGE AUTOCARE ~ ~AUTHORIZATION # TAC1PG2859 \$30.00 ~ ~PERFORMED OIL & FILTER CHANGE					<b>SSC No.:</b> ----	<b>Agreement:</b> ----
<b>R.O. Open</b>	<b>R.O. Close</b>	<b>R.O. Mileage</b>	<b>Servicing Dealer</b>	<b>R.O. No.</b>	<b>R.O. Total</b>		
----	08/04/2008	3,733	ADVANTAGE TOYOTA-(31173)	----			
<b>Condition 1</b>							<b>Pay Type:</b> TFS
<b>Op Code Desc:</b>	----					<b>SSC No.:</b> ----	<b>Agreement:</b> ----
<b>R.O. Open</b>	<b>R.O. Close</b>	<b>R.O. Mileage</b>	<b>Servicing Dealer</b>	<b>Service Advisor R.O. No.</b>	<b>R.O. Total</b>		
----	05/30/2008	6	ADVANTAGE TOYOTA-(31173)	0163281			
<b>Condition 1</b>							<b>Pay Type:</b> INTERNAL (DEALER) PAY
<b>Op Code Desc:</b>	ALARM SYSTEM ~ ~INSTALL REMOTE START ~ ~ALARM SYSTEM INSTALLED					<b>SSC No.:</b> ----	<b>Agreement:</b> ----
<b>R.O. Open</b>	<b>R.O. Close</b>	<b>R.O. Mileage</b>	<b>Servicing Dealer</b>	<b>Service Advisor R.O. No.</b>	<b>R.O. Total</b>		
----	05/28/2008	5	ADVANTAGE TOYOTA-(31173)	0163104			
<b>Condition 1</b>							<b>Pay Type:</b> INTERNAL (DEALER) PAY
<b>Op Code Desc:</b>	SUBLET ~ ~INSTALL LO JACK EARLY WARNING ~ ~GLM					<b>SSC No.:</b> ----	<b>Agreement:</b> ----
<b>R.O. Open</b>	<b>R.O. Close</b>	<b>R.O. Mileage</b>	<b>Servicing Dealer</b>	<b>Service Advisor R.O. No.</b>	<b>R.O. Total</b>		
----	05/16/2008	5	ADVANTAGE TOYOTA-(31173)	0162413			
<b>Condition 1</b>							<b>Pay Type:</b> INTERNAL (DEALER) PAY
<b>Op Code Desc:</b>	NYSI SAFETY ONLY ~ ~CUST REQ NYSI ~ ~RECOMMENDED ~ ~PERFORMED NYSI #10036987					<b>SSC No.:</b> ----	<b>Agreement:</b> ----
<b>R.O. Open</b>	<b>R.O. Close</b>	<b>R.O. Mileage</b>	<b>Servicing Dealer</b>	<b>Service Advisor R.O. No.</b>	<b>R.O. Total</b>		
----	05/09/2008	2	ADVANTAGE TOYOTA-(31173)	0161907			
<b>Condition 1</b>							<b>Pay Type:</b> INTERNAL (DEALER) PAY
<b>Op Code Desc:</b>	PDI ~ ~PDI ONLY					<b>SSC No.:</b> ----	<b>Agreement:</b> ----
<small>Get Older Service History</small>							

[REDACTED]  
West Hempstead, N. Y. [REDACTED]  
[REDACTED]

US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE  
Washington, D.C. 20077-9382

July 31, 2014

To Whom It Maybe Concern

Re: Toyota Highlander 2008 VIN # JTEDS418282 [REDACTED]

This letter serves to inform you of the chronic problem I have been experiencing with this vehicle. In 2008, shortly after I purchased the vehicle, I had it towed to Toyota service department because of inability to drive. Over the next six years, I sadly had to repeat the same action of towing my vehicle to Toyota service department an additional five times. On all occasions, I was informed by your diagnostic evaluation that the problem with my vehicle was related to Drive Ability Concern: - Truck not responding when tries to put into gear. February 4, 2014 was the most recent incident of my truck inability to drive. During this incidence, Toyota refused to provide service because my warrantee was expired. I towed my vehicle to an independent auto shop that provided a detail diagnostic evaluation of several electrical problems.

I have suffered several inconveniences and lost times from work because of this chronic problem with my truck. Toyota failed to correct the manufactory problem and I feel I was mistreated and left on my own with a defective truck. I would be grateful if you could investigate this matter. Please see find attached a copy of the report from Toyota service department and a copy of the report from the independent auto shop.

Sincere,

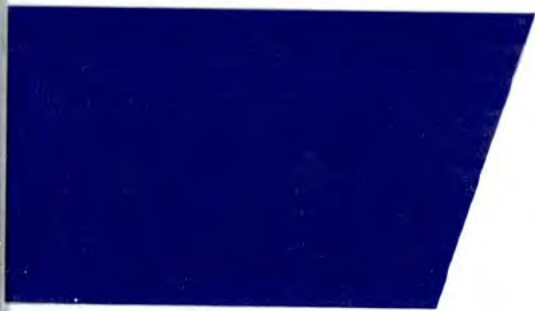
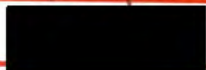
[REDACTED]

From:



WEST HEMPSTEAD

NY



Ready **P**ost.

Bubble Mailer

To: US DEPARTMENT OF TRANSPORTATION  
NATIONAL HIGHWAY-TRAFFIC SAFETY ADMIN.  
OFFICE OF DEFECTS INVESTIGATION <sup>210</sup> MS-  
1200 NEW JERSEY AVE SE  
WASHINGTON DC 20077-9382