



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

1200 New Jersey Avenue, SE
Washington, DC 20590

May 11, 2016

[REDACTED]
Palatine, IL [REDACTED]

NEF-160 rrr
Ref. No. 10588633

Dear [REDACTED]

Thank you for your correspondence concerning your (MY) 2006 Nissan Altima. Your correspondence was forwarded to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation (ODI). We regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair motor vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect trend may exist. We do not have authority to act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

You indicate that the while having your MY 2006 Nissan Altima serviced, the technician noticed that the front passenger-side frame underneath the floorpan was severely rusted. Also, the drivers-side frame was beginning to rust in the same area. Nissan advised that the perforation warranty for the vehicle has expired and declined to provide any assistance. You were told that the rust was considered normal wear and caused by exposure to the elements. You assert that the rusted floorpan can allow fumes to enter the interior of the vehicle and poses a safety risk. You feel that this problem is caused by poor workmanship and Nissan should be responsible for the repair.

NHTSA is aware of this problem and we appreciate your previous letters, supporting documents, and photographs. ODI continues to monitor all available data concerning rust corroded floorpans and frames in MY 2002 through MY 2006 Nissan Altima vehicles. However, no determinations have been reached at this time. For your information, an explanation of NHTSA's investigation and recall process is on our Web site at www-odi.nhtsa.dot.gov/recalls/recallprocess.cfm. The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention.

Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.dot.gov/ivoq or call the Auto Safety Hotline at 888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at www.nhtsa.dot.gov/cars/problems.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement