

OCT 24 2014

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)

Form Approved OMB No. 2127-0008

 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 15-MAY-2014		Repository ☐ Reference No. 10588633	
OWNER INFORMATION (Type or Print)							
Name		[REDACTED]		Daytime Telephone Number		E-mail Address	
Address		[REDACTED]		Evening Telephone Number		[REDACTED]	
City		PALATINE		State		IL	
Zip Code		[REDACTED]		[REDACTED]		[REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model	
1N4AL11D56C [REDACTED]				NISSAN		ALTIMA	
Date Purchased		Dealer's Name and Telephone Number		Engine:		Model Year	
03-17-2007		ARLINGTON NISSAN 847-590-6100		No: Cylinders 4		2006	
Original Owner		Dealer's City		State		Fuel Type:	
☐		BUFFALO GROVE		IL		Gas	
Zip Code		60089		Multiple Failure:		Incident Date(s)	
Transmission Type		☒ Antilock Brakes		1		15-APR-2014	
☒ Cruise Control		Powertrain		FRONT WHEEL DRIVE			
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Codes: 162000 STRUCTURE: BODY, 160000 STRUCTURE, 161100 STRUCTURE: FRAME AND MEMBERS: UNDERBODY SHIELDS						Failure Mileage	
						67000	
						Failure Speed	
						N/A	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)			
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment		Failure Location:			
☐ Prior Repair							
Tire Component Code				Tire Failure Type:			
N/A							
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)							
Crash		Fire		Number of Persons Injured		Number of Deaths	
☐ Yes ☒ No		☐ Yes ☒ No		0		0	
						Reported to Police	
						N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2006 NISSAN ALTIMA. THE CONTACT STATED THAT WHILE THE VEHICLE WAS BEING SERVICED, THE TECHNICIAN DISCOVERED THAT THE FRONT PASSENGER'S SIDE FRAME UNDERNEATH THE FLOORBOARD WAS SEVERELY RUSTED. IN ADDITION, THE FRONT DRIVER'S SIDE FRAME UNDERNEATH THE FLOORBOARD EXHIBITED A SLIGHT RUST CORROSION. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 67,000. DRRK REMAILED 10/08/14* LJ							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

NISSAN CUSTOMER RELATIONS REFERRED ME TO ARLINGTON NISSAN FOR INSPECTION. IT WAS HOISTED UP & PICTURES TAKEN BY MARK DE LORDO, ASST. SERVICE MGR. HE FORWARDED THE PHOTOS TO THE NISSAN DIST. MGR. A FEW WEEKS LATER, I RECEIVED A CALL FROM NISSAN CUSTOMER RELATIONS, TELLING ME HOW SORRY IT WAS & NOTHING NISSAN COULD DO. THE REASON THAT I WAS GIVEN WAS THAT THE PERFORATION 3 YEAR WARRANTY HAD EXPIRED. I THEN CONTACTED NHTSA, FOR THIS IS A WORKMANSHIP ISSUE. IT IS SAFETY CONCERN, FOR FUMES SOON WILL PENETRATE THE CABIN. I AM FORWARDING PHOTOS TAKE BY LUIS MORALES OF THE RUSTED FLOORBOARDS.

ATTACH ADDITIONAL SHEETS IF NECESSARY

(CONTINUED ON ADDITIONAL SHEET.)

US Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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UNITED STATES

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POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



safercar.gov

Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

Mr. Morales, the tech that took the photos today, 10-15-2014, is employed at Pep Boys,

315 West Northwest Hwy., Palatine, IL 60067. He can be reached at, 847-359-3007, if verification is needed.

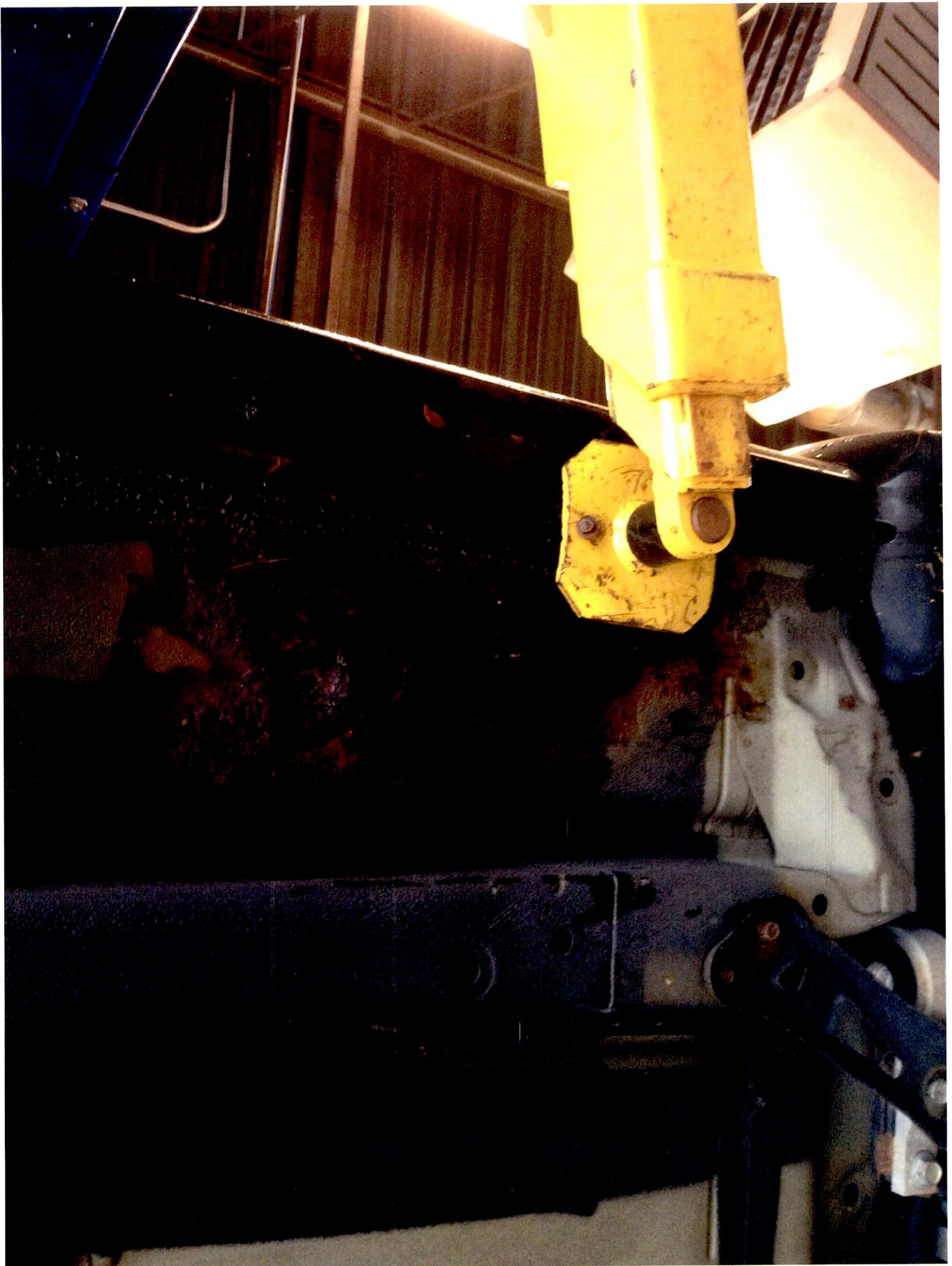
Mr. DeLordo, Asst. Service Manager at Arlington Nissan, 1100 West Dundee Road, Arlington Heights, IL 60004, can be reached at 847-590-6100 x-225. He took the initial photos & forwarded them to the Nissan District Manager, as mentioned in my narrative.

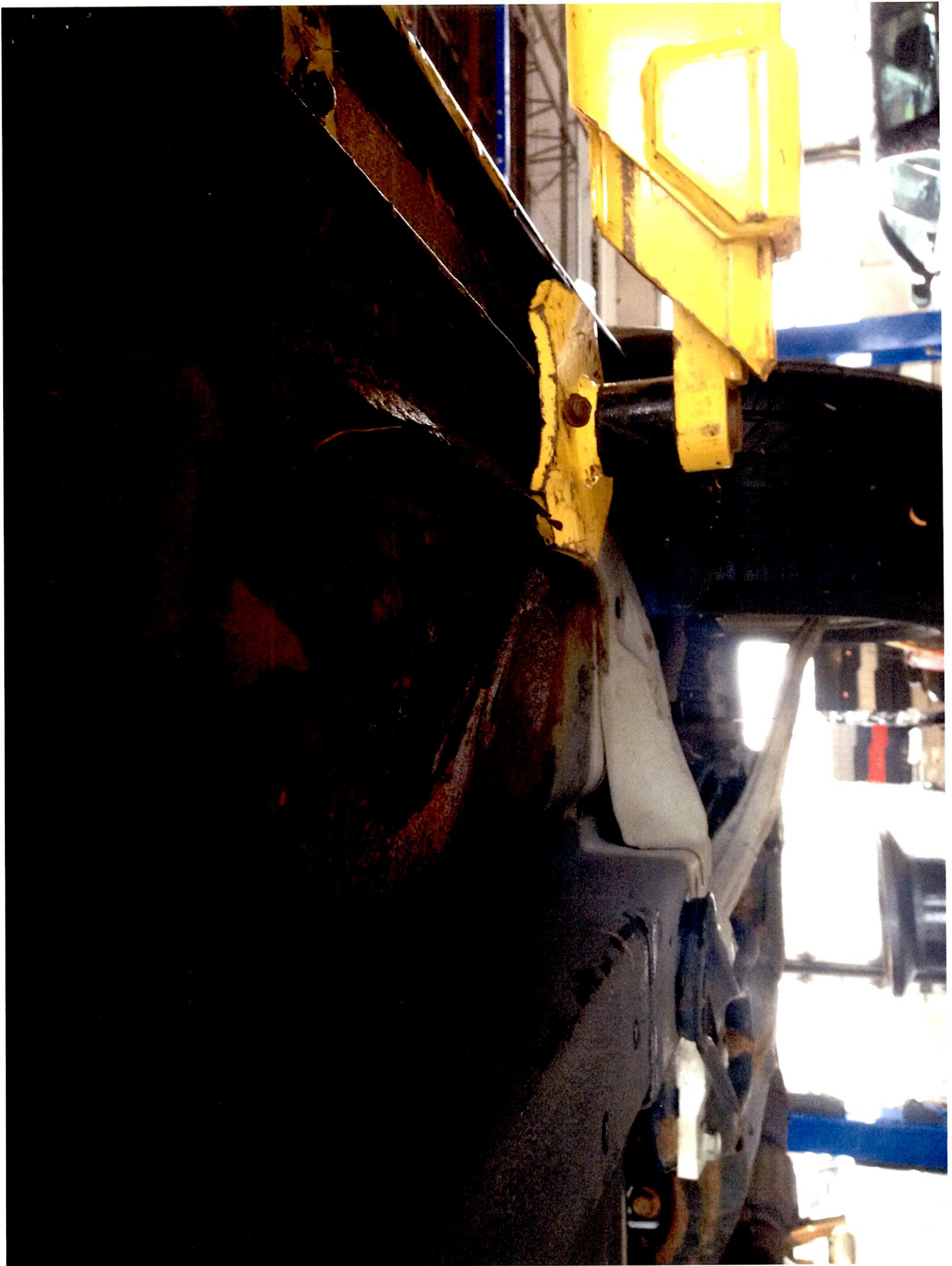
Best regards,



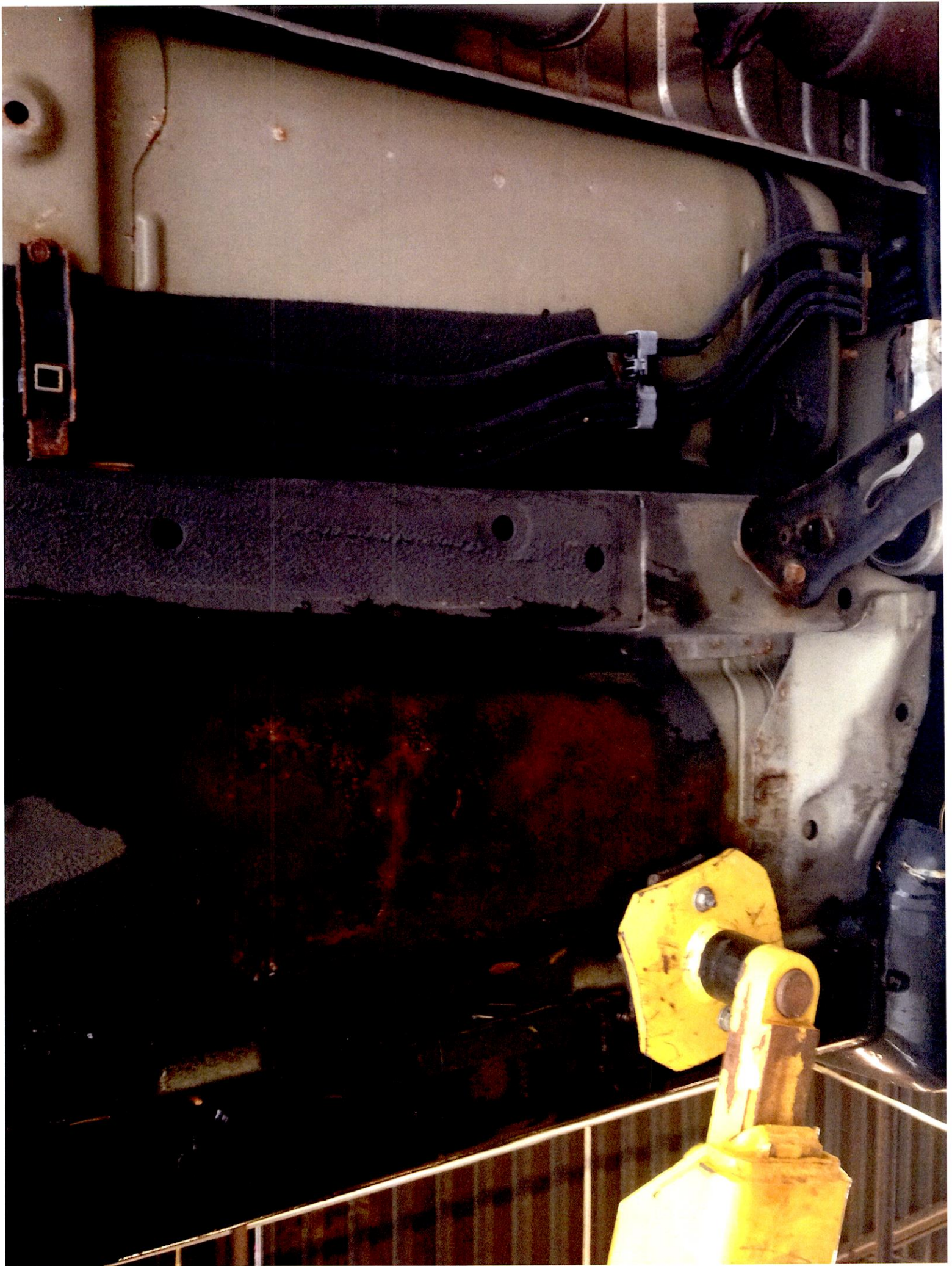
Palatine, IL



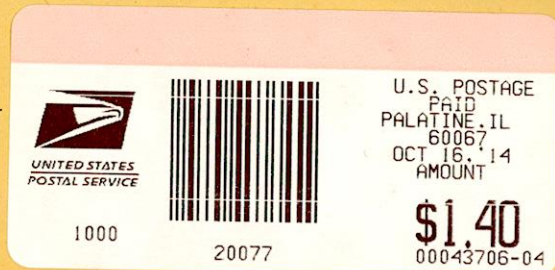








Please
Do Not Bend



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