

04.08.2016

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

Mr. Reid,

Would you please address the concern for the floorboard rusting in my Nissan Altima? I am enclosing a letter that I sent 03.07.2016. This, once again, is a safety concern. You are the chief, correct? Safety of consumers is the responsibility of the division that you represent, correct?

I anticipate correspondence from you regarding this safety issue. I have completed the forms that I was sent, included colored pictures of the rusted undercarriage of my vehicle & expect resolution of this safety issue. I have heard nothing of any resolution.

If you are not understanding of my & thousands of other Nissan Altima owners with the same safety issue, notify me. I will clarify, once again, exactly the issue of safety. Fumes entering the cabin should have your utmost attention. I do not understand why it does not.

Best regards,



Palatine, IL

RR
6/8/17
LP

Randy Reid, Chief

03/07/2016

Correspondence Research Division

Office of Defects Investigation

Enforcement

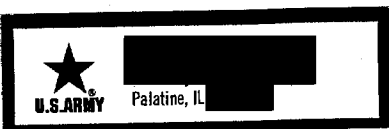
Mr. Reid,

I am anticipating correspondence from you, concerning the rusted floorboards issue that is present in my Nissan Altima. Once again, sir, the rusted floorboard issue is a safety matter. Fumes will enter the cabin. What am I missing by branding this condition, a safety concern? I have completed & submitted all of the forms that your agency sent to me. I have submitted 8" by 10" color photos of the rusted floorboard area. I have heard nothing.

Please address this safety issue. I am not the sole person with this manufacturing workmanship gross negligence by Nissan. I am certain that you are aware of our collective concern. Google, rusted floorboards, if you need a refresher. Thousands of citizens are victims of Nissan's negligence. There exists absolutely NO misinterpretation.

Sincerely,

[REDACTED]



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Randy Reid, Chief

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