

CL-10588633-7984

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Dear NHTSA,

JUN 12 2014

I spoke with an assistant a few weeks ago, concerning the rusted floorboards on my Nissan Altima. I mentioned, that I have viewed many testimonials & pictures online, of like rusted floorboards on Altimas & other Nissan vehicles.

I have been unsuccessful of receiving any aid from Nissan. The perforation warranty has expired. However, Nissan did hoist the vehicle & take photos of the rusted areas, which provided me with hope. Nissan's consumer affairs department was of no help. I did have contact with an executive, with the same results. I said to all parties that the rusted areas are a safety concern, for fumes can rise & enter the cabin. Workmanship, which this is, should be a priority over an expired perforation warranty. I have owned many vehicles in my driving years & have never experienced this workmanship issue. I was told that it is/was caused by wear & tear, which is a fallacy.

The assistant that I spoke with on your staff, said that it would be an issue if a trend is observed. I asked her, how many reports of rusted floorboards would constitute a trend. She could not readily say, for that would have to be determined. She was most pleasant & professional.

Are you able to answer, as to how many incidents would constitute an issue, for a recall by Nissan to be active?

I look forward to your response concerning this disconcerting workmanship issue.

Best wishes,


CASE # 638335

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