

MORRIS, IL

ADMINISTRATOR, NHTSA
400 SEVENTH STREET, SW
WASHINGTON D.C. 20590

4-26-14

I HAVE HAD ALOT OF ELECTRICAL PROBLEMS
AS PER THE ATTACHED PAGES.

MAY -1 2014

THE ONE SHOWN ON 5/25/10

" NO ELECTRIC POWER FOR A SECOND OR TWO
THEN RETURN TO NORMAL "

CONTINUED ABOUT 4 TO 6 TIMES PER YEAR
UNTIL 1/22/14

WHEN IT HAPPENED BUT DID NOT RETURN
TO NORMAL — RATHER THE BATTERY SIZZLED
AND WE HAD A SULFUR SMELL —

IT BLEW THE ALTERNATOR, BATTERY AND
RIGHT HEAD LIGHT. AT A COST OF \$1673.29
PLUS CAR RENTAL AND TOWING.

IN FEB OF 2014 MY SISTER WHO ALSO HAS
A 2008 CADILLAC DTS EXPERIENCE A ELECTRIC
FAILURE FOR A SECOND (OR TWO) WHILE DRIVING
ON THE HIGHWAY. SHE ONLY HAS ABOUT 35,000
MILES

DOES CADILLAC HAVE A PROBLEM WITH VOLTAGE?

SINCERELY

Cell phone

NM
5814
SMD



TALTY CHEVROLET BUICK CADILLAC, INC.

1850 North Division
MORRIS, IL 60450
(315) 942-0030

CUSTOMER NO.	7541	ADVISOR	DAVID	TAG NO.	1731	INVOICE DATE	11/11/08	INVOICE NO.	CDCS121117	
		LABOR RATE		LICENSE NO.		MILEAGE	11,238	COLOR	7	
		YEAR / MAKE / MODEL	08/CADILLAC/DTS/4DR SDN				DELIVERY DATE	09/24/07	STOCK NO.	R050
		VEHICLE I.D. NO.	1 G 6 K D 5 7 Y 4 8 U				SELLING DEALER NO.		DELIVERY MILES	68
		F.T.E. NO.		P.O. NO.		R.O. DATE	11/11/08	PRODUCTION DATE		
RE		COMMENTS								

LABOR & PARTS

J# 1 99CV3

CAMPAIGN BULLETIN
REPAIR AS PER CAMPAIGN
08048

TECH(S):1746

WARRANTY

DISCLAIMER OF WARRANTIES

The only warranties, if any, applying to the part(s) and/or service are those offered by the manufacturer. The selling dealer hereby expressly disclaims all warranties, either expressed or implied, including any implied warranties of merchantability or fitness for a particular purpose, and neither assumes or authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, loss of profits or income, or any other incidental damages.

NO REFUNDS WITHOUT THIS
INVOICE

THANK YOU

FOR BRINGING YOUR
CAR TO US FOR SERVICE

IMPORTANT

You will receive a questionnaire from General Motors in the next few days. If for any reason you cannot grade us

"Completely Satisfied," please contact Jeff O'Hare, Service Manager.

Thank you!
Talty Chevrolet Buick
Cadillac, Inc.
(315) 942-0030

IF YOU ARE HAPPY LET YOUR
NEIGHBOR KNOW. IF YOU ARE
UNHAPPY CALL THE SERVICE
ADVISOR AT ONCE.

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EQUIPMENT OR VEHICLE OR ARTICLES
LEFT IN VEHICLE IN CASE OF FIRE,
THEFT OR ANY OTHER CAUSE BEYOND
OUR CONTROL.

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE
JOB # 1	1	20773432	HARNES 2.480		

JOB # 1 TOTAL PARTS

WARRANTY
0.00

JOB # 1 TOTAL LABOR & PARTS

0.00

TOTALS

IF YOU RECEIVE A QUESTIONNAIRE FROM GM AND IF FOR ANY
REASON YOU CANNOT GRADE US 100% (COMPLETELY SATISFIED)
PLEASE CONTACT JEFF O'HARE
AT (815) 942-0030. THANK YOU!

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00

TOTAL INVOICE \$ 0.00

CASH	CHECK #	CHARGE #
VISA	M/CARD	DISCOVER
AMEX	INS CO.	CHECK #

CUSTOMER SIGNATURE

→ AT ABOUT 5,000 MILES I ALSO HAD
DRIVER SEAT REPLACED
THE HEATED SEAT DID NOT WORK



TALTY CHEVROLET BUICK CADILLAC, INC.

1850 North Division
MORRIS, IL 60450
(815) 942-0030

CUSTOMER NO. 7541	ADVISOR DAVID	TAG NO. 1731	INVOICE DATE 12/23/08	INVOICE NO. CDCS121617
	LABOR RATE	LICENSE NO.	MILEAGE 11,952	COLOR /
	YEAR / MAKE / MODEL 08/CADILLAC/DTS/4DR SDN			STOCK NO. R050
MORRIS, IL	VEHICLE I.D. NO. 1 G 6 K D 5 7 Y 4 8 U			DELIVERY DATE 09/24/07
	F.T.E. NO.			DELIVERY MILES 68
	P.O. NO.			PRODUCTION DATE
	R.O. DATE 12/12/08			
COMMENTS				

LABOR & PARTS

J# 1 31CVZ

MISC

TECH(S):1750

WARRANTY

→ CHECK BURNING SMELL FROM FRONT OF CAR
FOUND WINDSHIELD WASHER HEATER BURNED OUT
CC-OJ--FC-6G
REPLACED HEATER AND RETESTED

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE
JOB # 1	1	25963463	HEATER 10.154		

JOB # 1 TOTAL PARTS

WARRANTY 0.00

JOB # 1 TOTAL LABOR & PARTS

0.00

TOTALS

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TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00

TOTAL INVOICE \$ 0.00

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IF YOU ARE HAPPY LET YOUR NEIGHBOR KNOW. IF YOU ARE UNHAPPY CALL THE SERVICE ADVISOR AT ONCE.

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLES OR ANYTHING LEFT IN VEHICLES IN CARE OF DEALER. PRINT OR ANY OTHER MARKS BEYOND THIS POINT.

CASH CHECK # CHARGE #
VISA M/CARD DISCOVER INS CO. CHECK #
AMEX

CUSTOMER SIGNATURE

9263



TALTY CHEVROLET BUICK CADILLAC, INC.

1850 North Division
MORRIS, IL 60450
815-942-0030

CUSTOMER NO. 7541	ADVISOR TONY	TAG NO. 1762	INVOICE DATE 05/25/10	INVOICE NO. CDCS130240
[REDACTED] MORRIS, IL	LABOR RATE	LICENSE NO.	MILEAGE 27,146	COLOR /
	YEAR / MAKE / MODEL 08/CADILLAC/DTS/4DR SDN			DELIVERY DATE 09/24/07
	VEHICLE I.D. NO. 1 G 6 K D 5 7 Y 4 8 U			STOCK NO. R050
	F.T.E. NO.			DELIVERY MILES 68
RESIDENCE PHONE	BUSINESS PHONE	P.O. NO.	R.O. DATE 05/25/10	PRODUCTION DATE
COMMENTS				

LABOR & PARTS
J# 1 00CVZ03K QUICK LUBE SPECIAL TECH(S): 1731 10.50
 CHANGE OIL AND FILTER LUBE CHASSIS SPECIAL
 AND CK ALL FLUIDS BELTS AND HOSES
 AS PER RECOMMENDED MAINTENANCE SCHEDULE
 CHANGED OIL AND FILTER SET TIRE PRESSURE
 INSPECT ALL FLUIDS BELTS AND HOSES

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
JOB # 1	1	89017342	FILTER 1.836	9.84	8.56	8.56
JOB # 1	8	12345885	OIL 8.800	10.94	9.51	76.08
JOB # 1 TOTAL PARTS						84.64
JOB # 1 TOTAL LABOR & PARTS						95.14

J# 2 01CVZROT ROTATE (4) TIRES TECH(S): 1731 INTERNAL
 ROTATE FOUR TIRES ON VEHICLE FOR EVEN WEAR
 AS PER RECOMMENDED MAINTENANCE SCHEDULE
 ROTATED ALL FOUR TIRES ON VEHICLE, CHECKED AND SET PRESSURES

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
JOB # 2 TOTAL PARTS						0.00
JOB # 2 TOTAL LABOR & PARTS						0.00

J# 3 01CVZINSP VEHICLE INSPECTION TECH(S): 1731 0.00
 INSPECT VEHICLE FOR NEEDED MAINTENANCE
 INSPECTED VEHICLE COMPLETE
 ADVISED CUSTOMER OF NEEDED MAINTENANCE

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
JOB # 3 TOTAL PARTS						0.00
JOB # 3 TOTAL LABOR & PARTS						0.00

J# 4 18CVZ ENGINE MECHANICAL TECH(S): 1731 0.00
 CUST STATES CK FOR CODES CAR HAD NO DASH OR PWR FOR A SECOND
 WHILE ON HWY.
 SCAN CODES NON SET
 UNABLE TO VERIFY AT THIS TIME

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
JOB # 4 TOTAL PARTS						0.00
JOB # 4 TOTAL LABOR & PARTS						0.00

J# 5+01CVZFAIR REPLACE AIR FILTER TECH(S): 1731 7.15
 REPLACE ENGINE AIR FILTER FOR MAXIMUM AIR FLOW
 AS PER RECOMMENDED MAINTENANCE SCHEDULE
 REPLACED ENGINE AIR FILTER FOR MAXIMUM AIR FLOW

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
JOB # 5	1	25906375	FILTER 9.786	85.77	74.58	74.58
JOB # 5	1	22676970	ELEMENT 3.410	40.25	35.00	35.00

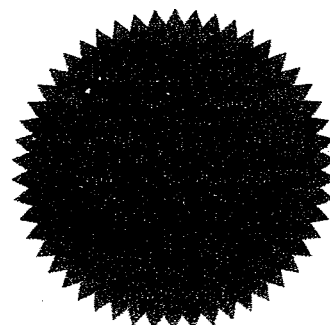
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TALTY CHEVROLET BUICK CADILLAC, INC.

1850 North Division
MORRIS, IL 60450
815-942-0030

CUSTOMER NO. 7541	ADVISOR TONY	TAG NO. 1762	INVOICE DATE 05/25/10	INVOICE NO. CDCS130240
MORRIS, IL	LABOR RATE	LICENSE NO.	MILEAGE 27,146	COLOR /
	YEAR / MAKE / MODEL 08/CADILLAC/DTS/4DR SDN			DELIVERY DATE 09/24/07
	VEHICLE I.D. NO. 1 G 6 K D 5 7 Y 4 8 U			STOCK NO. R050
	F.T.E. NO.			DELIVERY MILES 68
P.O. NO.			SELLING DEALER NO.	PRODUCTION DATE
RESIDENCE PHONE			R.O. DATE 05/25/10	
BUSINESS PHONE			COMMENTS	

JOB # 5 TOTAL PARTS		109.58
JOB # 5 TOTAL LABOR & PARTS		116.73
J# 6+31CVZ	MISC	TECH(S): 1731
PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-		
JOB # 6 TOTAL PARTS		0.00
JOB # 6 TOTAL LABOR & PARTS		19.80
MISC-----CODE-----DESCRIPTION-----CONTROL NO-----		
JOB # 1	COUP	COUPON OR PROMOTIONAL DISCOUNT
JOB # 1	SDIS	SENIOR CITIZENS DISCOUNT
JOB # 5	SDIS	SENIOR CITIZENS DISCOUNT
JOB # 6	SDIS	SENIOR CITIZENS DISCOUNT
TOTAL - MISC		-97.66
TOTALS-----		
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TOTAL LABOR....		37.45
TOTAL PARTS....		194.22
TOTAL SUBLET....		0.00
TOTAL G.O.G....		0.00
TOTAL MISC CHG....		0.00
TOTAL MISC DISC		-97.66
TOTAL TAX.....		12.14
TOTAL INVOICE \$		146.15

CASH CHECK # CHARGE #
VISA M/CARD DISCOVER INS CO. CHECK #
AMEX

CUSTOMER SIGNATURE

CHEVROLET

BUICK

All Genuine GM Parts & Labor are Warranted for 12 Months or 100,000 Miles Whichever Comes First

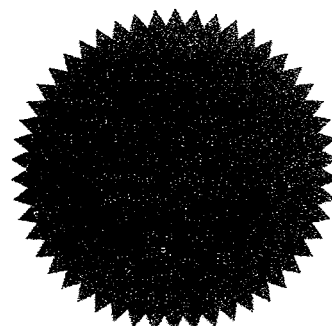
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TALTY CHEVROLET BUICK CADILLAC, INC.

1850 North Division
MORRIS, IL 60450
815-942-0030

CUSTOMER NO. 7541	ADVISOR JOHN PASTORELLO 1691	TAG NO.	INVOICE DATE 10/18/12	INVOICE NO. CDCS146164
MORRIS, IL	LABOR RATE	LICENSE NO.	MILEAGE 58,094	COLOR
	YEAR / MAKE / MODEL 08 / CADILLAC / DTS / 4DR SDN			DELIVERY DATE 09/24/07
	VEHICLE I.D. NO. 1G6KD57Y48U			DELIVERY MILES 68
	F.T.E. NO.			SELLING DEALER NO.
P.O. NO.			R.O. DATE 10/18/12	PRODUCTION DATE
COMMENTS				

LABOR & PARTS

CH 1 27CVZ LIGHTING TECH(S) 1761 49.25
INSTALL LEFT FRONT LAMP ASSEMBLY..
// COMPLETED //

PARTS	QTY	FP	NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE
JOB # 1	1		25797625	LAMP 2.585	249.76	217.18
JOB # 1 TOTAL PARTS						217.18
JOB # 1 TOTAL LABOR & PARTS						266.43

MISC	CODE	DESCRIPTION	CONTROL NO
JOB # A	MMAT	SHOP SUPPLIES	
JOB # A	VIRO	ENVIRONMENTAL DISPOSAL EXPENSES	
JOB # 1	SDIS	SENIOR CITIZENS DISCOUNT	
TOTAL - MISC			-24.18

COMMENTS
WAITER

TOTALS

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TOTAL LABOR	49.25
TOTAL PARTS	217.18
TOTAL SUBLET	0.00
TOTAL G.O.G.	0.00
TOTAL MISC CHG.	2.46
TOTAL MISC DISC	-26.64
TOTAL TAX	13.58

TOTAL INVOICE \$ 255.83

CASH CHECK # CHARGE #
VISA M/CARD DISCOVER INS CO. CHECK #
AMEX

CUSTOMER SIGNATURE

CHEVROLET

Cadillac

BUICK

All Genuine GM Parts & Labor

PAGE 1 OF 1 12 Months or 100,000 Miles (whichever comes first) CUSTOMER COPY

[END OF INVOICE] 02:38pm

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TALTY CHEVROLET BUICK CADILLAC, INC.

1850 North Division
MORRIS, IL 60450
815-942-0030

CUSTOMER NO. 7541	ADVISOR JOHN PASTORELLO	TAG NO. 1691	INVOICE DATE 11/25/13	INVOICE NO. CDCS152585
[REDACTED] MORRIS, IL [REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 74,828	COLOR /
	YEAR/MAKE/MODEL 08/CADILLAC/DTS/4DR SDN			DELIVERY DATE 09/24/07
	VEHICLE I.D. NO. 1 G 6 K D 5 7 Y 4 8 U			DELIVERY MILES 68
	F.T.E. NO.	P.O. NO.	R.O. DATE 11/25/13	PRODUCTION DATE
COMMENTS				

LABOR & PARTS

CHANGE OIL AND FILTER LUBE CHASSIS SPECIAL
AND CK ALL FLUIDS BELTS AND HOSES
AS PER RECOMMENDED MAINTENANCE SCHEDULE
CHANGED OIL AND FILTER SET TIRE PRESSURE
INSPECT ALL FLUIDS BELTS AND HOSES

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
JOB # 1	8	12345885	OIL 8.800	10.35	7.76	62.08
JOB # 1	1	19210337	FILTER KIT 1.836	6.94	4.86	4.86
JOB # 1 TOTAL PARTS						66.94
JOB # 1 TOTAL LABOR & PARTS						77.44

BLOWER MOTOR NOISEY
INTERNAL FAULT
REPLACE BLOWER MOTOR ASSEMBLY

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
JOB # 2	1	25770668	MOTOR 8.855	192.19	167.12	167.12
JOB # 2 TOTAL PARTS						167.12
JOB # 2 TOTAL LABOR & PARTS						167.12

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	MMAT	SHOP SUPPLIES		1.00
JOB # A	VIRO	ENVIRONMENTAL DISPOSAL EXPENSES		0.53
TOTAL - MISC				1.53

TOTALS						
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	TOTAL PARTS	234.06				
	TOTAL SUBLET	0.00				
	TOTAL G.O.G.	0.00				
	TOTAL MISC CHG.	1.53				
	TOTAL MISC DISC	0.00				
	TOTAL TAX	14.63				

TOTAL INVOICE \$ 260.72

CASH CHECK # CHARGE #
VISA M/CARD DISCOVER INS CO. CHECK #
AMEX

CUSTOMER SIGNATURE

CK# [REDACTED]

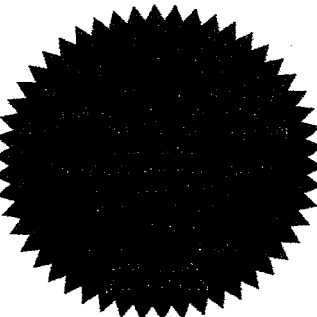
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MORRIS

IL



2030 Ireland Grove Road
Bloomington, IL 61704
Phone: (309) 663-4391
Fax: (309) 663-4398
www.ShopBarker.com

CUSTOMER COPY PAGE 1

DATE	YEAR	MAKE	MODEL	VIN	STK/CUS	MILES IN	MILES OUT	TAG
01/20/14	08	CADILLAC	DTS	1G6KD57Y48U	1491	76568	76568	840
SERVICE DATE	NOTIFIED	SVC ADV	PROMISED DATE/TIME	LICENSE	RATE	PAYMENT	INV. DATE	
	01/22/14	13	00:00			01	01/22/14	
R.O. NUMBER	TAX ID	HOME PHONE	BUSINESS PHONE					
174030				1				

===== REPAIR LINE 001 =====
 CUSTOMER STATES VEH DIED WHEN DRIVING - TRIED TO RESTART - NO CRANK NO START -
 TECH DIAGNOSED ALTERNATOR PROBLEM THAT CAUSED BATTERY TO GO BAD - TECH FOUND RIGHT
 HEADLAMP LOW BEAM BULB INOP

TECH REPLACED ALTERNATOR, BATTERY AND RIGHT HEADLIGHT LOW BEAM - TEST DROVE VEH OK -

Bill Code - C

22 BODY ELECTRICAL

36 M A 595.90

ROBERT A. KELLOGG

Total Labor 595.90

GM 20843302 *GENERATO 1 627.48

Limited Lifetime Parts Warranty

GM 88865245 48PG 1 149.86

GM 25735604 BULB 1 297.56

Total Parts 1074.90

Total Line 1670.80

Parts Discount 100.00

Payment Type - 01 CASH 1673.29

Joe's Towing & Recovery

Rick Blumstein

Towing Representative

Two Locations To Serve You

1-309-829-2123

2233 Springfield Rd
Bloomington IL 61701

1-309-698-3919

921-N Main St
Creve Coeur IL 61610

Brian Eden
Service Consultant
beden@barkermotorco.com

(309)-663-4391 (800)-588-4391 Toll Free (309)-663-4398 Fax
2030 Ireland Grove Rd. Bloomington, IL 61704 www.shopbarker.com

THANK YOU FOR YOUR BUSINESS!!

PARTS DESIGNATED WITH AN ASTERISK(*) INDICATES LIFETIME GUARANTEE APPLIES. FOR CUSTOMER PAY REPAIRS. ALL OTHER GENERAL MOTORS PARTS CARRY A 12 MONTH OR 12,000 MILE. (WHICHEVER COMES FIRST.) GUARANTEE. SOME PARTS WILL CARRY A LIFETIME PARTS ONLY WARRANTY.

WE HOPE THAT YOU HAD OUTSTANDING SERVICE AND ARE COMPLETELY SATISFIED WITH YOUR EXPERIENCE AT BARKER MOTOR COMPANY. PLEASE KNOW, YOU MAY RECEIVE A QUESTIONNAIRE FROM GENERAL MOTORS IN THE NEXT FEW WEEKS. WE HOPE THAT YOU WILL BE ABLE TO MARK 'COMPLETELY SATISFIED' IF CHOSEN TO PARTICIPATE.

CUSTOMER SIGNATURE

LABOR AMOUNT	595.90
PARTS AMOUNT	1074.90
MISC. SALES	
MATERIALS	25.00
TOTAL CHARGE	1695.80
DEDUCTIBLE	
SALES TAX	77.49
OTHER PAY	
CUSTOMER PAY	1673.29



TALTY CHEVROLET BUICK CADILLAC, INC.

1850 North Division
MORRIS, IL 60450
815-942-0030

CUSTOMER NO. 7541	ADVISOR JOHN PASTORELLO 1691	TAG NO.	INVOICE DATE 04/08/14	INVOICE NO. CDCS154746
[REDACTED] MORRIS, IL [REDACTED] [REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 79,325	COLOR /
	YEAR / MAKE / MODEL 08/CADILLAC/DTS/4DR SDN			DELIVERY DATE 09/24/07
	VEHICLE I.D. NO. 1 G 6 K D 5 7 Y 4 8 U [REDACTED]			DELIVERY MILES 68
	F.T.E. NO.			SELLING DEALER NO.
P.O. NO.			R.O. DATE 04/08/14	PRODUCTION DATE
COMMENTS				

LABOR & PARTS

J# 1 27CVZ LIGHTING TECH(S):1761 135.00
INSPECT INOP HEADLAMP
INTERNAL FAULT
R&R FRONT BUMPER TO GAIN ACCESS TO REPLACE DRIVERS LOW BEAM
HEADLAMP BULB.

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE
JOB # 1	1	25735604	BULB 2.727	297.56	208.29
JOB # 1 TOTAL PARTS				208.29	
JOB # 1 TOTAL LABOR & PARTS				343.29	

J# 2 28CVZ ACCESSORIES TECH(S):1691 0.00

PRICE ON LEFT FRT FLOOR MATS
// COST \$100.00 //

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE
JOB # 2 TOTAL PARTS				0.00	
JOB # 2 TOTAL LABOR & PARTS				0.00	

TOTALS

IF YOU RECEIVE A QUESTIONNAIRE FROM GM AND IF FOR ANY
REASON YOU CANNOT GRADE US 100% (COMPLETELY SATISFIED)
PLEASE CONTACT JEFF O'HARE
AT (815) 942-0030. THANK YOU!

TOTAL LABOR....	135.00
TOTAL PARTS....	208.29
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	13.02

TOTAL INVOICE \$ 356.31

CASH CHECK # CHARGE #
VISA M/CARD DISCOVER INS CO. CHECK #
AMEX

CUSTOMER SIGNATURE

DISCLAIMER OF WARRANTIES

The only warranties, if any, applying to the part(s) and/or service are those offered by the manufacturer. The selling dealer hereby expressly disclaims all warranties, either expressed or implied, including any implied warranties of merchantability or fitness for a particular purpose, and neither assumes or authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, loss of profits or income, or any other incidental damages.

NO REFUNDS WITHOUT THIS INVOICE

THANK YOU

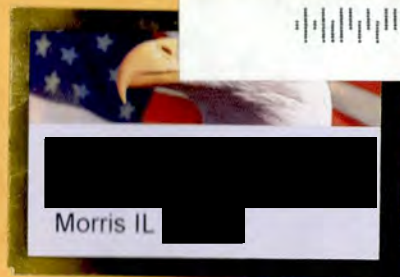
FOR BRINGING YOUR
CAR TO US FOR SERVICE

IMPORTANT

You will receive a questionnaire from General Motors in the next few days. If for any reason you cannot grade us "Completely Satisfied," please contact Jeff O'Hare, Service Manager. Thank you!
Talty Chevrolet Buick Cadillac, Inc.
(815) 942-0030

IF YOU ARE HAPPY LET YOUR
NEIGHBOR KNOW. IF YOU ARE
UNHAPPY CALL THE SERVICE
ADVISOR AT ONCE.

NOT RESPONSIBLE FOR LOSS OR
DAMAGE TO VEHICLES OR ARTICLES
LEFT IN VEHICLES IN CASE OF FIRE,
THEFT OR ANY OTHER CAUSE BEYOND
OUR CONTROL.



ADMINISTRATOR, NHTSA
400 SEVENTH STREET, S.W.
WASHINGTON D.C.

W41-306 20590

