

DaimlerChrysler
P.O. BOX 610207
Port Huron, MI. 48061-0207

CL-10587977-7310

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

cc.

National Highway Traffic Safety Administration
400 Seventh Street S.W.
Washington DC 20590

Vehicle:

2005 Chrysler Pacifica AWD Touring

Vin:

2C8GF68455R [REDACTED]

MAY - 1 2014

To Whom It May Concern:

My name is [REDACTED] I currently own the above vehicle. I have owned the vehicle for approx. 3 years. There has been a few things happen lately that caused me to review the recall list and service notices for the vehicle.

First, the vehicle has stalled 2 times in the last 3 years, with the most recent being in the last 30 days. Both times, I was making a hard turn, and engine stopped. I was able to keep control and restart the vehicle without any problems. I have had the vehicle checked out by a mechanic. After, the first time it stalled, the vehicle was checked out and everything seemed to be in good order with the exception of the throttle body having buildup. That was cleaned at that time. Then, after this last time, all of the electronics and mechanical components were checked out and everything is good order. The mechanic said there was nothing that he could find to explain the episode.

Then, most recently we have had problems with the headlight bulb intermittently going out. The bulb does not seem to fit securely in the harness, causing a short and eventually the bulb to blow. This problem has seemed to be more prominent in the passenger side assembly, as far as the intermittent going out. The drivers side bulb is a less than ideal fit but it has not had the problems of going out and coming back on. I have replaced the bulbs numerous times, and I just ordered a new passenger side headlight assembly with a new wire harness in an attempt to resolve that issue.

When I ran a VIN check, there were no recall's listed for this vehicle. But, I did notice that the NHTSA has 2 recalls listed for a 2005 Chrysler Pacifica and both of the issues we are experiencing seem to me to be very similar and the repairs would be covered by the recalls they have listed. I am asking for some direction on this issue. The dealer tells me that neither issue would be covered by any recall.

I have attached some supporting documents.

Please contact me with any updates or direction on these issues.

Thank You

[REDACTED]
[REDACTED] - Springfield, OH [REDACTED]
[REDACTED]

AM
5714
SMP

DAIMLERCHRYSLER

DaimlerChrysler Corporation

Stephan J. Speth

Director

Vehicle Compliance & Safety Affairs

March 1, 2005

Ms. Kathleen C. DeMeter, Director
Acting Associate Administrator, Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

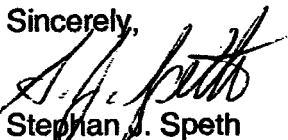
05V-066
(3 pages)

2005 MAR -2 P 3 30
RECEIVED
NHTSA

Dear Ms. DeMeter:

Attached is DaimlerChrysler Corporation's Defect Information Report, complying with the requirements of 49 CFR Part 573, Defect and Noncompliance Reports, which contains details of a potential safety related defect in some 2005 model year Chrysler Pacifica vehicles equipped with halogen headlamps. The halogen headlamps may experience an intermittent and eventual total loss of headlamp function as a result of an incorrect terminal in the headlamp wire harness. DaimlerChrysler Corporation will conduct a voluntary safety recall to inspect, and replace if necessary, the headlamp wire harness assembly and low beam head lamp bulbs.

Sincerely,


Stephan J. Speth

Enclosures: Defect Information Report for DaimlerChrysler Corporation Recall E04

cc: Division of Occupational Safety & Health
California Department of Industrial Relations

DEFECT INFORMATION REPORT FOR DAIMLERCHRYSLER RECALL E04

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Submission date: March 1, 2005

Identifying classification of vehicles potentially affected:

Make	Model	Model Year	Inclusive Dates of Manufacture	Vehicle Volume	Other
Chrysler	Pacifica	2005	07/01/2004-01/31/2005	43,180 (estimated)	With Halogen Headlamps

Estimated percentage containing defect: Unknown

Description of defect:

Vehicles equipped with halogen headlamps may experience an intermittent and eventual total loss of headlamp function.

The name, address and telephone number of the supplier who manufactured the subject components:

Hella Lighting Corp.
7979 Park Place Road
York, SC 29745
(734) 414-0939

The following chronology of principal events occurred between November, 2004 and February, 2005 and led to the determination of a defect:

- In mid-November, 2004, an increase in warranty claims was detected for headlamp related issues on 2005 model year Chrysler Pacifica vehicles equipped with halogen headlamps. Many of the claims involved replacement of the bulb and/or headlamp assembly.
- In December, 2004, review of two vehicles with an inoperative halogen headlamp at the DaimlerChrysler Corporation's Product Quality Research Center revealed a loose terminal condition at the bulb assembly.
- In January, 2005, investigation revealed that the headlamp supplier, Hella, had changed wire harness suppliers in July, 2004. The new supplier built halogen headlamp wire harness assemblies using incorrect terminals.
- Initial testing by Hella at the time of the supplier change indicated that the assemblies with the incorrect terminals met performance and durability requirements. Therefore, Hella decided to utilize the terminals on an interim basis until the correctly specified terminals were implemented in mid-October, 2004.

DEFECT INFORMATION REPORT FOR DAIMLERCHRYSLER RECALL E04

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- Impact vibration testing completed in January and February, 2005, established that this issue may first appear as an intermittent condition, and may eventually lead to a total loss of electrical continuity to the bulb.
- Additional review in February, 2005, of headlamp assemblies returned through warranty retention revealed that a high percentage had a loose bulb as a result of having the incorrect terminal.
- In February, 2005, a review of traceability records established December 4, 2004 as the date when Hella had utilized all wire harness inventory with the incorrect terminal. Headlamp assembly inventory at the Chrysler Pacifica vehicle Windsor Assembly Plant was purged as of January 31, 2005.
- The headlamp warranty on vehicles equipped with halogen headlamps during the suspect period had reached at total of 1025 claims as of February 21, 2005.
- There are no reports of accidents or injuries related to this condition.
- This data was presented on February 22, 2005 to the Vehicle Regulations Committee who decided to conduct a safety recall to inspect and repair affected vehicles.

Statement of measures to be taken to correct defect:

DaimlerChrysler Corporation will inspect, and replace if necessary, the wiring harness and low beam bulb on both headlamp assemblies on the affected vehicle population. DaimlerChrysler Corporation expects to initiate national notification to both dealers and owners when a sufficient quantity of parts becomes available. DaimlerChrysler Corporation's scheduling information from implementing this recall is not available at this time.

DaimlerChrysler Corporation has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, DaimlerChrysler Corporation, as part of the owner letter, will request that customers send original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

DAIMLERCHRYSLER

*Buckle up
for Safety!*

SAFETY RECALL – HEADLAMP WIRING HARNESSES

Dear: (Name)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DaimlerChrysler Corporation has decided that a defect, which relates to motor vehicle safety, exists in some **2005 model year Chrysler Pacifica vehicles equipped with halogen headlamps.**

The problem is... The headlamp bulb wiring harness connectors on your vehicle (VIN: xxxxxxxxxxxxxxxxx) may have incorrect electrical terminals. This can cause the headlamps to intermittently flicker or become inoperative, which could cause a crash without warning.

What your dealer will do... DaimlerChrysler will repair your vehicle free of charge (parts and labor). To do this your dealer will inspect your headlamp wiring harnesses and replace the harnesses and low beam headlamp bulbs if necessary. The work will take about 1/2 hour to complete. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.

NOTE: Future headlamp bulb replacement costs are the owner's responsibility.

What you must do to ensure your safety... Simply contact your dealer right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment. Remember to bring this letter with you to your dealer.

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact DaimlerChrysler at 1-800-853-1403.

Please help us update our records, by filling out the enclosed prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle. Be sure to print the last eight (8) characters of the VIN (VVVVVVVV) and notification code E04 on the postcard.

If you have already experienced this condition and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: DaimlerChrysler, P.O. Box 610207, Port Huron, MI 48061-0207, Attention: Reimbursement.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services Field Operations
DaimlerChrysler Corporation
Notification Code E04

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh Street, SW
Washington, DC 20590

November 20, 2006

STEPHAN SPETH
DIRECTOR, VEHICLE COMPLIANCE
AND SAFETY AFFAIRS
DAIMLERCHRYSLER CORPORATION
800 CHRYSLER DRIVE
AUBURN HILLS MI 48326-2757

NVS-215
06V-432

Subject: FUEL PUMP/POWERTRAIN CONTROL MODULE SOFTWARE

Dear MR. SPETH:

This letter is to acknowledge your recent defect information report. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
CHRYSLER/PACIFICA/2005-2006

NHTSA Campaign Number: 06V-432

Mfg's Report Date: November 8, 2006

Components:
POWER TRAIN: AUTOMATIC TRANSMISSION: CONTROL MODULE (TCM, PCM)

Potential Number of Units Affected: 127,928

Summary:
ON CERTAIN PASSENGER VEHICLES, THE FUEL PUMP MODULE AND THE
POWER TRAIN CONTROL MODULE (PCM) SOFTWARE MAY ALLOW THE ENGINE
TO STALL UNDER CERTAIN OPERATING CONDITIONS.

Consequence:
THIS COULD CAUSE A CRASH TO OCCUR WITHOUT PRIOR WARNING.

Remedy:

DEALERS WILL REPROGRAM THE POWER TRAIN CONTROL MODULE. THE FUEL PUMP MODULE WILL ALSO BE REPLACED ON VEHICLES BUILT FROM AUGUST 1, 2004 THROUGH SEPTEMBER 30, 2004. THE RECALL IS EXPECTED TO BEGIN ON NOVEMBER 20, 2006. OWNERS MAY CONTACT DAIMLERCHRYSLER AT 1-800-853-1403.

Notes:

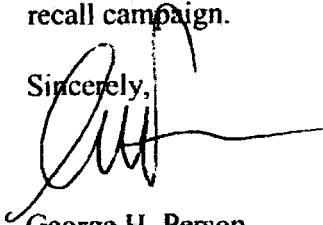
DAIMLERCHRYSLER RECALL NO. F44. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

This recall was the subject of a Engineering Analysis, EA06-013, conducted by the Office of Defects Investigation.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. As stated in your report, owner notification is expected to begin on November 20, 2006. Therefore, the first quarterly report will be due on or before January 30, 2007.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at patricia.wallace@dot.gov or delia.lopez@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,



George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement



Details for Order #105-5357490-6825858

Print this page for your records.

Order Placed: April 21, 2014

Amazon.com order number: 105-5357490-6825858

Seller's order number: [REDACTED]

Preparing for Shipment

Items Ordered

1 of: *Chrysler Pacifica (AWD) Replacement Headlight Assembly - Passenger Side* **Price** \$110.95
Sold by: Koolzap ([seller profile](#))

Condition: New
FREE SHIPPING ALWAYS EVERYDAY!

Shipping Address:

[REDACTED] S

SPRINGFIELD, Ohio [REDACTED]
United States

Item(s) Subtotal: \$110.95
Shipping & Handling: \$0.00

Total before tax: \$110.95
Sales Tax: \$0.00

Shipping Speed:
Standard

Payment information

Payment Method:

Debit Card | Last digits: [REDACTED]
Gift Card

Item(s) Subtotal: \$110.95
Shipping & Handling: \$0.00

Total before tax: \$110.95
Estimated tax to be collected: \$0.00

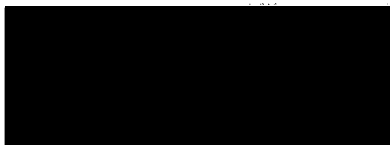
Billing address

[REDACTED]

SPRINGFIELD, OH [REDACTED]
United States

To view the status of your order, return to [Order Summary](#).

Please note: This is not a VAT invoice.

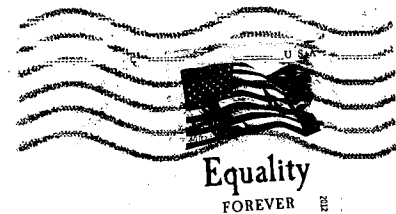


Springfield OH



COLUMBUS OH 431

23 APR 2014 PM 1 L



National Highway Traffic Safety Admin.
400 Seventh Street S.W.
Washington D.C. 20590

20590

