

CL-10587972-7300

General Motors Comp.
PO Box 33170
Detroit, MI 48232-5170
April 24, 2014

[REDACTED]
Jackson NJ [REDACTED]

MAY -1 2014

To whom it may concern:

I currently own a 2004 Chevrolet Blazer Extreme. About four months ago, I started having problems with the passenger side seatbelt. When you pull on the seatbelt to put it around you, the belt does not extend. I finally took the vehicle to the Pine Belt Chevrolet in Ocean Township NJ. The manager in the service department came outside to access the problem. He indicated that the belt was probably "knotted" within the mechanism. He indicated that the cost of the part and labor would be around \$300.00. I looked online and saw service bulletins relative to seat belt issues. I asked if GM could repair the problem for free and he said since there are no recalls listed, this could no happen.

I am very upset and appalled that GM would not take care of this safety issue for free. In my opinion, a seatbelt getting knotted is not something I could have contributed to nor should it be considered normal wear and tear. I will be reporting this safety issue to the NHTSB. Thank you

Sincerely,

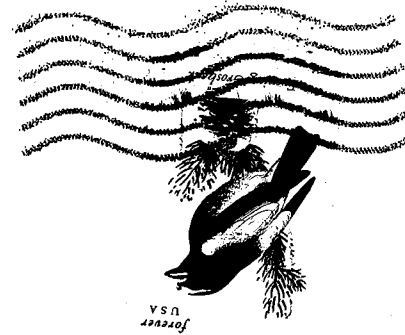
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Customer

Cc: NHTSB

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Jackson NJ

TRENTON NJ 0865
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National Hwy Transportation
1200 New Jersey Ave. SE
West Building
Washington DC 20590

20590

