


JUN 26 2014

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 07-MAY-2014	Repository <input type="checkbox"/>		Reference No. 10587031
OWNER INFORMATION (Type or Print)					
Name		Daytime Telephone Number		E-mail Address	
Address		Evening Telephone Number			
City	State	Zip Code			
MONROEVILLE	PA GA				
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G1ZT648X4F		Make CHEVROLET	Model MALIBU MAXX	Model Year 2004	
Date Purchased 6-2008	Dealer's Name and Telephone Number Tom Clark Chevy - McKeesport, PA 1063 ROUT 48		Engine: No: Cylinders 16.3.5LITER	Fuel Type: Reg.	
Original Owner <input type="checkbox"/> NO	Dealer's City McKeesport PA	State PA	Zip Code		
Transmission Type AUTOMATIC	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain 412-751-2900	Multiple Failure: 11 times	Incident Date(s) 15-JUN-2013 See Letter.	
<input checked="" type="checkbox"/> Cruise Control					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 010000 STEERING			Failure Mileage 102000	Failure Speed 35	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:		
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)</i>					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2004 CHEVROLET MALIBU MAXX. THE CONTACT STATED THAT WHILE TRAVELING 35 MPH, THE POWER STEERING WARNING LIGHT ILLUMINATED AS THE VEHICLE BECAME DIFFICULT TO STEER. THE MANUFACTURER WAS NOT NOTIFIED. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE FAILURE MILEAGE WAS 102,000 AND THE CURRENT MILEAGE WAS 106,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

June 19 2011

Dear Sir

Here is a run down
of my steering locking.
1st Time it went out on
me pulling into work. Around 6-16
2013 -

2nd time 6-30-2013 just driving
down the road.

3rd Time - Around April 3, 2014.

Just driving.

4th Time - June 11-2014. Driving
down the road.

It was very hard to
steer. I almost got rear ended
all those times. The next time
I might not be so lucky. I don't
want to get seriously hurt or killed.

Why is it taking you people
so long to get the facts. I called
Dory Chevrolet on Golden Mile
Highway, Monroeville, Pa 15146. Talked
to Jenny to see when the fact
might be in. Also called GM.

I went out 4 times on my
son Jim. Don't know exact date
Couple were July & Aug 2013 and
the rest October and June 2014.

I went out twice on my other
son [REDACTED] in 2014.

I am afraid to drive
my car. I go only if I need to.

It has do you think the
part will be in. I hope before
something bad happens

Sincerely
[REDACTED]

VIN# 1G1ZT648X4F [REDACTED]
2004 Chev. MALIBU MAXX
GM SAFETY RECAL #15 14116

Tele# [REDACTED]