

JUN 27 2014

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received 06-MAY-2014	Repository ☐ Reference No. 10586824
				Daytime Telephone Number [REDACTED]	E-mail Address
OWNER INFORMATION (Type or Print)					
Name [REDACTED]		State FL		Zip Code [REDACTED]	
Address [REDACTED]		City SUNRISE		Evening Telephone Number [REDACTED]	
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2D4RN4DE2AR [REDACTED]		Make DODGE	Model GRAND CARAVAN	Model Year 2010	
Date Purchased 2-11-11 (NEW)	Dealer's Name and Telephone Number MAROONE DODGE		Engine: No. Cylinders 6	Fuel Type: REG. OR FLEX	
Original Owner ☒	Dealer's City PEMBROKE PINES	State FL	Zip Code 33027		
Transmission Type ☒ Antilock Brakes ☒ Cruise Control	Powertrain 	Multiple Failure: 		Incident Date(s) 02-MAY-2014	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 110000 ELECTRICAL SYSTEM			Failure Mileage 34500	Failure Speed STARTING AND NEUTRAL	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make 	Tire Model (Name or Number) 		Tire Size (Example P215/65R15) 		
DOT No. (Example: DOTM19ABC036) 	☐ Original Equipment ☐ Prior Repair	Failure Location: 			
Tire Component Code 			Tire Failure Type: 		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make: 		Date Manufactured: 		Model No./Name: 	
Seat Type: 		Installation System: 			
Child Seat Component Code: 		Failed Part: 			
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police No	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2010 DODGE GRAND CARAVAN. THE CONTACT STATED THAT HE REMOVED THE KEY FROM THE IGNITION BUT THE ENGINE CONTINUED RUNNING. THE VEHICLE WAS NOT TAKEN TO THE DEALER. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS 34,500. VEHICLE WAS TAKEN TO ARRICO DODGE IN TAMARAC, FL. AND WAS REPAIRED					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					