

AUG 15 2014

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 06-MAY-2014	Repository ☐ Reference No. 10586782
OWNER INFORMATION (Type or Print)		Daytime Telephone Number	
Name		E-mail Address	
Address		Evening Telephone Number	
City NATICK	State MA		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G1ZU63856F		Make CHEVROLET	Model MALIBU Maxx LtZ
			Model Year 2008 2006
Date Purchased 1/26/2014	Dealer's Name and Telephone Number Herb Connolly Chevrolet 508-820-0514		Engine: 3.5 No: Cylinders
Original Owner ☐	Dealer's City Framingham	State MA	Zip Code 01702
Transmission Type	☒ Antilock Brakes ☒ Cruise Control	Powertrain FWD	Multiple Failure: poss: bly
		Incident Date(s) 21-APR-2014	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 010000 STEERING		Failure Mileage 86000—	
NHTSA camp. number: 14V15300		Failure Speed 45-50 mph	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Deaths 0
		Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
TL-THE CONTACT OWNS A 2006 CHEVROLET MALIBU MAXX. THE CONTACT STATED THAT WHILE THE DRIVER DROVE AT APPROXIMATE 50MPH THE STEERING WHEEL FAILED THE POWER STEERING LIGHT ILLUMINATED WHILE THE FAILURE OCCURRED THE DRIVER LOSE CONTROL OF THE VEHICLE AND CRASHED INTO A ROAD BARRIER. THE DRIVER SUFFERED INJURIES TO THE FACE HEAD HANDS AND EARS. THE POLICE WAS PRESENT. THE VEHICLE WAS TOWED TO THE CONTACT INSURANCE COMPANY FOR FURTHER INSPECTION THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE AND CURRENT MILEAGE WAS 86,000. LI Power steering failure			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

e-mail

2006

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Traveling in Right lane, power steering failed and pulled to the right outside of marked lane, rolled over a sewer grate, Jolted Steering and Struck a concrete barrier.

Driver, [REDACTED] air lifted to hospital, released in six days continues with periodic outpatient treatment.

[REDACTED] parent of car owner and driver. [REDACTED]

ATTACH ADDITIONAL SHEETS IF NECESSARY

No other vehicles or persons involved in accident.

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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NECESSARY
IF MAILED
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UNITED STATES



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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



safecar.gov

**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safecar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

Police investigate car crash in Natick

Posted: Apr 22, 2014 5:59 AM Updated: Apr 22, 2014 5:59 AM



- **More on WHDH.COM**

- **Local News -- Worcester**

NATICK, Mass. (WHDH) -

Police are trying to figure out what caused a serious crash in Natick.

It happened just before midnight Monday night on Route 9. It appeared at least one car hit the median, and was seriously damaged.

Police have not said whether anyone was injured in the accident.

approx 10:30 - 11:00 PM
Monday 4/21/2014

Herb

Vehicle Gallery - Herb Connolly Chevrolet

1-3853
1-3898
1-702

HOME

Request Information

Schedule Test Drive

Get Approved

Confirm Availability

Used 2006 Chevrolet Malibu Maxx LTZ

Vehicle Details

Additional Details

*e-Price:

\$8,495

Type:	Used	Trim:	LTZ
Mileage:	81,876	Exterior Color:	
Stock #:	C145413-1A	Interior Color:	Titanium
Engine:	v 6 3.50l Gasoline	Doors:	4

Images



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Carter H.

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Natick, MA

BROCKTON MA 023

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