

JUN 12 2014

Form Approved: OMB No. 2127-0008

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print)		Date Received 06-MAY-2014		Repository ☐ Reference No. 10586736	
Name [REDACTED]		Daytime Telephone Number [REDACTED]		E-mail Address [REDACTED]	
Address [REDACTED]		Evening Telephone Number [REDACTED]			
City SOUTH CHARLSTON	State WV	Zip Code [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1GD072CG0E1 [REDACTED]		Make GMC		Model SAVANA 3500	
				Model Year 2014	
Date Purchased 12-14-13	Dealer's Name and Telephone Number Thornhill Auto Group 866 674-8561		Engine: 6.0L No. of Cylinders 8		Fuel Type: GAS
Original Owner ☒	Dealer's City Chapmanville		State WV	Zip Code 25508	
Transmission Type	☒ Antilock Brakes ☒ Cruise Control	Powertrain	Multiple Failure:		Incident Date(s) 19-DEC-2013
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 026000 TRACTION CONTROL SYSTEM, 180000 VEHICLE SPEED CONTROL				Failure Mileage 10076	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0	Number of Deaths 0
				Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2014 GMC SAVANA 3500. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 35 MPH, THE TRACTION CONTROL FAILED CAUSING THE VEHICLE TO INDEPENDENTLY BRAKE. THE VEHICLE WAS NOT TAKEN TO A DEALER FOR DIAGNOSTIC TESTING OR REPAIRS. THE MANUFACTURE WAS AWARE OF THE FAILURE. THE FAILURE AND CURRENT MILEAGE WAS 10,076. M Have spoken w/ other-multiple owners of similar vehicle 09-14' with same issue. I find it ironic that honda has recall for traction control issue and I have a honda that is in recall. I have had <u>NO</u> problems w/ the Honda - the GMC is dangerous to drive at times					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

The Dealer will disable the Traction Control system - Not a solution!