


INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p><b>DOT Auto Safety Hotline</b></p> <p><b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148	
		Date Received  01-MAY-2014	Repository <input type="checkbox"/>		Reference No. 10585967
<b>OWNER INFORMATION (Type or Print)</b>					
Name	[REDACTED]		Daytime Telephone Number	[REDACTED]	
Address	[REDACTED]		Evening Telephone Number	[REDACTED]	
City	OAK PARK	State	MI	Zip Code	[REDACTED]
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>					
<b>VEHICLE INFORMATION</b>					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G8ZK5576PZ [REDACTED]		Make SATURN	Model SL	Model Year 1993	
Date Purchased 8-30-1993	Dealer's Name and Telephone Number SATURN TROY		Engine: No: Cylinders	Fuel Type:	
Original Owner <input checked="" type="checkbox"/>	Dealer's City TROY	State MI	Zip Code		
Transmission Type	<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 10-JAN-2014	
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>					
Vehicle Component Codes: VISIBILITY/WIPER (PWS), 220000 SEATS, 110000 ELECTRICAL SYSTEM			Failure Mileage 60000	Failure Speed 25 mile	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type:		
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
<b>APPLICABLE INCIDENT INFORMATION</b>					
<i>(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)</i>					
Crash <input checked="" type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0 1	Number of Deaths 0	Reported to Police N YES 2009	
<p><b>Narrative Description of Incident(s), Crash(es), and Injury(ies).</b> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>					
<p>TL* THE CONTACT OWNS A 1993 SATURN SL. THE CONTACT STATED THAT THE PASSENGER SIDE WINDSHIELD WIPER SEPARATED FROM THE ARM. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE CONTACT ALSO STATED THAT THE DRIVER'S SEAT, HORN, IGNITION, AND WINDOWS ALSO FAILED. THE VEHICLE WAS NOT REPAIRED OR DIAGNOSED. THE FAILURE MILEAGE WAS 60,000 AND THE CURRENT MILEAGE WAS 172,727.</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. <span style="float:right">ATTACH ADDITIONAL SHEETS IF NECESSARY</span></p>					
<p><small>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</small></p>					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

CHILD

CHILD SAFETY DOOR does not open on driver side SAFETY ISSUE

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**Think your vehicle has a safety defect?**



**If so:**

**Use the enclosed form to file a report.**

**or visit:**

**www.safercar.gov**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration

August 27, 2014 Vehicle identification 1G8ZK5576PZ [REDACTED]

I just want to say my 1993 Saturn SL2 has falling apart. It has been a problem for me there are no parts for the car. Unfortunately I am trap in car war I can't get out leaving me a financial ruin wondering when is GM going to compensate me. My problem started in 2005 when my key got stuck in the ignition and I had to toll it to a Saturn dealership and paid 458.00 + 80.00 for total. Then on 2014 my wipers just fail off on a dangerous snow storm , I feel for anyone who has a 1993 Saturn if I could get rid of it I would but I and the only one still holding on to this junk, Thinking one day GM would call back these car, My seats were on iron I couldn't find this seat because they start making the parts, I had a terrible accident in these car with left issues with back, I don't need to be driver a car were I can't find seats of have to hunt for parts there should be universal parts for these car because most people were has total there were the insurance company paid them I haven't been that lucky, I would like GM Motor to compensate me so I can get another mode transportation before I get kill in this car because they need to recall theses car because there's no parts and I handicap can't go to junk your any more why should I enough is enough . I am sending you an invoice on how much I spent on parts on the car I also want this letter to send to Mary barons in charge of recalls, If I was G.M they should have a guilty complex and fix the problem also the child safety door doesn't open so if a kid was back there they would be trap in the car and die, also oil light did not show up until the car was on out of oil. Where I ruining the engine had to replace, and I having problem with the axle were I again can't find parts, so these is the problems I'm having. Hope you look into the problems desperate cry for help. Also get in touch with Brenda of G.M act 1866-790-5700 EXT 215-66 because she thought it was funny when I told her I could die if I drove with 1 Wiper. Please send copy2 Mary Barons of G.M in Michigan.

Sincerely

[REDACTED]

[REDACTED]

Oak Park [REDACTED]

[REDACTED]

[REDACTED]



SATURN OF FARMINGTON HILLS

24730 Haggerty Road  
Farmington Hills, MI 48335  
(248) 473-7220  
State Facility No: F-156288

SERVICE INVOICE

Co.# 02

Sold To: [REDACTED]  
[REDACTED]  
OAK PARK MI [REDACTED]  
Business Phone: [REDACTED]  
Home Phone: [REDACTED]

Service Order Number		Service Advisor		VIN	
196455		JOSEPH BOLDA		1G8ZK5576PZ [REDACTED]	
Color	Year	Make/Model	License	Engine	Stk.#
BLUE GREEN	1993	SATURN SL2		LL0 1.9LL4	
Mileage In/Out	Tag	Delivery Date	Rate	Doc. Court	Plan
130478 / 130478		7/30/1993		1	
Tax Exempt		Date/Time In		Date/Time Out	
		4/12/2007 11:15		4/23/2007 16:56	

LINE 1  
TECH COMM:

C/S THE KEY IS STUCK IN THE IGNITION. I/A  
VERIFIED IGNITION KEY IS STUCK IN THE IGNITION. TH  
E LOCK CYLINDER IS STUCK IN THE ACCESSORY POSITION  
THE LOCK CYLINDER IS WORN OUT AND BROKEN. THE LOCK  
CYLINDER WILL NOT COME OUT OF THE CYLINDER. REPLA  
CED THE HOUSING AND CYLINDER. CODDED TO THE ORIGIN  
AL CODE.

REPAIR 1 CYLINDER, IGNITION LOCK - R&R OR REPLACE SALE TYPE: CASH - GM \$70.40  
OPCODE: E7200  
PRIMARY TECH: THOMAS RYAN-M187805

PARTS	SN	DESC	FP	QTY	PRICE	SALE TYPE	
		21115613 KEY - DR	N	1	6.000	CASH - GM	\$6.00
		21171160 SPRING-IG	N	6	.280	CASH - GM	\$1.68
		21171147 TUMBLER-I	N	1	.280	CASH - GM	\$.28
		21171150 TUMBLER-I	N	1	.280	CASH - GM	\$.28
		21171149 TUMBLER-I	N	3	.280	CASH - GM	\$.84
		21171128 CYLINDER	N	1	26.370	CASH - GM	\$26.37

REPAIR 2 WHEELS AND TIRE, STEERING, FRONT AND REAR SUSPENS SALE TYPE: CASH - GM \$44.00  
OPCODE: E9995

REPAIR 3 MODULE, IGNITION LOCK CYLINDER (HOUSING) - R&R OR SALE TYPE: CASH - GM \$184.8  
OPCODE: E7650

PARTS	SN	DESC	FP	QTY	PRICE	SALE TYPE	
		21044585 HOUSING A	N	1	71.690	CASH - GM	\$71.6

LINE TOTAL \$406.3

\*\*\*\*\* OUR REGISTRATION NUMBER IS F156288 \*\*\*\*\*

Authority: 1949 PA 300, Sec 257.622  
Compliance: Required MSP UD-10E  
Penalty: \$100 and/or 90 days (Rev 11/2006)

External # 00012155  
Crash ID 12155

Page 1 of 1  
Incident # 090015252 File Class C31  
Incident Disposition  
CLOSED  
Reviewer  
TAYLOR (01145)

# STATE OF MICHIGAN TRAFFIC CRASH REPORT

ORI: MI6362800		Department Name OAK PARK PS		Special Circumstances <input checked="" type="radio"/> None <input type="radio"/> School Bus <input type="radio"/> Hit and Run		Deer <input type="radio"/> Deer <input type="radio"/> Fleeing Police		Special Checks <input type="radio"/> Fatal <input type="radio"/> Non-Traffic Area <input type="radio"/> ORV/Snowmobile	
Crash Date 11/18/2009	Crash Time 17:53	No. of Units 2	Crash Type 4-ANGLE	Weather CLEAR		Area 07-NON-FRWY IN INTERSECTION			
County 63 - OAKLAND	Traffic Control STOP SIGN	Relation to Roadway ON ROAD		Light DARK-LIGHTED		Road Condition DRY	Total Lanes 5	Speed Limit 35	Posted YES
City/Twp 83 - OAK PARK	Construction Zone (if applicable) Type		Lane Closed	Activity					

Prefix AVON	Road Name AVE	Road Type AVE	Suffix	Divided Roadway
Distance 15 FT N	Traffic Way 1-NOT PHYSICALLY DIVIDED		Access Control 1-NO ACCESS CONTROL	
Prefix W	Intersecting Road NINE MILE	Road Type RD	Suffix	Divided Roadway W

Unit Number 1	Unit Known Y	State MI	Driver License Number	Date of Birth (Age)	License Type <input checked="" type="radio"/> Operator <input type="radio"/> Chauffeur <input type="radio"/> Moped	Endorsements <input type="radio"/> Cycle <input type="radio"/> Farm <input type="radio"/> Recreation	Sex M	Total Occupants 2	Hazardous Action 03-FAILED TO YIELD
Unit Type M	OAK PARK MI		Injury O	Position 01	Restraint 4	Hospital NONE			
Driver Condition <input checked="" type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4 <input type="radio"/> 5 <input type="radio"/> 6 <input type="radio"/> 7 <input type="radio"/> 8 <input type="radio"/> 9 <input type="radio"/> 99			Interlock NO	Ejected NO	Trapped NO	Airbag Deployed NO	Ambulance NONE		
Alcohol <input type="radio"/> Yes <input checked="" type="radio"/> No Test Type <input type="radio"/> Field <input type="radio"/> PBT		Test Results <input type="radio"/> Refused <input type="radio"/> Not offered <input type="radio"/> Breath <input type="radio"/> Blood <input type="radio"/> Urine		Drugs <input type="radio"/> Yes <input checked="" type="radio"/> No Test Type <input type="radio"/> Blood <input type="radio"/> Urine		Test Results		Citation Issued <input checked="" type="radio"/> Hazardous Citation # 34876 <input type="radio"/> Other	
Vehicle Registration MI	State MI	Insurance / Policy # HOME OWNERS UNKNOWN		Towed To/By		Special Vehicles 0	Private Trailer Type	Vehicle Defect	
VIN 1G3HN52K3V4	Vehicle Description OLDSMOBILE	Model 88	Color GREEN	Year 1997	Vehicle Type 01-PASSENGER CAR				
Location of Greatest Damage 3	First Impact 3	Extent of Damage 4	Driveable YES	Vehicle Direction N	Vehicle Use 01-PRIVATE		Action Prior 01-GOING STRAIGHT AHEAD		
Sequence of Events First * 17-MOTOR VEH IN TRANSPORT Second Third Fourth									

Passenger Information	Date of Birth (Age)	Sex	Position	Restraint	Hospital
OAK PARK MI			03	4	NONE
Passenger Information	Injury	Airbag Deployed	Ejected	Trapped	Ambulance
	O	NO	NO	NO	NONE
Passenger Information	Date of Birth (Age)	Sex	Position	Restraint	Hospital
Passenger Information	Injury	Airbag Deployed	Ejected	Trapped	Ambulance
Passenger Information	Date of Birth (Age)	Sex	Position	Restraint	Hospital
Passenger Information	Injury	Airbag Deployed	Ejected	Trapped	Ambulance
Passenger Information	Date of Birth (Age)	Sex	Position	Restraint	Hospital
Passenger Information	Injury	Airbag Deployed	Ejected	Trapped	Ambulance

Carrier Information		Carrier Source	GVWR	ICCMC	USDOT	MPSC
Driver's CDL Type		Endorsements <input type="radio"/> H <input type="radio"/> P <input type="radio"/> T <input type="radio"/> N <input type="radio"/> S <input type="radio"/> X		CDL Exempt <input type="radio"/> Farm <input type="radio"/> Other	CDL Restrictions <input type="radio"/> 28 <input type="radio"/> 29 <input type="radio"/> 30 <input type="radio"/> 35 <input type="radio"/> 36	
Interstate/intrastate	Vehicle Type	Type & Axle Per Unit First Second Third Fourth	Cargo Body Type	Medical Card	Hazardous Material <input type="radio"/> Placard <input type="radio"/> Cargo Spill	ID # Class #

Owner Information	Owner's Name	Address	City/Twp	State	Zip
OAK PARK MI					
Person Advised of Damaged Traffic Control	Contact Name	Contact Date	Contact Time	Owner's Phone	
Damaged Property			Public		

OPEN 7 DAYS

# PARTS GALORE II

Used Auto & Truck Parts

5970 W. WARREN, DETROIT MI 48210  
PHONE: (313)361-6764  
PARTS-GALORE.COM

MAY 19, 2014  
REG2|MG.T.

01:49PM  
TRX#:597551960

7030 WIPER ARMS (EACH)	5.09
703W LT-WIPER ARM *EXP: LIFETIME	1.38
7040 WIPER BLADES (EACH)	1.71
704W LT-WIPER BLA *EXP: LIFETIME	0.51

### ITEMS: 2

GUARANTEES:

	2
SUB TOTAL:	8.69
TAX 6.0 %:	0.41
GRAND TOTAL:	9.10
AMT. TENDER:	10.10-
CHANGE DUE:	1.00-

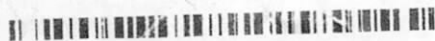
ABSOLUTELY NO CASH REFUNDS! ALL PARTS SOLD "AS IS" UNLESS A LIFETIME OR 30-DAY GUARANTEE IS PURCHASED. RETURN OF ANY PART COVERED BY EITHER A LIFETIME OR 30-DAY GUARANTEE WILL RESULT IN EITHER EXCHANGE OF THE PART PURCHASED, SUBJECT TO AVAILABILITY, OR THE ISSUANCE OF A STORE CREDIT FOR THE ORIGINAL PURCHASE PRICE & THE COST OF THE GUARANTEE. NO CASH REFUNDS! ALL GUARANTEES ARE VALID WHEN USED TO EXCHANGE THE SAME TYPE OF PART AS THE ORIGINAL TRANSACTION UNTIL A STORE CREDIT IS ISSUED. THE CREDIT MAY BE APPLIED TO THE PURCHASE OF ANY PART. NO LIFETIME GUARANTEE MAY BE PURCHASED OR SHALL APPLY TO MOTORS, TRANSMISSIONS, BATTERIES OR PARTS COVERED UNDER A 30-DAY GUARANTEE. STORE CREDITS ARE NOT REDEEMABLE FOR CASH AND HAVE NO CASH VALUE.

### Congratulations!

CUSTOMER REWARD ID: \*\*\*-\*\*\*-  
THIS SALE WAS ADDED TO LOYALTY ACCOUNT

THANK YOU FOR SHOPPING AT  
PARTS GALORE II

**WE PAY TOP \$\$\$**  
SELL US YOUR JUNK CAR OR TRUCK  
CALL FOR PICK UP . (313) 361-6764



**PARTS GALORE II**  
**Used Auto & Truck Parts**

5970 W. WARREN, DETROIT MI 48210  
 PHONE: (313)361-6764  
 PARTS-GALORE.COM

MAY 22, 2014  
 RFG1|TAMMY

10:53AM  
 TRX#:597555459

4010 MIRROR (INSIDE)	4.69	n/a
401W LT-GUARANTEE N/A	--	
4900 SEATS - BUCKET OR BENCH MA	30.19	
490W LT-GUARANTEE N/A	--	
4900 SEATS - BUCKET OR BENCH MA	30.19	
490W LT-GUARANTEE N/A	--	

ITEMS: 3

SUB TOTAL:	65.07
TAX 8.0 %:	3.90
GRAND TOTAL:	68.97
AMT. TEND:	100.00-
CHANGE DUE:	31.03

ABSOLUTELY NO CASH REFUNDS! ALL PARTS SOLD "AS IS" UNLESS A LIFETIME OR 30-DAY GUARANTEE IS PURCHASED. RETURN OF ANY PART COVERED BY EITHER A LIFETIME OR 30-DAY GUARANTEE WILL RESULT IN EITHER EXCHANGE OF THE PART PURCHASED, SUBJECT TO AVAILABILITY, OR THE ISSUANCE OF A STORE CREDIT FOR THE ORIGINAL PURCHASE PRICE & THE COST OF THE GUARANTEE. NO CASH REFUNDS! ALL GUARANTEES ARE VALID WHEN USED TO EXCHANGE THE SAME TYPE OF PART AS THE ORIGINAL TRANSACTION UNTIL A STORE CREDIT IS ISSUED. THE CREDIT MAY BE APPLIED TO THE PURCHASE OF ANY PART. NO LIFETIME GUARANTEE MAY BE PURCHASED OR SHALL APPLY TO MOTORS, TRANSMISSIONS, BATTERIES OR PARTS COVERED UNDER A 30-DAY GUARANTEE. STORE CREDITS ARE NOT REDEEMABLE FOR CASH AND HAVE NO CASH VALUE.

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**WE PAY TOP \$\$\$**  
 SELL US YOUR JUNK CAR OR TRUCK  
 CALL FOR PICK UP . (313) 361-6764

# Invoice

Livernois Glass And Trim

13631 W 10 Mile  
Oak Park, MI 48237  
248-548-6600



Date	Invoice #
5/23/2014	2384

Bill To
[REDACTED]
OAK PARK MI [REDACTED]

Ins. Info

Vin Number	Phone	Alt Phone

Item	DESCRIPTION	QU...	YEAR..MAKE..MODEL	Amount
LABOR	REPLACE DRIVERS SEAT <i>Nylon Truce</i>		SATURN 4DR <i>[Signature]</i>	35.00T <i>35.00 Seat</i> <i>3500-nylon</i>
Sales Tax (0.0%)				\$0.00
<b>BALANCE DUE</b>				\$35.00
<i>total - 145.00</i>				

*145.00 total seat*

OFFICIAL CHECK

620756542

FEBRUARY 24, 2005

10-86/220

To order of MICHIGAN MOTOR EXCHANGE (M.M.E) \*\*\*\*\* \$ 2,986.59

TWO THOUSAND NINE HUNDRED EIGHTY SIX DOLLARS AND 59 CENTS Dollars

National City  
National City Bank of the Midwest

Drawer: National City Bank of the Midwest  
*[Signature]*  
**NON NEGOTIABLE**  
PURCHASER'S COPY  
AUTHORIZED SIGNATURE

Issued by Integrated Payment Systems Inc., Englewood, Colorado  
To Citibank, N.A., Buffalo, NY

Reiter \_\_\_\_\_

the **0 0 0 0 4 4.**  
and/or  
NO TENTHS

exceeds mechanical limits of odometer

Factory List Affixed to Vehicle

Dealer Installed Accessories  
When Optional to Purchaser

REMARKS: **FLOOR MATS, CASSETTE, KILL SWITCH, WHEEL LOCKS**

AS LISTED ON LABEL AFFIXED TO THE VEHICLE  
Any Warranties on this product are those made by the manufacturer. The Seller, SATURN OF TROY hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and SATURN OF TROY neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the vehicle.

AET Certificate No. \_\_\_\_\_  
Temporary Registration No. \_\_\_\_\_  
Salesman **Maria L. Kovach**

"I CERTIFY I SOLD THIS VEHICLE TO THE PURCHASER NAMED IN THIS FORM. I HEREBY WARRANT THE TITLE TO THE VEHICLE AND CERTIFY THAT THE VEHICLE IS SUBJECT ONLY TO THE SECURITY INTERESTS NAMED ABOVE.

*Karen A. Webb* **AGENT**  
Dealer's Signature Title

**PURCHASER WARNING DO NOT SIGN BLANK FORM**  
I STATE THAT I AM THE PURCHASER OF THE ABOVE DESCRIBED VEHICLE AND I AM THE APPLICANT FOR MICHIGAN CERTIFICATE OF TITLE AND REGISTRATION.

**7 30 93**

DATE

*X* \_\_\_\_\_  
Purchaser's/Owner's Signature(s) - Also backs of Parts 2 & 3

link copy of this form.  
instructions

PART 1 - WHITE—Sec. of State-Treas. Dept.  
PART 2 - PINK—Purchaser  
PART 3 - WHITE—Sec. of State  
PART 4 - CANARY—Dealer's File

PART 5 - BLUE—Sec. of State  
PART 6 - GOLDENROD—Secured Party  
PART 7 - GREEN—Dealer's Extra Copy (1 of 2)  
PART 8 - BUFF—Dealer's Extra Copy (1 of 2)

Filing Date **7/30/93** Filing Date  
First Secured Interest  No   
First Secured Interest **NATIONAL BANK OF DETROIT**  
Address **611 Woodward**  
**Detroit, MI 48226**  
City-State Zip  
Second Secured Interest  
Address  
City-State Zip

1. PURCHASE PRICE OF VEHICLE (including Freight & Accessories)	14,175.00
2. OTHER TAXABLE CHARGES (Documentary Fee, Service Fee, etc.)	40.00
3. TOTAL TAXABLE PRICE	14,215.00
4. (Above total) SALES TAX-LICENSE-TITLE	657.60
5. LABOR OR OTHER NON-TAX CHARGES	365.00
6. TOTAL DELIVERED PRICE	15,237.60
7. CASH ON DEPOSIT	774.50
8. CASH DUE ON DELIVERY	900.00
9. TRADE-IN	S <b>**00**</b>
10. LESS LIEN	S <b>**00**</b> <b>**00**</b>
11. TOTAL DOWN PAYMENT	1,674.50
12. UNPAID BALANCE TO BE FINANCED	13,563.10
13. FINANCE CHARGE	2,825.96
14. INSURANCE CHARGE	1,100.00
15. TOTAL AMOUNT OF FINANCE CONTRACT	17,853.00

\* WARNING The insurance afforded hereunder does not cover liability for injury to persons or damage to property of others.

Total Amount of Finance **17,853.00**  
Contract Due (Line 15) \_\_\_\_\_  
\$ \_\_\_\_\_  
**60**  Weekly  
 Monthly payments  
(No.) **297.55**  
of \$ \_\_\_\_\_  
First Payment Due **30** **93**  
(Month) (Day) (Year)

\* TYPE OF INSURANCE  
 CREDIT LIFE  
 HEALTH & ACCIDENT

**PURCHASER NOTE:**  
IF VEHICLE TITLE IS NOT RECEIVED WITHIN 60 DAYS, CONTACT A SECRETARY OF STATE BRANCH IMMEDIATELY

# MICHIGAN MOTOR EXCHANGE (M.M.E.)

Invoice No. 000015852

Page 1

- REMANUFACTURED ENGINE EXCHANGE**
- LONG BLOCK CONSISTS OF: Remanufactured block, rods, crankshaft, camshaft, cylinder heads, new rings, pistons, bearings, freeze plugs, oil pump or Kit. New or reconditioned timing components and lifters.
  - DOES NOT INCLUDE: Rubber, tune up, manifolds, covers and other external parts.
  - EXCHANGE CORE INCLUDES: Block, cylinder heads & crankshaft which must be rebuildable to receive a core credit.
  - LABOR INCLUDES: Remove old engine - Clean/Inspection of external component parts - Reassemble and install a remanufactured engine. DOES NOT INCLUDE: A/C service, additional diagnosis of computer, electrical, fuel or other components affecting driveability.
  - ADDITIONAL PARTS/SERVICES MAY BE NEEDED.
  - COMPLETION TIME IS ONLY AN ESTIMATE. M.M.E. IS NOT RESPONSIBLE FOR LOSSES OR DAMAGE TO VEHICLES OR ARTICLES LEFT IN VEHICLES IN CASE OF FIRE, THEFT OR OTHER CAUSES BEYOND OUR CONTROL.

3500 E. Eight Mile  
Detroit, MI 48234  
(313) 892-7300  
 Reg. #F125821

7677 Highland Rd.  
Waterford, MI 48327  
(248) 666-2550  
 Reg. #F133002

36391 Ford Road  
Westland, MI 48185  
(734) 595-8900  
 Reg. #F141553

Order Date 10/24/05 01:19 pm

Paid: 10/24/05 02:59 pm

M.M.E. RESERVES THE RIGHT TO PERFORM SERVICES AT THE LOCATION OF OUR CHOICE.  
PLEASE SEE REVERSE SIDE FOR WARRANTY INFORMATION

MECHANIC NAME/CERT. NO. Ref: K. CAHILL M160200

CERTIFIED REPAIRS  
PROPERLY PERFORMED:

*Mark V*  
Quotes

1 10/24/05 03:00pm 48.49  
in person.

Customer Advised That  
Below Items Should Be Replaced

93 Saturn SL2 GREEN  
107225 Mi. Last in 2/2/05  
Lic: ?/MI 4Cyl 1.9 Eng  
Vin: 1G8ZK5576P  
Equipment: AT AC PS FI  
Profile:

ACKNOWLEDGE ABOVE  
S  
O  
D  
OAK PARK MI  
T Hm:  
O Wk:  
R\ R EXH. PIPE GASKET

Job01 MISC. LABOR \* PSSG CAR/TRUCK Labor: 0.5 hrs@\$74.00/hr=\$37.00

EXD EXHAUST DOUGHNUT-N 1.0 @ 10.84 =\$ 10.84 10.84

NOTE: Any labor charges for general repairs receive a 90-Day Warranty on Specified Only. The value of this warranty does NOT exceed the original charges for

[Redacted]

MICHIGAN MOTOR EXCHANGE  
DETROIT MI  
090578427

557

### Cost Summary

QUAN.	CLASS	DESCRIPTION	PRICE
		15852	37.00
			10.84
			0.65
			\$48.49
			48.49
			0.00
SUB TOTAL			48.49
TAX			0.00
TIPS MISC.			
TOTAL			48.49

SALES SLIP

IMPORTANT: RETAIN THIS COPY FOR YOUR RECORDS

DATE: 10/24/05 AUTHORIZATION: 9491132 REG/DEPT.: 001 SERVER: CLERK: TIPS MISC.: 48.49

CUSTOMER

URGENT  
I hereby agree to perform the work in the Cardholder's agreement with the issuer.

SAVE ENGINE -  YES  NO  PARTS -  YES  NO

I hereby authorize the above repair work to be done, along with the necessary materials and hereby grant M.M.E. and/or its employees permission to operate vehicle herein described on streets, highways or elsewhere for purposes of testing and/or inspection. The authorizer agrees to pay all legal fees reasonably incurred by M.M.E. in (a) enforcing this contract order, or any of the provisions thereof, (b) recovering said vehicle or any part thereof, by proceedings or otherwise.

An express mechanics lien is hereby acknowledged on the above vehicle to secure the amount of repairs plus storage and handling STORAGE AND HANDLING CHARGES WILL APPLY:

- (1) If cancelled, \$65.00 plus time spent at posted hourly rate.
- (2) If there is no pick-up within 5 days after notification of completion of order (by telephone or U.S. mail to numbers provided by customer)
- (3) For jobs held up to 48 hours awaiting customer authorization on additional parts or repairs.

Storage Rates are \$10/day (In-shop \$25/day) for autos, \$15/day for boats, trucks and other vehicles. Handling charges are billed at the prevailing published hourly rate. \* Minimum 1-hr. on customer supplied parts.

FULL PAYMENT AT THE TIME OF VEHICLE PICK-UP  NO CHECKS WILL BE ACCEPTABLE UNLESS CERTIFIED

AUTHORIZED BY X  
(FOR) OWNER OF COMPANY

If additional authorization is required during repair of said vehicle, I agree to provide same by telephone at the number provided by me. I acknowledge receipt