

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)**

This is a copy of your Report to the U.S. Consumer Product Safety Commission submitted on 4/19/2014

Incident Details

VQ-10585885-9533

Document Number: I1440340A

Report Number: 20140419-97895-2147445291

Report Submitted Date: 4/19/2014

Who You Are: Consumer

Incident Description: I brought my 2011 Dodge Charger in to a local dealership (San Marcos Chrysler/Dodge/Jeep for recall work on the wiring harness for the air bag. I have also experienced recall issues as listed in recalls M01 and M10 and expected to have that work done as well. I was told that those recalls were restricted to police issued vehicles only although myself and thousands of other consumers are dealing with the same manufacturer's defects. Currently my low beam headlights are not operational and my ABS system is not operational creating a safety threat. I have contacted Chrysler's Recall Dept and was told they would not authorize the repairs and have been unable to get anyone else with Chrysler Group, LLC to take active responsibility for these issues due to the technicality of my vehicle not being one of the 9125 police issue vehicles covered. The issue does not exist strictly in those vehicles alone and a simple internet search confirms this. Vehicles have been catching on fire due to faulty wiring harnesses used in this year, make and model.

Incident Date: 4/17/2014

Product Details

Product Description: 2011 Dodge Charger

Product Category: Automobile

Product Type:

Brand Name: Dodge

Manufacturer / Importer / Private Labeler Name: Chrysler Group, LLC

Model Name or Number: Charger

Serial Number:

Date: 1/3/2011

Manufactured:

Manufacturer Date Code:

Manufacturer Address: Not specified

Manufacturer Website URL:

Manufacturer Phone Number:

Retailer: CarMax

Retailer State: Texas

Additional Details

Purchase Date: 1/20/2013

CPSC does not guarantee the accuracy, completeness, or adequacy of the contents of the Publicly Available Consumer Product Safety Information Database on SaferProducts.gov, particularly with respect to information submitted by people outside of CPSC.

I still have the product in my possession. Yes

The product was damaged before the incident. Yes

The damage was repaired prior to the incident. N/A

The product was modified before the incident. N/A

Have you contacted the manufacturer? Yes

If not, do you plan to contact them? N/A

Explanation: I have spoken to Chrysler Group, LLC Recall Dept. and emailed every available Chrysler employee at the corporate level.

Your Contact Information

First Name: [REDACTED]

Last Name: [REDACTED]

Address: [REDACTED], Wimberley, Texas, [REDACTED] United States

E-mail [REDACTED]

Phone Number: [REDACTED]

Consent

May we include your Report, including any documents or photographs that you have attached to your Report, but without your name and contact information, in CPSC's Public Database? Yes, you may include my Report with any attachments on SaferProducts.gov.

May we release your name and contact information to the product manufacturer / importer / private labeler. Yes, you may release my name and contact information to the product manufacturer /

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importer /
private labeler
identified in
your Report?

I certify that I Yes
have reviewed
the Report and
that the
information
provided in this
Report is true
and accurate to
the best of my
knowledge,
information,
and belief.

OMB Control Number 3041-0146