

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)**

This is a copy of your Report to the U.S. Consumer Product Safety Commission submitted on 4/15/2014

Incident Details

VQ-10585884-8251

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Report Number: 20140415-7F82C-2147445432

Report Submitted Date: 4/15/2014

Who You Are: Consumer

Incident Description: detail doctor restorer was bought at Wal Mart on 2/17/2014 at 14.99. I used this product on my 2012 toyota camry. I thought that it did a very good job on my sons Jetta Volkswagen headlights. I read on the outside box that it was ok to use on vinyl. I used this product on the inside of my Camry and accidentally left rag with product on passenger seat. I went back into car several hours later and found thick dark brown smoke in the car. The rag was on passenger seat and my car was facing the sun and the the car was closed and windows at the time. The mirror and sun reflected on the rag causing a chemical combustion fire. The Fire department was called and they put out fire just in time. I feel that another 20 minutes and car would had been in a full blown fire. I was asked what I used and showed them the bottle and the fire fighter told me it was the linseed oil in the product that caused this damage to my car. Insurance company deemed it a total loss and paid off the value of the car but not the total amount owed on the loan. I do have gap insurance to cover the loan amount owed. I am still out of a car, I paid 22 months of car payments and two years of maintenance costs are my losses. How do I make this company responsible? Walmart is not showing this product recalled and now want the consumers to be warned about this recall. I need to know how to recover my losses. please advise me what to do? Thanks

[REDACTED]

Incident Date: 2/26/2014

Incident Location: Home/Apartment/Condominium - [REDACTED], peoria, Arizona, [REDACTED] United States
This is my home address

Victim Details

First Name: [REDACTED]

Last Name: [REDACTED]

Injury Information: Incident, No Injury

Victim is of Hispanic/Latino origin? Yes

Race: White

Other

Race/Ethnicity:

My Relationship to Victim: Self

Gender: Female

Age when incident occurred: 46 Years

Address: [REDACTED], peoria, Arizona, [REDACTED] United States

E-mail: [REDACTED]

Phone Number: [REDACTED]

Product Details

CPSC does not guarantee the accuracy, completeness, or adequacy of the contents of the Publicly Available Consumer Product Safety Information Database on SaferProducts.gov, particularly with respect to information submitted by people outside of CPSC.

Product Description: automotive cleaner/restorer called Detail Doctor restorer AS seen on tv, Idea Village is the distributor , walmart is store where product was purchased

Product Category: Products at Public Facilities

Product Type: Other

Brand Name: Detail Doctor restorer As Seen on tv

Manufacturer / Importer / Private Labeler Name: IdeaVillage Products Corp. 155 Route 46 West, 4th Floor Wayn

Model Name or Number:

Serial Number:

Date Manufactured:

Manufacturer Date Code:

Manufacturer Address: 155 Route 46 West, 4th Floor , wayne, 07470

Manufacturer Website URL: www.ideavillage.com

Manufacturer Phone Number: 973-826-8400

Retailer: Walmart

Retailer State: Arizona

Additional Details

Purchase Date: 2/17/2014

I still have the product in my possession. Yes

The product was damaged before the incident. No

The product was modified before the incident. No

Have you contacted the manufacturer? Yes

If not, do you plan to contact them? N/A

Explanation: fire department told i had to dispose by hazardous waste, manufacturer asked similar questions and to let them know how much insurance is paying off. ?

Your Contact Information

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First Name: [REDACTED]

Last Name: [REDACTED]

Address: [REDACTED], peoria, Arizona, [REDACTED] United States

E-mail [REDACTED]

Phone Number: [REDACTED]

Consent

May we include your Report, including any documents or photographs that you have attached to your Report, but without your name and contact information, in CPSC's Public Database? Yes, you may include my Report with any attachments on SaferProducts.gov.

May we release your name and contact information to the product manufacturer / importer / private labeler identified in your Report? Yes, you may release my name and contact information to the product manufacturer / importer / private labeler.

I certify that I have reviewed the Report and that the information provided in this Report is true and accurate to the best of my knowledge, information, and belief. Yes

OMB Control Number 3041-0146