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|  U.S. Department of Transportation National Highway Traffic Safety Administration | | INFORMATION ACT (FOIA) 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline | | FOR AGENCY USE ONLY 100148 | |
| Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline | | | | Date Received 25-APR-2014 | Repository <input type="checkbox"/> Reference No. 10584916 |
| OWNER INFORMATION (Type or Print) | | | | | |
| Name | | Address | | Daytime Telephone Number | E-mail Address |
| City | | State | Zip Code | Evening Telephone Number | |
| BROOKLYN CENTER | | MN | | | |
| The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004). | | | | | |
| VEHICLE INFORMATION | | | | | |
| 1/ digit Vehicle Identification Number located at bottom of windshield on driver's side | | Make | Model | Model year | |
| | | STERLING | L-LINE | 2009 | |
| Date Purchased | Dealer's Name and Telephone Number | | Engine: | Fuel Type: | |
| | | | No: Cylinders | | |
| Original Owner | Dealer's City | | State | Zip Code | |
| <input type="checkbox"/> | | | | | |
| Transmission Type | <input type="checkbox"/> Antilock Brakes | Powertrain | Multiple Failure: | | Incident Date(s) |
| | <input type="checkbox"/> Cruise Control | | | | 23-APR-2014 |
| FAILED COMPONENT(S)/PART(S) INFORMATION | | | | | |
| Vehicle Component Codes: 350000 EQUIPMENT, 350000 EQUIPMENT | | | | Failure Mileage | Failure Speed |
| | | | | | |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE | | | | | |
| Tire Make | | Tire Model (Name or Number) | | Tire Size (Example P215/65R15) | |
| DOT No. (Example: DOTM19ABC036) | | <input type="checkbox"/> Original Equipment | Failure Location: | | |
| | | <input type="checkbox"/> Prior Repair | | | |
| Tire Component Code | | | | Tire Failure Type: | |
| | | | | | |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE | | | | | |
| Make: | | Date Manufactured: | Model No./Name: | | |
| Seat Type: | | Installation System: | | | |
| Child Seat Component Code: | | Failed Part: | | | |
| APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).) | | | | | |
| Crash | Fire | Number of Persons Injured | Number of Deaths | Reported to Police | |
| <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | | | N | |
| Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available). | | | | | |
| TL* THE CONTACT OWNS A 2009 STERLING L8-500 EQUIPPED WITH A LITTLE FALLS MACHINE INC. SNOW PLOW, MODEL NUMBER PR-114. THE CONTACT STATED THAT WHILE TRAVELING VARIOUS SPEEDS, THE SNOW PLOW BECAME DETACHED FROM THE VEHICLE. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS CONTACTED ABOUT THE FAILURE. THE FAILURE MILEAGE AND VIN WAS NOT AVAILABLE. plow feet fall off. weights approx 65 lbs. Manufacturer notified and offers no resolution unless end user pays for new parts. (Known Defect) Has happened to four of our eight plows! | | | | | |
| Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. | | | ATTACH ADDITIONAL SHEETS IF NECESSARY | | |
| The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action. | | | | | |