

02-10584420-5696

[REDACTED]
[REDACTED]
Smithfield, Virginia [REDACTED]

[REDACTED]
[REDACTED] Tele [REDACTED]
[REDACTED] e-mail [REDACTED]

April 21, 2014

JUN 10 2014

The Chief Counsel
National Highway Safety Administration, W-41-326
U.S. Department of Transportation
1200 New Jersey Avenue, SE
Washington, D.C. 20590

RE: 2002 Jaguar X-type, 42,000 miles, Engine shut-off , Imminent Danger
Vehicle ID SAJEA53C82W [REDACTED]

Dear Chief Counsel:

I am writing this letter to you as a matter of great concern and a notice of defect regarding the forementioned vehicle.

While driving, this car will suddenly--without warning, shut-off and will not start. (will restart after sitting overnight). This has happened to me on three occasions, the first time in September of 2013 and, the last time April 21, 2014. The car has been driven approximately 100 miles from the first incident to the last incident.

The last incident happened while I was driving my family and six year old son while driving through an industrial intersection with heavy traffic. With a sudden loss of power the car is difficult if not impossible to steer.

I purchased this car when new, and I have been the only driver and the car has been exceptionally well cared for. It has every option available. I have researched the internet and this is a common problem with this vehicle.

The mechanic has extensive Jaguar experience and informed me, the computer was "filled with about a 100 codes" which he deleted and the car runs fine for about 25 miles or so. Now, I am afraid to drive this vehicle. This car is dangerous to drive and a danger to the public, myself and to my family and these vehicles need to be recalled immediately.

Kind Regards
[REDACTED]

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CHIEF COUNSEL

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FR

Smithfield, VA

TO:

THE Chief Counsel
NHSE, W-41-326
U.S. DEPT. OF TRANSPORTATION
1200 New Jersey Ave, SE
WASHINGTON, DC 20590

W41-227



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