


JUN 10 2014

 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>			FOR AGENCY USE ONLY 100148		
U.S. Department of Transportation National Highway Traffic Safety Administration			Date Received	Repository <input type="checkbox"/>	
			21-APR-2014	Reference No. 10584012	
OWNER INFORMATION (Type or Print)					
Name			Daytime Telephone Number	E-mail Address	
Address					
City		State	Zip Code	Evening Telephone Number	
PASS CHRISTIAN		MS			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make	Model	Model Year
1G2MN35B19Y			PONTIAC	SOLSTICE	2009
Date Purchased		Dealer's Name and Telephone Number		Engine:	Fuel Type:
9/30/2014		Massy Motors		No: Cylinders	
Original Owner	Dealer's City	State	Zip Code		
<input type="checkbox"/> NO	New Orleans, LA	LA			
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s)
automatic	<input checked="" type="checkbox"/> Cruise Control				9/30/2013 21-APR-2014 10/2013
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 140000 AIR BAGS				Failure Mileage	Failure Speed
				8432	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment	Failure Location:		
		<input type="checkbox"/> Prior Repair			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	0	0		
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2009 PONTIAC SOLSTICE. THE CONTACT STATED THAT WHILE TRAVELING VARIOUS SPEEDS, THE AIR BAG WARNING LIGHT ILLUMINATED AND THE PASSENGER FRONT AIR BAG ERRONEOUSLY DEACTIVATED. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS CONTACTED ABOUT THE FAILURE. THE FAILURE MILEAGE WAS 8,432.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The 2009 Solstice was sold to us on 9/30/2013 with 6 mo. dealership warranty on Service Airbag warning light. In Oct. 2013 on the third return visit to Mossy Motors, I was informed that the problem was a kinked wire in the steering column. The light did remain off until April 21, 2014. Onstar diagnostic determined the passenger seat sensor module was ~~defected~~ defective. While having the ignition recall replaced on 5/26/14, I paid \$683.00 to have the airbag sensor in the passenger seat replaced with only 8,900 miles on the car. First, The part was defective from GM, costing me,

ATTACH ADDITIONAL SHEETS IF NECESSARY

the consumer, a large amount of money, and endangerment. Second, Mossy sold an ~~use~~ unsafe car, not standing behind a warranty.

U.S. Department of Transportation

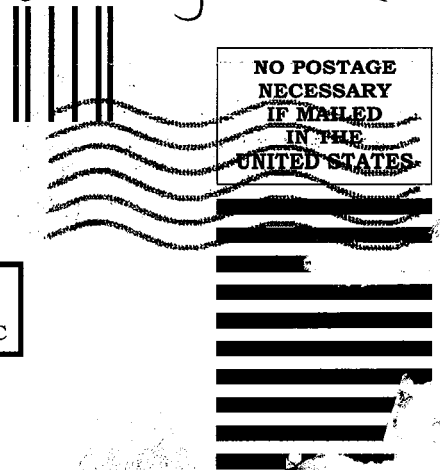
National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

GULFPORT MS 395

31 MAY 2014 PM 2 L



BUSINESS REPLY MAIL
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POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?

If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236

NHTSA
www.nhtsa.gov

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration