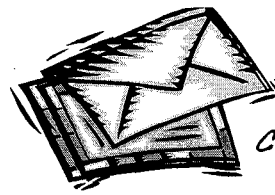


NHTSA ccmMercury Routing Slip



CL-10583321-9591

Printed: 7/2/2014

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

NHTSA #: ES14-002702

XREF #:

Delivery: REG

Rec'd Date: 7/2/2014

Doc Type: CNG

Address To: DOT/I

Referred By: NPO-011

Doc Date: 6/30/2014

Due Date: 7/25/2014

S10 #:

DOT/I #: S - 2013 127

RMP #:

**Subject: LETTER FROM SENATOR ON BEHALF OF CONSTITUENT [REDACTED] RE TOYOTA
DIFFICULTIES (ATTN: IYAN SHIHADDEH)**

Ack Date:

Sign Office: ACTING DIR. GOVT.

AFFAIRS

Cleared Date:

File Loc:

Added By: CBUTLER x60180

Ack By:

Signature: KRISTIN J. KINGSLEY

Signed For:

Cleared By:

XREF File:

Modified By: Chris.Butler

Cleared For:

Closed Date:

Most Recent Comment:

Author:

THE HONORABLE DIANNE FEINSTEIN
UNITED STATES SENATOR
ONE POST STREET
SUITE 2450
SAN FRANCISCO, CA 94104
Tel: 415-393-0707 Fax: E-mail:

JUL 3- 2014

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	7/2/2014	7/25/2014	
NVS-010	INFORMATION	7/2/2014		7/2/2014
NGA-110	SIGN	7/2/2014		
NOA-010	INFORMATION	7/2/2014		7/2/2014
NOA02	INFORMATION	7/2/2014		7/2/2014

NM
7/3/14
SMD

DIANNE FEINSTEIN
CALIFORNIA

SELECT COMMITTEE ON
INTELLIGENCE—CHAIRMAN
COMMITTEE ON APPROPRIATIONS
COMMITTEE ON THE JUDICIARY
COMMITTEE ON RULES AND
ADMINISTRATION

United States Senate

WASHINGTON, DC 20510-0604

<http://feinstein.senate.gov>

June 27, 2014

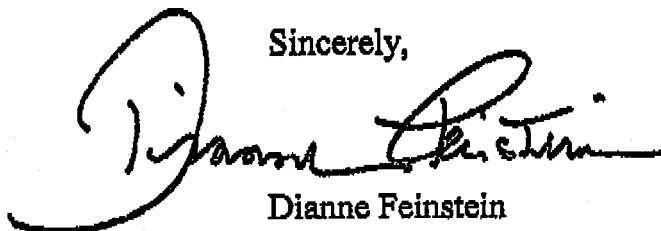
Mr. Dana Gresham
Assistant Secretary for Governmental Affairs
U.S. Department of Transportation
1200 New Jersey Avenue, SE
Washington, D.C. 20590

Dear Mr. Gresham:

I am writing to bring to your attention a letter from [REDACTED]
regarding his difficulties with Toyota. Please look into the issues raised, as quickly
as possible, so I can appropriately respond to [REDACTED]

Attached you will find the enclosures from my constituent to assist you with
your review. After you have completed your review, please send your written
response to Iyad Shihadeh of my San Francisco office. Mr. Shihadeh may be
contacted at (415) 393-0707 if you have any questions.

Sincerely,



Dianne Feinstein
United States Senator

DF:is

FRESNO OFFICE:
2600 TULARE STREET
SUITE 4250
FRESNO, CA 93721
(559) 486-7430

LOS ANGELES OFFICE:
11111 SANTA MONICA BOULEVARD
SUITE 915
LOS ANGELES, CA 90025
(310) 914-7300

SAN DIEGO OFFICE:
880 FRONT STREET
SUITE 3250
SAN DIEGO, CA 92101
(619) 231-8712

SAN FRANCISCO OFFICE:
ONE POST STREET
SUITE 2450
SAN FRANCISCO, CA 94104
(415) 393-0707

ES14-002702

JUN-20-2014 FRI 01:31 PM FROM: [REDACTED]

FAX: [REDACTED]

PAGE 1

Attn: _____
(for office use only)

People ID#: _____

Page 1 of 2

Senator Dianne Feinstein**Privacy Release Form**

Complete, sign, and return to:
SENATOR DIANNE FEINSTEIN
ONE POST STREET, SUITE 2450
SAN FRANCISCO, CA 94104

Date: 6/20/2014

Name: [REDACTED]

Address: [REDACTED]

NHTSA - zip: CA

Home Phone: [REDACTED]

Cell: [REDACTED]

Work Phone: [REDACTED]

Federal Agency Involved: NHTSASocial Security # or Agency File #: 105 833 21Have you contacted our office before? yes, by phone & emailHave you contacted another congressional office regarding this matter? NO

If "yes" to the above, which office & when? _____

Is this matter currently pending before a local, state, or federal court? NO**Problem:**

Please briefly explain your problem and outline the steps that have been taken by you and the agency with regards to your situation. In addition, please make your request for assistance as specific as possible. Should you require more room, feel free to attach a letter addressed directly to the Senator.

I have reported 3 safety problems to NHTSA and Lexus more than a month ago. These pertain to a 2012 LS460 & include a skid overreaction, downhill roll while in reverse & backup camera intermittent failure. I have videos of the last two. NHTSA will not tell me the progress of their investigation and I have been unable to obtain contact information for the Toyota monitor. (Continued)

JUN-20-2014 FRI 01:31 PM FROM: [REDACTED]

FAX: [REDACTED]

PAGE 2

Page 2 of 2

hexat said, initially, the dealer must reproduce the problem, which is unrealistic for automatic wheel traction control overcorrection. After complaints to BBA hexat had west coast regional people try to thoroughly assess the problem. BUT - they have provided NO promise of follow-up. No indication their engineers will address the problem AT ALL, let alone what the priority will be. This is, I think, a VIOLATION of Toyota's consent decree and I should, AT LEAST, be able to report this to the independent monitor - IF I had contact information. Also NHTSA should be FAR more responsive or there WILL BE more deaths from neglect.

I hereby authorize U.S. Senator Dianne Feinstein and her staff to make inquiries and obtain information related to my case currently pending with the above mentioned federal agency.

SIGNATURE: [REDACTED]



2014 Senate Input Form for Governmental Affairs Correspondence Control Sheet (I-10), W85-328



Control Number S - 2014 127

General

Date DOT Received 7/1/2014
Date DOT Entered 7/1/2014
Member's Date 6/30/2014
Member Last Name Feinstein
Member First Name Dianne
Member Organization United States Senator
Address1 1 Post Street, Suite 2450
Address2
City San Francisco
State CA
Zip 94104

Constituents

File Name [REDACTED]
Date 6/30/2014
Subject Toyota
Action Office NHTSA
Action Code
Due Date 7/25/2014

Contacts

MemberContact Mr. Shihadeh
Phone (415) 393-0707
Pending ☐
Closed Date
Remarks
DOT Contact Maria Harrison at (202) 366-4573

Notes:

DIANNE FEINSTEIN
CALIFORNIA

**SELECT COMMITTEE ON
INTELLIGENCE – CHAIRMAN
COMMITTEE ON APPROPRIATIONS
COMMITTEE ON THE JUDICIARY
COMMITTEE ON RULES AND
ADMINISTRATION**

UNITED STATES SENATE

Office of U.S. Senator Dianne Feinstein
1 Post Street, Suite 2450 San Francisco, CA 94104
Phone (415) 393-0707 Fax (415) 393-0710

Fax Cover Sheet

Date: Monday, June 30, 2014
To: Mr. Dana Gresham
From: Iyad Shihadeh
Email: Iyad_Shihadeh@feinstein.senate.gov

Number of Pages (Including Cover Sheet): 4

Notes: Congressional inquiry on behalf of
