

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received 16-APR-2014 NOV 1 2014	Repository ☐ Reference No. 10583199
				Daytime Telephone Number Evening Telephone Number AS ABOVE	
OWNER INFORMATION (Type or Print)					
Name		Address		City	
				COATESVILLE	
State		PA		Zip Code	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1Y1SK5280YZ			Make CHEVROLET	Model PRIZM	Model Year 2000
Date Purchased MAY 2000	Dealer's Name and Telephone Number D'AMBRASIO			Engine: No: Cylinders 4	Fuel Type: GAS
Original Owner ☐	Dealer's City		State	Zip Code	
Transmission Type MANUAL	☐ Antilock Brakes ☒ Cruise Control	Powertrain FR. W. D.	Multiple Failure: ONE		Incident Date(s) 01-APR-2008 FROM SHOWROOM
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 140000 AIR BAGS				Failure Mileage 56000	Failure Speed —
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2000 CHEVROLET PRISM. THE CONTACT STATED THAT THE AIR BAG LIGHT ILLUMINATED. THE VEHICLE WAS TAKEN TO THE DEALER WHO DIAGNOSED THAT THE AIR BAG AND AIR BAG SENSOR WAS DEFECTIVE AND NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED BUT THE FAILURE RECURRED. THE MANUFACTURER WAS NOT NOTIFIED. THE FAILURE MILEAGE WAS 56,000.					
FAILURE WHEN OUT OF SHOWROOM 3 DLRS W/O SUCCESS GM CONTRACTED REPAIR W/AN "EXPERT" (?) WHO CALLED ME & SAID PROBLEM SOLVED. AIRBAG LIGHT IS STILL ON					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Please be advised: the date I was delivered as shown is the date the **AIR BAGE LIGHT WAS ON!**

The auto was "repaired" at three chevvy agencies so they said, a total of six times (at least).

The third agency was permitted to hire an AIRBAG EXPERT.

I think he was on contract w/GM. after a time, he called me ans and said the problem was repaired..

The aitbag light was stillon! Expert??, I don't think so!!

I called the third agency about the so-called repair, and they

said they ~~would repair for \$150.00~~ will repair the

problem for \$150.00. I told them they are not able to fix the problem twice, how will they fix it the third attempt?

THE AIR BAG LIGHT IS STILL ON AT AROUND 60,000 miles.

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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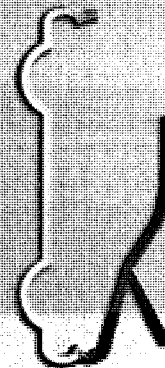
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
U.S. DEPARTMENT OF TRANSPORTATION
1200 NEW JERSEY AVENUE SE.
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