

Subject: FW: Michelin Recall on Motorhome tires trouble I am having
Date: Monday, May 19, 2014 8:44:10 AM

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-----Original Message-----

From: [REDACTED]
Sent: Thursday, May 15, 2014 1:43 PM
To: DataQuality, DataQuality (NHTSA)
Subject: Michlin Recall on MotorHome tires trouble I am having

Last August coming from North Carolina I had a Michelin tire lose all the air on the left front on my class C31SS . I called for road side assist. About 4hours later I was back on my trip and \$187.45 charge for a new tire which was not a Michelin tire but the size was right. I later got the recall and had all 6 tires replaced with new Michelin tires, however they charged me for one at the price of \$252.80. I had to pay for the one that had been replaced on the road since it was not a Michelin tire and now they say it will take 3 to 4 weeks to get me my money even though I had to pay up front for the 6th tire. I have been in contact with good sams rv club for help and now I need to be paid road service and delay. Michelin say they will not reimburse me for the road side tire which was done by Economy Tire LLC service whose phone number is 910-259-6771 in North Carolina. This leaves me with a brand new tire I have no use for but paid for it. I have talked with a supervisor at Michelin and she said they would only pay for the one tire. Michelin took till late March or April to notify me so I was unable to use my Motor Home for safety reasons. I think I should be given reimbursement for \$187.45 also. Thanks in advance [REDACTED]

AM
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SMD