

CL-10579749-5133

To Whom It May Concern: I am sending you a copy of repairs I had done on my 2003 Saturn Ion on 12-22-2008. Cause by a faulty ignition switch. I hope you will be able to assist me in getting reimbursed for the amount of money I am entitled to. Thank You,

3-30-2014

[REDACTED]

[REDACTED] Indian Orchard, Springfield, Mass. [REDACTED]

Home Phone [REDACTED]

APR -8 2014

AM
41014
SMD



IMPORTANT SAFETY RECALL

March 2014

Indian Orchard, MA

Dear

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists in 2005-2007 model year (MY) Chevrolet Cobalt, 2006-2007 MY Chevrolet HHR, 2005-2006 MY Pontiac Pursuit, 2006-2007 MY Pontiac Solstice, 2007 MY Pontiac G5, 2003-2007 MY Saturn Ion, and 2007 MY Saturn Sky vehicles. As a result, GM is conducting a recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- This notice applies to your 2003 model year Saturn ION, VIN 1G8AL5223Z. It is involved in safety recall 14063.
- Until the recall repairs have been performed, it is very important that you remove all items from your key ring, leaving only the vehicle key. The key fob (if applicable), should also be removed from your key ring.
- When parts become available, GM will notify you to schedule an appointment with your General Motors dealer.
- The recall repairs will be performed for you at no charge.

Why is your vehicle being recalled?

There is a risk, under certain conditions, that your ignition switch may move out of the "run" position, resulting in a partial loss of electrical power and turning off the engine. This risk increases if your key ring is carrying added weight (such as more keys or the key fob) or your vehicle experiences rough road conditions or other jarring or impact related events. If the ignition switch is not in the run position, the air bags may not deploy if the vehicle is involved in a crash, increasing the risk of injury or fatality.

Until the recall repairs have been performed, it is very important that you remove all items from your key ring, leaving only the vehicle key. The key fob (if applicable), should also be removed from your key ring.

What will we do?

PARTS ARE NOT CURRENTLY AVAILABLE, but when parts are available, your General Motors dealer will replace the ignition switch on your vehicle. This service will be performed for you at no charge. Because of scheduling



CERTIFICATE OF REGISTRATION

M.G.L. Chapter 90 Section 24B makes it a crime to alter this Certificate

RMV Division

PLATE TYPE PAN	REGISTRATION NUMBER [REDACTED]	REGISTRATION TYPE PASSENGER	EFFECTIVE DATE 05/01/13	EXPIRES LAST DAY OF → 04 15	MONTH 04	YEAR 15	TRANSACTION NUMBER [REDACTED]										
MFPS MODEL YEAR 2003	MAKE STRN	MODEL ION	BODY STYLE/TYPE SEDAN	COLOR RED	Not valid without official signature of Registrar		IF VEHICLE CARRYING PASSENGERS FOR HIRE: MAXIMUM NUMBER OF PASSENGERS THAT CAN BE SEATED.										
VEHICLE IDENTIFICATION NUMBER 1G8AL52F23Z [REDACTED]		INSURANCE COMPANY SAFETY INSURANCE		TITLE NUMBER [REDACTED]		REGISTRAR <i>Rachel Kaprielian</i>											
RESIDENTIAL ADDRESS (IF DIFFERENT)																	
NAME(S) OF OWNER(S) AND MAILING ADDRESS [REDACTED] INDIAN ORCHARD, MA [REDACTED]						FEES <table><tr><td>REGISTRATION</td><td>50.00</td></tr><tr><td>TITLE</td><td>0.00</td></tr><tr><td>SPECIAL PLATES</td><td>0.00</td></tr><tr><td>SALES TAX</td><td>0.00</td></tr><tr><td>TOTAL</td><td>50.00</td></tr></table>		REGISTRATION	50.00	TITLE	0.00	SPECIAL PLATES	0.00	SALES TAX	0.00	TOTAL	50.00
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MASSACHUSETTS DEPARTMENT OF TRANSPORTATION REGISTRY OF MOTOR VEHICLES DIVISION The records of the RMV database constitute the official status of the vehicle registration.																	

09/03/13

VEHICLE HISTORY

08:03:58

CUSTOMER: 50857 CASH

1650

HOME PHONE:

VEHICLE IDENTIFICATION: 03 SATURN ION

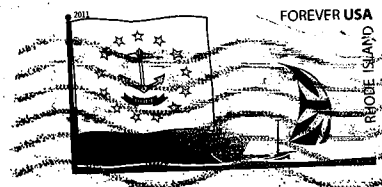
SERVICE HISTORY

DESCRIPTION	QTY	INVOICE	DATE	ODOMETER	MECHANIC
LUBE-OIL CHANGE-OIL FILTER (UP T	1	005289	05/06/09	31321	JAP
REPLACE SML LAMP (PRKG-TAILLGT-SI	1	005289	05/06/09	31321	JAP
MISCELLANEOUS SHOP SUPPLIES	1	005289	05/06/09	31321	
CHECK LIGHTS AND STUFF FOR JUNE	1	005289	05/06/09	31321	JAP
ROTATE MOUNTED TIRES	4	005289	05/06/09	31321	JAP
MISCELLANEOUS SHOP SUPPLIES	1	004172	02/17/09	30230	
USED OIL HAZARDOUS DISPOSAL CHAR	1	004172	02/17/09	30230	JAP
LUBE-OIL CHANGE-OIL FILTER (UP T	1	004172	02/17/09	30230	JAP
MISCELLANEOUS SHOP SUPPLIES	1	003649	01/09/09	29667	
INSTALL BLOWER MOTOR RESISTOR	1	003649	01/09/09	29667	JJS
BLOWER MOTOR RESISTOR, OEM DEALE	1	003649	01/09/09	29667	JJS
DIAGNOSTICS & PROGRAMMING RE-LEA	1	003356	12/22/08	29435	JJS
REPLACE IGNITION SWITCH	1	003356	12/22/08	29435	JJS
REPLACE STARTER WITH A/C DELCO	1	003356	12/22/08	29435	JJS
MISCELLANEOUS SHOP SUPPLIES	1	003356	12/22/08	29435	JJS
CHECK NO START... SOMETIMES.	1	003356	12/22/08	29435	JJS
FUEL LINE ANTIFREEZE	1	003160	12/06/08	29282	BLS
NEW BATTERY	1	003160	12/06/08	29282	BLS
USED OIL HAZARDOUS DISPOSAL CHAR	1	003160	12/06/08	29282	BLS
LUBE-OIL CHANGE-OIL FILTER (UP T	1	003160	12/06/08	29282	BLS
NEW CERAMIC PREMIUM FRONT DISC B	1	002385	10/09/08	28275	JJS
NEW AC DELCO PREMIUM FRONT BRAKE	2	002385	10/09/08	28275	JJS
USED OIL HAZARDOUS DISPOSAL CHAR	1	002385	10/09/08	28275	JJS
LUBE-OIL CHANGE-OIL FILTER (UP T	1	002385	10/09/08	28275	JJS
CHECK BRAKES	1	002385	10/09/08	28275	JJS

[REDACTED]
Indian Orchard, Springfield, Mass.
[REDACTED]

HARTFORD CT 061

31 MAR 2014 PM 7 1



Administrator, National Highway
Traffic Safety Administration
1200 New Jersey Avenue,
SE, Washington, DC

20590

20590

