


JUN 10 2014

 U.S. Department of Transportation <b>National Highway Traffic Safety Administration</b>		<b>DOT Auto Safety Hotline</b> <b>Vehicle Owner's Questionnaire</b> <b>To Report Vehicle Safety Defects</b> <b>1-888-DASH-2-DOT</b> <b>(1-888-327-4236)</b> <b>INTERNET:www.nhtsa.dot.gov/hotline</b>		FOR AGENCY USE ONLY 100148	
		Date Received 10-APR-2014		Repository <input type="checkbox"/> Reference No. 10578839	
<b>OWNER INFORMATION (Type or Print)</b>				Daytime Telephone Number	
Name		Address		E-mail Address	
City DUNN		State NC		Evening Telephone Number	
Zip Code		<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>			
<b>VEHICLE INFORMATION</b>					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1D4HB48D64F		Make DODGE		Model DURANGO	
Model Year 2004		Date Purchased		Dealer's Name and Telephone Number	
Engine: No: Cylinders		Fuel Type:		Original Owner <input type="checkbox"/>	
Dealer's City		State		Zip Code	
Transmission Type		<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control		Powertrain	
Multiple Failure:		Incident Date(s) 12-MAR-2014			
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>					
Vehicle Component Code: ENGINE (PWS)				Failure Mileage 120000	
Failure Speed					
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
<b>APPLICABLE INCIDENT INFORMATION</b>					
<i>(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)</i>					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Number of Persons Injured 0	
Number of Deaths 0		Reported to Police N			
<b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2004 DODGE DURANGO. THE CONTACT STATED WHILE ATTEMPTING TO PULL OUT OF A LANE TO PASS ANOTHER VEHICLE, THERE WAS A LOUD KNOCKING NOISE. THE CONTACT HAD TO REDUCE SPEED AND COAST THE VEHICLE. THE VEHICLE WAS TAKEN TO A REPAIR SHOP WHO DIAGNOSED THAT THE PISTONS AND RODS HAD BROKEN RESULTING IN SCARRING THE BLOCK WHICH WOULD REQUIRE THE ENGINE TO BE REPLACED. THE VEHICLE WAS TO BE REPAIRED. IN INCLIMATE WEATHER, DURING HEAVY RAIN THERE HAD BEEN INTERMEDIATE HESITATION AND SPUTTERING IN THE ENGINE WITHOUT WARNING AT RANDOM. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 120000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.				ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					