 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (EOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 10-APR-2014		Repository <input type="checkbox"/> Reference No. 10578808							
<b>OWNER INFORMATION (Type or Print)</b>													
Name		Address		City		State		Zip Code		Daytime Telephone Number		E-mail Address	
				SILDELL		LA							
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).													
<b>VEHICLE INFORMATION</b>													
17 digit vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model		Model Year					
				CADILLAC		ESCALADE		2007					
Date Purchased		Dealer's Name and Telephone Number				Engine:		Fuel Type:					
						No: Cylinders							
Original Owner		Dealer's City		State		Zip Code							
Transmission Type		<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control		Powertrain		Multiple Failure:		Incident Date(s)					
								16-APR-2009					
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>													
Vehicle Component Code: ENGINE (PWS)								Failure Mileage		Failure Speed			
								40000					
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>													
Tire Make			Tire Model (Name or Number)			Tire Size (Example P215/65R15)							
DOT No. (Example: DOTM19ABC036)			<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:								
Tire Component Code						Tire Failure Type:							
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>													
Make:			Date Manufactured:			Model No./Name:							
Seat Type:			Installation System:										
Child Seat Component Code:			Failed Part:										
<b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)													
Crash		Fire		Number of Persons Injured		Number of Deaths		Reported to Police					
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		0		0		N					
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).													
TL* THE CONTACT OWNS A 2007 CADILLAC ESCALADE. THE CONTACT STATED THAT HE HEARD A KNOCKING NOISE IN THE ENGINE. THE VEHICLE WAS TAKEN TO THE DEALER FOR INSPECTION AND THEY STATED THAT THE ENGINE NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE VIN WAS UNAVAILABLE. THE FAILURE MILEAGE WAS 40,000.													
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY													
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.													

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

The engine has a knock due to the lifters that are defective. GM knows the issue is pervasive in several models. GM has done nothing to address this defect and hope that consumers pay for the costly defect. The dealer acknowledged that they have an issue with the lifters in the GM engines. The problem is that nothing that are no service indications or alarms even though the problem is occurring.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

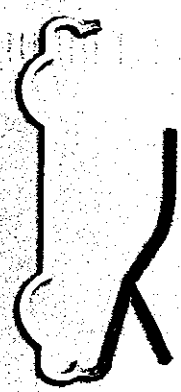
**BUSINESS REPLY MAIL**  
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POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

[www.safercar.gov](http://www.safercar.gov)

or call:

Vehicle Safety Hotline  
**888-327-4236**



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U.S. Department of Transportation  
National Highway Traffic Safety Administration