

CL-10578750-6745

April 9, 2014

To Whom It May Concern,

APR 21 2014

I just recently bought a car on June 13, 2013 for \$5,404.05 from Seattle Auto Mart, 12801 Aurora Ave. N., Seattle, WA 98133. I bought the car "as is" with no warranty. It was the first car I have ever purchased in my life. I was given a 60 day verbal agreement that if anything broke down, they would fix it. My loan was through United Finance Company, P.O. Box 862, Auburn, WA 98071. After I purchased the car, I left for California because my dad was very sick. I was gone for about two weeks. Mind you I hardly drove the car because I work so close to home. When I came back from California, the second day I got back, I drove it a few blocks from my house, and the car stopped on me at a stop sign! It started smoking from the back and from under the hood and it wouldn't start. I had it towed for the night. I then called Seattle Auto Mart, where I got the car from and they had their people to come and pick it up. I told them what happened and that I just wanted it fixed. I really did love the car. They waited days to fix the car. Then they called to tell me that the problem with the car was that the engine blew and to fix the car with new parts would cost me an arm and a leg and that I would have to come out the pocket to help pay for the repairs or they could get used parts and I would pay nothing. I told them to go ahead and fix the car with the used parts (even though I should have gotten new parts). Weeks went by when I got another call from the dealership and they told me that I was not current on my car payment and that they would not fix it until I had made my payments current, which I was only a month behind. I felt that I shouldn't have to make a payment until the car was fixed! So I decided to cut my losses since they were not willing to help me and I gave the car back. A month later, I received a recall notice in the mail from the Chrysler Group LLC stating that the vehicle has a small fuel leak and could result in a fire. On Saturday April 5, 2014 I received another recall notice stating that airbag system OCR module on my vehicle may deploy while driving and may cause a crash without warning! Overall something should be done! I want a new car or to be compensated for the hardship I went through only having the car for less than 30 days! The dealership, Seattle Auto Mart should not have sold me that car! The car has now been sold to another person for \$2,000.00. I still owe the finance company \$3,918.36.

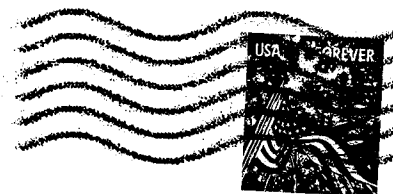
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