

CL-10578746-2608

4/1/2014

APR -8 2014

In accordance to McNeal automotive  
the original mechanic was Charles  
Calkins, I paid him 200 two-  
hundred dollars cash for the problem  
with my car when he failed to  
find the problem he then took  
my vehicle to McNeal's automotive  
where the problem was fixed with  
ignition so I am  
respectfully asking if I can  
please be reimbursed for the two-  
hundred I paid Charles Calkins  
as well as the 217.72 at  
McNeal automotive!

Thank you.



NM  
4914

SMD



# IMPORTANT SAFETY RECALL

March 2014

Pontiac, MI [REDACTED]

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists in 2005-2007 model year (MY) Chevrolet Colbalt, 2006-2007 MY Chevrolet HHR, 2005-2006 MY Pontiac Pursuit, 2006-2007 MY Pontiac Solstice, 2007 MY Pontiac G5, 2003-2007 MY Saturn Ion, and 2007 MY Saturn Sky vehicles. As a result, GM is conducting a recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

## IMPORTANT

- This notice applies to your 2005 model year Saturn ION, VIN 1G8AG52F65Z [REDACTED] It is involved in safety recall 14063.
- **Until the recall repairs have been performed, it is very important that you remove all items from your key ring, leaving only the vehicle key. The key fob (if applicable), should also be removed from your key ring.**
- When parts become available, GM will notify you to schedule an appointment with your General Motors dealer.
- The recall repairs will be performed for you at **no charge**.

### Why is your vehicle being recalled?

There is a risk, under certain conditions, that your ignition switch may move out of the "run" position, resulting in a partial loss of electrical power and turning off the engine. This risk increases if your key ring is carrying added weight (such as more keys or the key fob) or your vehicle experiences rough road conditions or other jarring or impact related events. If the ignition switch is not in the run position, the air bags may not deploy if the vehicle is involved in a crash, increasing the risk of injury or fatality.

**Until the recall repairs have been performed, it is very important that you remove all items from your key ring, leaving only the vehicle key. The key fob (if applicable), should also be removed from your key ring.**

### What will we do?

PARTS ARE NOT CURRENTLY AVAILABLE, but when parts are available, your General Motors dealer will replace the ignition switch on your vehicle. This service will be performed for you at **no charge**. Because of scheduling

requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 40 minutes.

We are working as quickly as possible to obtain parts, and expect to have parts beginning in April of this year. We will contact you as soon as parts are available so that you can schedule an appointment with your dealer to have your vehicle repaired.

**What should you do?**

When GM notifies you that parts are available, you should contact your General Motors dealer to arrange a service appointment. In the meantime, remove all items other than the vehicle key from your key ring.

**Did you already pay for this repair?**

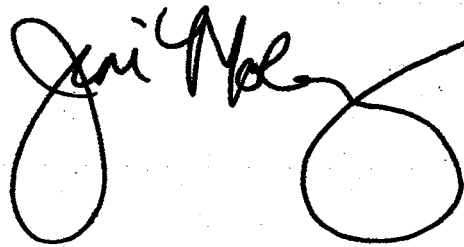
When GM notifies you that parts are available, GM will also provide instructions for you to request reimbursement if you paid for repairs for the recall condition previously.

**Do you have questions?**

If you have questions or concerns that your dealer is unable to resolve, please contact the Saturn Customer Assistance Center at 1.800.553.6000 (TTY 1.800.833.6000).

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 14V-047.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

A handwritten signature in black ink, appearing to read "Jim Moloney". The signature is stylized with large loops and a long horizontal stroke extending to the right.

Jim Moloney  
General Director – Customer & Relationship Services

GM Recall #14063

**McNeal Automotive LLC**

Invoice

520 E. Columbia  
 Pontiac, MI 48340-0000  
 Shop Phone: (248) 857-9696  
 Fax: (248) 454-0979

**21248**  
 Estimate Ref #21,170  
 Date Printed: 05/21/2012  
 Printed Time: 7:00 pm  
 F156790  
 M194581 W. McNEAL

Hat/Ref:

YOUR SAFETY IS OUR NUMBER ONE GOAL

Time Promised:

[Redacted]  
 Pontiac, MI [Redacted]  
 Home: [Redacted]  
 Cell: [Redacted]

2005 SATURN ION L4 2.2L 2198CC 134CID FI GAS N F L61  
 VIN: 1G8AG52F65Z [Redacted]  
 License: Mileage In: 0 Date Written: 05/17/2012  
 Unit #: Mileage Out: 76.675 Written By: CHARLES NICHOLS...  
 DOM: Save Old Parts: No

Job Name	Description	Technician	Qty	List	Extended
Job #1	NO CRANK NO START / RECENTLY REPLACED STEERIN...	R.HOWITT M26273...			
Labor Rate 1	Work Requested - NO CRANK NO START / RECENTLY REPLACED STEERING COLUMN (IGNITION KEY AND TUMBLES LOCKED UP) / HAS OLD PARTS / CHECK AND ADVISE.		2.00	80.00	160.00
Work Performed - TECH INSPECTION FOUND BLOWN 2-AMP IGNITION FUSE, BARE WIRES AT IGNITION SWITCH, AND INTERNALLY SHORTED IGNITION SWITCH. TECH REPLACED FUSE, REPAIRED WIRING, PERFORMED PASSEY RE-LEARN AND REPLACED SHORTED OUT IGNITION SWITCH.					
Part	2-AMP FUSE		1.00	1.34	1.34
Part ADV	IGNITION SWITCH		1.00	40.50	40.50

NO WARRANTY ON CUSTOMER SUPPLIED PARTS.

All Parts removed will be discarded unless instructed otherwise: Save all Parts  
 NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS LEFT ON LOT OVERNIGHT OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE.

ALL REPAIRS WARRANTED FOR 6 MONTHS or 6000 MILES, WHICHEVER OCCURS FIRST.

USED PARTS WARRANTED FOR 30 DAYS.

ALL VEHICLES MUST BE PICKED-UP WITHIN 24 HOURS OF COMPLETION OR \$10.00 A DAY STORAGE FEE WILL BE ADDED TO BILL.

VEHICLES NOT PICKED-UP WITHIN 7 DAYS OF COMPLETION WILL BE TOWED AND IMPOUNDED AT OWNERS EXPENSE.

**BENDIX BRAKE PADS CARRY 1 YEAR 12,000 MILE WARRANTY WHICH EVER OCCURS FIRST. WAGNER LIMITED LIFETIME WARRANTY.**

Payment Date	Type	Method	Amount
5/21/2012	Credit	[Redacted]	217.72
<b>Payment Totals:</b>			<b>\$217.72</b>

Parts: \$41.84  
 Labor: \$160.00  
 Sublet: \$0.00  
 Misc: \$0.00

Hazmat: \$1.50  
 Supplies: \$11.20  
 Tax: \$3.18

**Invoice Total: \$217.72**

Less Paid: 217.72  
**Balance Due: \$0.00**

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto.

Authorized By \_\_\_\_\_ Date \_\_\_\_\_ Time \_\_\_\_\_

EAL AUTOMOTIVE LLC  
520 E. COLUMBIA  
MONTICELLO, MI 48340  
249-857-3096

COPY

05/21/2012 21:26:45

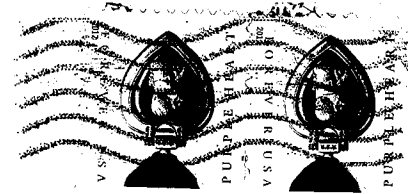
Transaction # 7  
Card Type: [REDACTED]  
Auth: [REDACTED]  
Entry: [REDACTED] Swiped  
Total 217.72

Auth Code 070019  
Response 00070019

CUSTOMER COPY

METROPLEX MI 480

02 APR 2014 PM 5 L



Administrator National Highway  
Traffic Safety Administration  
1200 New Jersey Avenue SE  
Washington, DC 20590

20590

