



IMPORTANT SAFETY RECALL

March 2014

CL-10578723-9468

Klamath Falls, OR

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists in 2005-2007 model year (MY) Chevrolet Colbalt, 2006-2007 MY Chevrolet HHR, 2005-2006 MY Pontiac Pursuit, 2006-2007 MY Pontiac Solstice, 2007 MY Pontiac G5, 2003-2007 MY Saturn Ion, and 2007 MY Saturn Sky vehicles. As a result, GM is conducting a recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

APR -3 2014

IMPORTANT

- This notice applies to your 2005 model year Saturn ION, VIN 1G8AL52FX5Z [REDACTED]. It is involved in safety recall 14063.
- Until the recall repairs have been performed, it is **very** important that you remove all items from your key ring, leaving only the vehicle key. The key fob (if applicable), should also be removed from your key ring.
- When parts become available, GM will notify you to schedule an appointment with your General Motors dealer.
- The recall repairs will be performed for you at **no charge**.

Why is your vehicle being recalled?

There is a risk, under certain conditions, that your ignition switch may move out of the "run" position, resulting in a partial loss of electrical power and turning off the engine. This risk increases if your key ring is carrying added weight (such as more keys or the key fob) or your vehicle experiences rough road conditions or other jarring or impact related events. If the ignition switch is not in the run position, the air bags may not deploy if the vehicle is involved in a crash, increasing the risk of injury or fatality.

Until the recall repairs have been performed, it is very important that you remove all items from your key ring, leaving only the vehicle key. The key fob (if applicable), should also be removed from your key ring.

What will we do?

PARTS ARE NOT CURRENTLY AVAILABLE, but when parts are available, your General Motors dealer will replace the ignition switch on your vehicle. This service will be performed for you at **no charge**. Because of scheduling



NAM
4814
SMD

requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 40 minutes.

We are working as quickly as possible to obtain parts, and expect to have parts beginning in April of this year. We will contact you as soon as parts are available so that you can schedule an appointment with your dealer to have your vehicle repaired.

What should you do?

When GM notifies you that parts are available, you should contact your General Motors dealer to arrange a service appointment. In the meantime, remove all items other than the vehicle key from your key ring.

Did you already pay for this repair?

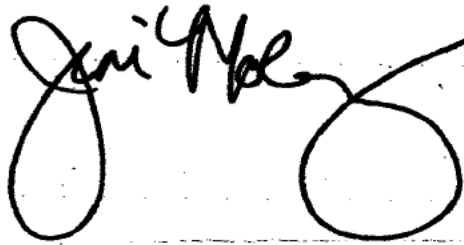
When GM notifies you that parts are available, GM will also provide instructions for you to request reimbursement if you paid for repairs for the recall condition previously.

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the Saturn Customer Assistance Center at 1.800.553.6000 (TTY 1.800.833.6000).

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 14V-047.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

A handwritten signature in black ink, appearing to read "Jim Moloney", with a large, stylized flourish at the end.

Jim Moloney
General Director – Customer & Relationship Services

GM Recall #14063

[REDACTED]
KRAMATH FALLS, OREGON
 [REDACTED]

Service Order Number		Service Advisor		VIN	
186801		PAUL SEIVERS		1G8AL52FX5Z [REDACTED]	
Color	Year	Make/Model	License	Engine	Stk.#
	2005	SATURN ION3 SDN		L61 2.2LL4	I1080
Mileage In/Out	Tag	Delivery Date	Rate	Doc. Count	Plan
35362 / 35363		7/08/2005		1	
Tax Exempt		Date/Time In		Date/Time Out	
		9/22/2008 15:24		9/23/2008 8:42	

RATE: 85.00

LINE 1 CUSTOMER STATES THE SES LIGHT IS ON. ADVISE EST.: \$0.00
 TECH COMM: CONFIRMED - FOUND CODE P0300, MISFIRE. FOUND IGN
 COIL FAILING. REPLACED. CHECKS OK NOW

REPAIR 1 COIL, ELECTRONIC IGNITION MODULE - REPLACE SALE TYPE: C \$127.50
 OPCODE: J4345
 PRIMARY TECH: MICHAEL SMITH

PARTS	DESC	FP	QTY	PRICE	SALE TYPE	
SN	12587426 COIL ASM-	N	1	173.720	C	\$173.72
LINE TOTAL						\$301.22

LINE 2 CUSTOMER STATES THE CAR RUNS ROUGH. ADVISE EST.: \$0.00
 TECH COMM: RELATED

REPAIR 1 COMPREHENSIVE VEHICLE TEST SALE TYPE: C \$0.00
 OPCODE: M5003
 PRIMARY TECH: MICHAEL SMITH

LINE 3 CUSTOMER STATES THE CAR HAS REDUCED POWER. ADVISE EST.: \$0.00
 TECH COMM: RELATED

REPAIR 1 COMPREHENSIVE VEHICLE TEST SALE TYPE: C \$0.00
 OPCODE: M5003
 PRIMARY TECH: MICHAEL SMITH

****IF YOU ARE NOT COMPLETELY SATISFIED, PLEASE LET US KNOW!****

LABOR	\$127.50
PARTS	\$173.72
MISC MATERIALS	\$.40
HAZD MATERIALS	\$.60
TAX (NEVADA STATE SA)	\$12.88
CUSTOMER TOTAL	\$315.10
PAYMENT (PAYMENT BY)	\$315.10

CUSTOMER SIGNATURE _____

DISCLAIMER OF WARRANTIES
 The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

WINKEL FAMILY AUTOMOTIVE

209748

INVOICE

P.O. Box 7380 · Reno, NV 89510-7380
(775) 324-3366

PAGE 1

SERVICE ADVISOR: 188 PAUL B SEIVERS

KAMATH FALLS, OREGON

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	05	SATURN ION	1G8AL52FX5Z		63284/63284	T7336	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
08JUL05 DD	03MAR05		WAIT 25AUG11		95.00	CASH	25AUG11
R.O. OPENED	READY	OPTIONS: STK:I1080 ENG:2.2_LITER TRN:4_SPD_AUTOMATIC					
08:06 25AUG11	10:08 25AUG11						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
KEY HARD TO TURN ADVISE							
CAUSE: SHIFT SOLINOID							
M5003 COMPREHENSIVE VEHICLE TEST							
				77 CP 1.50		142.50	142.50
				1 15793413 SOLENOID	88.00	88.00	88.00
PARTS:				88.00	LABOR:	142.50	OTHER: 0.00
						TOTAL LINE A:	230.50
CHECKED CONFIRMED REPLACED SHIFT SOLINOID AND RECHECKED WORKING AS DESIGNED							
*****							5.00
CUSTOMER PAY SHOP CHARGE FOR REPAIR ORDER							

PAID

AUG 25 2011

CHECK # MIC
GL

Bills # 2016

DISCLAIMER OF WARRANTIES

The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

X

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	142.50
PARTS AMOUNT	88.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	5.00
TOTAL CHARGES	235.50
LESS INSURANCE	0.00
SALES TAX	7.19
PLEASE PAY THIS AMOUNT	242.69

CUSTOMER COPY

BABCOCK'S GARAGE
 1549 SUMMERS LANE
 KLAMATH FALLS, OR. 97603
 Phone - 541-882-5701 Fax - 541-884-8390
 WE STAND BEHIND OUR WORK.

INVOICE

35294

Org. Est. # 045013

Print Date : 05/09/2012

2005 Saturn - Ion 1
 2.2L, In-Line4, VIN (F)

Odometer In :

Lic # :
 Unit # :
 Vin # :
 Hat # :

KLAMATH FALLS, OREGON

Ref # :

Part Description / Number	Qty	Sale	Extended	Labor Description	Extended
IGNITION SWITCH KS7138	1.00	37.16	37.16	CHECK IGNITION SWITCH - STICKING AND CAN NOT REMOVE	283.88
				----- RAN COMPLETE SCANNER TEST ON ENGINE ELECTRICAL SYSTEMS FINDINGS: CODE, U1000 LOSS OF CLASS 2 SERIAL , B1384 IGNITION ACCESSORY PROBLEM, B3033 SECURITY SYSTEM TAMPER. CHECKED ALL POWER AND GROUNDS REMOVED KEY TUMBLER AND HAD IT REPAIRED, REPLACED IGNITION SWITCH, RE PROGRAMMED SECURITY SYSTEM AND BODY COMPUTER, RE PROGRAMMED ENGINE COMPUTER. SYSTEM CHECKED GOOD AFTER RE PROGRAMMING	
				CHECK IGN. SWITCH REPAIRED TUMBLER AND MADE NEW KEY	41.00

[Technicians : RIGO, ; SELECT, PLEASE]

Org. Estimate \$362.04 Revisions \$0.00 Current Estimate \$ 362.04 Additional Cost Revised Estimate

Labor:	283.88
Parts:	37.16
Sublet:	41.00

Sub:	362.04
Tax:	0.00
Total:	362.04
Bal Due:	\$362.04

[Payments -]

Warranty on parts and labor is 90 days or 4000 miles whichever comes first. Warranty work has to be performed in our shop & cannot exceed the original cost of repair. A late charge of 2% per month (24% APR) will be charged on past due accounts. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. \$15.00 per day storage charge maybe applied per day. Customer agrees to pay collection fees if referred for collection and reasonable attorney's fees in event of legal action.

SIGNATURE..... Date..... Time.....

BABCOCK'S GARAGE
 1549 SUMMERS LANE
 KLAMATH FALLS, OR. 97603
 Phone - 541-882-5701 Fax - 541-884-8390
 PLEASE STAND BEHIND OUR WORK.

INVOICE
34167
 Org. Est. # 043111

Print Date : 06/14/2011

2005 Saturn - Ion 1
 2.2L, In-Line4, VIN (F)

Odometer In :

Lic # :
 Unit # :
 Vin # :
 Hat # :

Klamath Falls, Oregon

Ref # :

Part Description / Number	Qty	Sale	Extended	Labor Description	Extended
IGNITION SWITCH				check ignition switch.	70.97
KS7138	1.00	32.77	32.77	INSTALLED NEW IGNITION SWITCH	

[Technicians : LONNIE, ; SELECT, PLEASE]

Org. Estimate \$103.74 Revisions \$0.00 Current Estimate \$ 103.74 Additional Cost Revised Estimate

Labor:	70.97
Parts:	32.77
Sublet:	0.00

Sub:	103.74
Tax:	0.00
Total:	103.74
Bal Due:	\$103.74

[Payments -]

Warranty on parts and labor is 90 days or 4000 miles whichever comes first. Warranty work has to be performed in our shop & cannot exceed the original cost of repair. A late charge of 2% per month (24% APR) will be charged on past due accounts. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. \$15.00 per day storage charge maybe applied per day. Customer agrees to pay collection fees if referred for collection and reasonable attorney's fees in event of legal action.

SIGNATURE..... Date..... Time.....

OREGON VEHICLE CERTIFICATE OF TITLE

OREGON DRIVER AND MOTOR VEHICLE SERVICES CERTIFIES THE PARTY IS LISTED AS OWNER OF THE DESCRIBED VEHICLE. DOCUMENTS FILED WITH DMV SHOW THE VEHICLE IS SUBJECT TO THE OWNERSHIP INTERESTS SPECIFIED. CONTROL NUMBER
9646801

PLATE NUMBER	TITLE NUMBER	PROCESS DATE	SURVIVOR	REFERENCE NUMBER
[REDACTED]	[REDACTED]	061407	N/N	

YEAR	MAKE	STYLE	MODEL	VEHICLE IDENTIFICATION NUMBER	EQUIPMENT NO.
2005	STRN	4D	ION	1G8AL52FX5Z [REDACTED]	

OWNER/LESSEE	ODOMETER READING	ODOMETER DATE
[REDACTED]	20,278	04/30/07
ODOMETER MESSAGE		

TITLE BRANDS

The title "Brand" printed below indicates the history, condition, or circumstances of the vehicle for which this title has been issued. Please see back of title for more information.

- NONE -

[REDACTED]
KLAMATH FALLS OR
[REDACTED]

USE THIS SECTION WHEN THE ONLY CHANGE IS TO REMOVE A SECURITY INTEREST. FOR ANY OTHER CHANGES, SEE INSTRUCTIONS ON REVERSE.

<p>If there is no change in owners as shown above AND all security interest holders have released interest, one registered owner must sign and date here, if not completing a separate application for title. In addition, if your address has changed, cross out the old address and write the new address and county of residence on the front of the title. Mail the title and the fee to: DMV, 1905 Lana Ave NE, Salem OR 97314.</p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 80%;">SIGNATURE (DOES NOT RELEASE INTEREST)</td> <td style="width: 20%;">DATE</td> </tr> <tr> <td style="text-align: center; vertical-align: middle;">X</td> <td></td> </tr> </table> <p style="text-align: center; font-weight: bold;">To release interest in the vehicle, complete the reassignment on back of the title.</p>	SIGNATURE (DOES NOT RELEASE INTEREST)	DATE	X	
SIGNATURE (DOES NOT RELEASE INTEREST)	DATE				
X					

SECURITY INTEREST HOLDER/LESSOR

GMAC

PO BOX 6130
COCKEYSVILLE MD 21030

SIGNATURE AND COUNTERSIGNATURE OF SECURITY INTEREST HOLDER OR LESSOR RELEASING ALL INTEREST	DATE
X	
X	

SEE REVERSE OF TITLE FOR APPLICATION INSTRUCTIONS.

VOID WITHOUT LINKED-DIAMOND WATERMARK

735-410 (5-07) [REDACTED] 1G8AL52FX5Z [REDACTED]
3650 004 92 V1 T2 D2 S8 M1 P5 E0 M0 18

VOID IF ALTERED OR ERASED

VOID IF ALTERED OR ERASED

TITL 021874987
 R 001. 00000775323 / 00001 FILE
 001/1194/00776 P FOLD 1G8AL52FX5Z
 [REDACTED]

Klamath Falls, OR

\$1.40⁰
US POSTAGE
FIRST-CLASS

071V00540960
97603
000049938

ADMINISTRATOR
NATIONAL HIGHWAY TRAFFIC
SAFETY ADMINISTRATION
1200 NEW JERSEY AVE, SE.
WASHINGTON, DC 20590