

CL-10578704-4349

INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

[REDACTED]  
Cincinnati, OH [REDACTED]  
March 24, 2014

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation (NVS-210)  
1200 New Jersey Avenue SE  
Washington, DC 20590

Dear Sir/Madam

Subject: Ignition Switch Failure – Honda Accord VIN 1HGCG5553WA [REDACTED]

This reports a vehicle safety issue with the above-noted automobile and respectfully requests a recall. I reported ignition switch failure to Honda on May 22, 2013, and the issue was minimized. However, given this could have caused a loss of life, and in light of the recent news coverage about such safety failures, I am reporting this once again.

APR -2 2014

The Ignition switch failure would happen randomly while driving on the highway. My car would cut off without warning, leaving me vulnerable to automobile accidents. In one instance, my car cut off in front of a tractor trailer and I was almost rear-ended. I reported the problem to Honda on May 22, 2013 and asked that they cover the cost of the repair, as this was a safety issue. Honda told me they would not cover the expense, as it was not their problem.

Please issue a recall on these vehicles.

Regards,

[REDACTED]

Cc American Honda  
1919 Torrance Blvd  
Torrance, CA 90501

ET  
4714  
SMD

[REDACTED]  
Cincinnati, OH [REDACTED]

May 22, 2013

American Honda  
1919 Torrance Blvd  
Torrance, CA 90501

Attention: Mr. Tetsuo Iwamura

Dear Mr. Iwamura:

Subject: 1HGCG5553WA [REDACTED] – Ignition switch failure

This respectfully requests that Honda covers the cost of ignition switch failure. This is clearly a safety issue what Honda has recognized in other VINs; however, is choosing to ignore with my VIN.

As background, my car cuts off randomly, leaving me vulnerable in dangerous highway traffic. In two instances, I was nearly killed because my car stopped on the highway and in both instances semi-trucks were behind me when the car shut off.

I took my car to the Dealer who informed me that the issue was a faulty ignition switch. I was informed that Honda would not cover the cost because my VIN was not included in the recall in addition to the age and miles on the vehicle.

This is not an age/mileage issue. It is clearly a safety issue that Honda recognized in other VINs. For perspective, I previously owned a 1999 Honda Accord and the ignition switch failed while driving on the highway. Honda covered that ignition switch failure. We are dealing with the very same safety issue – just different VINs.

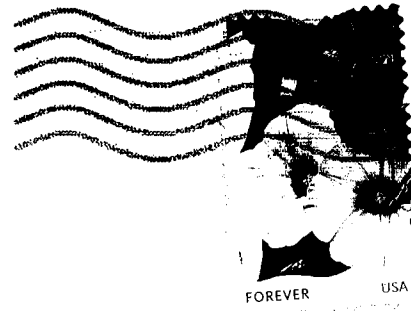
I expect Honda to do the right thing and own up to safety issues with my vehicle and reimbursement me the cost of the faulty ignition switch.

Regards,  
[REDACTED]

Cc: Kings Honda  
4521 Kings Water Drive  
Cincinnati, OH 45249

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Cincinnati, OH

U.S. Dept. of Transportation  
National Highway Traffic Safety Administration  
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1200 New Jersey Avenue SE  
Washington, DC 20590

Attn: Recall Request

