

 INFORMATION ACT (501A), 5 U.S.C. 552(B)(6) U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 08-APR-2014		Repository ☐ Reference No. 10578314	
OWNER INFORMATION (Type or Print) Name _____ Address _____ City SHELBY TOWNSHIP State MI Zip Code _____				Daytime Telephone Number _____ Evening Telephone Number _____		E-mail Address _____	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1GKFK13538F _____				Make GMC		Model YUKON HYBRID	
Date Purchased 12/30/2008		Dealer's Name and Telephone Number Shelton Buick GMC				Model Year 2008	
Original Owner ☒		Dealer's City _____		State _____ Zip Code _____		Engine: No: Cylinders 8	
Fuel Type: Gas		Transmission Type Auto		☒ Antilock Brakes ☒ Cruise Control		Powertrain _____	
Multiple Failure: _____				Incident Date(s) 10-MAR-2014			
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Code: 010000 STEERING						Failure Mileage 86500	
						Failure Speed 10	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make _____		Tire Model (Name or Number) _____			Tire Size (Example P215/65R15) _____		
DOT No. (Example: DOTM19ABC036) _____		☐ Original Equipment ☐ Prior Repair		Failure Location: _____			
Tire Component Code _____					Tire Failure Type: _____		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make: _____		Date Manufactured: _____		Model No./Name: _____			
Seat Type: _____		Installation System: _____					
Child Seat Component Code: _____		Failed Part: _____					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)							
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0		Number of Deaths 0	
				Reported to Police N			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2008 GMC YUKON HYBRID. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 10 MPH, THE POWER STEERING ASSIST FAILED WITHOUT WARNING AND THE STEERING WHEEL BECAME HARD TO TURN. THE FAILURE WAS RECURRING OVER A PERIOD OF ONE WEEK. THE VEHICLE WAS TAKEN TO THE DEALER, WHO WAS UNABLE TO DIAGNOSE THE FAILURE. THE VIN WAS UNAVAILABLE. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 86,500.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.							
ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

Subject: FW: Power steering report
Date: Tuesday, May 13, 2014 9:10:04 AM
Attachments: [Car Report.pdf](#)

-----Original Message-----

From: [REDACTED]
Sent: Thursday, May 08, 2014 10:26 AM
To: DataQuality, DataQuality (NHTSA)
Subject: Power steering report

I am sending the report with the VIN added as you requested.