

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

DOT Auto Safety Hotline

FOR AGENCY USE ONLY 100148



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

Date Received

08-APR-2014

Repository ☐

Reference No.
10578305

OWNER INFORMATION (Type or Print)

Name			
Address			
City	BELLEVILLE	State	IL
Zip Code			

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year
1GHAJ52F95Z		SATURN	ION	2005
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:
			No: Cylinders	
Original Owner	Dealer's City	State	Zip Code	
☐				
Transmission Type	☐ Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)
	☐ Cruise Control			06-JUN-2012

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 162000 STRUCTURE: BODY, 110000 ELECTRICAL SYSTEM	Failure Mileage	Failure Speed
		30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2005 SATURN ION. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 30 MPH, THE ENGINE STALLED WITHOUT WARNING. THE ENGINE RESTARTED AND RESUMED NORMALLY AFTER THIRTY MINUTES TO AN HOUR. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC FOR DIAGNOSIS WHERE A TROUBLE CODE DETECTED A FAILURE WITHIN THE COMPUTER SYSTEM. THE CONTACT STATED THAT THE FAILURE WAS RELATED TO THE RECALL UNDER NHTSA CAMPAIGN ID NUMBER 14V047000 (AIR BAGS , ELECTRICAL SYSTEM). HOWEVER, THE DEALER INFORMED THE CONTACT THAT THE DEFECT WAS NOT ASSOCIATED WITH THE RECALL AND THE VEHICLE COULD NOT BE REPAIRED FREE OF CHARGE. THE MANUFACTURER WAS NOTIFIED OF THE PROBLEM. THE FAILURE MILEAGE WAS UNAVAILABLE. UPDATED 06/09/14* LJ

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.