

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (EOIA), 5 U.S.C. 552(B)(6) ONLY 100148 Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received 07-APR-2014 NOV 04 2015		Repository ☐ Reference No. 10577980	
OWNER INFORMATION (Type or Print)							
Name [REDACTED]				Daytime Telephone Number [REDACTED]		E-mail Address [REDACTED]	
Address [REDACTED]				Evening Telephone Number See above			
City SEATTLE		State WA		Zip Code [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1J4GL58K52W [REDACTED]				Make JEEP		Model LIBERTY	
				Model Year 2002			
Date Purchased 12/12/01		Dealer's Name and Telephone Number Kirkland Chrysler Jeep, INC				Engine: 3.7 V6 No: Cylinders 6	
Original Owner ☒		Dealer's City Kirkland		State WA Zip Code 98034		Fuel Type: Gas	
Transmission Type Automatic 4 speed		☒ Antilock Brakes ☐ Cruise Control		Powertrain 4X4		Multiple Failure:	
				Incident Date(s) 07-APR-2013			
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Codes: 162000 STRUCTURE: BODY, FUEL/PROPULSION SYSTEM (PWS)						Failure Mileage	
						Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:			
Tire Component Code					Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)							
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0		Number of Deaths 0	
				Reported to Police N			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL -THE CONTACT OWNS A 2002 JEEP LIBERTY. THE CONTACT RECEIVED TWO DIFFERENT RECALL NOTIFICATIONS FOR NHTSA CAMPAIGN ID NUMBER 13V252000 (FUEL SYSTEM, GASOLINE , STRUCTURE); HOWEVER, THE CONTACT STATED THE PART NEEDED WAS UNAVAILABLE TO PERFORM THE REPAIR. THE DEALER WAS UNABLE TO PROVIDE A DATE WHEN THE PART WOULD BE AVAILABLE. THE MANUFACTURER WAS NOTIFIED OF THE PROBLEM. THERE ARE NO FAILURES AT THIS TIME. RK On 10/20/15 Airbag light came on and remained on a warning signal that air-bag could deploy on its own according to recall sent re: ORC airbag system. Immediately notified DOT Vehicle Safety hotline to report since recall repair hasn't been completed, an ongoing issue for me since 2013. Also contacted Chrysler Customer service at 1-800-992-1997 to report. Still no parts available to repair, told it would be							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Sent to their recall tracking team & as soon as parts would become available I would be notified. I am deeply concerned that after 2 years of inquiring it has not been resolved. **Everytime** I drive this vehicle **My** safety and any passenger w me is at risk. **Everytime!** I drive my car. To me this is unconscionable. After 2 years, if Chrysler can't supply parts to fix this problem then they need to come up with a solution to get customers on the road in safe vehicles. US Dept. of Transportation has a responsibility to ensure & protect the safety of all it's drivers. Respectfully, **Please no more passing the buck!**

ATTACH ADDITIONAL SHEETS IF NECESSARY

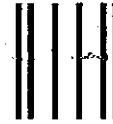
U.S. Department
of Transportation

National Highway
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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration