

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) USE ONLY 100148



U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

Date Received 03-APR-2014	Repository <input type="checkbox"/>
	Reference No. 10577205

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: GOLETA State: CA Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]
Evening Telephone Number: SAME

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 03V
IVVBF22DI95 [REDACTED]
Make: MAZDA Model: 626 Model Year: 2000
Date Purchased: 3-1-2000 Dealer's Name and Telephone Number: PERRY LINCOLN Engine: 207 Fuel Type: UNLEADED
No: Cylinders 4
Original Owner: [X] Dealer's City: SANTA BARBARA State: CALIF Zip Code: 93105
Transmission Type: AUTOMATIC Antilock Brakes: [X] Powertrain: POWER-STEER DRIVE TRAIN Multiple Failure: [X] Incident Date(s): 06-APR-2010
Cruise Control: [X]

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS) FUEL PROBLEM Failure Mileage: 30000 Failure Speed: [REDACTED]
(ODOR) WHEN STARTING CAR STRONGER THAN BEFORE AT TIMES

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]
DOT No. (Example: DOTM19ABC036): [REDACTED] Original Equipment: [] Prior Repair: [] Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2000 MAZDA 626. THE CONTACT STATED THAT WHILE THE VEHICLE WAS PARKED IN A GARAGE, THE ODOR OF GASOLINE FUEL WAS PRESENT INSIDE AND OUTSIDE OF THE VEHICLE. THE VEHICLE WAS TAKEN TO THE DEALER, WHO WAS UNABLE TO DIAGNOSE THE FAILURE. THE MANUFACTURER WAS NOT NOTIFIED. THE VIN WAS NOT AVAILABLE. THE FAILURE MILEAGE WAS 30,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

June 18
2014

Thank You for your attention of this FUEL
Problem: Currently I have started the car
in the Garage & there has been the fuel odor
no call back from Jerry Quisenberry for repair. appear
Before it was only out side leaving the car all
day until I drove it into the Garage when the
fuel odor would appear. Parking in the Sun and not
driving the car the odor appeared pulling into the
Garage Thank You - [REDACTED]

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owners' Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration





440 Hitchcock Way, Santa Barbara, CA 93105
 805-682-2411 • PARTS: 682-9203
 www.perryauto.com

OUR SERVICE DEPT. HOURS:
 MONDAY THRU FRIDAY
 7:30 A.M. TO 5:30 P.M.
 SATURDAY
 8:00 A.M. TO 4:00 P.M.

Sept 7 - 2007

CUSTOMER NO. 21418	ADVISOR ARTHUR VILLEGAS	1274	TAG NO. 187	INVOICE DATE 09/07/07	INVOICE NO. MACS237510
GOLETA, CA	LICENSE NO.		MILEAGE 23,755	COLOR WHITE/	STOCK NO.
	YEAR / MAKE / MODEL 00/MAZDA/626/4D			DELIVERY DATE 01/02/00	DELIVERY MILES 8
	VEHICLE I.D. NO. 1YVGF22D1Y5			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.		P.O. NO.	R.O. DATE 08/30/07	
	BUSINESS PHONE		COMMENTS		MO: 23755

JOB# 1 CHARGES-----
 LABOR-----
 J# 1 01LIZ-LOF99P OIL AND FILTER SERV TECH(S):1300 6.45
 CHANGE ENGINE OIL AND FILTER WITH GENUINE MOTORCRAFT PARTS.
 --23.95 COUPON
 PERFORMED OIL CHANGE SERVICE

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-UNIT	PRICE-
	1	PKJEY0143029A	OIL AND FILTER	17.50	17.50
	1	JEY0-14-302-9A	FILTER,OIL	****	****
	5	LUBE4	5W20 BULK OIL	****	****
			TOTAL - PARTS		17.50

JOB# 1 TOTALS-----
 LABOR PARTS 6.45
 PARTS 17.50
 JOB# 1 JOURNAL PREFIX MACS JOB# 1 TOTAL 23.95

JOB# 2 CHARGES-----
 LABOR-----
 J# 2 10LIZ ELECTRICAL CONCERN TECH(S):1300 440.00
 INTERMITTENT CRANK NO START/FUEL ODOR- WHEN VEH LEFT
 IN SUN
 FOUND INTERMITTENT OPEN CIRCUIT IN FUEL PUMP RELAY
 REPLACED FUEL PUMP, FUEL PUMP RELAY, AND FUEL FILTER

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-UNIT	PRICE-
	1	KLG4-13-35XB	FUEL PUMP	232.71	232.71
	1	FS11-20-490B	FUEL FILTE	29.71	29.71
	1	KLG4-18-821	RELAY,CIRC	27.89	27.89
			TOTAL - PARTS		290.31

JOB# 2 TOTALS-----
 LABOR PARTS 440.00
 PARTS 290.31
 JOB# 2 JOURNAL PREFIX MACS JOB# 2 TOTAL 730.31

ESTIMATE-----
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$120.00 (+TAX)
 APPROVED REVISED ESTIMATE (# 1) OF \$794.15 (+TAX) ON 09/07/07 AT 01:58pm
 BY [REDACTED] COMMENTS FUEL PUMP, FILTER

752-817?

EPA # CAD981972235 B.A.R. # AG179519 The Reynolds and Reynolds Company ERMNTS14E C066915.Q (09/07)



OUR SERVICE DEPT. HOURS:
MONDAY THRU FRIDAY
7:30 A.M. TO 5:30 P.M.
SATURDAY
8:00 A.M. TO 4:00 P.M.

not 30 show yet

Sept 7-07
404.37

CUSTOMER NO. 21418	NAME ARTHUR VILLEGAS	1274 TAG NO. 187	INVOICE DATE 09/07/07	INVOICE NO. MACS237510
GOLETA, CA	LICENSE NO.	MILEAGE 23,755	COLOR WHITE/	STOCK NO.
	YEAR / MAKE / MODEL 00 / MAZDA / 626 / 4D		DELIVERY DATE 01/02/00	DELIVERY MILES 8
	VEHICLE I.D. NO. 1YVGF22D1Y5		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	RECEIVED DATE 08/30/07	
BUSINESS PHONE	COMMENTS			MO: 23755

THANK YOU WE APPRECIATE YOUR BUSINESS

ANY PART NUMBER THAT ENDS IN "RM", "RM1", "RM2" ETC. IS A REMANUFACTURED PART.

"I acknowledge notice and oral approval of increase in the original estimate price".

TOTAL LABOR.... 446.45
TOTAL PARTS.... 307.81
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 23.86

TOTAL INVOICE \$ 778.12

CUSTOMER SIGNATURE

NOTE: SOEL ODR DN NO \$104.34
START AND THROTTLE PUMP
TO ACTIVATE ... 9-13-07

Customer paid in full.

Art said he did find something when he did a heat test after all this - there odor is still there he was not sure any more after again pursued this 07-08

SEP 07 2007
404.37

Sept 7-2007
Martha Muncy

EPA # CAD981972235
B.A.R. # AG179519



Goleta CA

Dear Sirs,
Will send more papers if ~~needed~~ needed.
Addition to front of form.

Perry Lincoln did not always
note my complaint of the fuel
odor & serviced many times
there! Not always on the service
papers but I told them about
it every time. They said it was
the exhaust & could not fix
it because the car is so old.

Well it's the only one I
have & Carol afford a new one.
They should be obligated for
this as it was still under
warranty of this occurrence.

It is not the exhaust
smell that my self & others
have detected. It is fuel

It started in late Nov. of 2000
as the engine light was staying
on. The light was repaired
but the fuel remained fuel
Please

[REDACTED]
[REDACTED]
its odor. Now there is a current
problem when starting the car
in the garage that I never
noticed before. More prominent
when parked out all day &
not driven except to place
in the garage.

In 2010 I alerted the
Manufacturer at Irvine but
nothing was done. Heather
a lady said she would
give the alert:??

ART (included) found the ^(paper) problem
DID & said I was right but
A HEATH left there. He was the only
TEST one that detected the odor.
HE SAID

No success has
occurred to solve this
& I feel it is very dangerous.
I hope you can help.
Thank you again

[REDACTED]

Perry



mazda

Sept 19 2002
440 Hitchcock Way, Santa Barbara, CA 93105
805-682-2411 • PARTS: 682-9203

CUSTOMER NO. 21418	ADVISOR SCOTT A ANDERSSON 5003	CAR NO. 6012	INVOICE DATE 09/19/02	INVOICE NO. MACR188475
	LABOR RATE	LICENSE NO.	MILEAGE IN 9647	COLOR
	YEAR / MAKE / MODEL 00/MAZDA/626/LX		DELIVERY DATE 03/01/00	DELIVERY MILES 8
	VEHICLE ID. NO. 1YUGF22D1Y5		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 09/17/02	MILEAGE OUT
BUSINESS PHONE	COMMENTS			

LABOR
JOB # 1 73LIZ-1

COMMENTS #1
CUSTOMER STATES WHEN CAR HAS BEEN SITTING IN THE SUN THEN DRIVEN INTO THE GARAGE THE CAR SMELLS LIKE FUEL TESTED ALL FUEL SYSTEMS FOR LEAKS, NO LEAKS FOUND PERFORMED EVAP LEAK TEST, NO LEAKS FOUND TRYPED TO DUPLICATE CONCERN, UNABLE TO DUPLICATE AS PER MAZDA TECH LINE INSPECTED FUEL PRESURE REGULATOR AND FUEL RAIL INFORMED CUSTOMER ALL OPERATIONS NORMAL

TECH(S):4040

Gas smell
Sept 19 2002
took car in

JOB # 2+55LIZ-RENTAL RENTAL CAR BILL

TECH(S):4040

SUBLET JOB # 2 PO# 44753 VEND INV# 200605 INV. DATE 09/19/02 DESCRIPTION R.A.C

TOTAL - LABOR 0.00
WARRANTY 0.00
TOTAL - SUBLET 0.00

THANK YOU WE APPRECIATE YOUR BUSINESS

TOTAL LABOR 0.00
TOTAL PARTS 0.00
TOTAL SUBLET 0.00
TOTAL G.O.G. 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DTSC 0.00
TOTAL TAX 0.00
TOTAL INVOICE \$ 0.00

Signature on file
CUSTOMER SIGNATURE



1YUGF22
D1Y5

Called Scott Sept. 24 - 2002
I was mistaken I thought he said he replaced fuel valve but he did not. It was taken out he said & no cracks or etc. something was put back in. After the odor again taken in to inspect the fuel smell!

Gas odor still here

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER, THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY REPRESENTATIVES OF FORD.

E.P.A. # CAD981972235

B.A.R. # AG179519

4-035229 09/00

DEALER LIMITED WARRANTY TO CUSTOMERS PURCHASING PARTS AND ACCESSORIES FROM FORD AND LINCOLN-MERCURY DEALERSHIPS

Under Public Law #93-837, dealers who offer written warranties on retail products selling for more than \$15.00, must meet certain warranty requirements and must inform the purchaser about the warranty. If the statement below is made available to the purchaser before purchase (e.g., posting near the service write-up area and the parts counter) and given to the purchaser with the product, requirements of the law will be met.

Coverage Statement

This dealership warrants to the original retail purchaser, fleet, and wholesale purchaser that Ford parts and accessories found to be defective in factory material or workmanship will be repaired, replaced, or exchanged for:

1. **Cars and Light Trucks**
 - Sold Before January 1, 1992: 90 days/4,000 miles (whichever comes first).
 - Sold On or After January 1, 1992: 12 months/12,000 miles (whichever comes first).
2. **600 and Higher Series Trucks**
 - Sold Before August 1, 1991: 90 days/4,000 miles (whichever comes first).
 - Sold On or After August 1, 1991: 12 months/unlimited miles.

The only requirement of the purchaser is to return the defective part or accessory to the dealer's place of business during regular business hours for repair or replacement. The purchaser must have the original counter sale receipt or repair order for a dealer-installed part or accessory in order to validate the date and mileage on the vehicle at the date of sale or installation of the original part or accessory.

If the purchaser is traveling or has moved to a different locality, any authorized Ford Motor Company Dealer will fulfill this warranty.

THIS WARRANTY DOES NOT COVER PARTS OR ACCESSORIES THAT FAIL DUE TO ABUSE, MISUSE, NEGLIGENCE, ALTERATION, ACCIDENT, RACING, OR THE USE OF NON-FORD PARTS, OR PARTS WHICH ARE REPLACED AS PART OF NORMAL MAINTENANCE.

TO THE EXTENT ALLOWED BY LAW, LOSS OF TIME, INCONVENIENCE, LOSS OF USE OF THE VEHICLE, COMMERCIAL LOSS, OR CONSEQUENTIAL DAMAGES ARE NOT COVERED.

THERE IS NO OTHER EXPRESSED WARRANTY OF FORD MOTOR COMPANY - SUPPLIED REPLACEMENT PARTS AND ACCESSORIES.

ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS IS LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF CONSEQUENTIAL OR INCIDENTAL DAMAGES OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS; THEREFORE, THE ABOVE LIMITATIONS AND EXCLUSIONS MAY NOT ALWAYS APPLY. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

EXCEPTIONS:

- **600 and Higher Series Truck Parts.** (The following coverages also apply to Ford Service Parts used to repair comparable competitive model trucks):
 - Sold Before August 1, 1991:
 - "L" and "CL" series trucks: 12 months/unlimited miles.
 - All other series trucks: 90 days/4,000 miles.
 - Sold On or after August 1, 1991:
 - All 600 and higher series trucks: 12 months/unlimited miles.
- **Air Conditioning Kit Assembly — Ford (Includes Thermostatic Fan):**
 - Sold Before January 1, 1992 — 12 months/unlimited miles.
 - Sold On or after January 1, 1992 — 12 months/36,000 miles.
- **Battery (Motorcraft Aftermarket):**
 - Full coverage for 90 days/unlimited miles from the date of purchase.
 - Beyond 90-day full coverage (gratis) period, pro rata coverage based on the months in use from the date of purchase.

- **Bedliner (Light Truck) —** Lifetime coverage to original purchaser.
- **Belts Δ —** Lifetime warranty to original purchaser.
IMPORTANT: The TIMING BELT is not eligible for lifetime warranty.
- **Carburetor (Ford Authorized Remanufactured):**
 - Four parts are covered for: 12 months/12,000 miles.
 - E43Z 9510 VR; E43Z 9510 VBR; E43Z 9510 ZGR; E43Z 9510 ZR.
- **Diesel Engine — Ford**
 - Sold Before August 1, 1991:
 - 6.6L and 7.8L basic engine components*: 6 months/unlimited miles.
 - 6.6L and 7.8L basic engine components for "L" series trucks*: 12 months/unlimited miles.
 - 6.6L complete new engine assembly: 12 months/unlimited miles.
 - 7.8L complete new engine assembly: 24 months/unlimited miles.
 - 6.6L and 7.8L remanufactured engine assembly: unlimited miles.
 - Sold On or After August 1, 1991:
 - 6.6L complete new engine assembly: 12 months/unlimited miles.
 - 7.8L complete new engine assembly: 24 months/unlimited miles.
- **Life Supports — Motorcraft Δ —** Lifetime warranty to original purchaser. (May not be used as a new vehicle warranty replacement.)
- **Radiator Hoses Δ —** Lifetime warranty to original purchaser.
- **Sheet Metal — Ford —** Lifetime guarantee to original purchaser.
- **Shock Absorbers and Lift Support — Motorcraft Δ :**
 - AA, AL, AS, AT, AW, AX Series:
 - Private car or light truck: Lifetime coverage to original purchaser.
 - Other than private car or light truck: 24 months/24,000 miles.
 - AJ Series: 12 months/12,000 miles.
 - AM (Cartridge and Assemblies), AY Series: 24 Months/24,000 miles.
- **Spark Plugs Wire Set (Complete) Δ :**
 - Lifetime warranty to original purchaser when used in normal service.
 - Vehicle used in severe service (e.g., police, taxi): 12 months/ 12,000 miles.
- **Vehicle Security System (Alarm) — Ford**
 - Parts are warranted for lifetime by supplier to original purchaser.
 - Labor is covered for 12 months/12,000 miles when dealer installed.

IMPORTANT: Lifetime Warranty or Life Long Guarantee (Not to be confused with Lifetime Service Guarantee) to the ORIGINAL PURCHASER means "As long as the original purchaser of the part owns the vehicle on which the part was installed."

Δ Labor and parts allowance are not covered beyond:

- Sold before 1-1-92: 90 days/4,000 miles.
- Sold on or after 1-1-92: 12 months/12,000 miles.

Δ Labor is not covered beyond:

- Sold before 1-1-92: 90 days/4,000 miles.
- Sold on or after 1-1-92: 12 months/12,000 miles.

* Ford Motor Company, The American Road, Dearborn, Michigan 48121.

** Same engine components as those covered by the Powertrain Warranty on 600 and higher series trucks.

GPM-035228B 09/00

MAZDA LIMITED WARRANTY. 12 months or 12,000 miles whichever comes first. Void of warranty because of misuse, negligence, alteration, accident or lack of maintenance.

MAZDA PART WARRANTY

1. All Mazda Parts warranted by Mazda against failures in material and workmanship for a period of 12 months after installation in the Mazda vehicle for which the part was designed, except as follows:
 - MAZDA PARTS INSTALLED IN THE COURSE OF WARRANTY REPAIRS ARE WARRANTED FOR THE UNLIMITED PORTION OF MCD'S NEW VEHICLE LIMITED WARRANTY.
2. This warranty extends only from Mazda to a Dealer or another person who purchases a Mazda Part from Dealer. This warranty does not extend from Mazda to any customer of Dealer. Accordingly, no Dealer is authorized to represent and should not represent to any customer that this warranty is available to his customer. If Dealer wishes to provide any warranty on a Mazda Part to a customer, Dealer should clearly indicate what conditions, if any, Dealer may have under the Mazda-Motor Vehicle Warranty Act and other applicable laws in Dealer's local jurisdiction.
3. This warranty is applicable only to a Mazda Part installed on a Mazda vehicle for which it was designed. Parts which are not Mazda Parts or which are installed on other than the proper Mazda vehicles are not covered by this warranty.
4. As a condition of this warranty, Mazda has the right to request Dealer to return any Mazda Part for which Dealer submits a claim under this warranty.

If a failed part covered by this warranty can be repaired and made serviceable, it must be repaired rather than replaced. Labor time for installation and repair (if applicable) is reimbursable only if the failed part was initially installed in the Mazda vehicle by a Mazda Dealer.

What is Not Covered:

- Damage or corrosion due to accidents, misuse or alterations.
- Accidents or damage from objects striking the Mazda Vehicle.
- Misuse of the Mazda Vehicle such as driving over curbs, overloading, racing, etc. (Proper usage is described in the Owner's Manual).
- Alteration by changing or adding to the Mazda Vehicle.
- Damage or surface corrosion from environment:
 - Damage from the environment such as acid rain, airborne fluid chemicals, tree sap, stones, salt, road hazards, hail, wind storm, lightning, floods, volcanic ash, God.
- Damage due to lack of maintenance or the use of wrong fuel, oil or lubricants.
- Lack of proper maintenance as described in the Owner's Manual.
- Improper maintenance, the use of other than the specified fuel, oil or lubricants recommended in the Owner's Manual.
- Normal wear and tear.
- Normal water, steam or condensation such as discoloration, fading, rust.
- Surface corrosion of any part except body sheet metal panels which form the exterior appearance of a Mazda Vehicle.
- Maintenance costs.
- Normal maintenance services including, without limitation, cleaning and polishing, substitution and replacement of filters, coolant, spark plugs, drive belts, hoses, wiper blades, worn brake and clutch linings, and the like subject to normal wear and tear.
- Actual mileage.
- Any repair of a Mazda Vehicle on which the odometer mileage has been altered or on which the actual mileage can not be readily determined.

SPECIFIC WARRANTIES MAY VARY, DEPENDING ON THE MODEL AND YEAR OF EACH INDIVIDUAL VEHICLE. THIS SUPERSEDES ALL OTHER TERMS AND CONDITIONS.

1. Customer is hereby notified that the said property is not insured or protected to the amount of the actual cash value thereof, or otherwise, against loss occasioned by theft, fire or vandalism while the property remains with the dealer.
2. Customer states no articles of personal property have been left in the vehicle and dealer is not responsible for inspection thereof.
3. The dealer is not responsible for unavailability of parts or delays in parts shipment beyond dealer's control.
4. Due to the type of service requested some repairs must be sublet.
5. All charges for repairs including labor and materials furnished are due and payable simultaneously with the delivery of the within described vehicle or prior to delivery upon the expiration of three (3) days after notice that the repairs have been completed. Notice shall be deemed to have been given upon the deposit in the United States mail, postage prepaid, of written notification to that effect addressed to the customer at the address given on the reverse side hereof.
6. If the vehicle described herein is not called for within three (3) days after such notice is given, a storage charge of \$15.00 per day will be made for each day thereafter.
7. Said Dealer is authorized to deliver the vehicle described herein or any of its contents to any person presenting this receipt.
8. In addition to any and all other legal remedies available, I authorize Said Dealer to have a lien on the vehicle described herein for all charges for repairs, including labor and parts, storage and/or towing, and to enforce such lien. Said Dealer is hereby expressly authorized to sell said vehicle at public auction after giving a twenty (20) day written notice by certified mail to the legal owner, registered owner, and Department of Motor Vehicles of intent to do so. On the sale date, the vehicle shall be sold to the highest cash bidder and the proceeds of sale must be used first to satisfy the lien plus storage costs and costs incident to sale, and the balance shall be forwarded to the legal owner, or if none, to the registered owner, or if the address is unknown, it shall be forwarded to the Department of Motor Vehicles.

Said expenses for sale shall also include a reasonable attorney's fee, which may be necessarily incurred.

9. If any of such charges remain unpaid for thirty (30) days after such request for payment, Said Dealer may also refer such charges to its attorneys for collection and the customer will pay a reasonable attorney's fee.