

 <p><b>DOT Auto Safety Hotline</b>  <b>Vehicle Owner's Questionnaire</b>  <b>To Report Vehicle Safety Defects</b>  <b>1-888-DASH-2-DOT</b>  <b>(1-888-327-4236)</b>  <b>INTERNET:www.nhtsa.dot.gov/hotline</b></p>		FOR AGENCY USE ONLY 100148	
		Date Received 02-APR-2014	Repository <input type="checkbox"/> Reference No. 10576920
<b>OWNER INFORMATION (Type or Print)</b>			
Name		Daytime Telephone Number	
Address		E-mail Address	
City ADELPHIA	State NJ	Zip Code	Evening Telephone Number
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>			
<b>VEHICLE INFORMATION</b>			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G1YY22G2W5		Make CHEVROLET	Model Year 1998
Date Purchased 11/1998		Model CORVETTE	Model Year 1998
Dealer's Name and Telephone Number Budget Chevy 732-363-1200		Engine: No: Cylinders V-8	Fuel Type: Gas
Original Owner <input checked="" type="checkbox"/>	Dealer's City Lakewood	State NJ	Zip Code 08701
Transmission Type Auto	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: Yes
		Incident Date(s) 09-JUL-2008	
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>			
Vehicle Component Code: 010000 STEERING		Failure Mileage 43025	Failure Speed 15/10 mph
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code		Tire Failure Type:	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
<b>APPLICABLE INCIDENT INFORMATION</b> <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)</i>			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0
		Reported to Police N	
<p><b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b>  <b>Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).</b></p>			
<p>TL* THE CONTACT OWNS A 1998 CHEVROLET CORVETTE. THE CONTACT STATED THAT WHEN ATTEMPTING A TURN, THE STEERING WHEEL WOULD SEIZE WITHOUT WARNING. THE CONTACT MENTIONED THAT THE VEHICLE WAS REPAIRED UNDER NHTSA CAMPAIGN NUMBER: 04V060000 (STEERING) BUT THE FAILURE RECURRED. THE VEHICLE WAS TAKEN TO THE DEALER. THE TECHNICIAN DIAGNOSED THAT THE ELECTRONIC COLUMN LOCK WAS DEFECTIVE AND NEEDED TO BE REPLACED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 43,025 AND THE CURRENT MILEAGE WAS 46,000.</p>			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>			

U.S Department of Transportation  
1200 New Jersey Avenue, S.E.  
Washington, D.C. 20590-0001

June 7, 2014

Ref: 1998 Chevrolet Corvette VIN #: 1G1YY22G2W5 [REDACTED]  
D.O.T. Ref. #: 10576920 / NVS200/W48226

To whom it may concern,

As to date, this 1998 Chevy Corvette has the same issues since recalled (NHTSA-04V0600000) or under Manufactured Warranty. When car is started, random times the dash displays "Pull Key". While driving, when turning steering wheel left/right, the steering wheel locks up and you have to quickly; strong jerk opposite the steering wheel or you will lose control of the car. I have reported the issue to General Motors, Pine Belt of Lakewood & Pine Belt of Freehold. The dealerships have fixed it numerous times under the recall. I paid to have it repaired a couple of times. The problem happens again 11/ 2011. The dealership said that during the road test they didn't diagnose the steering wheel issue, the car has not been driven since then it's unsafe for my passage, me and other people on the road. Also, they have replaces numerous times washier/wiper motor, Installed NEW Harness & Diagnose Steering Wheel Locked. Enclosed are some work order ledgers and receipts, Please review the frequency of the complaints and repairs also search the internet blogs there are many complaints with the same issue and no resolution until somebody gets hurt or killed.

Currently the 1998 Chevy Corvette has same issues under the recall, warranty or paid invoice. The issues have never been satisfied by General Motors, Pine Belt of Lakewood or Pine Belt of Freehold. All I get is a run around from all of them. They all blame or point the finger to the next person.

### **THIS CAR IS UNSAFE TO DRIVE**

#### **General Motors:**

11/08/2011 - called General Motors Customer Support **Ref. #: 71-1006371676**, Spoke to Nathan x-22692 (Tuesday 1:5050 pm), Chris x 42899 explained in detail all the issues with the steering of car, column lock recall, dissatisfied with dealership, I felt that they were only interested in the Money, not the issue or concern of the car and what could happen while driving.

#### **U.S. Department of Transportation:**

04/02/2014 - Called National Highway Traffic Safety Administration, Spoke to Customer Service Representative Paola **Ref. #: 10576920**; Filed complaint

#### **Chevrolet of Freehold:**

04/03/2014 - Stop @ Chevrolet of Freehold Location, Spoke to Mr. John Ferrao, Service Manager 8:00am and requested work order repair ledger for my 1998 Chevy Corvette. He referred me to Mr.

Thomas Patanio, Service Writer. Spoke to Thomas about my inquiry, he said that the information was on old computer system/program and that he needs to research it for me and will call me back

04/03/2014 – Called Thomas @ 8:40am with VIN #: 1G1YY22G2W5 [REDACTED]

04/03/2014 - Thomas called and only found work order ledger dated 03/2005-11/2011. He printed them per my request, VERY HELPFUL

***Chevrolet of Lakewood:***

04/02/2014 – Called & Spoke to Pine Belt Chevy of Lakewood receptionist on 04/02/2014 @ 4:50pm, explained my inquire that I need work order repair history of my vehicle VIN #: 1G1YY22G2W5 [REDACTED] She said that she reviewed it on the computer screen, just stop in and get print out.

04/04/2014-Spoke to Mr. Andy Favata, Team Leader. Explained to him about conversation with receptionist and that I was inquiring about my work order repair ledger. He was hesitant to check the computer at first, then made excuses. He stated that he couldn't print out work order repair ledger for VIN #: 1G1YY22G2W5 [REDACTED] @ Lakewood Service Department 04/04/2014, 3:00pm, I saw work orders on computer screen, Mr. Favata said that information was on older computer system/program and had to speak to Mr. Steve Stazko, Service Manager to get work order history ledger.

04/07/2014 – Called and spoke to Mr. Steve Stazko, Service Manager in reference to my request. He was VERY RUDE to me, stated that he could no longer retrieve the work orders repair ledger due to old computer system/program & VIN #: 1G1YY22G2W5 [REDACTED] was not in my name [REDACTED] We found out that the VIN #: 1G1YY22G2W5 [REDACTED] was in the name of [REDACTED] my father's girlfriend for some odd reason due to Pine Belt mess up. Mr. Steve Stazko made any and all excuses why he can't retrieve the work order ledger from the Lakewood Dealership. I told him the Freehold Dealership change computers program/software and that they retrieved the work order ledger, he stated that they lied to me that they are on the old computer/program. He began to get loud, rude and then hung up the phone on me

04/08/2014 – [REDACTED] went to Pine Belt Chevy of Lakewood, spoke to Andy Favata and then spoke to Mr. Steve Stazko. Mr. Steve Starko was very rude, loud and hesitated to release work orders repair ledger

[REDACTED]  
Adelphia, New Jersey [REDACTED]  
[REDACTED]

Thank you,  
[REDACTED]

PINE BELT CHEVROLET OF FREEHOLD

Service History Detail for VIN 1G1YY22G2W5 [REDACTED] - 1998 CHEV CORVETTE

Customer: 205859

Home: [REDACTED]

Other: N/A

Cellular: [REDACTED]

Work Date	RO #	Miles	OpCode	Advisor	Tech	Work Performed	Pay Type
03/29/2005	793548	22933		000205	009999	SPLIT RO ONLY	Internal
03/29/2005	793548	22933		000205	006651	INSTALL HARNESS	Warranty
03/29/2005	793548	22933		000205	006651	DIAGNOSE ACCESSORIES	Internal
03/29/2005	793548	22933		000205	009999	SPLIT RO ONLY	Internal
05/08/2006	18885	27489		000007	000246	COMPLIMENTARY WASH COMPLETED	Customer
05/08/2006	18885	27489		000007	000009	FUEL INJECTION SERVICE	Customer
Complaint: FUEL INJECTION SERVICE							
05/08/2006	18885	27489		000007	000009	REPLACE FUEL FILTER	Customer
Complaint: REPLACE FUEL FILTER							
05/08/2006	18885	27489		000007	000009	BRAKE FLUID FLUSH	Customer
Complaint: BRAKE FLUID FLUSH							
05/08/2006	18885	27489		000007	000009	MISCELLANEOUS	Customer
Complaint: MISCELLANEOUS							
Complaint: MISCELLANEOUS							
05/08/2006	18885	27489		000007	000009	MISCELLANEOUS	Customer
Complaint: MISCELLANEOUS							
Complaint: MISCELLANEOUS							
05/08/2006	18885	27489		000007	000009	MACHINE ROTORS/DRUMS	Customer
Complaint: MACHINE ROTORS/DRUMS							
Add'l Cause/Correction: PARKING BRAKE INOP NEEDS PARKING BRAKE RACHET R EPL ACED PARTS & LABOR \$365.82 + TAX, ADVISED CU STOMER							
05/08/2006	18885	27489		000007	000009	REPL. REAR BRAKES	Customer
05/08/2006	18885	27489		000007	000009	MACHINE ROTORS/DRUMS	Customer
Complaint: MACHINE ROTORS/DRUMS							
Add'l Cause/Correction: PARKING BRAKE INOP NEEDS PARKING BRAKE RACHET R EPL ACED PARTS & LABOR \$365.82 + TAX, ADVISED CU STOMER							
05/08/2006	18885	27489		000007	000009	REPL. FRONT BRAKES	Customer
05/08/2006	18885	27489		000007	000009	RESSURES	Customer
05/08/2006	18885	27489		000007	000009	F FLUIDS, INSPECT TIRES & SET P	Customer
05/08/2006	18885	27489		000007	000009	ICATE CHASSIS, INSPECT & TOP OF	Customer
05/08/2006	18885	27489		000007	000009	GINE OIL & FILTER CHANGE, LUBR	Customer
05/08/2006	18885	27489		000007	000009	QUICK LUBE PLUS - INCLUDES: EN	Customer
05/15/2006	19085	27489		000007	000246	COMPLIMENTARY WASH COMPLETED	Internal
05/15/2006	19085	27489		000007	000025	MISCELLANEOUS	Internal
10/17/2006	23465	36980		000007	000246	COMPLIMENTARY WASH COMPLETED	Customer
10/17/2006	23465	36980		000007	000023	RESSURES	Customer
10/17/2006	23465	36980		000007	000023	F FLUIDS, INSPECT TIRES & SET P	Customer
10/17/2006	23465	36980		000007	000023	ICATE CHASSIS, INSPECT & TOP OF	Customer

# Vehicle Report

Printed on: 04/08/2014 12:47:17



VIN: 1G1YY22G2W5 [REDACTED]

Vehicle Model: 1970

Delivery Date:

Service Consultant :

## Vehicle Summary

OnStar Status	OVD Enabled	DMN Enabled	Radio Status	Radio ID
Not Equipped	No	No	Not Equipped	

## Required Field Actions

Number	Type	Description	Release Date	Status
04006	Product Safety Recall	ELECTRONIC COLUMN LOCK SYSTEM	04/19/2004	Closed
00034	Product Safety Recall	LAP BELT WEBBING TWISTED	11/10/2000	Closed

## Applicable Warranties

Description	Effective Date	Effective Odometer	End Date	End Warranty Odometer Status
No information found for this vehicle.				

## Service Contracts

Policy Number	Owner Name	Description	Deductible Amount	Daily Rental Allowance	Effective Date	Effective Odometer	Expiration Date	Expiration Odometer
No information found for this vehicle.								

## Service Information

Type	Number	Description	Date Posted
No information found for this vehicle.			

## Vehicle Transaction History

Service Date	R.O. Number	Transaction Type	OP Code	Description	Odometer Reading	Service Type
07/25/2008	882148	ZFAT	V1153	04006 - Install Harness Kit - Automatics Only	43025 MI	Warranty ✓
07/25/2008 ✓	882148	ZREG	T2020	Towing	43025 MI	Warranty ✓
06/27/2008 ✓	880477	ZREG	T2020	Towing	42364 MI	Warranty ✓
06/27/2008	880477	ZFAT	V1153	04006 - Install Harness Kit - Automatics Only	42364 MI	Warranty ✓
03/29/2005	793548	ZFAT	V1153	04006 - Install Harness Kit - Automatics Only	22933 MI	Warranty ✓
07/20/2001	663164	ZREG	J6050	Pump, Secondary Air Injection - Replace	16657 MI	Warranty
02/14/2001	648986	ZFAT	V0505	INSPECT LAP BELT RETRACTORS, INSTALL WEBBING GUIDES	12126 MI	Warranty
12/19/2000 ✓	644439	ZREG	T2020	Towing	11831 MI	Warranty
12/19/2000	644439	ZREG	R4490	Remote Control Door Lock Transmitter Replacement	11831 MI	Warranty

10/17/2006	23465	36980	000007	000023	GINE OIL & FILTER CHANGE, LUBR	Customer
10/17/2006	23465	36980	000007	000023	QUICK LUBE PLUS - INCLUDES: EN	Customer
10/17/2006	23465	36980	000007	000023	2/4 WHEEL ALIGNMENT	Customer

Complaint: 2/4 WHEEL ALIGNMENT  
Cause/Correction: MT./BAL. (4) TIRES

10/17/2006	23465	36980	000007	000023	SUBLET REPAIRS	Customer
------------	-------	-------	--------	--------	----------------	----------

Complaint: SUBLET REPAIRS

10/17/2006	23465	36980	000007	000023	MT./BAL. (4) TIRES	Customer
02/22/2007	26917	40662	000007	000023	MISCELLANEOUS	Internal

Complaint: MISCELLANEOUS ✓  
Complaint: MISCELLANEOUS

02/22/2007	26917	40662	000007	000023	MISCELLANEOUS	Internal
------------	-------	-------	--------	--------	---------------	----------

Complaint: MISCELLANEOUS

Complaint: MISCELLANEOUS

<del>02/22/2007</del>	<del>26917</del>	<del>40662</del>	<del>000007</del>	<del>000023</del>	<del>RESSURES</del>	<del>Customer</del>
02/22/2007	26917	40662	000007	000023	F FLUIDS, INSPECT TIRES & SET P	Customer
02/22/2007	26917	40662	000007	000023	ICATE CHASSIS, INSPECT & TOP OF	Customer
02/22/2007	26917	40662	000007	000023	GINE OIL & FILTER CHANGE, LUBR	Customer
02/22/2007	26917	40662	000007	000023	QUICK LUBE PLUS - INCLUDES: EN	Customer
04/23/2007	28608	41000	000007	000003	REPAIR TIRE	Internal

Complaint: REPAIR TIRE

05/29/2007	29710	40775	000008	000099	TED	Customer
05/29/2007	29710	40775	000008	000099	COMPLIMENTARY WASH COMPLE	Customer
05/29/2007	29710	40775	000008	000023	MISCELLANEOUS	Internal

Complaint: MISCELLANEOUS

07/05/2007	856520	41220	000205	000124	SUBLET REPAIRS	Customer
07/05/2007	856520	41220	000205	000124	DIAGNOSE STEERING SYSTEM ✓	Customer
05/30/2008	41199	41793	000008	000023	MISCELLANEOUS	Customer

Complaint: MISCELLANEOUS

06/27/2008	880477	42364	000205	000131	SUBLET REPAIRS	Warranty
06/27/2008	880477	42364	000205	000131	DIAGNOSE ENGINE DRIVABILITY	Warranty
07/25/2008	882148	43025	000205	000131	MISC. SHOP CHARGES	Warranty
07/25/2008	882148	43025	000205	000131	TOWING	Warranty
07/25/2008	882148	43025	000205	000131	DIAGNOSE W/S WIPERS - WASHERS	Internal
07/25/2008	882148	43025	000205	000131	INSTALL HARNESS	Warranty
08/21/2008	883925	43345	000205	000383	MISCELLANEOUS	Internal
08/21/2008	883925	43345	000205	000383	DIAGNOSE W/S WIPERS - WASHERS	Internal
11/10/2011	152467	45649 03	000205	000125	THAT WHEN DRIVING STEERING WHE	Internal

End of Service History List

1-800-222-1020

Customer Number: 7801457 Invoice No: 882148



\*INVOICE\*

CHEVROLET SERVICE CENTER  
1055 ROUTE 88, LAKEWOOD, NJ 08701  
(732) 363-1200

www.pinebeltcars.com  
www.pinebeltparts.com  
www.pinebeltaccessories.com

PAGE 1

JACKSON, NJ

Home: [redacted] Bus: [redacted] Cell: [redacted]

SERVICE ADVISOR: 6214 KEITH R BASILE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	98	CHEVROLET CORVETTE	1G1YY22G2W5		43025 43025	T1052	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
16JAN98			16:12 30JUL08		0.00	CASH	02AUG08
R.O. OPENED	READY	OPTIONS: ENG:5.7_LITER_V8_MFI					
07:11 25JUL08	15:13 02AUG08						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES VEHICLE TOWED IN STEERING LOCKED

CAUSE:

24 N

6270 WC

1 89023816 HARNESS K

1 88965331 LOCK

46 WIPERS - WASHERS

6270 ICPS

1 12367295 COVER KIT

43025 FOUND VEH WITH SERVICE COLUMN LOCK MESSAGE ON DIC THE LOCK MOTOR RELAY WAS SEIZED AGAIN, HAD BEEN PREVIOUSLY REPLACED NUMEROUS TIMES CALLED TAC AND WAS TOLD TO REMOVE RELAY CIRCUIT AND REPLACE THE LOCK MOTOR ASM REMOVED RELAY AND REPLACED LOCK MOTOR ASM

\*\*\*\*\*

B TOWING

CAUSE:

98 MISCELLANEOUS

6270 WC

MISC TOW

WC

\*\*\*\*\*

"SINCE 1937 A NAME YOU CAN TRUST"

Tired of waiting on hold?  
Making a service appointment just  
got easier...  
Visit us @ [www.pinebeltcars.com](http://www.pinebeltcars.com)  
24 hours a day to make your next  
appointment

DATE PAID	_____
PAYMENT METHOD	_____
AMOUNT \$	_____

**Service Department Hours:**

Mon - Fri 7:30am to 6:00pm Sat 7:30am to 4:00pm

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

**STATEMENT OF DISCLAIMER**

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	\$ 0.00
PARTS AMOUNT	\$ 0.00
GAS, OIL, LUBE	\$ 0.00
SUBLET AMOUNT	\$ 0.00
MISC. CHARGES	\$ 0.00
TOTAL CHARGES	\$ 0.00
DISC. / DED. -	\$ 0.00
SALES TAX	\$ 0.00
<b>PLEASE PAY THIS AMOUNT</b>	<b>\$ 0.00</b>

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

Customer Number: **7801457** Invoice No: **883925**



\*INVOICE\*

PAGE 1

**CHEVROLET SERVICE CENTER**  
 1055 ROUTE 88, LAKEWOOD, NJ 08701  
 (732) 363-1200  
 www.pinebeltcars.com  
 www.pinebeltparts.com  
 www.pinebeltaccessories.com

JACKSON, NJ

Home: [REDACTED] Bus: [REDACTED] Cell: [REDACTED]

Email: [REDACTED] SERVICE ADVISOR: **6214 KEITH R BASILE**

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	98	CHEVROLET CORVETTE	1G1YY22G2W5 [REDACTED]		43345 43345	T1519	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
16JAN98			WAIT 21AUG08		0.00	CASH	26AUG08
R.O. OPENED	READY	OPTIONS: ENG:5.7_LITER_V8_MFI					
16:41 21AUG08	17:07 26AUG08						
LINE OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL	

A CUSTOMER STATES WIPERS DONT WORK

46 WIPERS - WASHERS

383 ICPS

2 88909754 FUSE KIT

1 12494759 MOTOR

43345 PERFORM DIAGNOSTICS FIND BAD WIPER MOTOR AND DELAY BOARD

\*\*\*\*\*

B RENTAL

98 MISCELLANEOUS

383 ICPS

\*\*\*\*\*

"SINCE 1937 A NAME YOU CAN TRUST"

DATE PAID	
PAYMENT METHOD	
AMOUNT \$	

"SINCE 1937...A NAME YOU CAN TRUST"

**Service Department Hours:**

**Mon - Fri 7:30am to 6:00pm Sat 7:30am to 4:00pm**

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

**STATEMENT OF DISCLAIMER**

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	\$ 0.00
PARTS AMOUNT	\$ 0.00
GAS, OIL, LUBE	\$ 0.00
SUBLET AMOUNT	\$ 0.00
MISC. CHARGES	\$ 0.00
TOTAL CHARGES	\$ 0.00
DISC. / DED.	\$ 0.00
SALES TAX	\$ 0.00
<b>PLEASE PAY THIS AMOUNT</b>	<b>\$ 0.00</b>

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

# PINE BELT LAKEWOOD

GM PARTS & SERVICE CENTER  
1055 ROUTE 88, LAKEWOOD, NJ 08701 (732) 363-1200  
www.pinebeltparts.com www.pinebeltaccessories.com

RO: 152467

Customer: 801457

VIN: 1G1YY22G2W5  
1998 CHEV CORVETTE BLK  
Mileage In: 45649

JACKSON NJ

Home: [REDACTED]  
Advisor: 000205-Keith Basile

Work: [REDACTED]  
Hat: 8702

In Service: 01/16/1998  
Date In: 11/10/2011 11:56

Promised: 11/10/2011 17:00 - Call when ready.

----- SERVICE HISTORY -----							
RO #	RO Date	Miles	Op Cd	Advisor	Tech #	Pay Type/Operation	Comments
883925	08/21/08	43345		Basile, Ke	000383	I/DIAGNOSE W/S WIPERS	- WASHERS
883925	08/21/08	43345		Basile, Ke	000383	I/MISCELLANEOUS	
882148	07/25/08	43025		Basile, Ke	000131	W/INSTALL HARNESS	
882148	07/25/08	43025		Basile, Ke	000131	I/DIAGNOSE W/S WIPERS	- WASHERS
882148	07/25/08	43025		Basile, Ke	000131	W/TOWING	

OP Customer Complaint

-----  
A CUSTOMER STATES THAT WHEN DRIVING STEERING WHEEL LOCKS WHEN CCH 03  
DRIVING  
-----

TERMS CASH, UNLESS ARRANGEMENTS MADE

METHOD OF PAYMENT

ALL PERSONAL CHECKS SUBJECT TO TELECREDIT. DRIVER'S LICENSE MANDATORY.

CASH  CREDIT CARD

I HEREBY AUTHORIZE THE REPAIR WORK HEREIN SET FORTH TO BE DONE ALONG WITH THE NECESSARY MATERIAL AT THE AGREED PRICE WHICH WILL NOT EXCEED THE ESTIMATE BY MORE THAN 20%. I ALSO AGREE THAT YOU ARE NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND YOUR CONTROL OR FOR ANY DELAYS CAUSED BY UNAVAILABILITY OF PARTS OR DELAYS IN PARTS SHIPMENTS BY THE SUPPLIER OR TRANSPORTER. I HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE VEHICLE HEREIN DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON ABOVE VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO. STORAGE AFTER 48 HOURS OF WORK COMPLETION AT \$26.00 PER DAY. CONSUMER ACKNOWLEDGES RECEIPT OF COPY HEREOF.

In the event that you, the customer, authorize commencement but do not authorize completion of a repair or service a charge will be imposed for disassembly, reassembly or partially completed work. Such charge will be directly related to the actual amount of labor or parts involved in the inspection, repair or service.

PRELIMINARY ESTIMATE \$ \_\_\_\_\_

AUTHORIZED BY x

REVISED	DATE	TIME	BY
ESTIMATE (1)			
REVISED			
ESTIMATE (2)			
REVISED			
ESTIMATE (3)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES.

Customer Signature

[REDACTED SIGNATURE]

# PINE BELT FREEHOLD

3712 Route 9 South  
Freehold, NJ 07728  
www.pinebeltcars.com  
www.pinebeltparts.com



Parts 732.462.1396  
Service 732.462.1576  
www.pinebeltaccessories.com

RO: 134472

Customer: N/A

TAG: [REDACTED]  
VIN: 1G1YY22G2W5 [REDACTED]  
1998 CHEV CORVETTE BLK  
Mileage In: 41793

Office: N/A Other: N/A  
Advisor: 000307-Steven J. Stazko Hat:

In Service: 01/20/1998  
Date In: 04/08/2014 13:30

Promised: 04/08/2014 17:00 - Call when ready.

SERVICE HISTORY						
RO #	RO Date	Miles	Op Cd	Advisor	Tech #	Pay Type/Operation Comments
152467	11/10/11	45649	03	Basile, Ke	000125	I/THAT WHEN DRIVING STEERING WHE
883925	08/21/08	43345		Basile, Ke	000383	I/DIAGNOSE W/S WIPERS - WASHERS
883925	08/21/08	43345		Basile, Ke	000383	I/MISCELLANEOUS
882148	07/25/08	43025		Basile, Ke	000131	W/INSTALL HARNESS
882148	07/25/08	43025		Basile, Ke	000131	I/DIAGNOSE W/S WIPERS - WASHERS

OP Customer Complaint

TERMS CASH: UNLESS ARRANGEMENTS MADE

**METHOD OF PAYMENT**

ALL PERSONAL CHECKS SUBJECT TO TELECREDIT. DRIVER'S LICENSE MANDATORY.

CASH  CREDIT CARD

PRELIMINARY ESTIMATE \$ \_\_\_\_\_

I HEREBY AUTHORIZE THE REPAIR WORK HEREIN SET FORTH TO BE DONE ALONG WITH THE NECESSARY MATERIAL AT THE AGREED PRICE WHICH WILL NOT EXCEED THE ESTIMATE BY MORE THAN 20%. I ALSO AGREE THAT YOU ARE NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND YOUR CONTROL OR FOR ANY DELAYS CAUSED BY UNAVAILABILITY OF PARTS OR DELAYS IN PARTS SHIPMENTS BY THE SUPPLIER OR TRANSPORTER. I HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE VEHICLE HEREIN DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON ABOVE VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO. STORAGE AFTER 48 HOURS OF WORK COMPLETION AT \$25.00 PER DAY. CONSUMER ACKNOWLEDGES RECEIPT OF COPY HEREOF.

In the event that you, the customer, authorize commencement but do not authorize completion of a repair or service a charge will be imposed for disassembly, reassembly or partially completed work. Such charge will be directly related to the actual amount of labor or parts involved in the inspection, repair or service.

Customer Signature: \_\_\_\_\_

AUTHORIZED BY x

REVISED ESTIMATE	DATE	TIME	BY
ESTIMATE (1)			
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES.

PINE BELT CHEVROLET OF FREEHOLD

VIN INFORMATION 04/08/2014 13:27:37

STOCK # VIN: 1G1YY22G2W5 [REDACTED]

ARRIVED: 01/20/1998 ORIGIN:  
1998 CHEVROLET CORVETTE, 41793 MILES  
BLACK , INTERIOR  
DOORS, AUTOMATIC TRANSMISSION

FEATURES/OPTIONS

\$0.00

OWNED BY: UNKNOWN VIN OWNERS



**MICHAEL JOHN MELENDY**  
Sales Professional and  
Service Liason

**MARK of EXCELLENCE**  
Award Winner

Pine Belt Chevrolet  
1088 Route 88  
Lakewood, NJ 08701

CELL 732.616.0110

EMAIL [chevy.man70@hotmail.com](mailto:chevy.man70@hotmail.com)

[WWW.PINEBELTCARS.COM](http://WWW.PINEBELTCARS.COM)

Joseph Pagano "732"  
363-2800



SINCE 1937... A NAME YOU CAN TRUST!

**STEVE STAZKO**  
SERVICE MANAGER

Pine Belt Chevrolet  
1088 Route 88  
Lakewood, NJ 08701

TEL 732.363.1200  
ext. 3167  
FAX 732.363.1639

[WWW.PINEBELTCARS.COM](http://WWW.PINEBELTCARS.COM)  
[steves@pinebeltcars.com](mailto:steves@pinebeltcars.com)



SINCE 1937... A NAME YOU CAN TRUST!

**GM**  
**SERVICE CENTER**

**ANDY FAVATA**  
TEAM LEADER

Pine Belt Chevrolet  
1055 Route 88  
Lakewood, NJ 07728

TEL 732.363.1200  
ext. 3083  
FAX 732.363.1639  
APPT. AVAILABILITY ON BACK

[WWW.PINEBELTCARS.COM](http://WWW.PINEBELTCARS.COM)  
[andyf@pinebeltcars.com](mailto:andyf@pinebeltcars.com)



**Thomas Patanio**, Service Writer

**866-324-2257 x3227**

3712 Rt 9 South • Freehold, NJ 07728

F: 732-462-8806

[THOMASP@CHEVROLETOFFREEHOLD.COM](mailto:THOMASP@CHEVROLETOFFREEHOLD.COM)

[CHEVROLET OFFREEHOLD.COM](http://CHEVROLETOFFREEHOLD.COM)