


OCT 2 - 2014

 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148	
		Date Received 01-APR-2014	Repository <input type="checkbox"/> Reference No. 10576469
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	
Address		E-mail Address	
City LAURELVILLE	State OH	Zip Code	
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1D7RV1GT7A5		Make DODGE	Model RAM 1500
		Model Year 2010	
Date Purchased 8/3/2013	Dealer's Name and Telephone Number DOW WOOD AUTOMOTIVE 740-593-6641		Engine: 5.7 Hemi
Original Owner <input type="checkbox"/>	Dealer's City LOGAN	State OH	Fuel Type: GAS
		Zip Code 43138	No: Cylinders 8
Transmission Type AUTO	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain STOCK	Multiple Failure: Incident Date(s) 31-MAR-2014
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 100000 POWER TRAIN		Failure Mileage 49000	Failure Speed 45
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:		Failed Part:	
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0
		Reported to Police N	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p> <p>TL* THE CONTACT OWNS A 2010 DODGE RAM 1500. THE CONTACT STATED THAT WHILE DRIVING 45 MPH, THERE WAS AN ABNORMAL POP HEARD FROM THE VEHICLE. THE CONTACT THEN APPLIED THE BRAKES AND A LOUD THUD WAS HEARD FROM THE VEHICLE. UPON FURTHER INSPECTION, THE CONTACT DISCOVERED THAT THE AXLE HAD FRACTURED. THE VEHICLE WAS TOWED TO THE DEALER WHERE THE CONTACT WAS AWAITING DIAGNOSIS OF THE FAILURE. ADDITIONALLY, THE CONTACT HAD PREVIOUSLY RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 13V038000 (POWER TRAIN) HOWEVER, THE PARTS NEEDED FOR THE RECALL SERVICE WERE NOT READILY AVAILABLE. THE CONTACT STATED THAT THE RECALL REPAIRS HAD EXCEEDED A REASONABLE TIME FRAME. THE MANUFACTURE WAS MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 49,000.</p>			
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY</p> <p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>			